

# iTero Element™ 5D Plus Lite

intraoral scanner

User manual



it starts with iTero™



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## Contraindications

For persons who have been diagnosed with Epilepsy, there is a risk of epileptic seizure from the flashing light of the iTerо scanner.

## Compliance

### Class 1 laser compliance

This device complies with 21 CFR 1040.10 and IEC 60825-1.



### CSA compliance

This device complies with CSA standards.

This marking means that the product is certified for both the U.S. and Canadian markets, to the applicable U.S. and Canadian standards.



### FCC compliance

This device complies with Part 15 of FCC Rules and its operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.



### FCC warning

Modifications to the device that are not expressly approved by the manufacturer may void your authority to operate the device under FCC Rules.

### Safety compliance

This device complies with the following safety standard:

IEC 60601-1 Medical electrical equipment - Part 1: General requirements for basic safety and essential performance.

### EMC compliance

This device complies with the following EMC standard:

IEC 60601-1-2 Medical electrical equipment - Part 1-2: General requirements for basic safety and essential performance - Collateral standard: Electromagnetic phenomena - Requirements and tests.

## Nature of emitted scanner radiation

- **Electromagnetic radiation (EMR)** - When used as directed, the iTero scanner’s level of electromagnetic radiation is similar to that of a personal computer and complies with International Standard IEC 60601-1-2.
- **Laser and LED radiation** - When used as directed, the iTero scanner’s level of Laser and LED radiation is incapable of producing damage to eyes or other human tissue and complies with International standards IEC 62471 and IEC 60825-1.

## Symbols

The following symbols may appear on iTero Element 5D Plus Lite hardware components and may appear within this document and other iTero Element literature.



Follow instructions for use.



Type BF applied part.



Separate collection of electrical waste and electronic equipment is required.



**Caution** - Wherever this symbol appears on the device, it is mandatory to refer to safety-related information in this document.



Do not re-use.



Batch code.



Atmospheric pressure limitation.



**Rx only**

**CAUTION:** US Federal Law restricts this device to sale by or on the order of a licensed Dentist, Orthodontist, or Dental Professional. The system serves as a prescription medical device and should be operated by qualified health-care providers only.



Medical device manufacturer.



Catalogue number.



Serial number.



Alternating current.



Keep dry.



Temperature limit.



Humidity limitation.



Fragile, handle with care.



This side should be up.



IEC 60417-5031: Direct current.



Wand (scanning unit).



Unique device identifier.



Country of manufacture (including date of manufacture).



Consult the instructions/electronic instructions for use.



USB socket.



Electric battery.



IEC 60417-5009: STAND-BY.

## Safety instructions

Before beginning to work with the system, all users are required to read these safety instructions.

- Power supply** Power is supplied to the system via a medical-grade power supply. In iTero Element 5D Plus Lite cart-configuration scanners, the power supply is enclosed in the base of the wheel stand. In iTero Element 5D Plus Lite mobile-configuration scanners, the power supply is external.
- Battery power**
- Charging – the scanner battery will be fully charged after being plugged into a power source for 2.5 hours.
  - With a fully-charged battery, you can scan for up to 30 minutes using the cart-configuration scanner, or 10 minutes using the mobile-configuration scanner.
- Warning:** The cart-configuration scanners are provided with two Li-ion rechargeable battery packs and the mobile-configuration scanners are provided with one battery pack. There is a danger of battery explosion if the screen is damaged. Do not use the scanner if dropped or any damage is noticed. Contact Customer Support.
- Use only the original AC/DC adaptor connected to the system to charge the batteries.
  - **Warning:** A failing Li-ion battery begins to hiss, bulge, and leak electrolytes. The electrolytes consist of lithium salt in an organic solvent (lithium hexafluorophosphate), which is highly flammable. Burning electrolytes can ignite combustible materials in close proximity.  
Please note, there is a risk of burns associated with this situation.
  - The screen should be stored and operated following the environmental conditions that appear in this manual. Do not expose the scanner to extreme heat sources, such as radiators and fireplaces.
  - Never operate the device without batteries! Do not use the batteries for any purpose other than the intended use of the product. Discard used batteries according to the manufacturer's instructions and local requirements.
  - Replace the batteries only with the same battery type supplied by Align.
- Electric warnings**
- Do not remove external panels and covers in order to avoid electrical shock. There are no user-serviceable parts inside. In iTero Element 5D Plus Lite scanners, you can open the cover of the diagnostics panel in case of system failure, only when required by Customer Support.
  - Do not connect the scanner to a mains supply without protective grounding, in order to avoid the risk of electrical shock.
- Electric precautions**
- Do not connect a non-Align-approved web camera to the USB sockets on the rear of the touch screen, in order to avoid the risk of electrical shock.
  - Do not connect a power cable that is not supplied by Align Technology to the system, in order to avoid electrical shock.
- Wireless LAN**
- The system comes equipped with a wireless LAN unit.
  - When using the product, maintain a separation distance of at least 20cm between the computing unit and all persons' bodies to ensure compliance with RF exposure requirements.

<b>Safety classifications</b>	<ul style="list-style-type: none"><li>• Type of protection against electrical shock: Class 1.</li><li>• Degree of protection against electrical shock: Type BF.</li><li>• Degree of protection against harmful ingress of water: Ordinary.</li><li>• Equipment not suitable for use in the presence of flammable anesthetic mixtures.</li><li>• Mode of operation: Continuous.</li></ul>
<b>Prescription health device</b>	The system serves as a prescription medical device and should be operated by qualified health-care providers only.
<b>Scanner precautions</b>	<ul style="list-style-type: none"><li>• The wand emits red laser light (680nm Class 1) as well as white LED emissions. Normal usage of the wand does not present any danger to the human eye. Avoid shining the wand directly into the patient's eyes.</li><li>• Avoid twisting, knotting, pulling, and stepping on the wand cable and the power cable.</li><li>• When the system is not in use, the wand should be placed in the cradle with the optical surface facing the cradle, in order to avoid eye contact with the laser beam or the flickering white LED emission. Eye contact could cause damage to the eyes.</li><li>• Avoid activating the wand while the tip of the wand is outside the patient's mouth, in order to prevent eye damage.</li><li>• Avoid placing the wand in the cradle while the scanning operation is still active, in order to prevent eye damage.</li><li>• Do not use the equipment if a scanner malfunction occurs or if physical damage is observed, in order to avoid electrical shock or physical injury. Call Customer Support.</li></ul>
<b>Cleaning &amp; disinfection</b>	<p>To avoid cross-contamination, it is mandatory to adhere to the following:</p> <ul style="list-style-type: none"><li>• Clean and disinfect the wand, cradle, and other system components according to the instructions provided in <a href="#">Care and maintenance</a>, and replace the wand sleeve, as described in <a href="#">Applying a wand sleeve</a>, before each patient session.</li><li>• Remove and replace gloves after each patient session.</li><li>• Discard torn, contaminated, or removed gloves.</li><li>• Replace the iTero Element 5D sleeve between each patient. Failing to replace the wand sleeve between patients may cause the inadvertent transfer of microorganisms and other contaminants from one patient to another.</li><li>• <b>CAUTION:</b> Dispose of iTero Element 5D sleeves according to standard operating procedures or local regulations for the disposal of contaminated medical waste.</li></ul>
<b>Unpacking &amp; installing</b>	<p>The system should be unpacked and installed following Align Technology's instructions, described in <a href="#">Assembly instructions</a>.</p> <p><b>Note:</b> Contact Customer Support if the scanner box is damaged or if the ShockDot indicator on the box has been activated.</p>
<b>Work environment</b>	<ul style="list-style-type: none"><li>• The system should be moved between rooms with utmost care to avoid damage.</li><li>• Do not block the air vents on the wand and the computing unit.</li><li>• The system is intended for indoor use only. It should not be exposed to direct sunlight, excessive heat, or humidity.</li></ul>

- If the system has just been brought into the office from a hot, cold, or humid environment, it should be set aside until it has adjusted to room temperature, to avoid internal condensation.

**Electromagnetic interference precaution**

This device has been tested and found to comply with the requirements for medical devices according to standard IEC60601-1-2. This standard is designed to provide reasonable protection against harmful interference in a typical medical installation.

Avoid placing this device near frequency transmitting equipment or other sources of electrical and electromagnetic interference (e.g. cellular phones, mobile two-way radios, electrical appliances, RFID). High levels of such interference, due to close proximity or strength of the source, may result in disruption of performance of this device. In this case, the device can be returned to operation mode after user intervention or by auto-recovery.

**General****Notes:**

- Do not make any modifications to this equipment.
- Do not remove the computing unit from the stand after assembly.

**Incident notification**

Any serious incidents in relation to the iTero device should be reported to Align Technology Ltd. and the competent authority of the Member State in which the user and patient are established.



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# 1 Introduction to iTero Element™ 5D Plus Lite intraoral scanners

The iTero Element 5D Plus Lite family of imaging systems is Align Technology's latest generation of intraoral scanners, which comes in two configurations – cart and mobile.

The bright full HD touch-screen display has wide visualization angles for an immersive and engaging experience and the powerful computing power enables a smoother and intuitive scanning experience. The ergonomics and elegance of the cart configuration will enhance your experience and elevate your practice brand image. The mobile configuration, with its dedicated trolley, enables professional and convenient inter-office portability.

This all-in-one system is designed to take patient experience and your productivity to the next level, ultimately helping you to grow your practice while making things easier.

Refer to our website <http://www.itero.com> to learn how the iTero Service can enhance your business by increasing patient satisfaction and enhancing office efficiency.

## 1.1 Intended purpose/Intended use

The iTero Element 5D Plus Lite systems are intraoral scanners with the following features and intended use:

- The optical impression (CAD/CAM) feature of the scanner is intended/indicated for use to record the topographical images of teeth and oral tissue. Data generated from iTero may be used in conjunction with the production of dental devices (e.g. aligners, braces, appliances, etc.) and accessories.
- iTero software is used with the iTero scanner in capturing 3D digital impressions of teeth, oral soft tissue and structures, and bite relationship. The software controls the processing of the data, facilitating the integration of data, and exporting of the data for CAD/CAM fabrication of dental restorations, orthodontic devices, abutments, and accessories. In addition to scan data, various patient and case information can be imported/exported or used for simulation purposes. Other functions are available for verification and service of the system and to serve as an order management tool.

## 1.2 Contraindications

For persons who have been diagnosed with Epilepsy, there is a risk of epileptic seizure from the flashing light of the iTero scanner.

## 1.3 Clinical benefits

Digital impressions improve patient comfort and speed of process as compared to conventional impressions.

## 1.4 iTeror Element 5D Plus Lite hardware

The iTeror Element 5D Plus Lite scanner is available in two configurations:

- [iTeror Element 5D Plus Lite cart configuration](#)
- [iTeror Element 5D Plus Lite mobile configuration](#)

### 1.4.1 iTeror Element 5D Plus Lite cart configuration

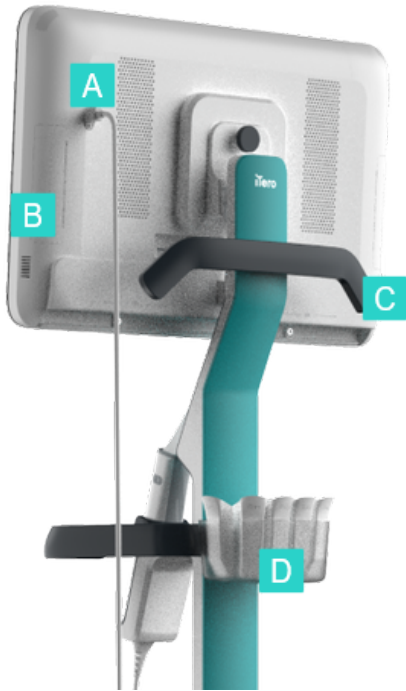
Front view



- A Full HD touchscreen
- B Power switch
- C Main handle
- D Wand
- E Cradle
- F Wheel stand

Figure 1: Front view of the iTeror Element 5D Plus Lite cart-configuration intraoral scanner

**Rear view**



- A** Wand connector
- B** Diagnostics panel  
(for Support purposes only)
- C** Upper handle
- D** New-sleeve basket

Figure 2: Rear view of the iTero Element 5D Plus Lite cart-configuration intraoral scanner

**1.4.2 iTero Element 5D Plus Lite mobile configuration**

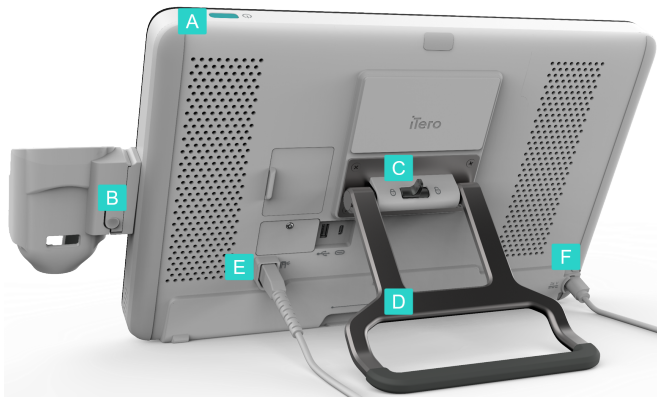
**Front view**



- A** Full HD touch-screen  
computing unit
- B** Wand
- C** Cradle

Figure 3: Front view of the iTero Element 5D Plus Lite mobile-configuration intraoral scanner

Rear view



- A Power switch
- B Cradle release button
- C Locking latch
- D Carrying handle/stand
- E Wand cable
- F Power cable

Figure 4: Rear view of the iTero Element 5D Plus Lite mobile-configuration intraoral scanner

1.4.3 iTero Element 5D wand



- A Disposable sleeve
- B Touchpad
- C Side buttons: Scan, on/off, touchpad activation
- D Air vents
- E Detachable wand cable with USB connector

Figure 5: iTero Element 5D wand

### 1.4.3.1 Wand sleeves

There are two types of wand sleeves:

- **Protective sleeve (blue):** Used when the scanner is not in use, to protect the optical surface of the wand.
- **Disposable sleeve:** Used while scanning. Before scanning the patient, attach a new disposable sleeve, as described in [Applying a wand sleeve](#).

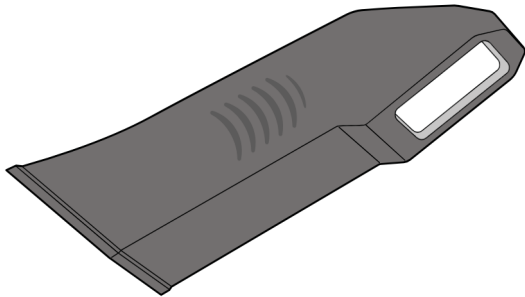


Figure 6: Protective sleeve

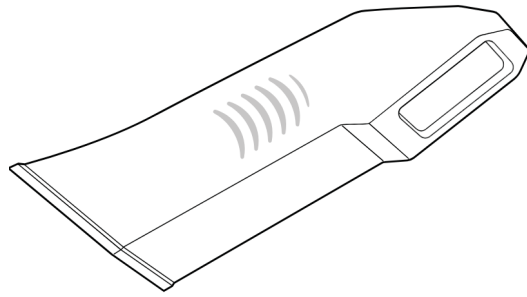


Figure 7: Disposable sleeve

Sleeve P/N 109236 or P/N 217596 should be ordered for use with the iTero Element 5D Plus Lite scanner.

## 1.5 About this manual

This manual provides general information and an overview of the iTero Element 5D Plus Lite intraoral scanners and software.

In addition, this manual describes how to assemble the system, start and shut down the system, clean and disinfect the system, and how to replace the wand sleeves between patients.

## 2 Assembly instructions

This section describes how to assemble your new scanner.

- [Assembling the iTerо Element 5D Plus Lite scanner – cart configuration](#)
- [Assembling the iTerо Element 5D Plus Lite scanner – mobile configuration](#)

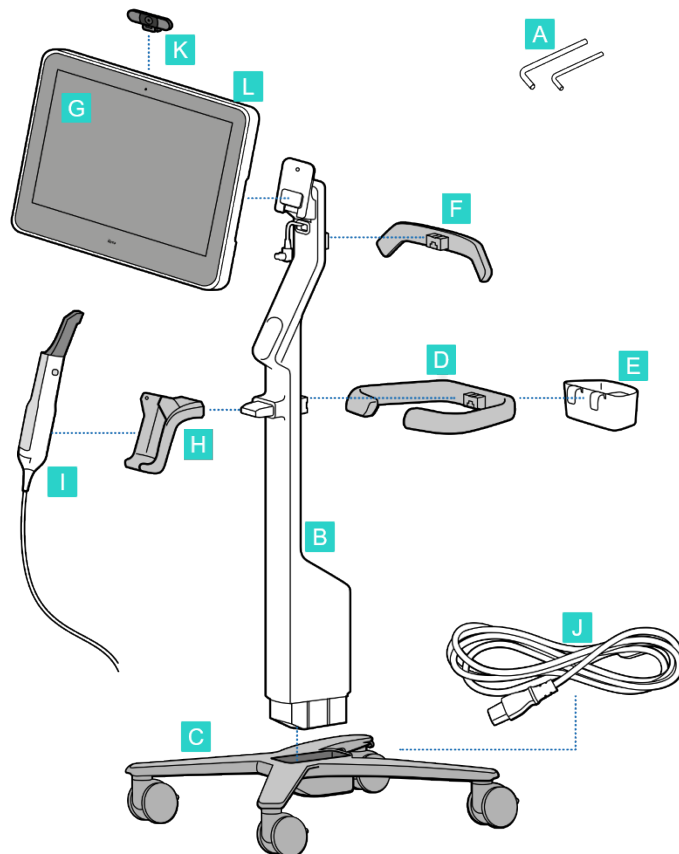
### 2.1 Assembling the iTerо Element 5D Plus Lite scanner – cart configuration

The scanner packaging is designed in a way that provides a simple and easy assembly process.

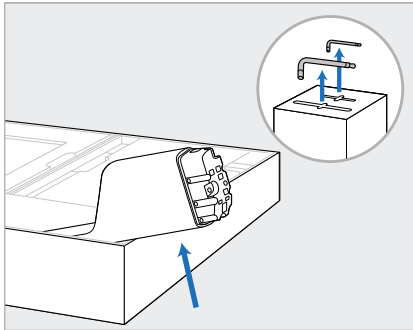
Follow the instructions below to assemble the scanner.

Contact iTerо Support for additional help.

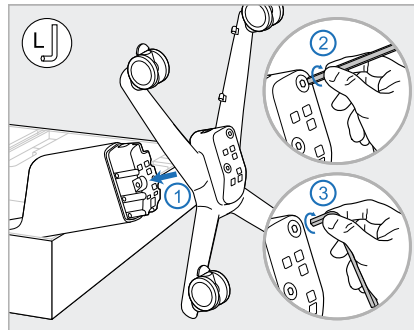
- A** 2x Allen keys  
(in the white foam on top of the post)
- B** Post
- C** Wheel base
- D** Main handle  
(in the accessory box)
- E** New-sleeve basket  
(in the accessory box)
- F** Upper handle  
(in the accessory box)
- G** Full HD touch-screen computing unit
- H** Cradle
- I** Wand
- J** Power cable
- K** Webcam
- L** Power switch



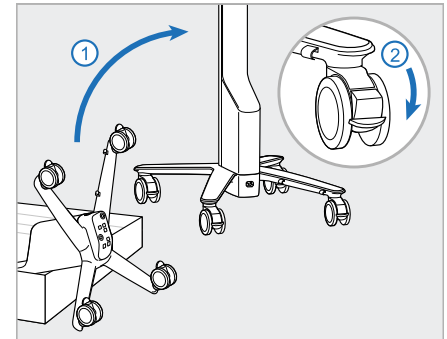
**Note:** If any damage to the system or accessories is found, do not assemble or use the scanner and contact iTerо Support.



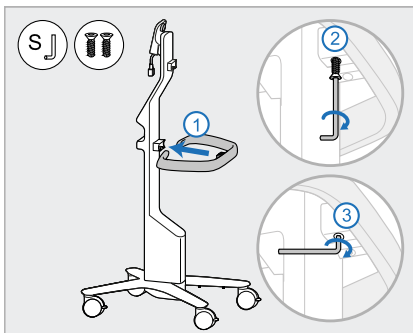
1. Remove all Styrofoam coverings from the box.  
**Note:** The two Allen keys (A) are on top of the Styrofoam covering the post (B).
2. Lift the post (B), pull it out slightly, and rest it on the side of the box.



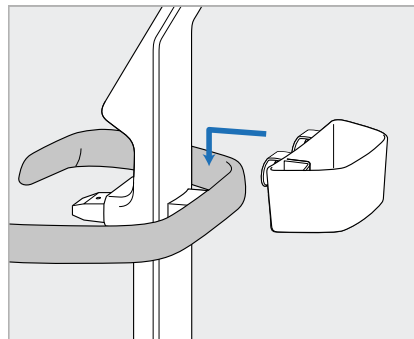
3. Attach the wheel base (C) to the end of the post (B) and tighten using first the longer side of the large Allen key and then the shorter side.



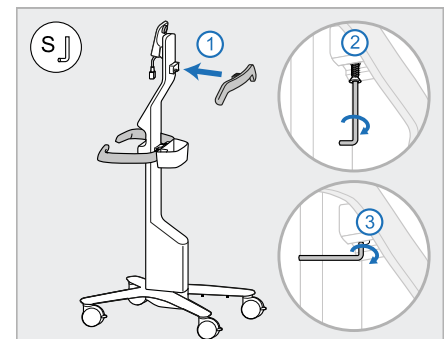
4. Move the wheel stand to an upright position and lock at least two wheels.



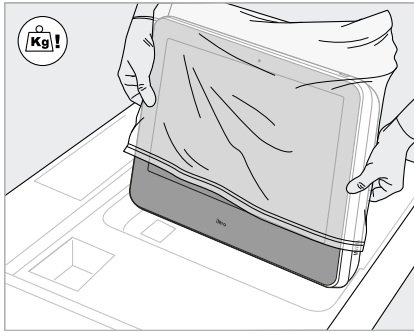
5. Remove the main handle (D) and the two screws from the accessory box. Attach the main handle and tighten using first the longer side of the small Allen key and then the shorter side.



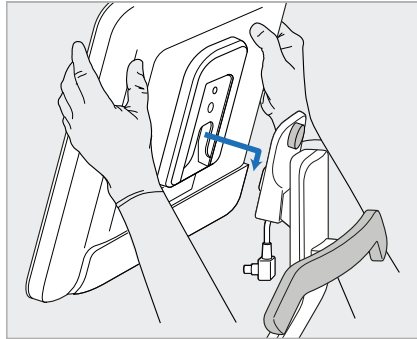
6. Remove the sleeve basket (E) from the accessory box and place it on the back of the main handle (D).



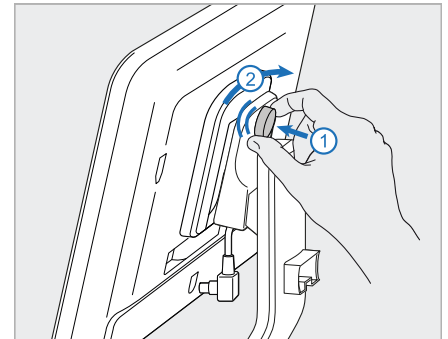
7. Remove the upper handle (F) from the accessory box and remove the pull tab to access the screw.
8. Attach the upper handle (F) to the post (B) and tighten using first the longer side of the small Allen key and then the shorter side.



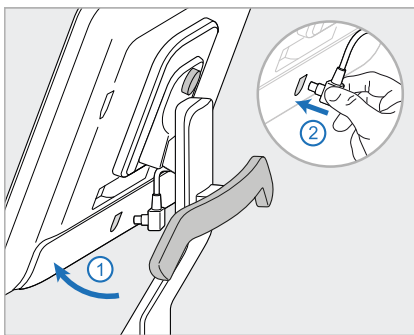
9. Carefully remove the computing unit (G) from its protective wrapping.  
**Note:** The computing unit is heavy and must be lifted carefully.



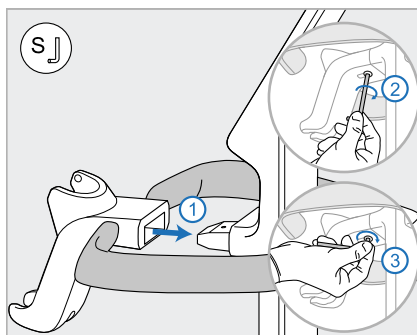
10. Standing behind the wheel stand, mount the computing unit (G) on the metal hinge and push down.  
**Note:** Make sure the computing unit does not press on the screen cable. If it does, move the cable to the side.



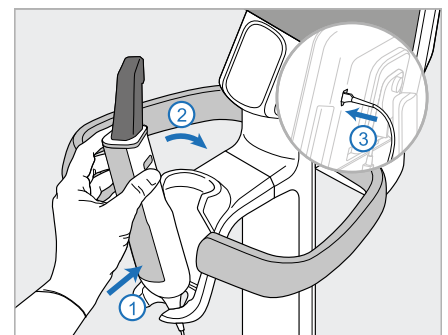
11. Attach the computing unit (G) by pushing in and tightening the screw.



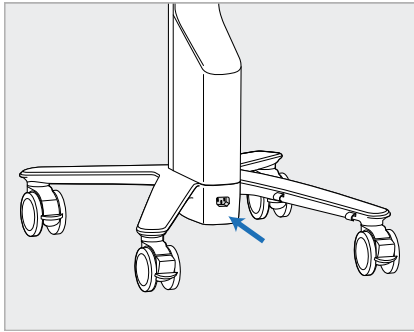
12. If the cable connector is covered, remove the cover.  
 Tilt the screen upwards and connect the screen cable.



13. Attach the cradle (H) to the post (B) and tighten using first the longer side of the small Allen key and then the shorter side.

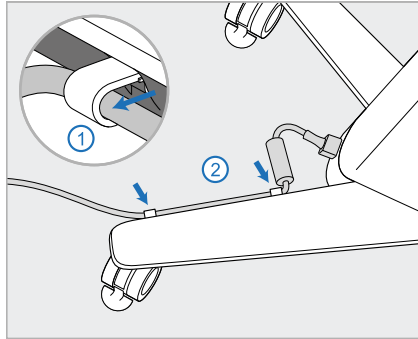


14. Insert the base of the wand (I) in the cradle (H) and then apply gentle pressure to make sure the wand is fully inserted and secure in the cradle.  
 15. Connect the wand cable to the back of the screen (G).

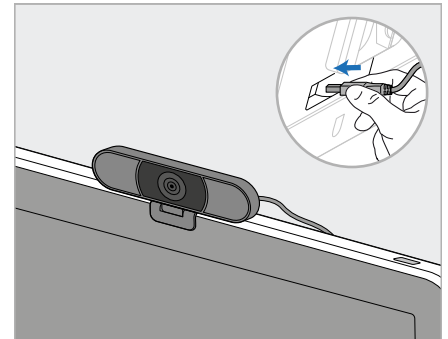


16. Connect the power cable (J) to the bottom of the wheel stand.

**Warning:** Use only the supplied power cable, which has a protective earth lead.

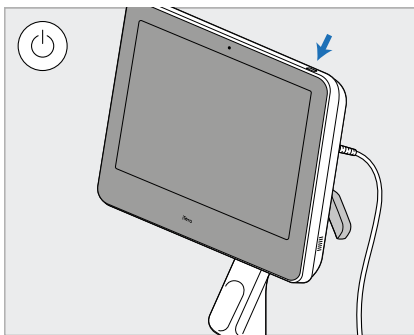


17. Secure the power cable (J) in the two cable clips, making sure it is fully inserted.



18. For remote training or support sessions, position the webcam (K) on the screen and then connect it to the USB port at the back of the screen.

**Note:** The webcam must be disconnected after each training or support session.



19. Plug the power cable (J) into a power outlet and then press the Power button (L) to switch on the scanner.

**Notes:**

- Always return the wand to the cradle after each use.
- The wand, cradle, and other system components should be cleaned and disinfected before each patient, as described in [Care and maintenance](#).
- Ensure that the scanner is positioned in a location where it can easily be disconnected from the power outlet.

To remove the wand from the cradle, first pull the upper part of the wand towards you and then gently remove it from the cradle.

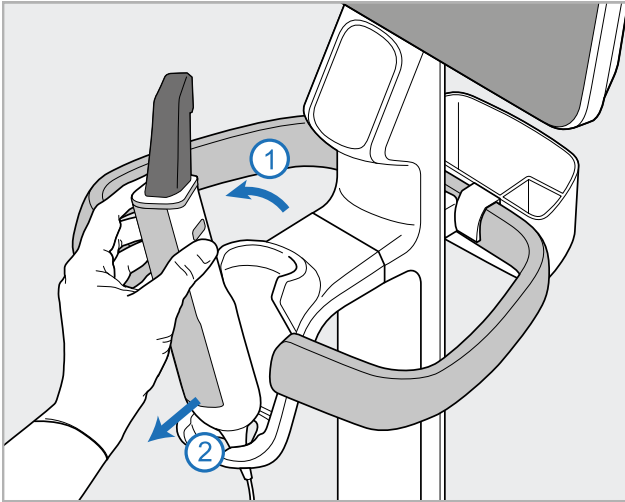


Figure 8: Removing the wand from the cradle

When moving the scanner, carefully wrap the power cable around the upper handle and then use the upper handle to push the scanner.

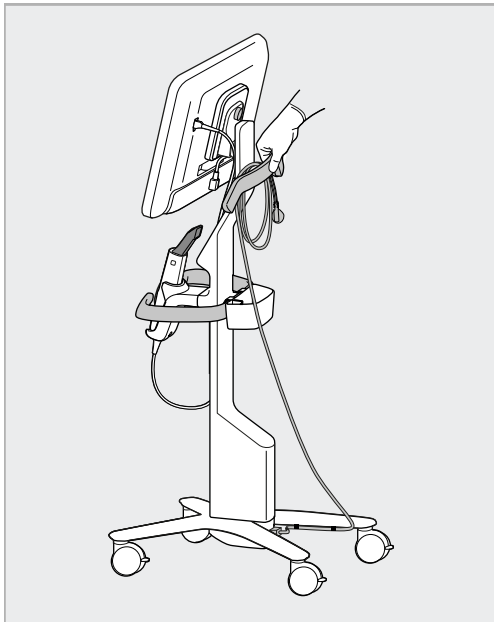


Figure 9: Moving the scanner

If the scanner needs to be lifted, use the upper handle and the post.

**Do not** use the main handle to lift the scanner.

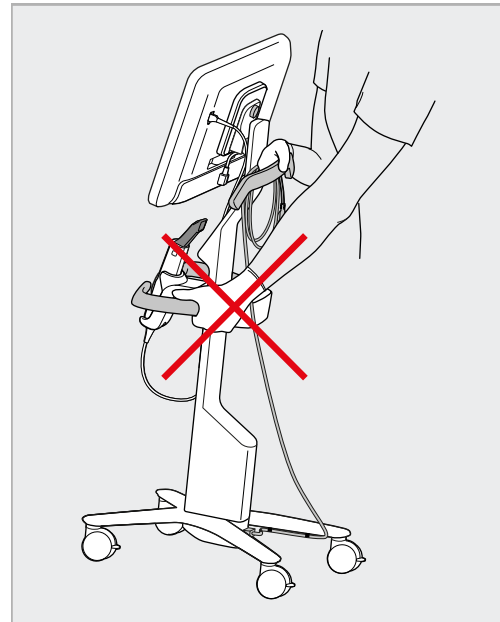


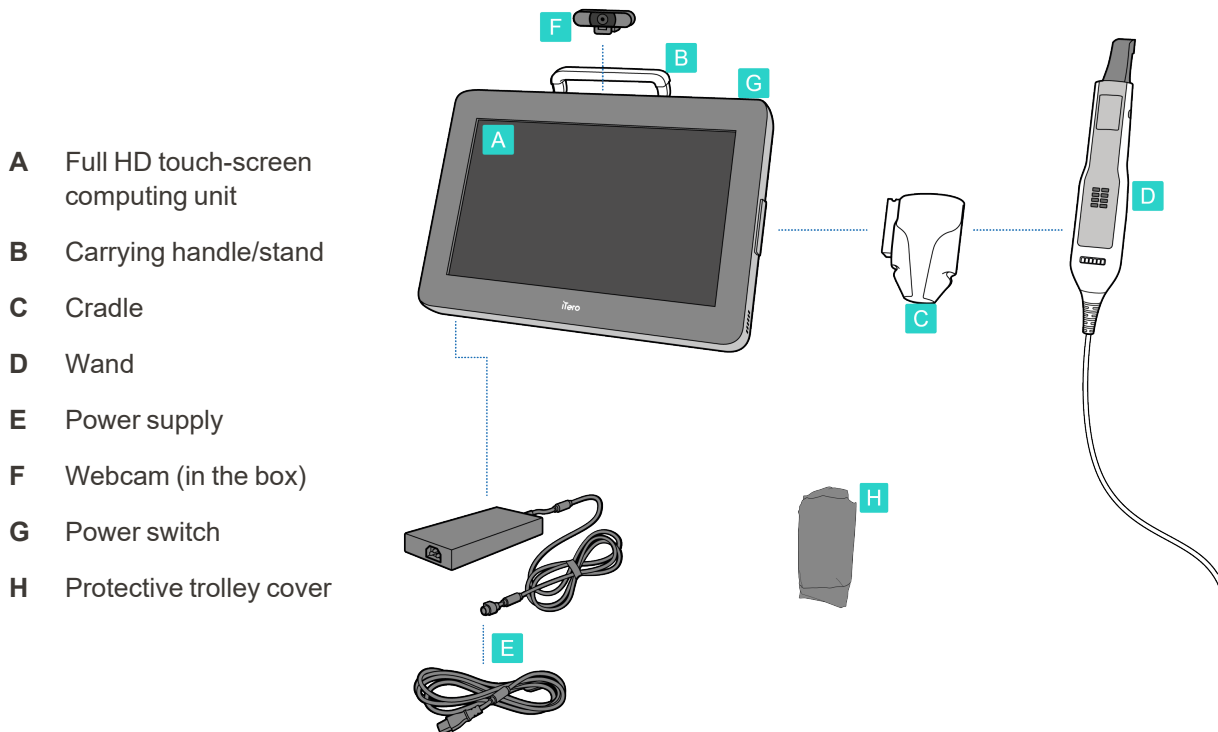
Figure 10: Do not lift the scanner using the main handle

## 2.2 Assembling the iTero Element 5D Plus Lite scanner – mobile configuration

The scanner packaging is designed in a way that provides a simple and easy assembly process.

Follow the instructions below to assemble the scanner.

Contact iTero Support for additional help.

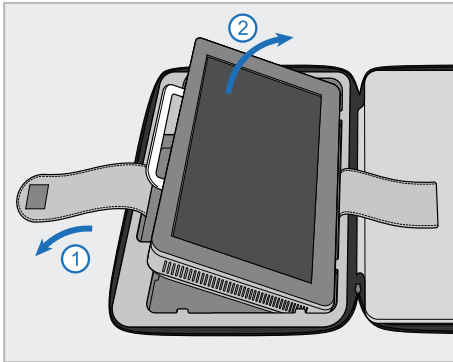


**Note:** If any damage to the system or accessories is found, do not assemble or use the scanner and contact iTero support.

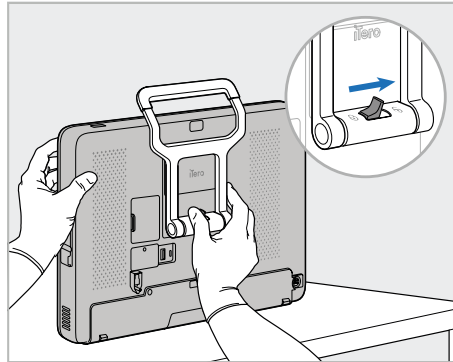
This section describes how to:

- Assemble the scanner, described in [Initial assembly](#)
- Move the scanner within the clinic, described in [Moving the scanner within the clinic](#)
- Pack the scanner in the trolley before transporting it, described in [Using the trolley for transportation](#)
- Protect the trolley with the optional protective cover, described in [Optional protective trolley cover](#)
- Mount the scanner on a VESA mount, described in [VESA mounting](#)

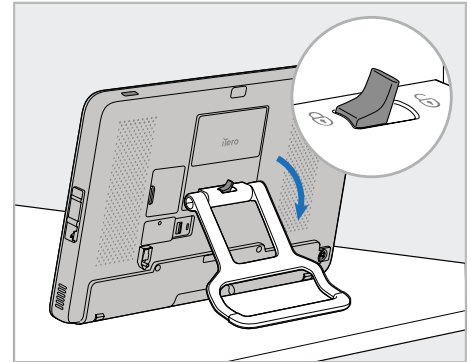
2.2.1 Initial assembly



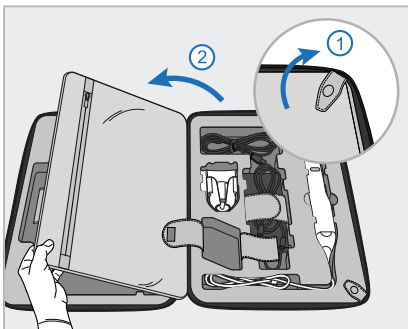
1. Undo the strap holding the computing unit (A), and then remove it using the handle (B).



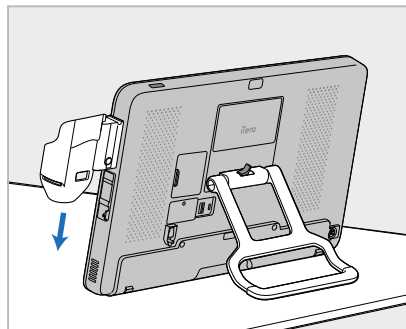
2. Rest the computing unit (A) on a smooth, flat surface and hold it with one hand.  
While holding the computing unit, slide the locking latch to the right until you feel a click, to unlock the handle (B).



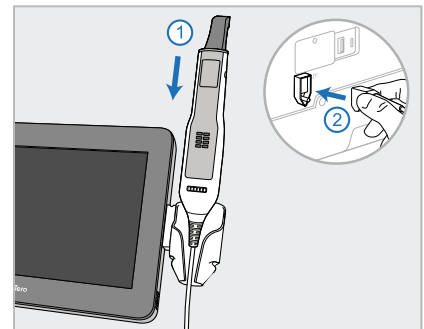
3. Move the handle (B) down to the standing position. Ensure that the handle is securely locked in place by trying to pull it back up.



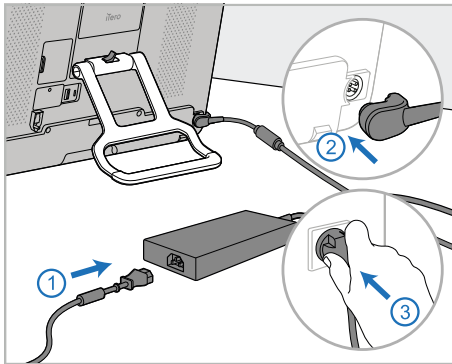
4. Undo the snaps and open the flap to remove the rest of the scanner components.



5. Slide down the cradle (C) on the slider on the side of the computing unit (A) until it clicks into place. Make sure the cradle is secure and cannot be removed.



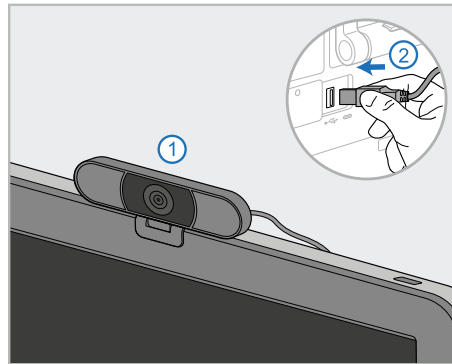
6. Place the wand (D) in the cradle (C) and connect the wand cable to the port marked **P** at the back of the computing unit (A).



7. Connect the power cable to the power supply (E). Afterwards, connect one side of the cable to the back of the computing unit (A) and the other side to a power outlet.

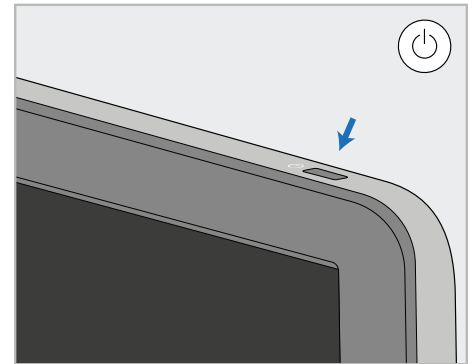
**Warning:** Use only the supplied power cable, which has a protective earth lead.

**Note:** Place the cable in a safe manner so that no one is likely to accidentally trip over it.



8. For remote training or support sessions, position the webcam (F) on the computing unit (A) and then connect it to the USB port at the back of the computing unit.

**Note:** The webcam is packed in the scanner box.

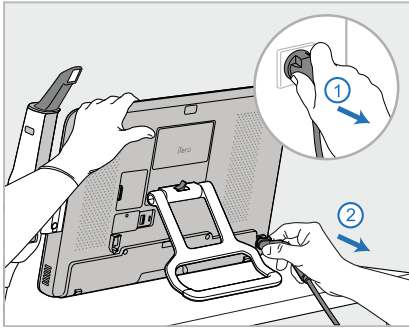


9. Press the power button (G) to turn on the scanner.

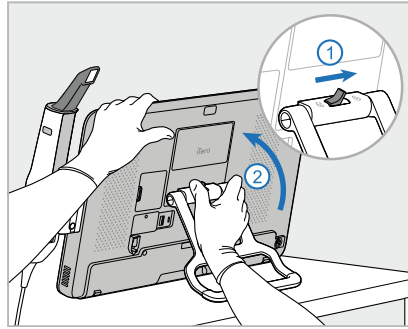
#### Notes:

- The webcam must be disconnected after each training or support session.
- Always return the wand to the cradle after each use.
- The wand, cradle, and other system components should be cleaned and disinfected before each patient, as described in [Care and maintenance](#).
- Ensure that the scanner is positioned in a location where it can easily be disconnected from the power outlet.

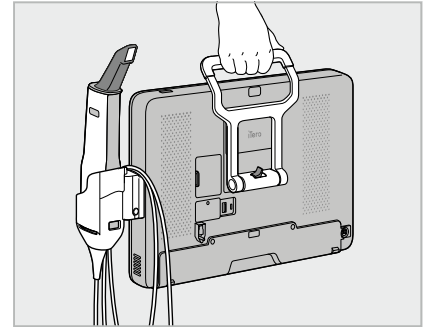
### 2.2.2 Moving the scanner within the clinic



1. Ensure that the wand (D) is firmly positioned in the cradle (C).
2. Disconnect the power cable (E) from the mains and then from the back of the computing unit (A).



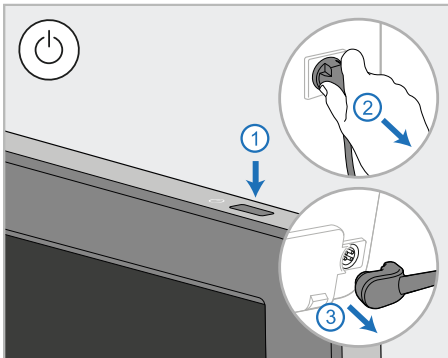
3. While holding the computing unit (A) with one hand, slide the locking latch to the right to unlock the handle (B) and then move the handle to the carrying position.



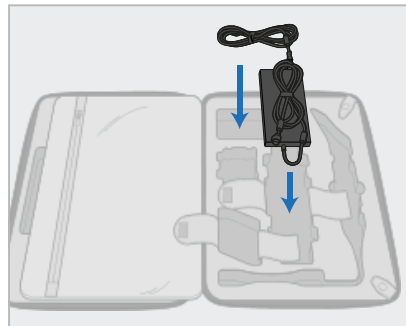
4. Loosely wrap the wand cable around the cradle (C) for easy and safe portability.

### 2.2.3 Using the trolley for transportation

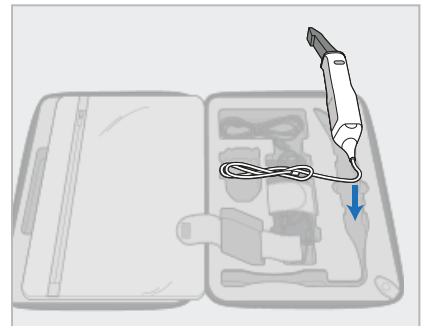
Before transporting the scanner, it must be packed into the supplied trolley.



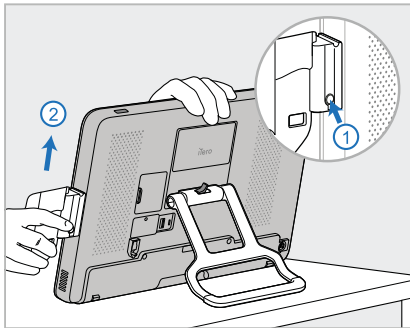
1. Turn off the scanner and disconnect the power cable (E) from the mains and then from the back of the computing unit (A).



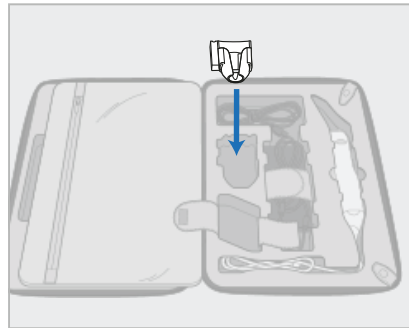
2. For easier packing, start by placing the power pack (E) in its designated compartment in the trolley. Wrap the thinner part of the cable and place it on top of the power supply, and then wrap the thicker part of the cable and place it in its compartment in the trolley.



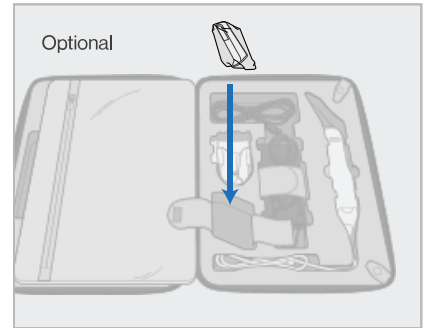
3. Disconnect the wand (D) and place it in its compartment in the trolley.



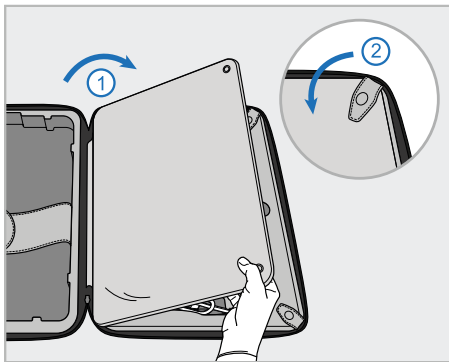
4. While holding the computing unit (A) with one hand, remove the cradle (C) by pressing the release button and pulling up the cradle.



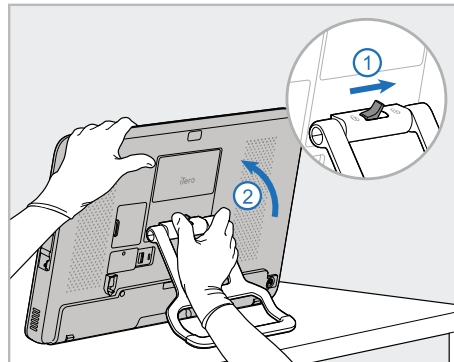
5. Place the cradle (C) in the trolley.



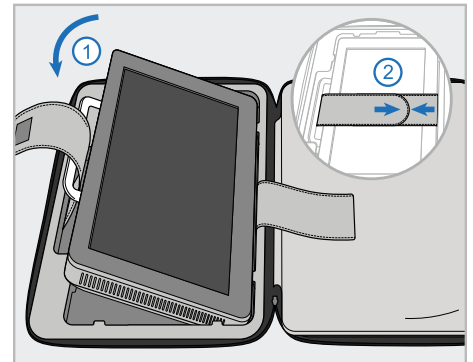
6. Optional: Place new sleeves in the compartment next to the cradle (C), instead of the protective trolley cover (H).



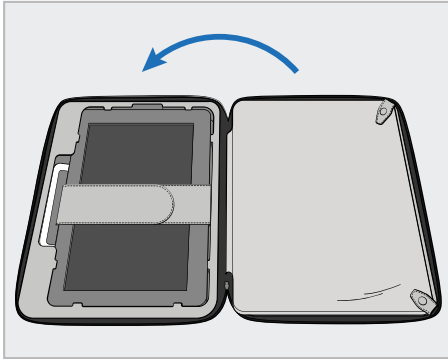
7. Move the flap to cover the scanner components and then secure the flap with the snaps.



8. Slide the locking latch to the right to unlock the stand (B) and then move it to the carrying position.



9. Place the computing unit (A) in its compartment in the trolley. Thread the outer strap through the handle (B) and close the straps to ensure that it is held securely in place.



10. Close the trolley by lifting the side with the fastened flap and then zipping it closed.

You are now ready to travel with your scanner.  
If required, you can use the optional protective trolley cover (H), described in [Optional protective trolley cover](#).

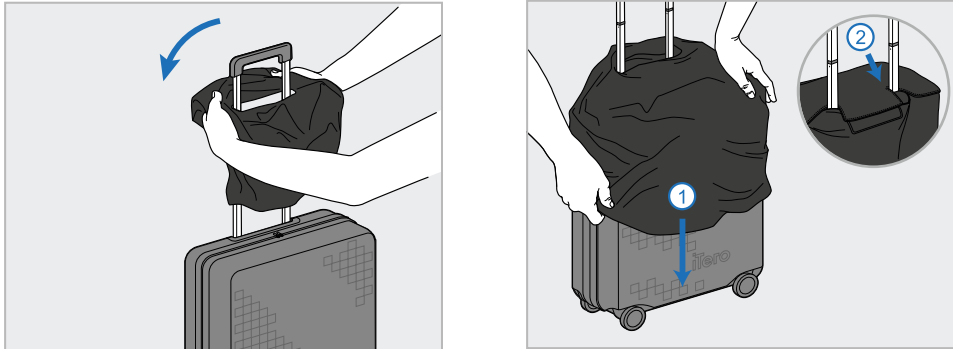
**Notes:**

- The trolley must be handled with care.
- Avoid leaving the trolley in the sun in order to prevent the scanner from reaching extreme temperatures.
- Make sure the trolley is kept dry to protect the system components from humidity.
- If the scanner has just been brought into the office from a hot, cold, or humid environment, it should be set aside until it has adjusted to room temperature, to avoid internal condensation.
- Do not check the trolley as baggage when traveling by air, to prevent damage to the scanner that may be caused by uncontrolled transportation conditions.

## 2.2.4 Optional protective trolley cover

The trolley is supplied with an optional protective cover that helps protect it against wear and tear and adverse weather conditions.

**Note:** The protective cover provides a certain level of protection against rain, but is not waterproof.



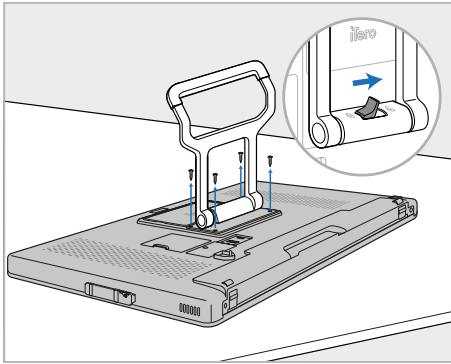
1. Open the VELCRO® flap and slip the protective cover (H) over the trolley handle.
2. Pull down to cover the trolley and then close the VELCRO® flap.

## 2.2.5 VESA mounting

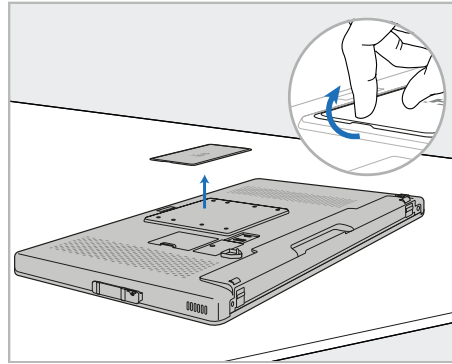
The scanner provides a standard 100mm VESA mounting interface that can be used for mounting it using 3rd party VESA-based mounting solutions.

### Notes:

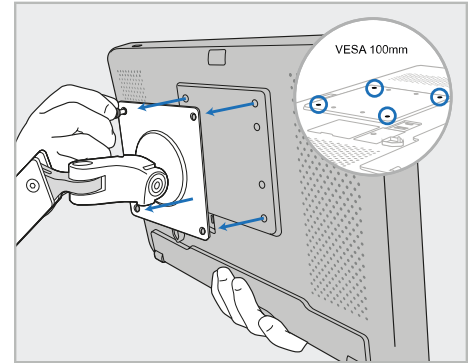
- **Ensure that the selected VESA mounting solution supports the following scanner specifications:**
  - VESA 100mm
  - Minimum weight: 6kg (including the computing unit, wand, and cradle).  
Recommended weight: 9kg.
- If the scanner has already been assembled, you must remove the power cable and the cradle, as described in [Using the trolley for transportation](#).
- We recommend that connecting the computing unit to the VESA mount, step 3 below, be performed by two people.



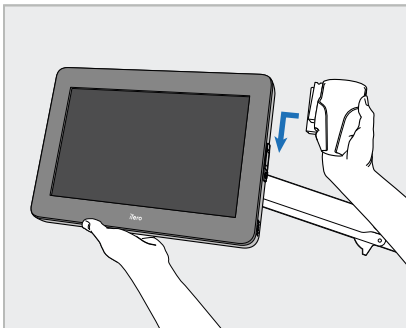
1. Lay the computing unit (A) face down on a smooth, flat surface.  
Remove the 4 screws with a Phillips screwdriver, while holding and moving the handle (B), as required.



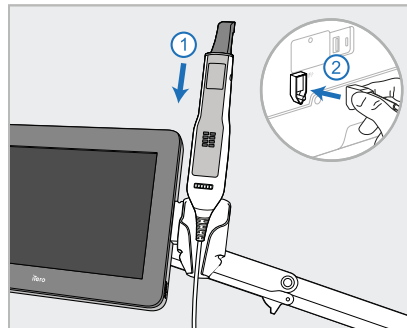
2. Remove the iTero back cover plate to expose the VESA screw holes. (It is recommended to store the cover plate and screws in the trolley.)



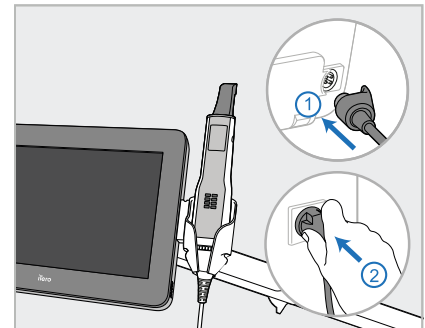
3. Connect the computing unit (A) to the external VESA mount (VESA 100) using the screws supplied with the mounting solution.  
Optional: You can purchase a 3m power cable from Align, if required.



4. While supporting the computing unit (A) with one hand, slide the cradle (C) on the slider on the side of the computing unit until it clicks into place.  
Make sure the cradle is secure and cannot be pulled off.



5. Place the wand (D) in the cradle (C) and connect the wand cable to the port marked **A** at the back of the computing unit (A).



6. Connect the power cable (E) to the back of the computing unit (A) and then to the mains.

**Notes:**

- Ensure that the power pack rests on the floor or on a table and does not dangle in the air.

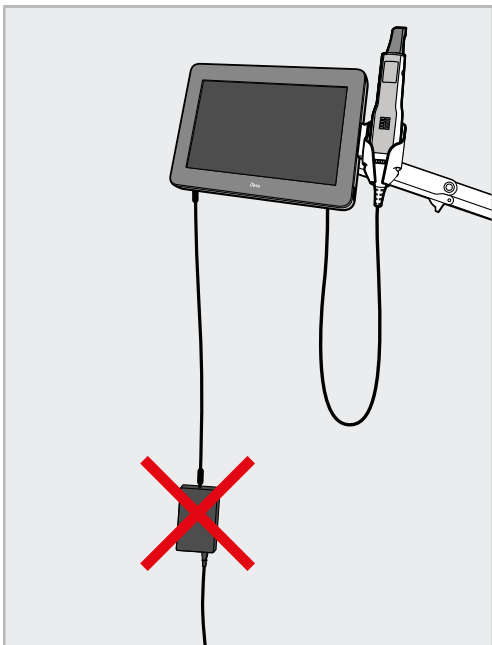


Figure 11: Do not allow the power pack to dangle in the air

- Never tilt the screen more than 45 degrees to make sure that the wand does not slip out of the cradle.

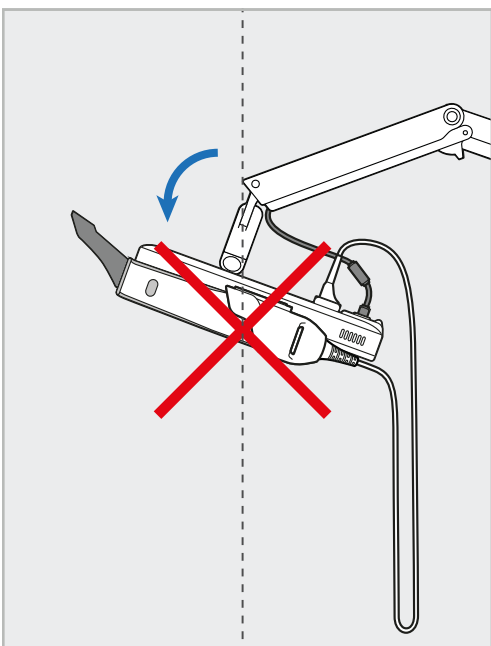


Figure 12: Never tilt the screen more than 45 degrees

## 3 Getting started

### 3.1 Logging in to the scanner for the first time

When you turn on the scanner for the first time, the *Welcome* screen is displayed:

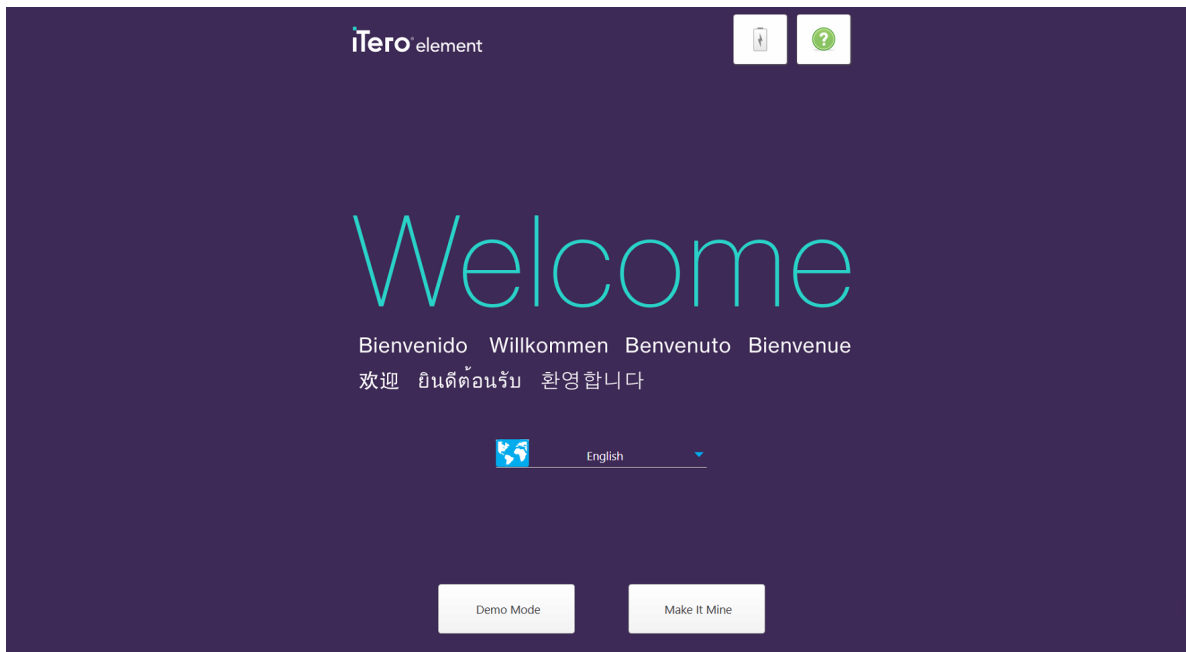


Figure 13: Welcome screen

Select the required language and one of the following modes:

- **Make It Mine:** Enables you to register the scanner. For more information, see [Registering the scanner – Make It Mine process](#), below.
- **Demo Mode:** Enables you to familiarize yourself with the scanner's features and perform practice scans without submitting the scans. For more information, see [Working in Demo Mode](#).

**Note:** If you select the **Demo Mode** option before registering the scanner (**Make It Mine** option), you will have to restart the scanner to access the **Make It Mine** option.

### 3.2 Registering the scanner – Make It Mine process

When registering the scanner, you need the following details to complete the registration process:

- User Name
- User Password
- Company ID

You will receive an email from an iTero representative with login credentials and detailed information on how to proceed with the **Make It Mine** process.

**To register the scanner:**

1. In the *Welcome* page, select the required language.
2. Tap **Make It Mine**.

The *Connect* page is displayed, showing a list of available networks.

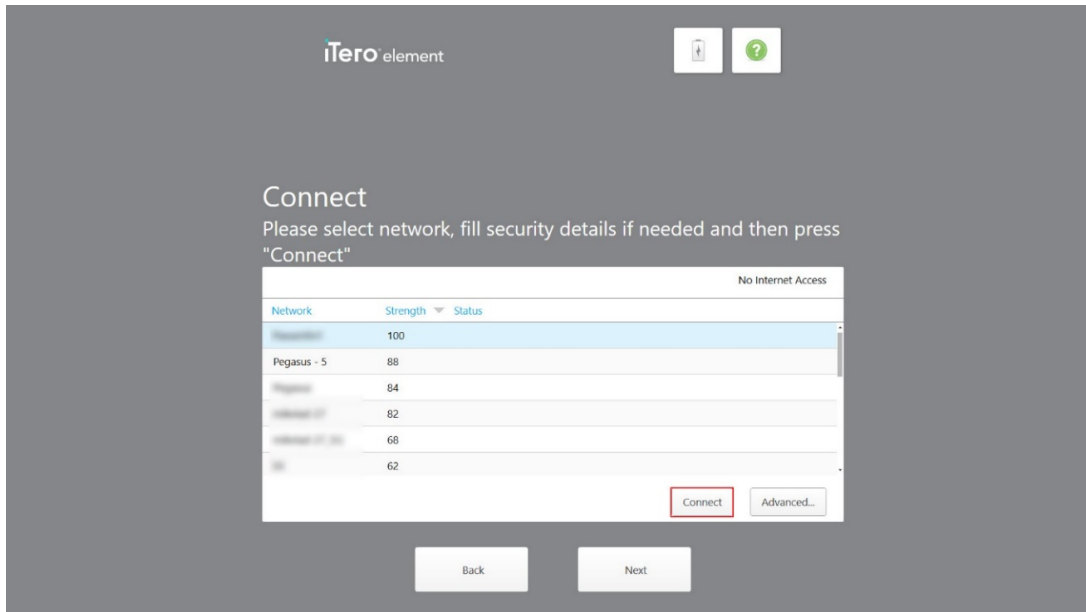


Figure 14: Connect page listing the available networks

3. Select the clinic network from the list and then tap **Connect**.

You are prompted to enter the network security key.

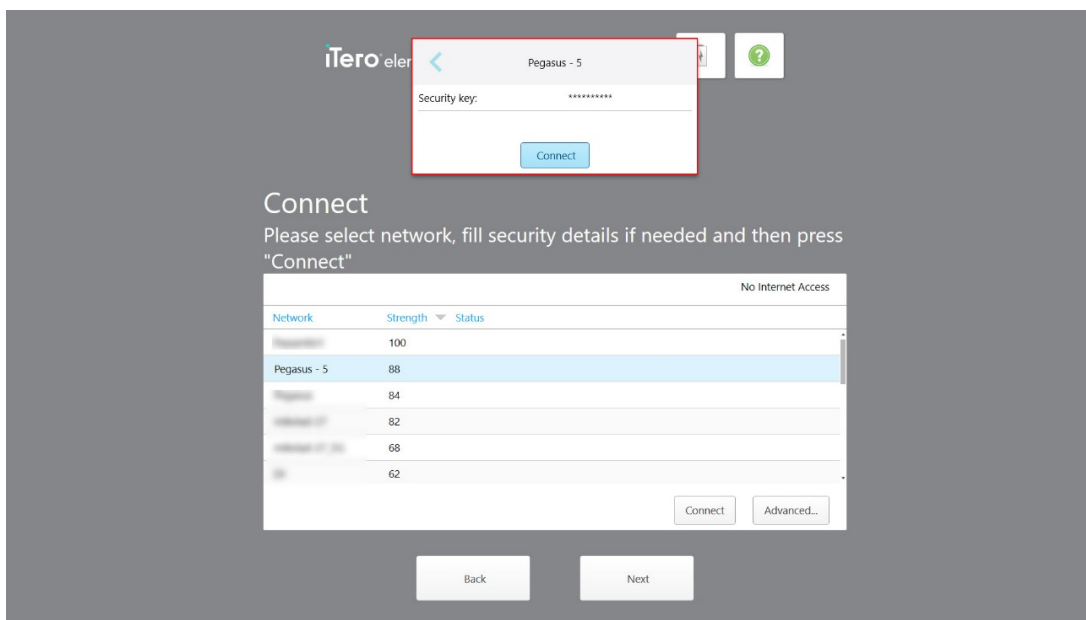


Figure 15: Entering the security key

4. Enter the security key and then tap **Connect**.

The scanner is now connected to the Internet and online.

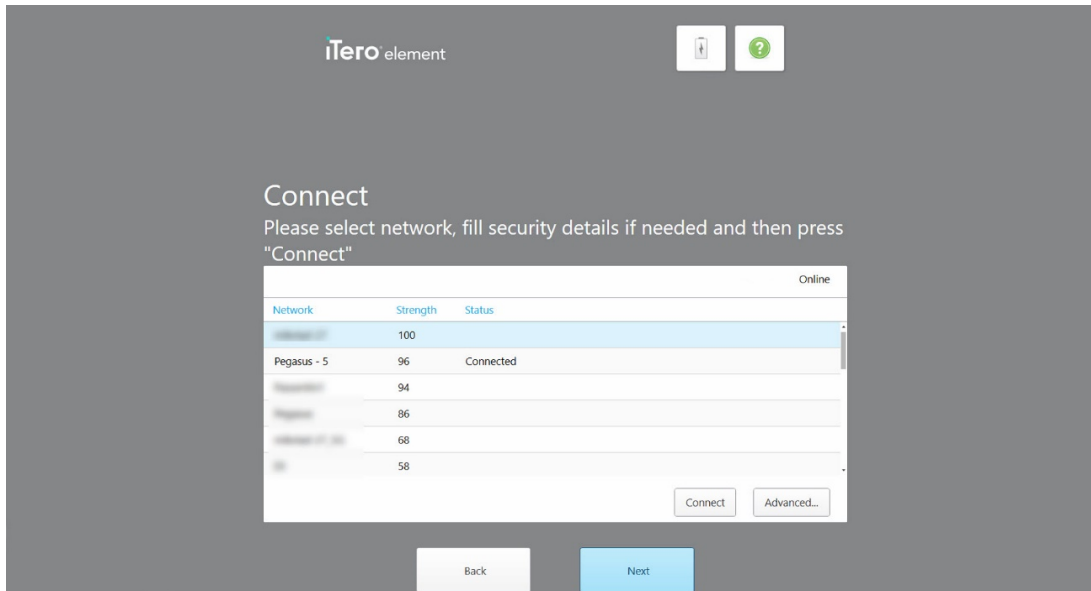


Figure 16: Scanner is connected to the Internet and online

5. Tap **Next**.

The communication with Align is verified.

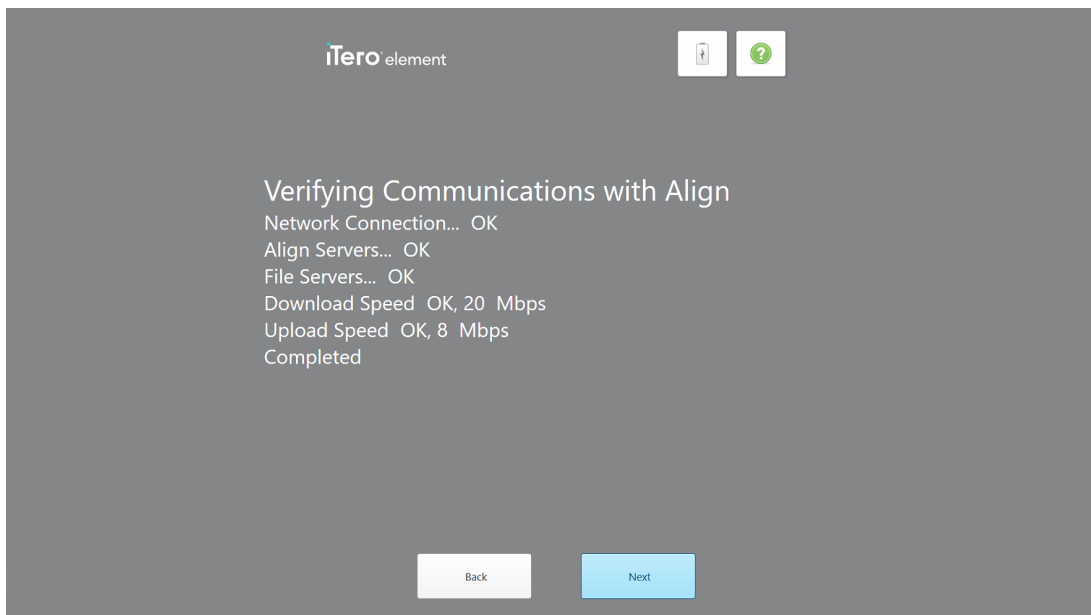


Figure 17: Verifying the communication with Align

- When the verification is complete, tap **Next**.

The *Time Zone* page is displayed.

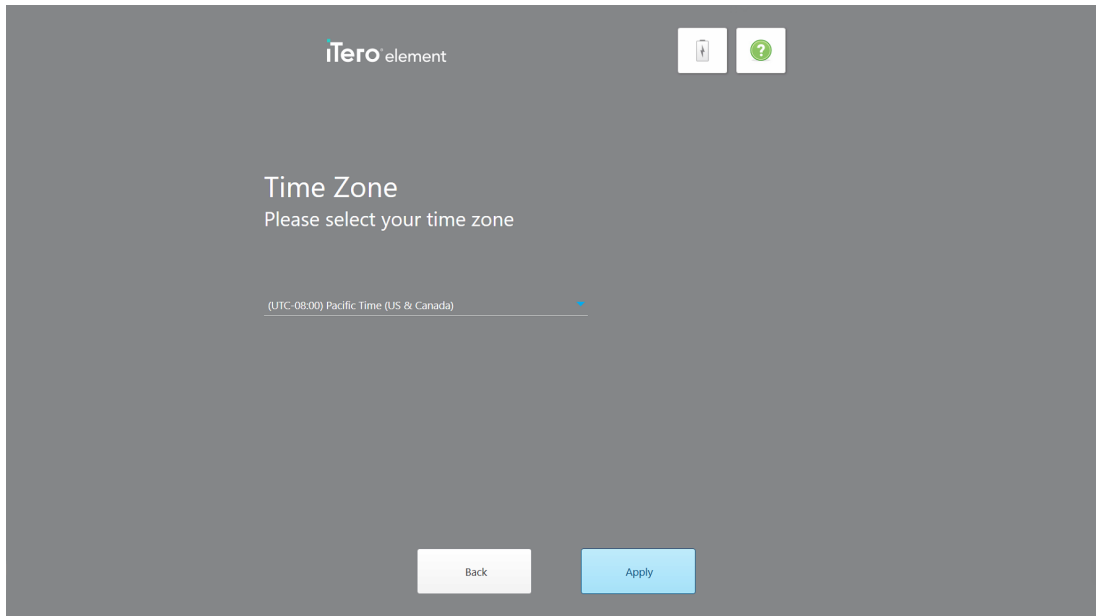


Figure 18: Selecting the time zone

- Tap **Next** if the default time zone is correct or select the time zone from the drop-down list and then tap **Apply**.

The *Register System* page is displayed.

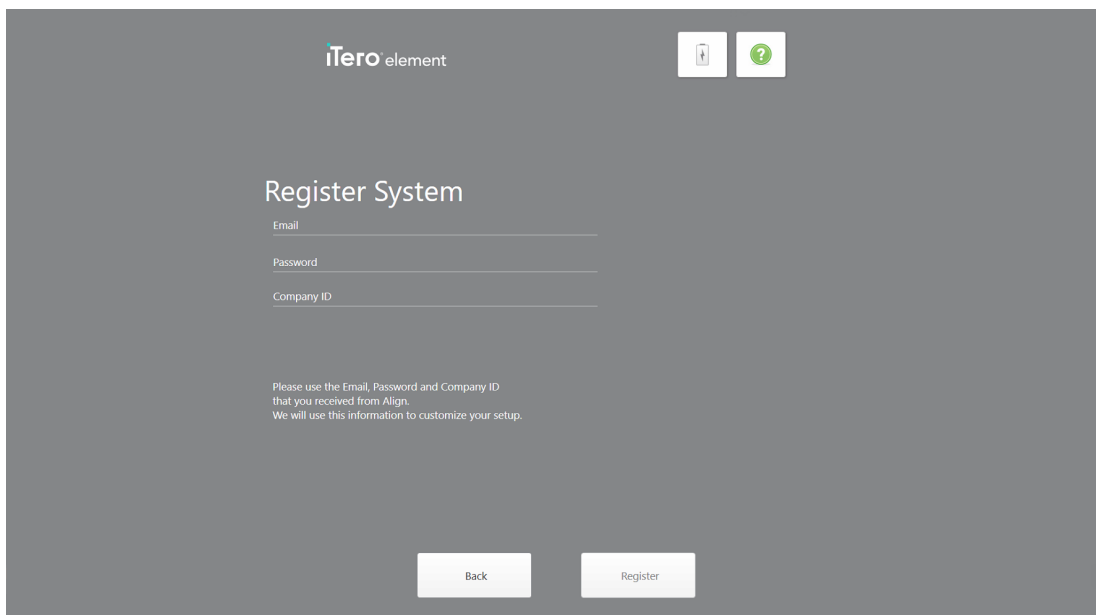


Figure 19: Registering the system to customize the setup

- Enter your email, password, and company ID in the fields provided. Tap **Register** and then tap **Next** after the system has been registered.

The *Scanner Configuration* page is displayed, showing your iTero subscription package.

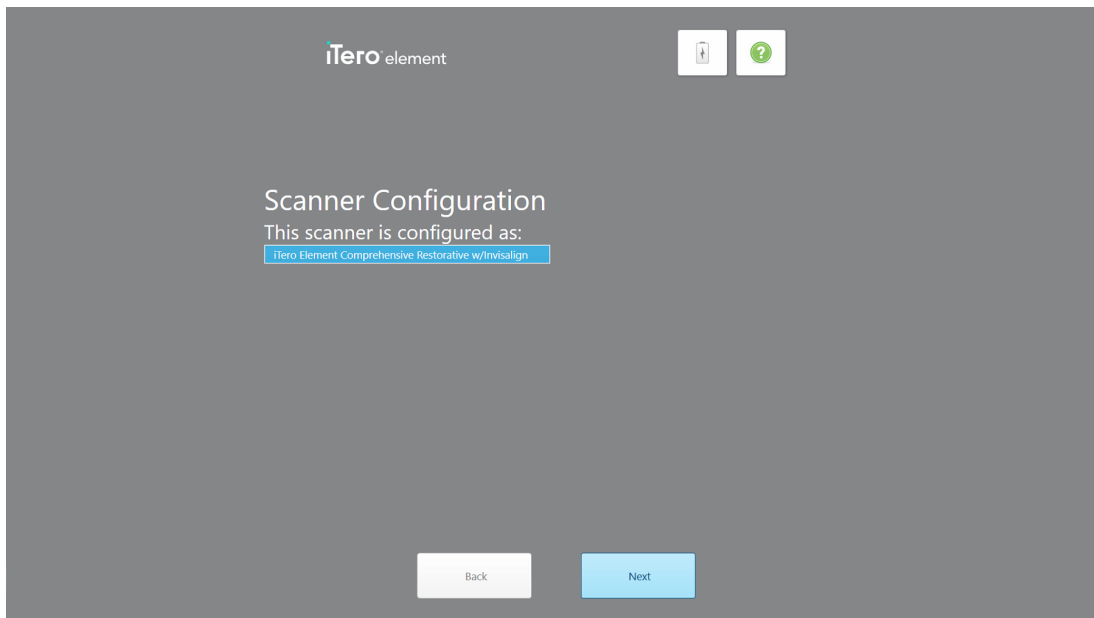


Figure 20: Example of an iTero subscription package

9. Tap **Next**.

The *License Agreement* page is displayed.

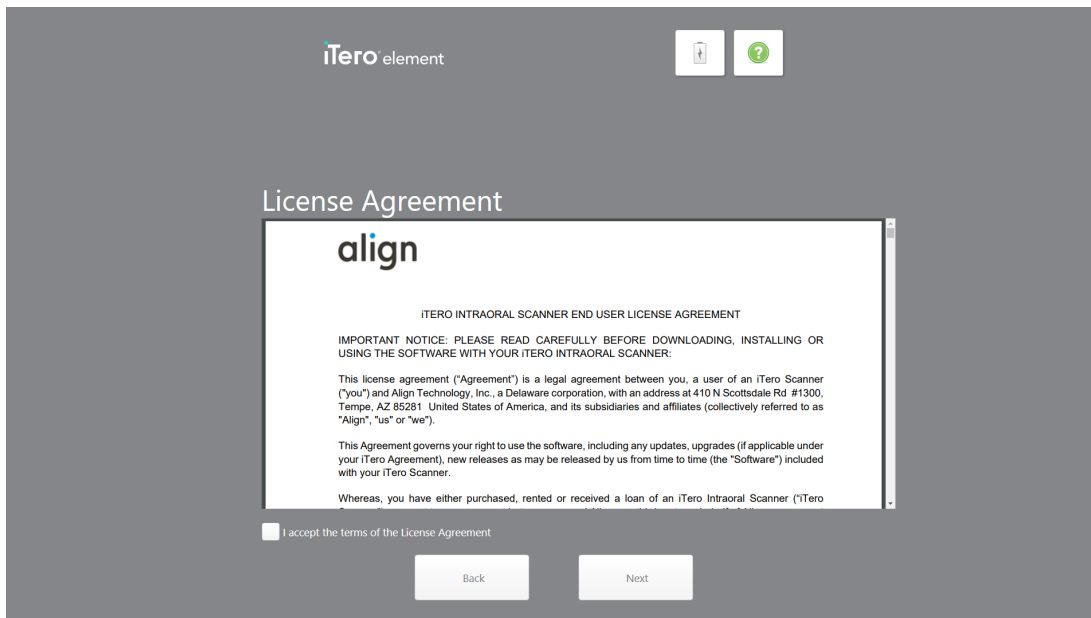


Figure 21: License agreement

10. After reviewing the license agreement, select the check box to accept the terms of the agreement and then tap **Next**.

The system checks for an upgrade and is upgraded to the latest version, if relevant.

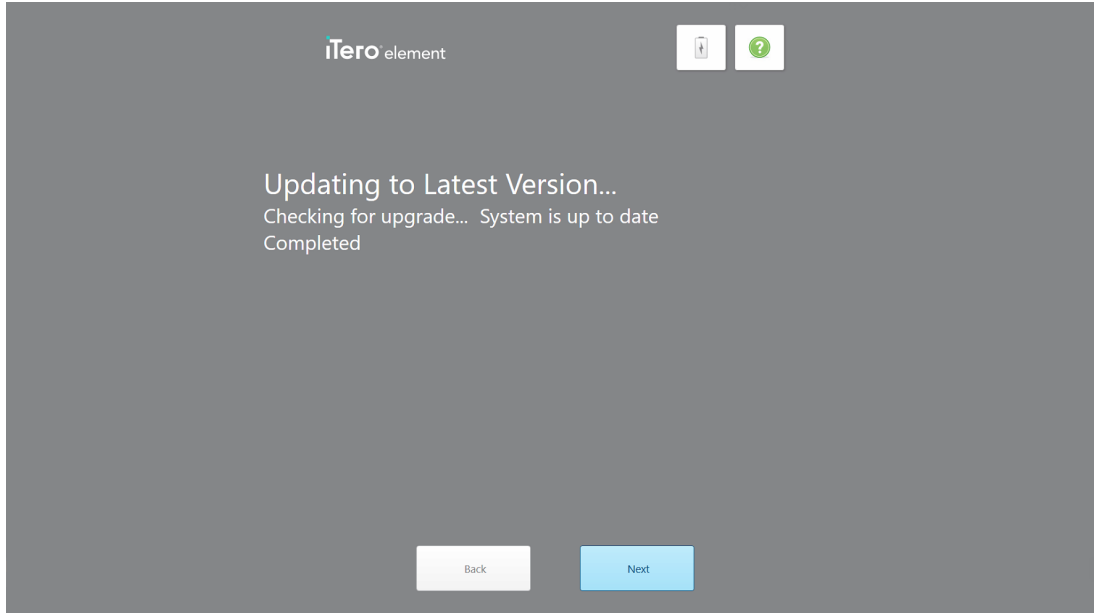


Figure 22: Checking for updates

11. Tap **Next**.

The system has been registered and is ready.

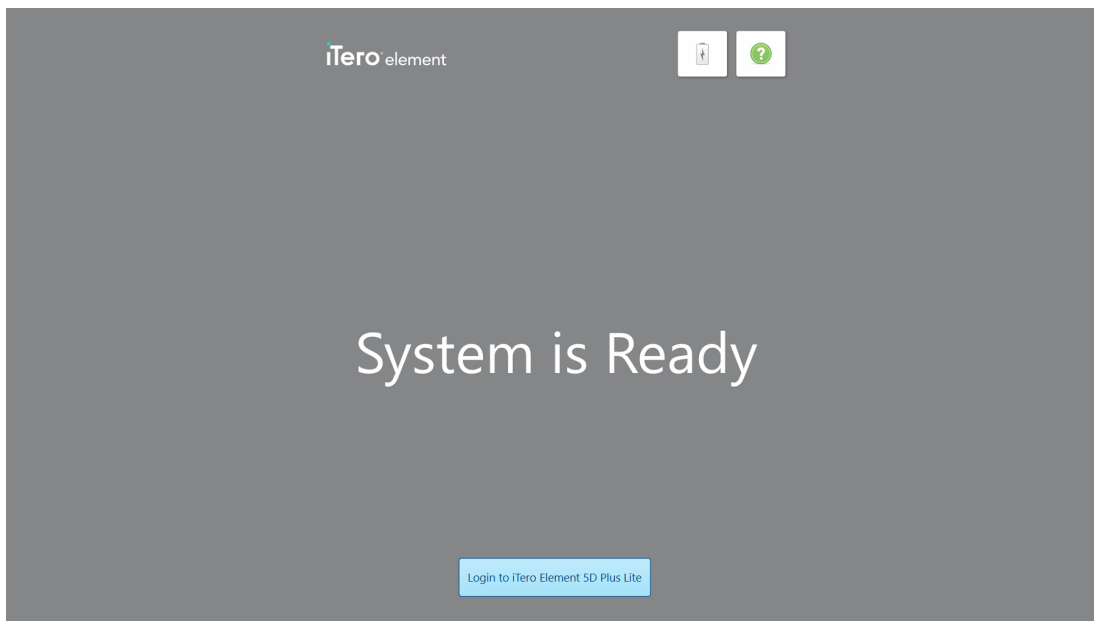


Figure 23: System is registered and ready

12. Tap **Login to iTero Element 5D Plus Lite** to log in to the system.

The *Login* window is displayed. For more details on logging in to the system, see [Logging in to the scanner](#).

### 3.3 Working in Demo Mode

Demo Mode is designed for training new staff members and for practicing scanning. It is available anytime for training on an iTero scanner, for scanning techniques, how-to guidelines for prescription forms, procedures and procedure types, and to familiarize yourself with the iTero interface. Demo Mode features all the aspects of the scanning process and includes a wide variety of sample cases, including clinical cases, Invisalign | Vivera cases, and restorative cases.

The words **Demo Mode** are displayed in red on the top left of the screen to indicate that you are in Demo Mode, and when scanning, a lightly striped background is displayed.

**Note:** Scans captured in Demo Mode cannot be saved or submitted for patient treatment.

Demo Mode is available from the *Welcome* screen when logging in for the first time, or at any point by tapping the iTero logo on the home screen.

**To enter Demo Mode after logging in:**

1. Tap the **iTero Element** logo at the top of the scanner screen.

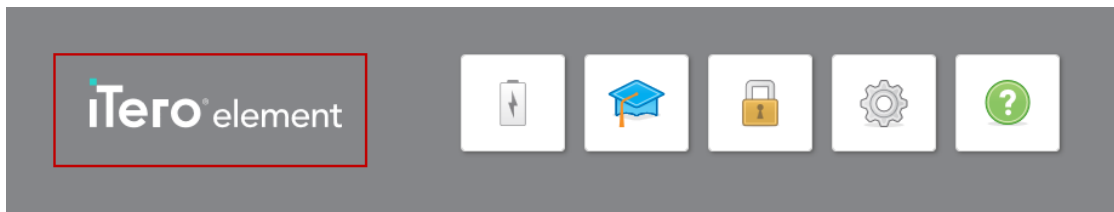


Figure 24: iTero Element logo

2. Tap **Demo Mode**.

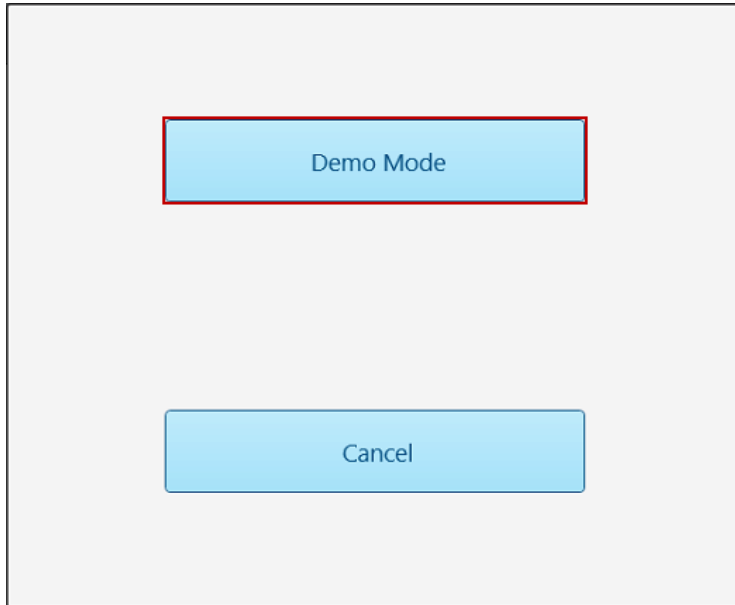


Figure 25: Demo Mode option

The *Login* window is displayed, enabling you to select the demo user.

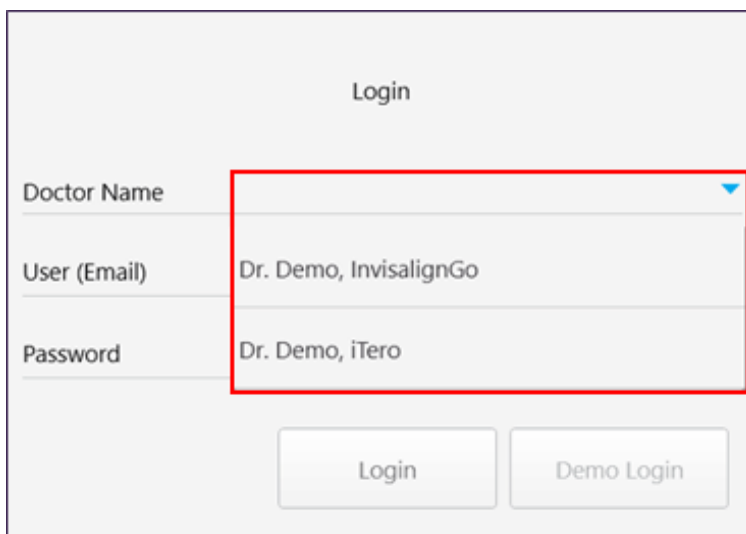
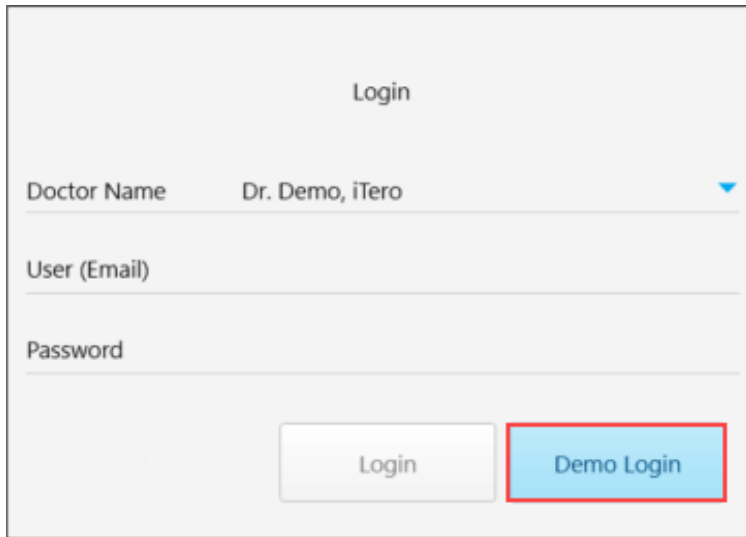


Figure 26: Login window with a list of demo users

3. From the **Doctor Name** drop-down list, select **Dr. Demo, iTero** to work with restorative cases or **Dr. Demo, InvisalignGo** to work with orthodontic cases.



The image shows a login screen titled "Login". It contains three input fields: "Doctor Name" with the value "Dr. Demo, iTero" and a dropdown arrow, "User (Email)", and "Password". At the bottom, there are two buttons: "Login" and "Demo Login". The "Demo Login" button is highlighted with a red rectangular border.

Figure 27: Demo Login button

4. Tap **Demo Login**.

The Demo Mode home screen is displayed, with **Demo Mode** shown on the top left of the window.

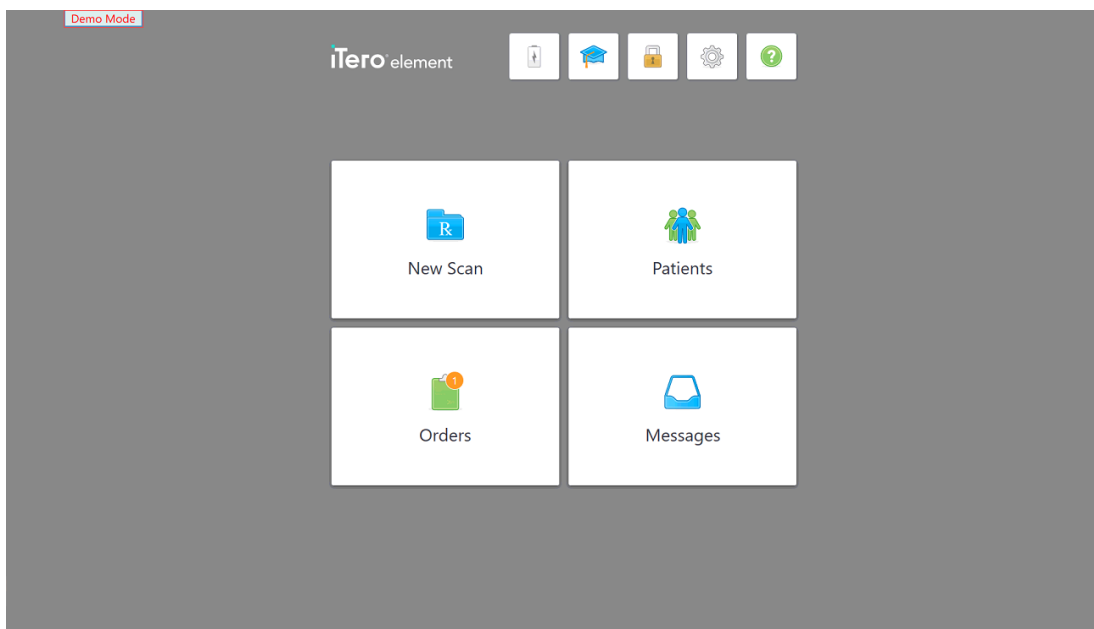


Figure 28: Demo Mode home screen

5. To view the demo cases, tap **Orders**.

A list of demo cases is displayed in the **Past Orders** pane, according to your iTero subscription package.

- Tap the required demo case.

The selected case is expanded to show the following options:

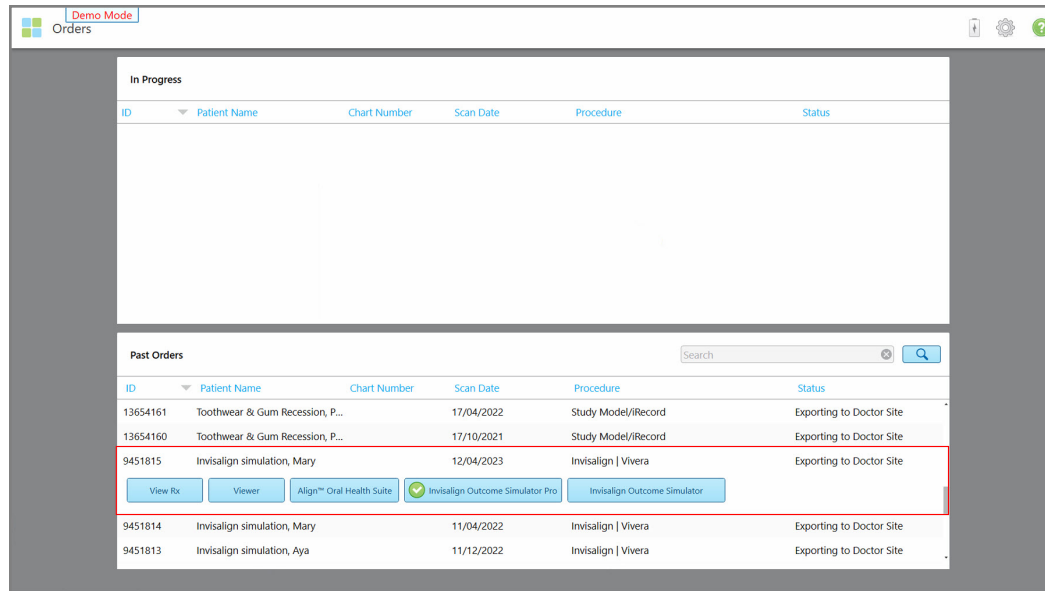


Figure 29: Past Orders pane – options

For more information on working with orders, see [Working with orders](#).

### 3.3.1 Align Oral Health Suite

Align Oral Health Suite is a comprehensive digital suite integrating multiple proprietary iTero visualization and diagnostic-aid tools into one easily accessible, patient-centric interface.

You can access Align Oral Health Suite when sending the scan by tapping **Send & View**, or after sending the scan from the patient's profile page or the **Orders** page. In addition, you can access Align Oral Health Suite from MyiTero.



Figure 30: Align Oral Health Suite home screen


Align Oral Health Suite enables you to view the scan in the context of select dental conditions and comprehensively explore potential areas of interest.

When you select a condition, the default view and tools for that condition are automatically selected so that you may start viewing the scan.

When not in Demo mode, a **How to get started** button is displayed on the home screen for more information regarding using Align Oral Health Suite.

### 3.3.2 Exiting Demo Mode

To exit Demo mode:

1. Tap  to move to the home screen and then tap the **iTerо Element** logo at the top of the screen.

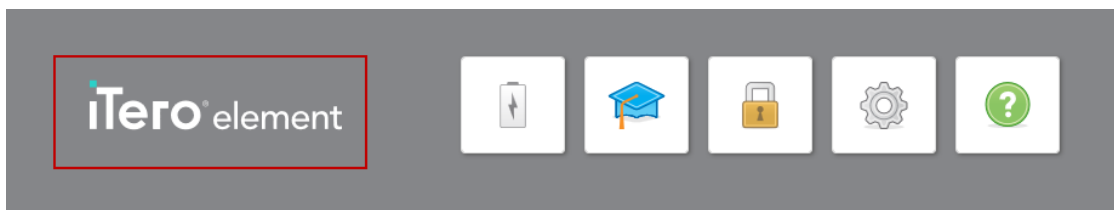


Figure 31: iTerо Element logo

2. Tap **Exit Demo** to exit Demo mode.



Figure 32: Exiting Demo mode

## 4 Working with the scanner

### 4.1 Logging in to the scanner

When the scanner is powered on, the *Login* window is displayed.

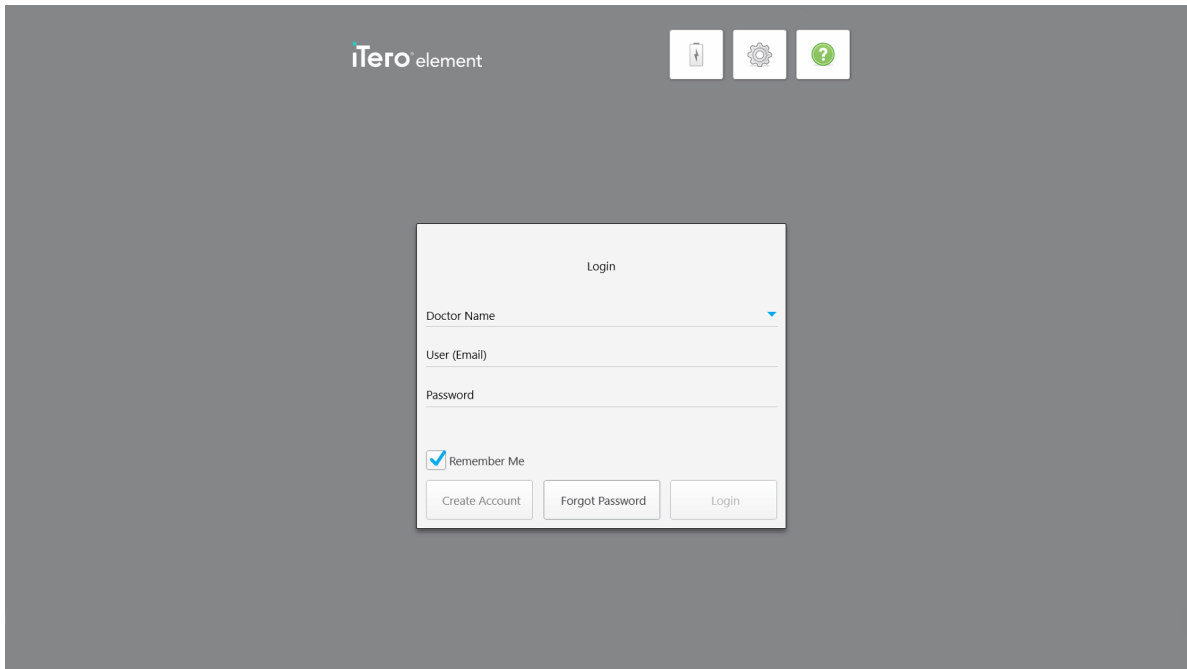


Figure 33: Login window

Make sure you have your MyAligntech account information ready when logging in to the iTero scanner. You need your name, account email, and password. Fill in all the necessary fields and then tap the **Login** button.

#### Notes:

- In order to ensure that you are using the latest version of the iTero software and that all Windows security patches are up to date, a notification is displayed as soon as the software updates are available for installation. For more information on scheduling the installation of these software updates, see [Updating the scanner software](#).

- If you did not shut down the scanner correctly previously, a message will be displayed notifying you of this and will remain until you acknowledge the message by tapping **I UNDERSTAND**. For more information on shutting down the scanner, see [Shutting down the scanner](#).

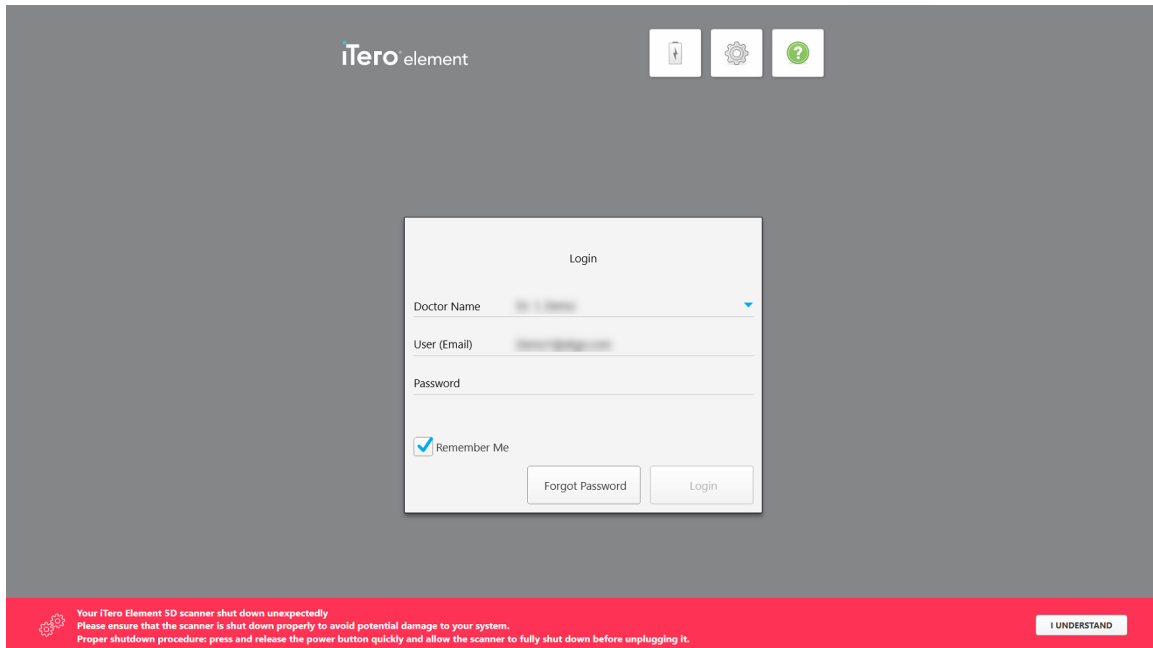


Figure 34: Unexpected shutdown notification

#### To log in to the scanner:

1. Select your username from the **Doctor Name** drop-down list.
2. Enter the email address you used when registering with myaligntech.com. Your email address is displayed automatically if you selected the **Remember Me** check box in a previous login session.
3. Enter your password.

The text is masked as asterisks.

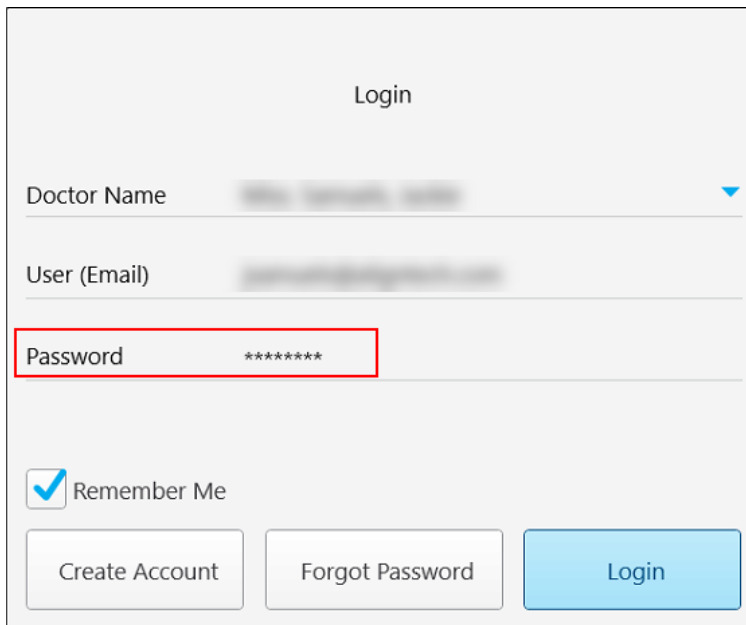


Figure 35 shows a login form with the following elements:

- Form title: Login
- Fields: Doctor Name (with a dropdown arrow), User (Email), and Password (masked with asterisks and highlighted with a red border).
- Checkbox: Remember Me (checked).
- Buttons: Create Account, Forgot Password, and Login.

Figure 35: Password is masked

If you have forgotten your password, you can reset it, as described in [Resetting your password](#).

4. Select the **Remember Me** check box for the system to remember your email address in future sessions. You will still need to enter your password in order to access the scanner.
5. Tap **Login**.

The iTero home screen is displayed.

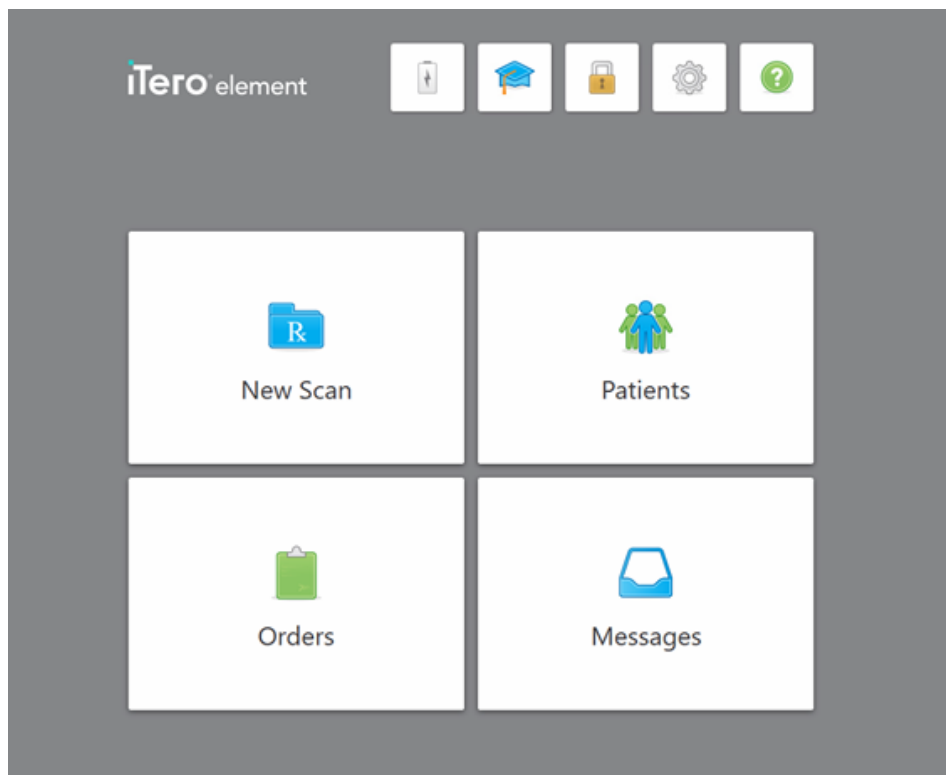


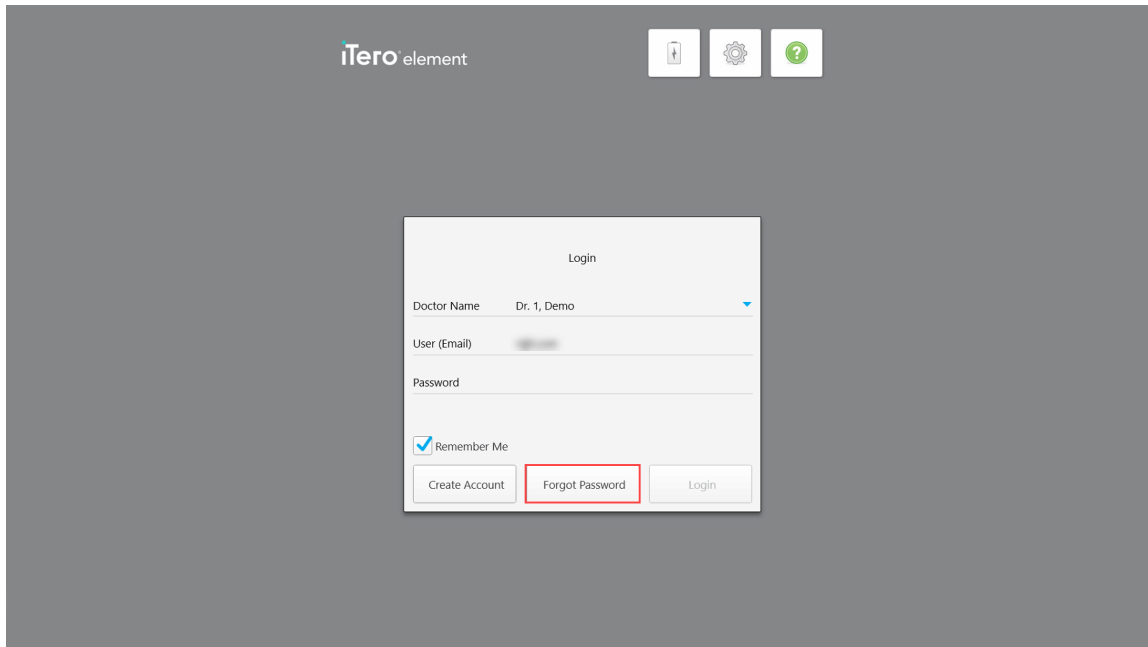
Figure 36: iTero home screen

### 4.1.1 Resetting your password

You can reset your password, if required.

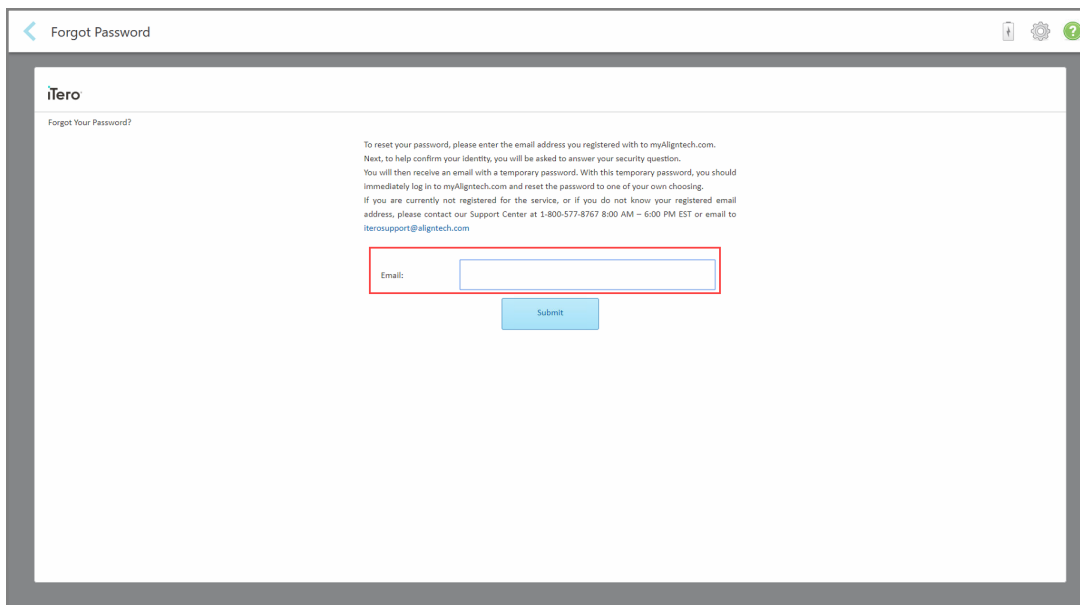
**To reset your password:**

1. In the *Login* window, tap **Forgot Password**.



**Figure 37: Forgot Password button**

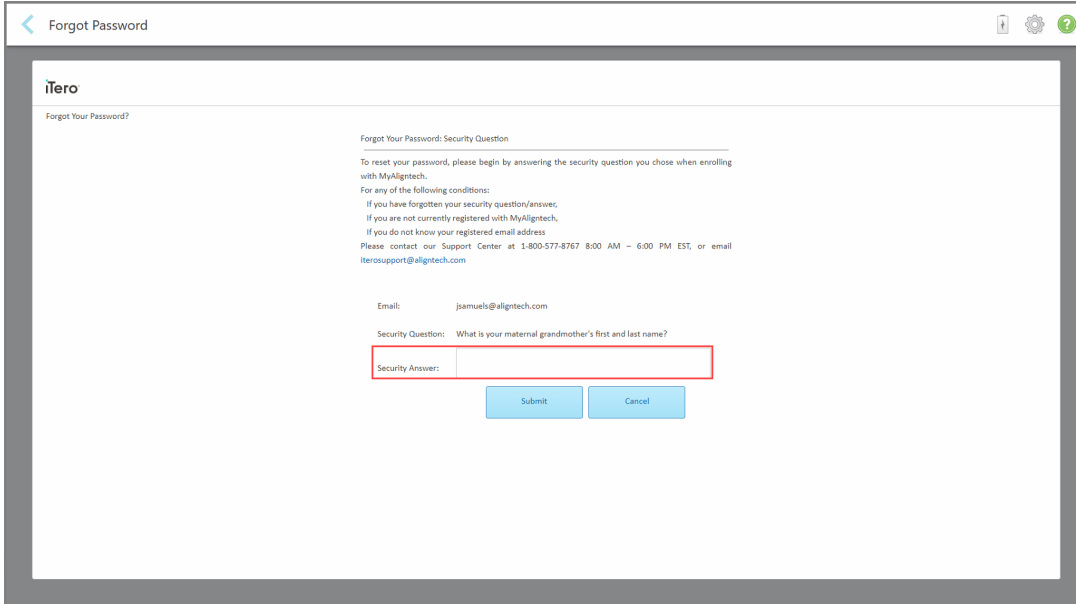
A window is displayed, describing what you should do next.



**Figure 38: Email field for forgotten password**

2. In the **Email** field, enter the email address you used to register for myaligntech.com.
3. Tap **Submit**.

Your predetermined security question is displayed.



The screenshot shows a mobile application interface for a password reset. At the top, there's a navigation bar with a back arrow and the text 'Forgot Password'. Below this, the iTero logo is visible. The main content area is titled 'Forgot Your Password?' and contains the following text: 'Forgot Your Password: Security Question', 'To reset your password, please begin by answering the security question you chose when enrolling with MyAlignTech.', and 'For any of the following conditions: If you have forgotten your security question/answer, If you are not currently registered with MyAlignTech, If you do not know your registered email address'. Below this, it says 'Please contact our Support Center at 1-800-577-8767 8:00 AM - 6:00 PM EST, or email iterosupport@aligntech.com'. The email address 'jsamuels@aligntech.com' is displayed. The security question is 'What is your maternal grandmother's first and last name?'. Below the question is a text input field for the 'Security Answer', which is highlighted with a red border. At the bottom, there are 'Submit' and 'Cancel' buttons.

**Figure 39: Security answer field**

4. Enter the answer to the security question.  
A temporary password will be sent to you.
5. Use the temporary password to log in to myaligntech.com and then reset your password, according to the iTero password policy described in [iTero password policy](#).
6. If you do not know your registered email address, contact iTero Customer Support.

#### 4.1.1.1 iTero password policy

When changing your password, ensure that your new password meets the following criteria:

- At least eight characters in length
- No spaces
- At least one upper-case letter
- At least one lower-case letter
- At least one number
- Optional: Passwords may include special characters (for example: !, #, \$, %, ^)

## 4.1.2 Updating the scanner software

In order to ensure that the scanner software is up to date and to support the continuous cyber security of the scanner, whenever a new software version is available, it is downloaded to the scanner and must be installed *within 7 days*. Software updates include new features as applicable, software improvements, and security-related items.

After the software updates have been downloaded, a *Software Updates/Security Updates* window is displayed when logging in to the scanner, notifying you about these updates and enabling you to schedule a time they should be installed – postponed daily for up to 7 days, immediately, or later the same night.

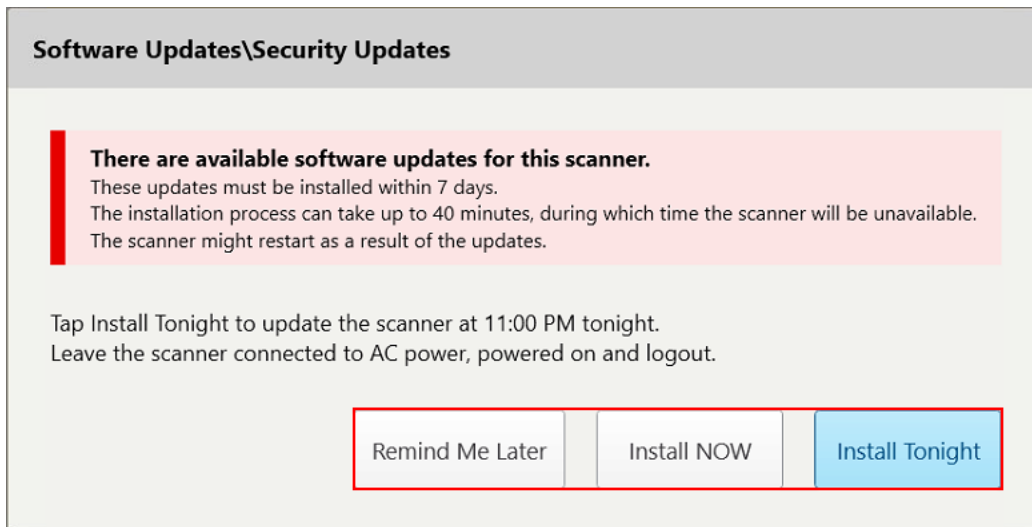


Figure 40: Software Updates/Security Updates window – scheduling options

To install the software updates, the scanner needs to be connected to the AC power and switched on, and you need to log out.

### Notes:

- Installing the updates should take about 40 minutes during which time the scanner cannot be used.
- Once the installation starts, it cannot be paused or canceled.
- If you ignore the message and do not install the software updates within 7 days, they will be installed automatically the next time the scanner is restarted.

### To schedule the software-update installation:

1. In the *Software Updates/Security Updates* window, tap one of the following scheduling options:
  - **Remind Me Later:** The software installation is postponed for up to 7 days. For more information, see [Remind Me Later – Postponing the software update installation](#).
  - **Install NOW:** The software is installed immediately.
  - **Install Tonight:** The software will be installed at 11 PM that night. For more information, see [Install Tonight – Installing the software updates later that night](#).

2. Before the installation is due to take place, make sure that the scanner is connected to the AC power and switched on, and that you have logged out.

If the scanner is not connected to the AC power, you are prompted to connect it.



Figure 41: Connect the scanner to the AC power

- Plug in the scanner and then tap **Continue**.

The installation starts and a message is displayed showing the installation progress.

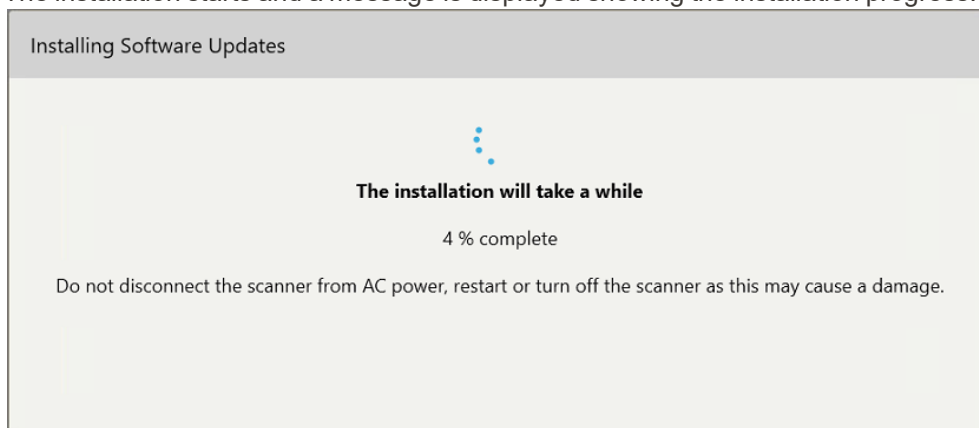


Figure 42: Installation in progress

**Note:** Do not unplug, restart, or turn off the scanner while the software updates are being installed.

Once the software has been installed, a success notification is displayed and the scanner restarts.

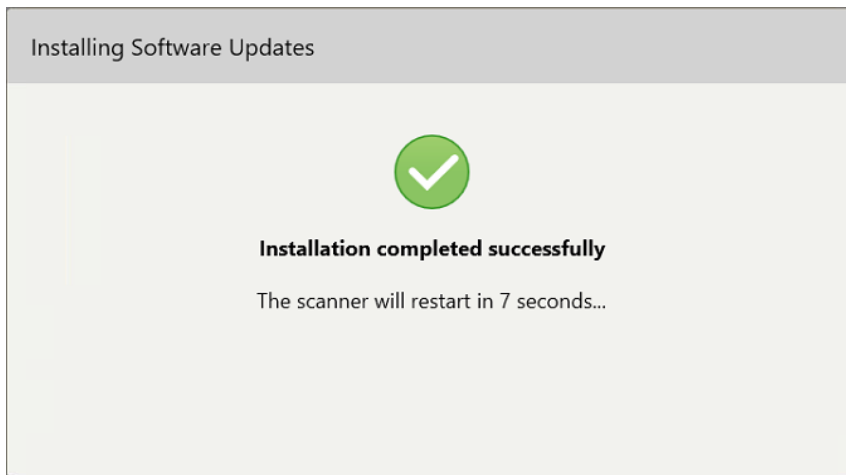


Figure 43: Installation completed successfully

#### 4.1.2.1 Remind Me Later – Postponing the software update installation

You can postpone the software-update installation for up to a week. Every day, the notification will display the number of days remaining until the updates have to be installed. You can select to postpone the updates, install them immediately, or schedule them for later that night.

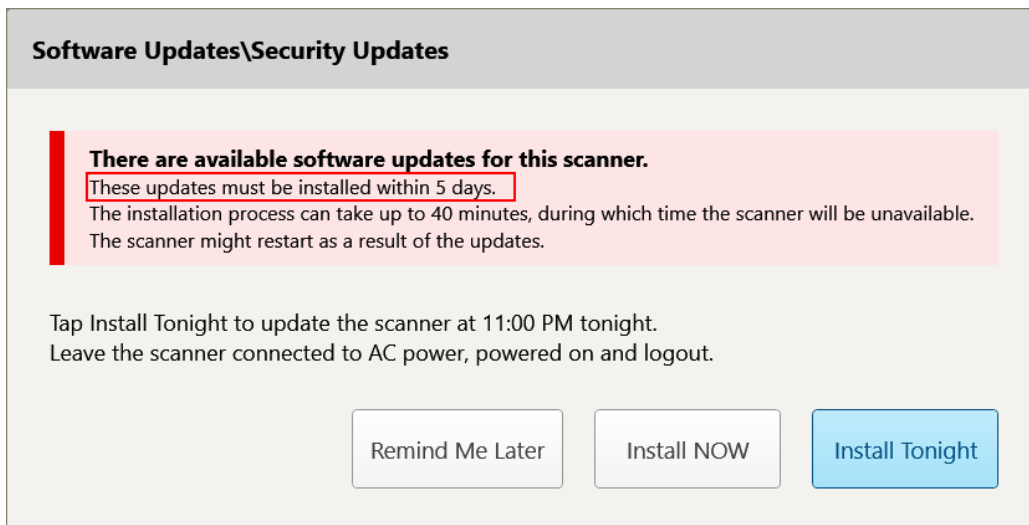


Figure 44: Software updates – number of days until the updates must be installed

On the 7th day, the software updates must be installed. You can select whether to install them immediately, or schedule the installation for later that night, as described below.

**Note:** If you ignore the message and do not install the updates, they will be installed automatically the next time the scanner is restarted.

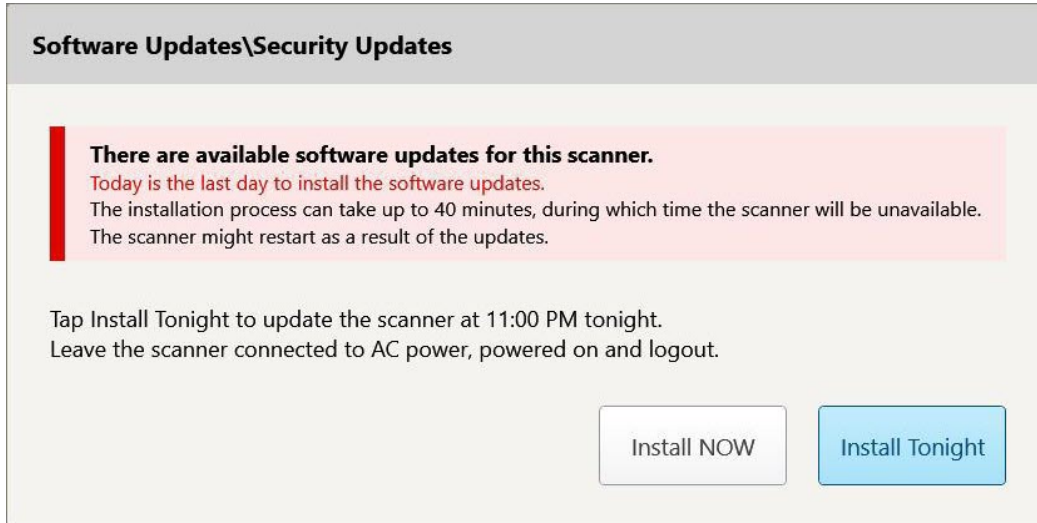
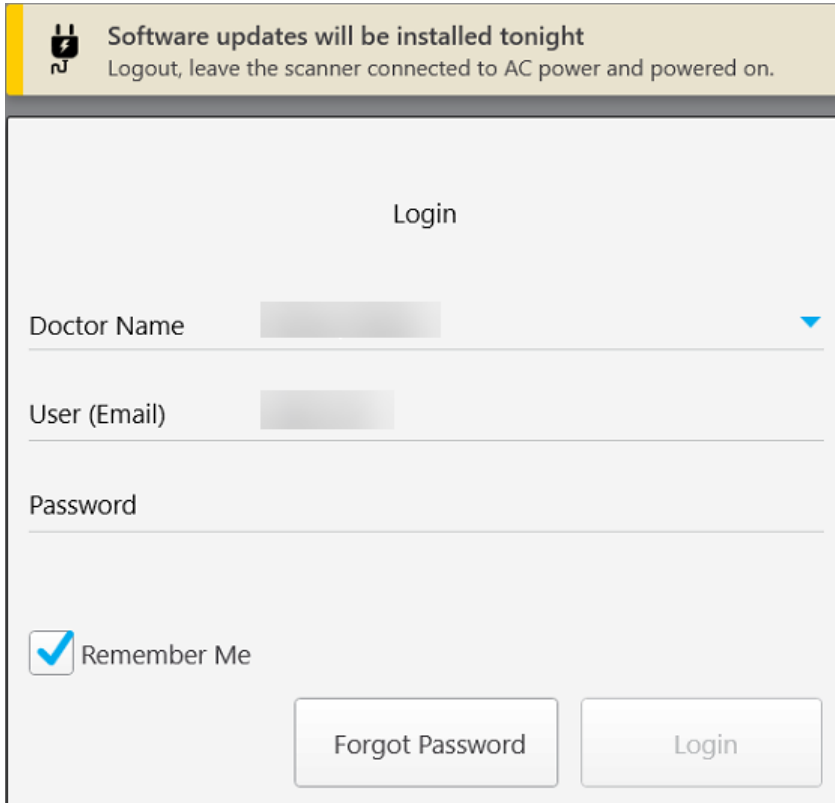


Figure 45: Software updates – last day

#### 4.1.2.2 Install Tonight – Installing the software updates later that night

If you select to install the software updates later that night, a banner is displayed above the scanner *Login* window and the home screen reminding you that you need to log out and the scanner needs to be connected to the AC power and switched on.



The screenshot shows a login window with a notification banner at the top. The banner has a yellow background and contains a power icon, the text "Software updates will be installed tonight", and the instruction "Logout, leave the scanner connected to AC power and powered on." Below the banner is the login form, which includes the title "Login", three input fields for "Doctor Name", "User (Email)", and "Password", a "Remember Me" checkbox with a blue checkmark, and two buttons labeled "Forgot Password" and "Login".

Figure 46: Software updates notification – Login window

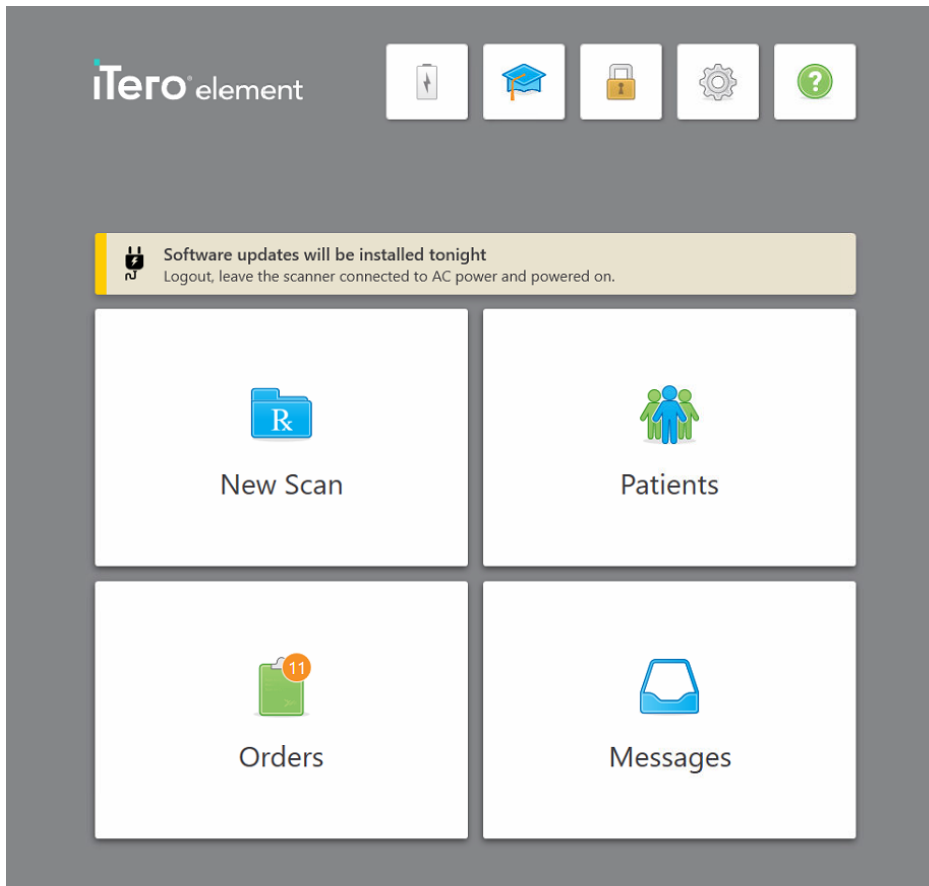



Figure 47: Software updates notification – home screen


## 4.2 Logging out of the scanner

In order to protect the patient information, you should log out of the scanner when it is not in use. Your password will *not* be remembered by the system.

By default, you will be logged out after a predefined period of inactivity, which can be defined in the **Login** settings, described in [Defining the login settings](#).

**To log out of the scanner:**

1. Tap  to return to the home screen.

2. Tap  to log out of the system.

The *Login* window is displayed, ready for the next user to log in to the system.

### 4.3 Shutting down the scanner

It is recommended to shut down the scanner at the end of each day, to ensure optimal performance.

**Note:** Do not shut down the scanner if you have scheduled a software installation for that night, as described in [Install Tonight – Installing the software updates later that night](#).

#### To shut down the scanner:

- Press and release the Power button to shut down the system.

**Note:** If you do not shut down the scanner correctly, the next time you log on, a message will be displayed notifying you of this and will remain until you acknowledge it.

Incorrect shutdown can be caused by letting the battery run down and by pressing the Power button for longer than 4 seconds, which activates a hard reset and can cause problems such as gray and blue screens.

### 4.4 Moving the scanner

#### 4.4.1 Moving the iTerio Element 5D Plus Lite cart-configuration scanner

The scanner can be moved between rooms within the office and while you are seated, with a patient.

#### To move the scanner between rooms:

1. Ensure that the wand is firmly positioned in the cradle, with the optical window facing the cradle.
2. Unplug the system from the wall outlet and carefully wrap the power cable around the upper handle, to prevent the cable from being caught between the wheels.
3. Using the upper handle, move the system to its new location and plug it into a wall outlet.

**Note:** If the scanner needs to be lifted, lift it using the upper handle and the post.

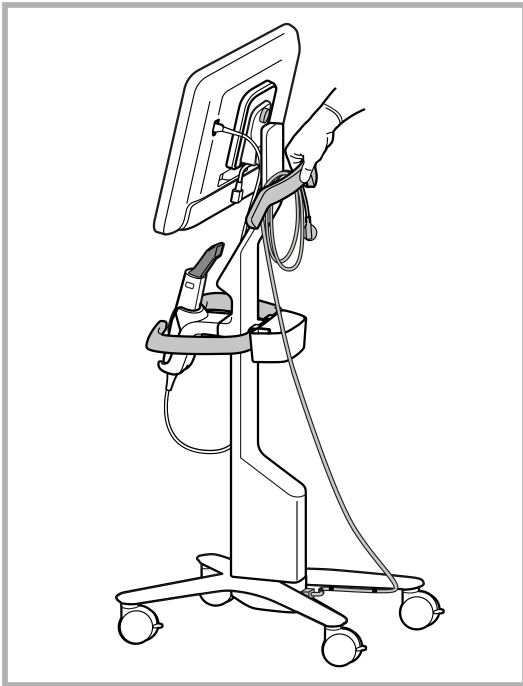


Figure 48: Moving the scanner

**To move the cart-configuration scanner while in a seated position:**

- Use the main handle to move the scanner.
- The screen height is optimized for a more ergonomic experience while seated. If required, you can adjust the tilt of the screen.

**Note:** Do not use the wand or the wand cable to move the scanner, in order to prevent the scanner from toppling over or damage to the cable.

#### 4.4.2 Carrying the iTero Element 5D Plus Lite mobile-configuration scanner within the clinic

The mobile-configuration scanner can be carried between rooms within the clinic as well as transported between clinics.

When carrying the scanner, you should always move the handle to the carrying position and wind the wand cable around the cradle.

**To carry the mobile-configuration scanner within the clinic:**

1. Ensure that the wand is firmly positioned in the cradle, with the optical window facing the cradle.
2. Disconnect the power cable from the mains and then from the back of the computing unit.
3. While holding the computing unit with one hand, slide the locking latch to unlock the handle and then move the handle to the carrying position. For more information, see [Moving the scanner within the clinic](#).

4. Loosely wrap the cable around the cradle for easy and safe portability.

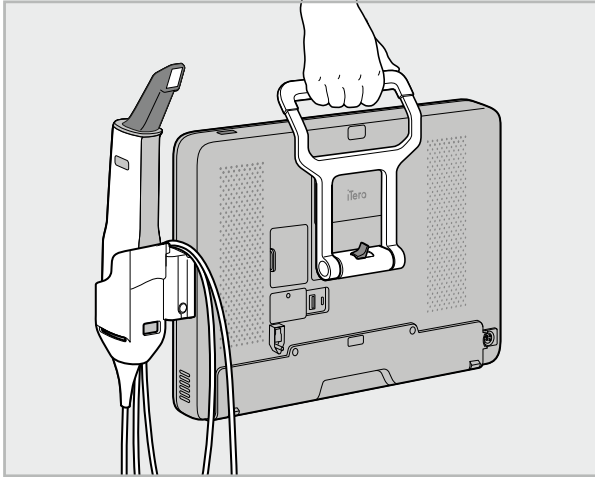


Figure 49: Carrying the scanner between rooms within the clinic

#### 4.4.3 Transporting the iTerо Element 5D Plus Lite mobile-configuration scanner between clinics

When transporting the mobile-configuration scanner between clinics, always pack the scanner in its supplied trolley. For more details, see [Using the trolley for transportation](#).

##### To transport the scanner between clinics:

1. Turn off the scanner, as described in [Shutting down the scanner](#).
2. Disconnect the power cable from the mains and then from the back of the computing unit.
3. Disconnect the scanner components and pack them in their designated compartments in the trolley. For more information, see [Using the trolley for transportation](#).
4. Close and secure the trolley flap and then close the trolley by lifting the side with the fastened flap and zipping it closed.



Figure 50: Transporting the scanner between clinics

- If required, use the optional protective cover to protect the trolley against wear and tear and adverse weather conditions. For more information, see [Optional protective trolley cover](#).

## 4.5 User interface

The iTero system provides an intuitive user interface for performing digital scans for Restorative or Orthodontic use. The touch screen and wand buttons are used to respond to screen instructions during the scanning process.

For a list of the touch-screen gestures that can be used, see [Touch-screen gestures](#).

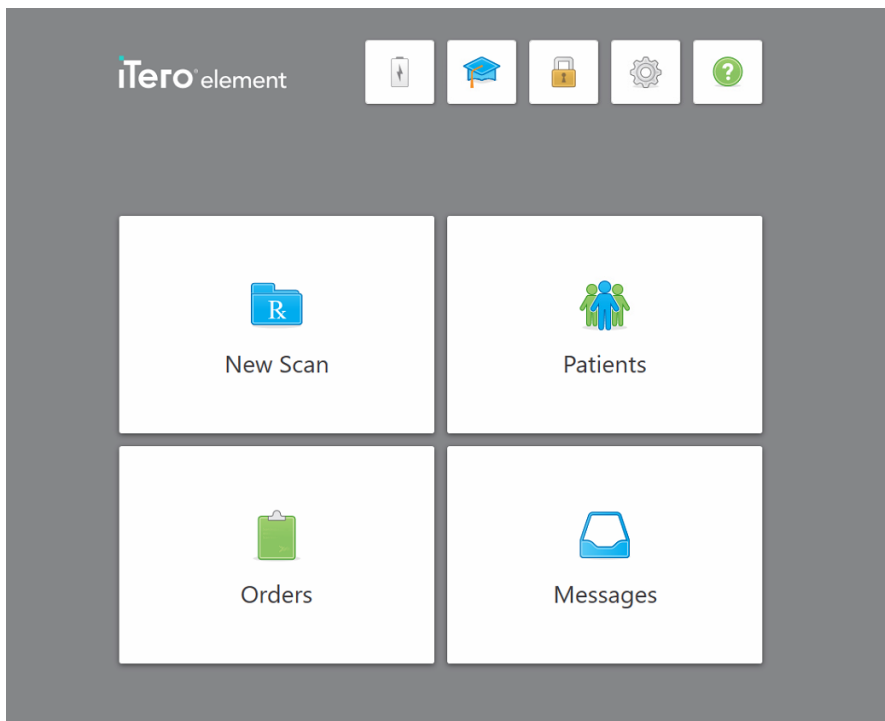


Figure 51: iTero home screen

The following buttons are displayed on the home screen:



Displays the status of the battery:

- A lightning bolt indicates that the scanner is connected to the power, and the battery is charging.
- When using battery power, the remaining charge level is displayed on the battery icon. When the remaining charge level falls below 25%, the battery

icon is displayed in red



- Tap the battery icon to view the percentage of remaining charge:

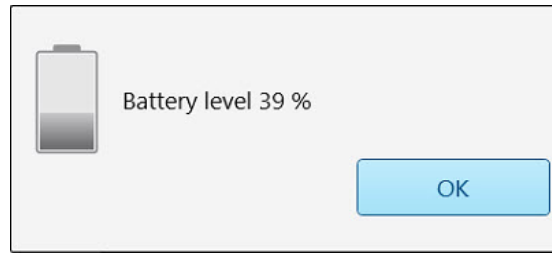


Figure 52: Percentage of remaining battery charge



**Learning Center:** Tap to access training materials and educational videos for the iTerо scanner.



**Lock:** Tap to log out of your account whenever the scanner is not in use, as described in [Logging out of the scanner](#). This helps ensure that the dental practice is HIPAA compliant, and that all medical information is secure.

**Tip:** You should lock the system while cleaning it, in order to avoid unintended entries.

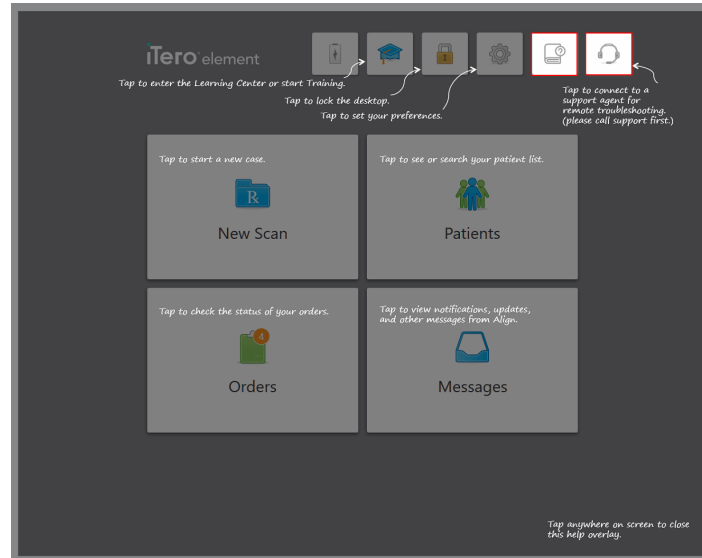


**Settings:** Tap to adjust the scanner preferences, for example, for wand configuration, localization, user settings, and more. For more information, see [Defining the scanner settings](#).



**Help:** Tap to display a translucent Help overlay with hints to aid in the navigation of features and tools.

In this view, the **Help** button changes to two new buttons – e-manual and Customer Support:



**Figure 53:** Help overlay including the e-manual and Customer Support buttons

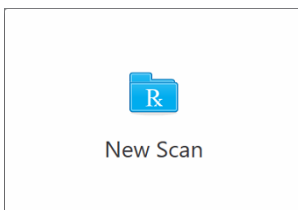


Tap to access the relevant e-manual.



Tap for remote assistance from Customer Support. Customer Support is available from every Help overlay.

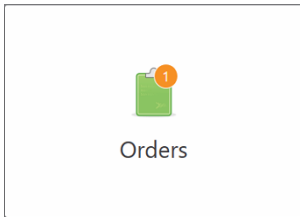
**Note:** Please call Customer Support before trying to connect remotely.



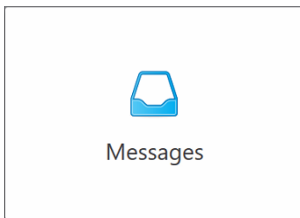
**New Scan:** Tap to open the *New Scan* window to fill in the Rx before starting a new scan. For more information, see [Starting a new scan](#).



**Patients:** Tap to view the *Patients* page with a list of all patients registered in your iTero system, and if relevant, their chart number, date of birth, and the date of their last scan. For more information, see [Working with patients](#).



**Orders:** Tap to display a list of all your orders. For more information, see [Working with orders](#).



**Messages:** Tap to view the messages from Align Technology. For more information, see [Viewing messages](#).

The **Battery** and **Settings** buttons are displayed on each of the scanner windows as well, as described in [Scanner toolbar](#).

### 4.5.1 Scanner toolbar

The following toolbar is displayed on the top of each of the scanner windows:



Figure 54: Scanner toolbar

The 4 center buttons indicate the status of the scan process. Tap the buttons to navigate through the scan flow.



Tap to return to the home screen.

New Scan

Displays the current stage in the scanning process, also indicated by the relevant highlighted button in the toolbar.



Tap to return to the *New Scan* window to view the Rx, as described in [Filling in the Rx](#).



Tap to move to Scan mode to scan the patient, as described in [Scanning the patient](#).



Tap to move to View mode to view the scanned model, as described in [Viewing the scan](#).



Tap to send the scanned model to the lab, chairside milling software or your MyiTero account, as described in [Sending the scan](#).



Displays the status of the external battery:

- A lightning bolt indicates that the scanner is connected to the power, and the battery is charging.
- When using battery power, the remaining charge level is displayed on the battery icon. When the remaining charge level falls below 25%, the battery icon is displayed

in red .

- Tap the battery icon to view the percentage of the remaining charge:

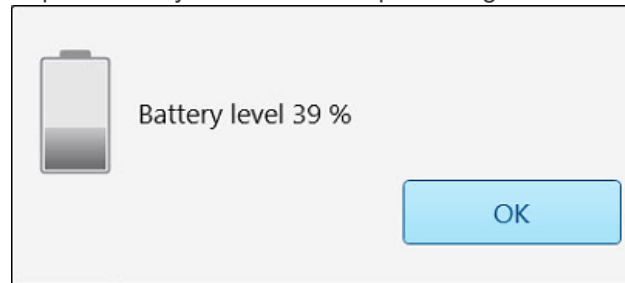


Figure 55: Percentage of remaining battery charge



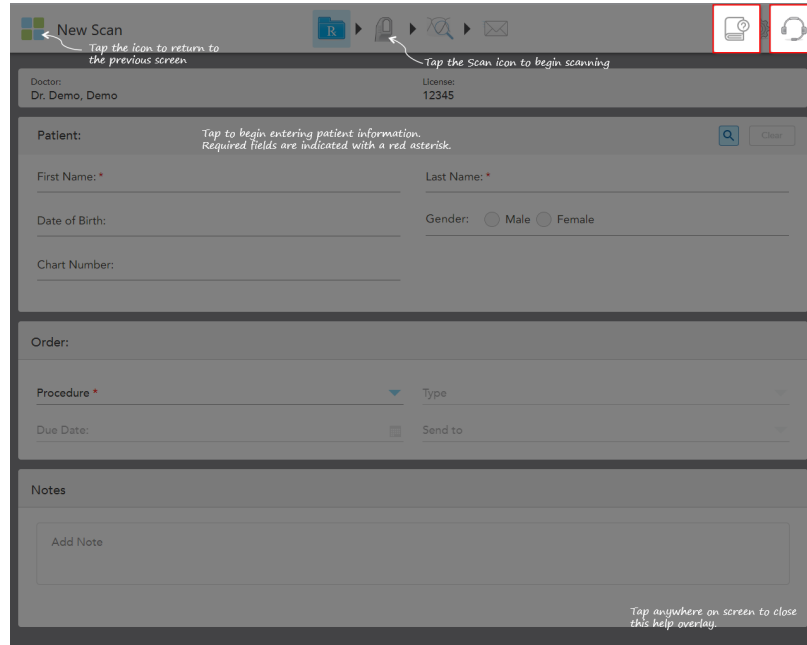
Tap to adjust the scanner preferences, for example, for wand configuration, localization, user settings, and more.

For more information on the Settings preferences, see [Defining the scanner settings](#).



Tap to display a translucent Help overlay with hints to aid in the navigation of features and tools.

In this view, the **Help** button changes to two new buttons – e-manual and Customer Support:



**Figure 56:** Help overlay including e-manual and Customer Support buttons



Tap to access the relevant e-manual.



Tap for remote assistance from Customer Support. Customer Support is available from every Help overlay.

**Note:** Please call Customer Support before trying to connect remotely.

## 4.5.2 Touch-screen gestures

The iTero software supports touch-screen (also known as multi-touch) gestures. These gestures are predefined motions used to interact with multi-touch devices.

Examples of common touch-screen gestures:



Tap



Double tap



Long press



Scroll



Rotate



Swipe



Pan



Zoom out



Zoom in

## 4.6 Defining the scanner settings

The scanner settings enable you to define your preferences and the settings that are displayed by default when you use the scanner.

**To define the scanner settings:**

1. Tap the  button.

The *Settings* window is displayed.

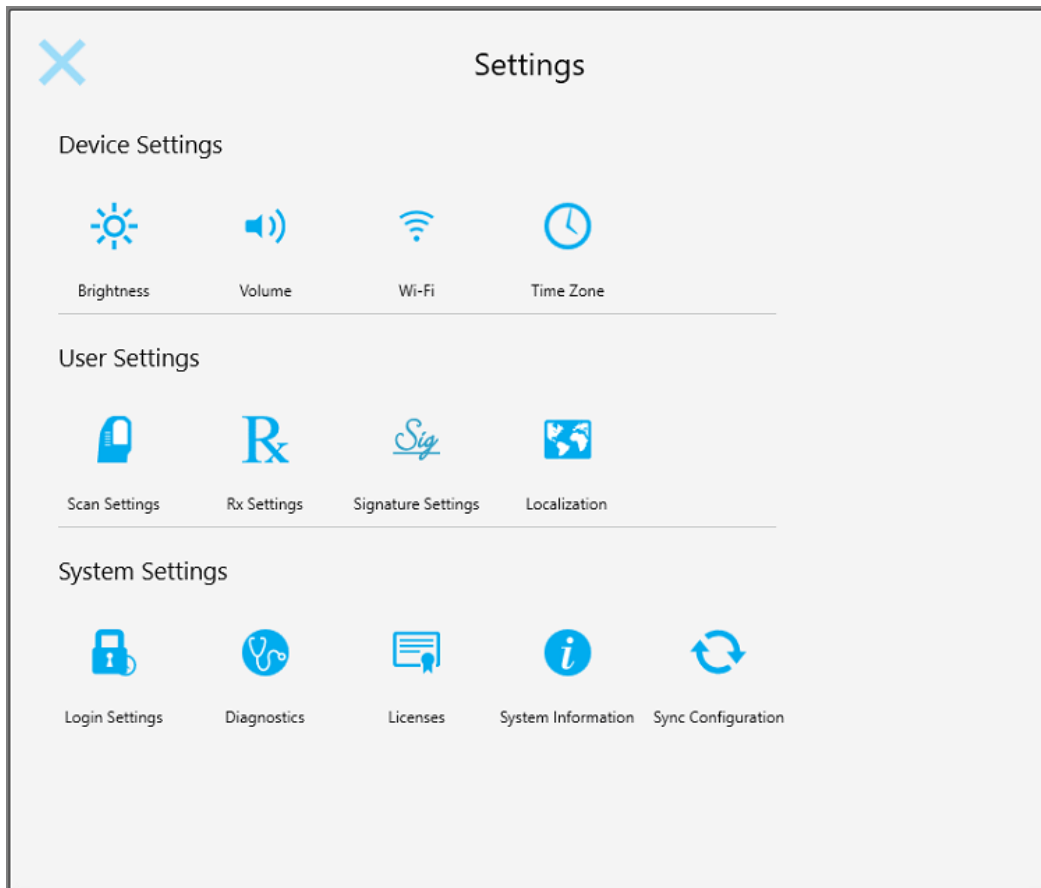


Figure 57: Settings window

2. Tap the settings you would like to define.
  - [Device settings](#)
  - [User settings](#)
  - [System settings](#)

The relevant window opens.

3. Make your required changes and then tap  to save the changes and return to the *Settings* window.

#### 4.6.1 Defining the Device settings

The Device settings enable you to define the brightness, volume, Wi-Fi, and time-zone settings for the scanner.

##### 4.6.1.1 Defining the default brightness setting



To define the default brightness setting, tap the **Brightness** button, move the slider to the required brightness level, and then tap  to save the changes and return to the *Settings* window.



Figure 58: Brightness settings

##### 4.6.1.2 Defining the default volume setting

To define the default system volume, tap the **Volume** button, move the slider to the required volume level, and then tap  to save the changes and return to the *Settings* window.

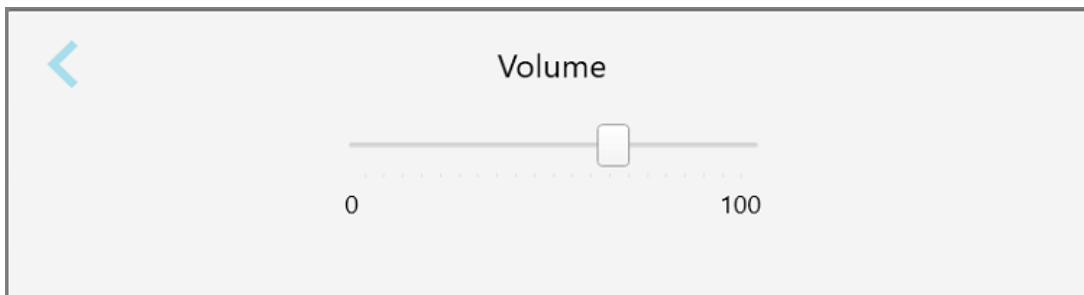


Figure 59: Volume settings

In addition to the system sounds, the volume settings define the volume for the content from the Learning

Center .

### 4.6.1.3 Defining the Wi-Fi settings

The first time you connect the scanner to the clinic's Wi-Fi network, you will need to add the password. After that, by default, the scanner will connect automatically. If you want to connect to a different Wi-Fi network, select the new network and enter the relevant password.

#### To reconnect to a Wi-Fi network:

1. Tap the **Wi-Fi** button.

A list of nearby Wi-Fi networks is displayed.

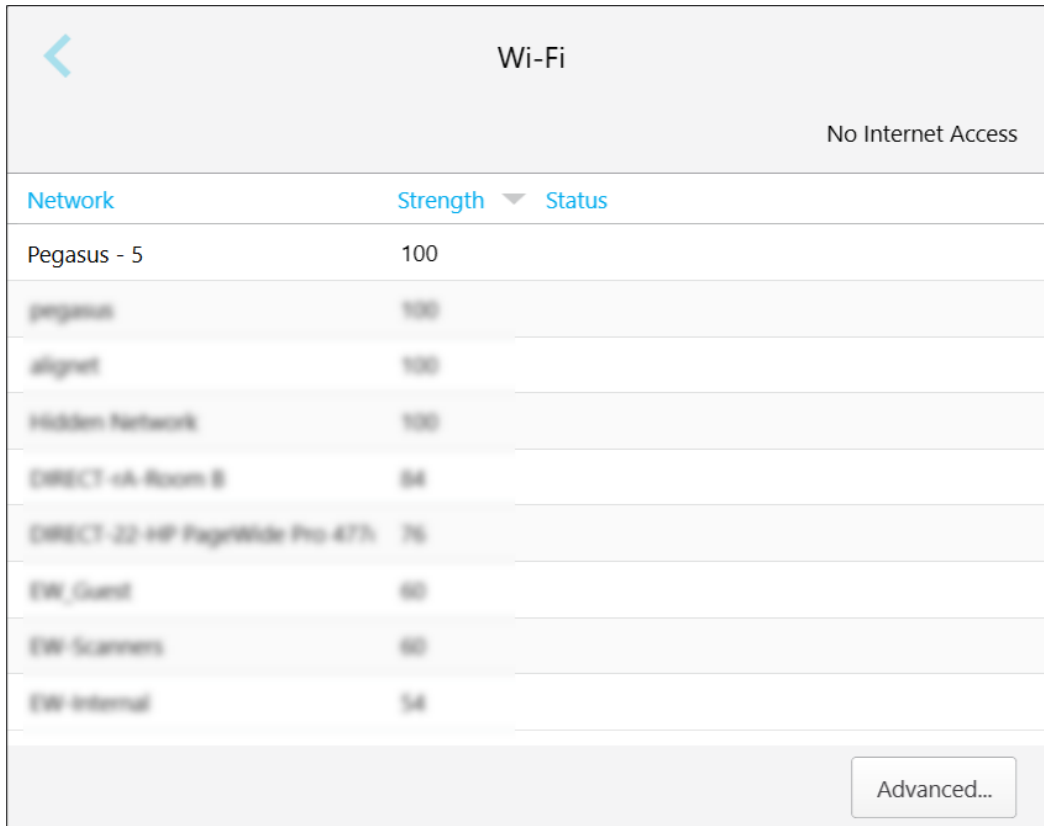


Figure 60: List of nearby Wi-Fi networks

2. Select the clinic network, for example, Pegasus - 5, and then tap **Connect**.

3. Enter the network security key (password) in the window that opens and then tap **Connect**.

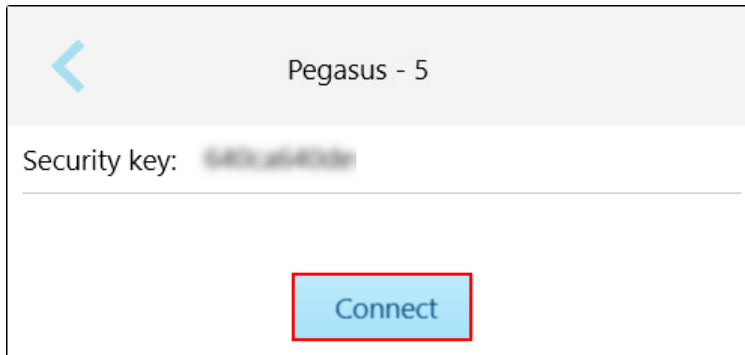


Figure 61: Connecting to the clinic Wi-Fi network

The scanner connects to the Wi-Fi network, and the status changes to **Connected**.

4. If you do not want to connect to the network automatically, tap the network you are connected to and then tap **Forget**.

You will need to select the required network and enter the Wi-Fi password the next time you want to connect.

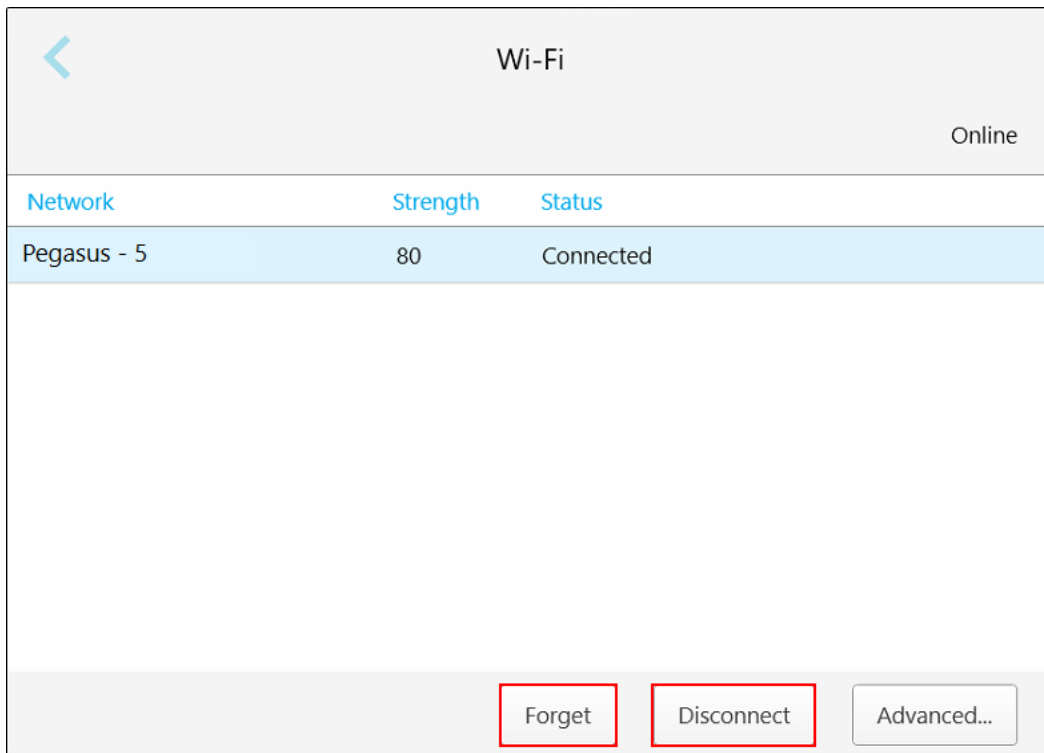




Figure 62: Forgetting or Disconnecting from the network

5. To disconnect from the network, tap **Disconnect**.
6. Tap  to save the settings and return to the *Settings* window.

#### 4.6.1.4 Defining the time zone

To define the time zone, tap the **Time Zone** button, select the time zone from the drop-down list, and then tap  to save the changes and return to the *Settings* window.

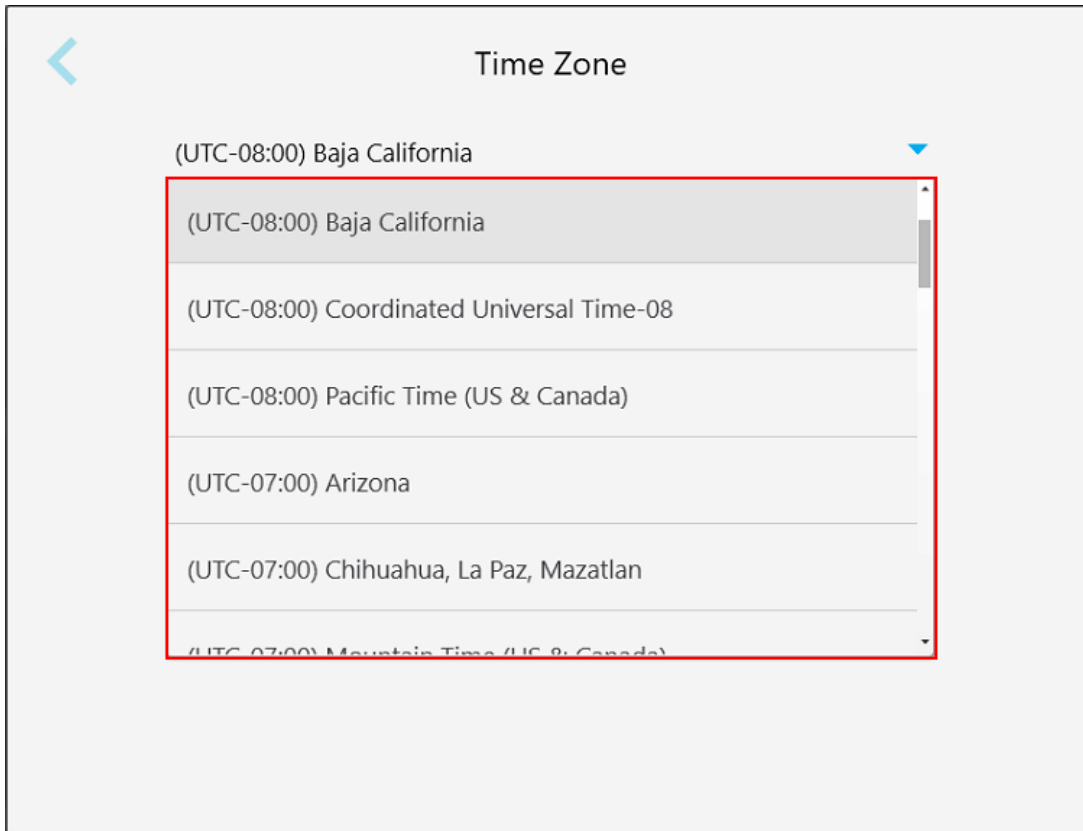


Figure 63: Time zone settings

**Note:** The time zone settings can be accessed only when you are logged in to the scanner.

## 4.6.2 Defining the User settings

The User settings enable each user to define the settings that are displayed by default when the specific user logs in to the scanner.

### 4.6.2.1 Defining the scan settings

You can define the default settings that are taken into account when scanning a patient.

**To define the scan settings:**

1. Tap the **Scan Settings** button.

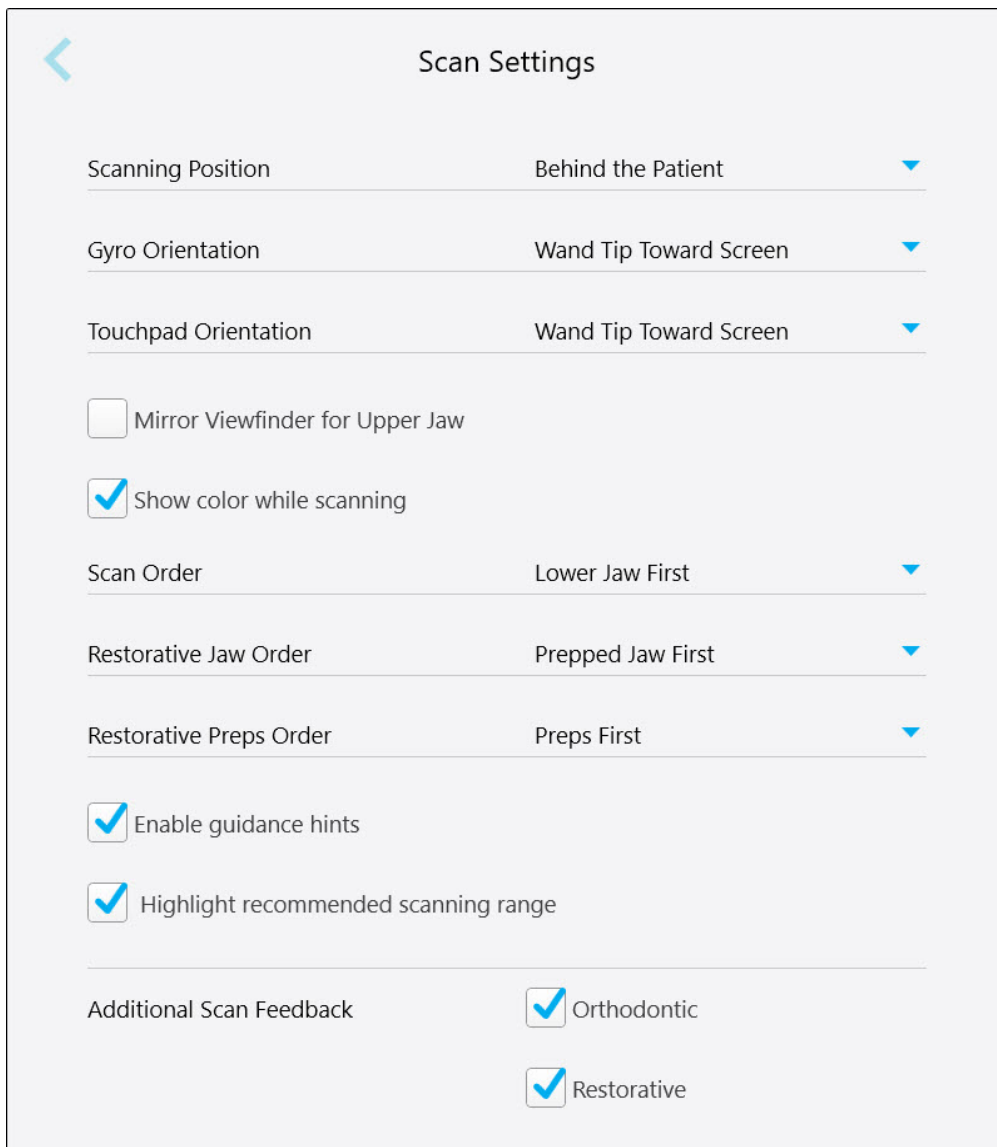


Figure 64: Scan Settings window

2. Select the default scanning preferences from the *Scan Settings* window.

Scan setting	Scan options
<b>Scanning Position</b>	Select your position while scanning the patient: <ul style="list-style-type: none"> <li>• Behind the patient</li> <li>• In front of the patient</li> </ul>
<b>Gyro Orientation</b>	Select the default gyro orientation: <ul style="list-style-type: none"> <li>• Wand Tip Toward Screen</li> <li>• Wand Base Toward Screen</li> </ul>
<b>Touchpad Orientation</b>	Select the default touchpad orientation: <ul style="list-style-type: none"> <li>• Wand Tip Toward Screen</li> <li>• Wand Base Toward Screen</li> </ul>
<b>Mirror Viewfinder for Upper Jaw</b> check box	Select this check box to define the orientation of the viewfinder when scanning the upper jaw.
<b>Show color while scanning</b> check box	Select this check box to show the 3D model in color while scanning, by default.
<b>Scan Order</b>	Select the order in which to scan the jaws: <ul style="list-style-type: none"> <li>• Upper Jaw First</li> <li>• Lower Jaw First</li> </ul>
<b>Restorative Jaw Order</b>	Select the order in which to scan the jaws for fixed restorative procedures: <ul style="list-style-type: none"> <li>• Opposite Jaw First</li> <li>• Prepped Jaw First</li> </ul>
<b>Restorative Preps Order</b>	Select the order in which to scan the prepped teeth and the arches in fixed restorative procedures: <ul style="list-style-type: none"> <li>• Preps First</li> <li>• Arch First</li> <li>• No Guidance</li> </ul>
<b>Enable guidance hints</b> check box	Select this check box to display guidance when scanning, as described in <a href="#">Scanning guidance</a> .

## Scan setting

**Highlight recommended scanning range** check box

## Scan options

Select this check box to highlight only the scanning range on the navigation controls. Relevant for restorative procedure types only.

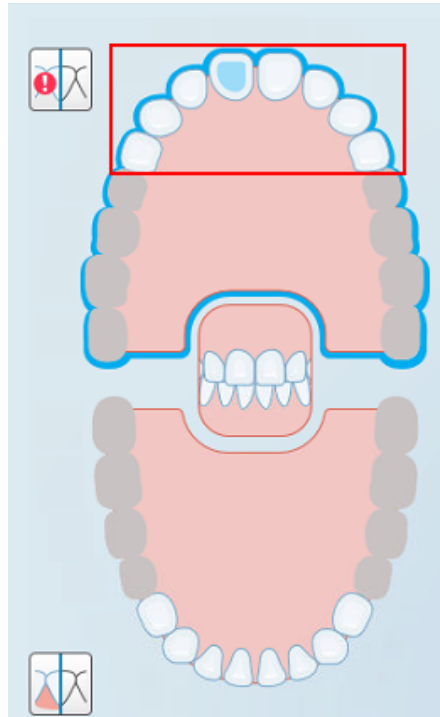



Figure 65: Only the scanning range is highlighted

**Additional Scan Feedback**

Select the relevant check boxes to display areas of missing anatomy while scanning, as described in [Additional scan feedback](#).

- Orthodontic
- Restorative

3. Tap  to save the changes and return to the *Settings* window.

### 4.6.2.2 Defining the Rx settings

You can define the settings that are displayed by default when you open the *Scan Details* window to fill in a new Rx.

**To define the Rx settings:**

1. Tap the **Rx Settings** button.

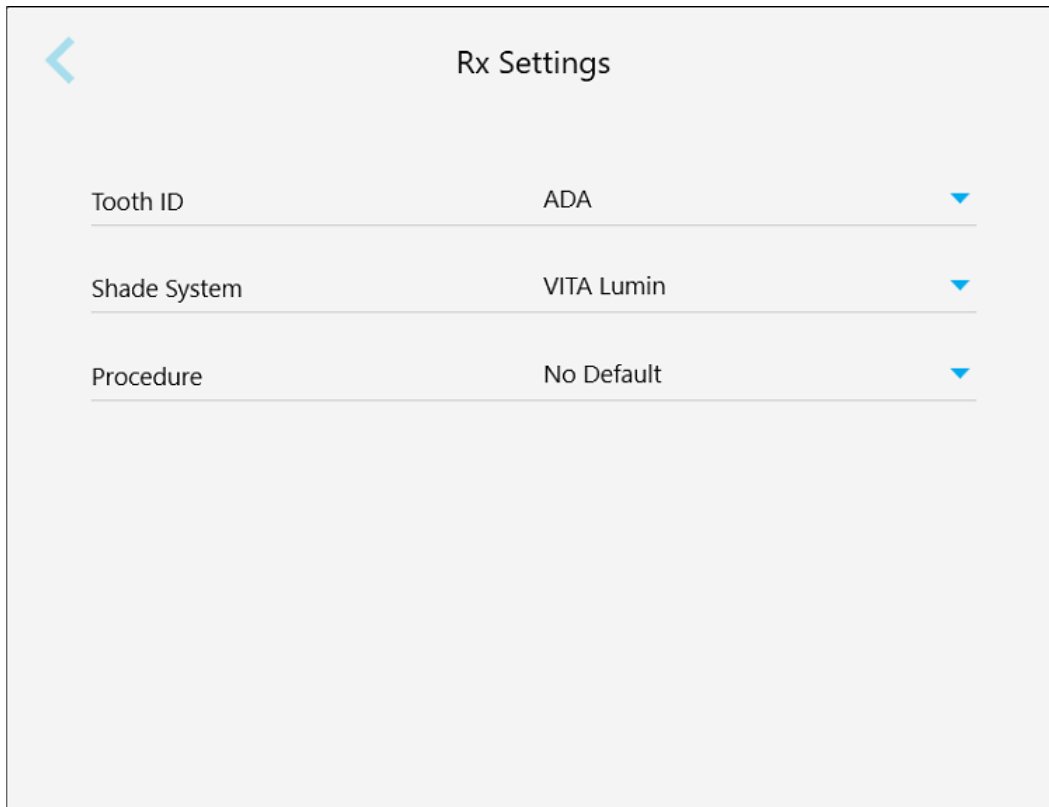



Figure 66: Rx Settings window

2. Select the default Rx preferences from the *Rx Settings* window.

Rx setting	Rx options
<b>Tooth ID</b>	<p>Select the default tooth ID system:</p> <ul style="list-style-type: none"> <li>• FDI</li> <li>• ADA</li> <li>• Quadrant</li> </ul>
<b>Shade System</b>	<p>Select the default shade system:</p> <ul style="list-style-type: none"> <li>• VITA Lumin</li> <li>• VITApan 3D Master</li> <li>• Other</li> </ul>
<b>Procedure</b>	<p>Select the default procedure:</p> <ul style="list-style-type: none"> <li>• Appliance</li> <li>• Denture/Removable</li> <li>• Fixed Restorative</li> <li>• Implant Planning</li> <li>• Invisalign   Vivera</li> <li>• Study Model/iRecord</li> <li>• No Default</li> </ul> <p><b>Note:</b> The list of available procedures changes according to your iTero subscription package.</p>

3. Tap  to save the changes and return to the *Settings* window.

### 4.6.2.3 Defining the signature settings

You can define the default settings that are displayed when sending an order to the lab.


**To define the signatures settings:**

1. Tap the **Signature Settings** button.

Figure 67: Signature Settings window

2. Define the default signature settings.

Signature setting	Signature options
<b>License</b>	Add your license number.
<b>Signature</b>	Add your signature.
<b>Signature Usage</b>	Select one of the following signature options: <ul style="list-style-type: none"> <li>• Sign once and save for use with each Rx.</li> <li>• Do not save my signature (requires a signature for each Rx).</li> <li>• Disable this function (for this user only).</li> </ul>

3. Tap  to save the changes and return to the *Settings* window.

#### 4.6.2.4 Defining the localization settings

You can define the default scanner language and the date format to be used in the Rx and displayed in all related windows.

**To define the localization settings:**

1. Tap the **Localization** button.

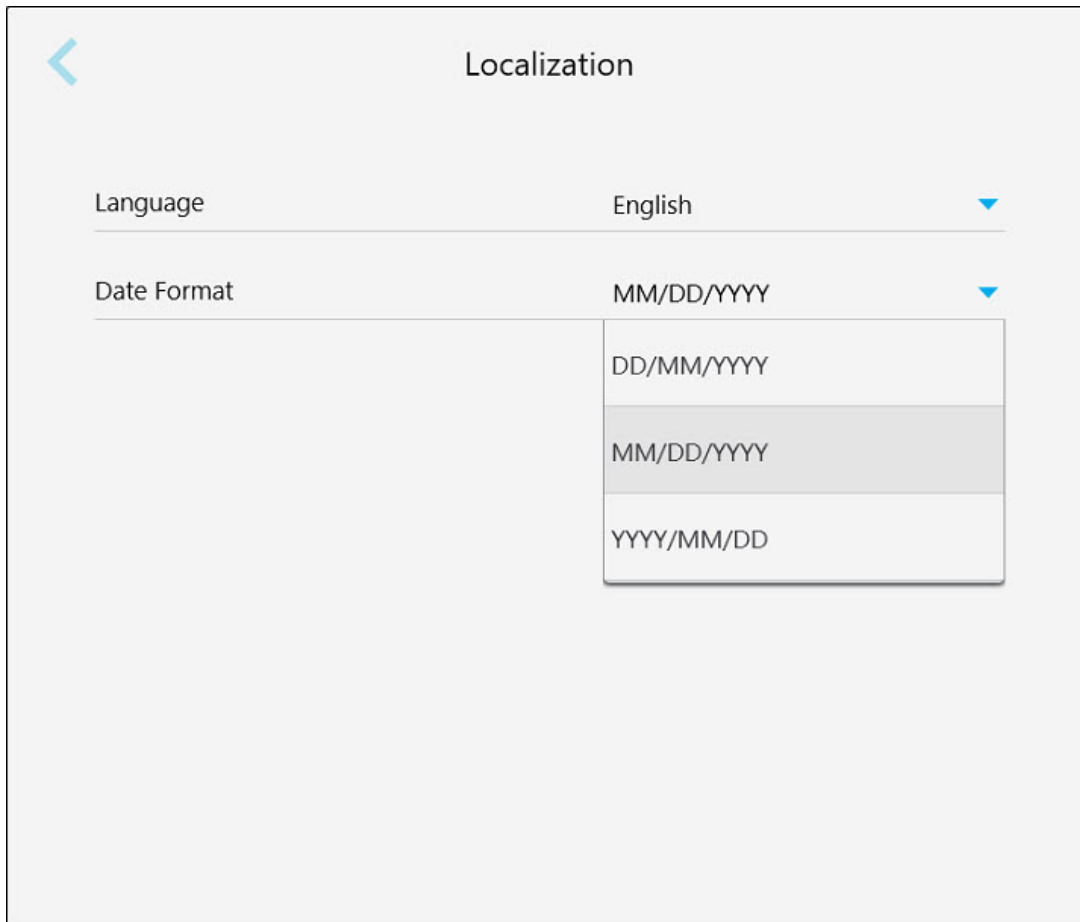



Figure 68: Localization window

2. Select the required scanner language from the **Language** drop-down list.
3. Select the required date format to be used in the Rx and all related windows from the **Date Format** drop-down list.
4. Tap  to save the changes and return to the *Settings* window.

### 4.6.3 Defining the System settings

The System settings enable you to set the login settings, run diagnostics, view the licenses, view the system information, synchronize new updates from the server, and define the export settings.

#### 4.6.3.1 Defining the login settings

In order to comply with privacy and security regulations, you will be logged out of the scanner after a predefined period of inactivity. By default, this time is set to 1 hour, but you can change it if required.

**Notes:**

- To ensure patient privacy, it is recommended to not increase the inactivity period to more than the default 1 hour.
- You will not be logged out of the scanner while the scanner is in Scan mode.

**To define the period of inactivity:**

1. Tap the **Login Settings** button.

The *Login Settings* window is displayed.

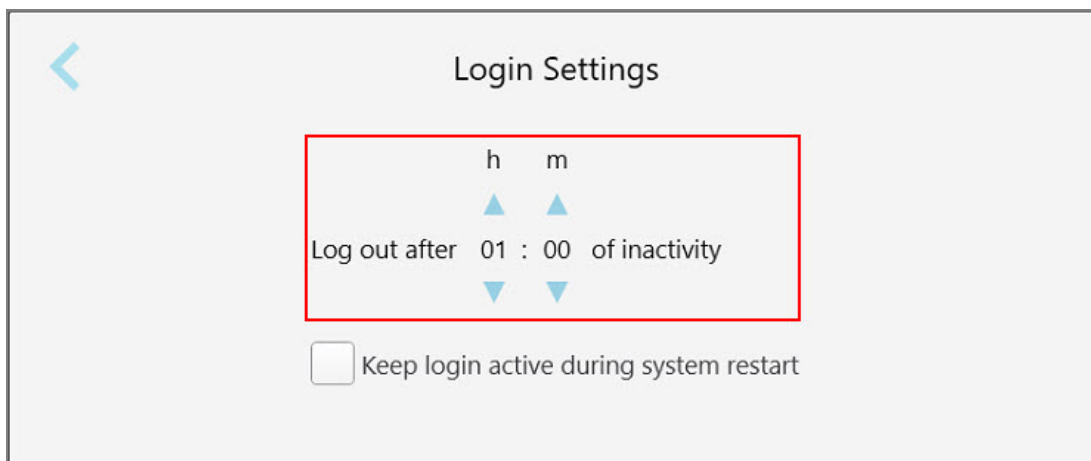



Figure 69: Login Settings window

2. Select the period of inactivity after which the user will be logged out of the scanner. (Min time: 10 minutes, Max time: 8 hours)
3. Select the **Keep login active during system restart** check box to remember the user's password if the system restarts before the inactivity logout period has elapsed.
4. Tap  to save the changes and return to the *Settings* window.

### 4.6.3.2 Running diagnostics

Tap the **Diagnostics** button to check the network connection and speed.

**To run system diagnostics:**

1. Tap the **Diagnostics** button.

The network connection and speed are checked.

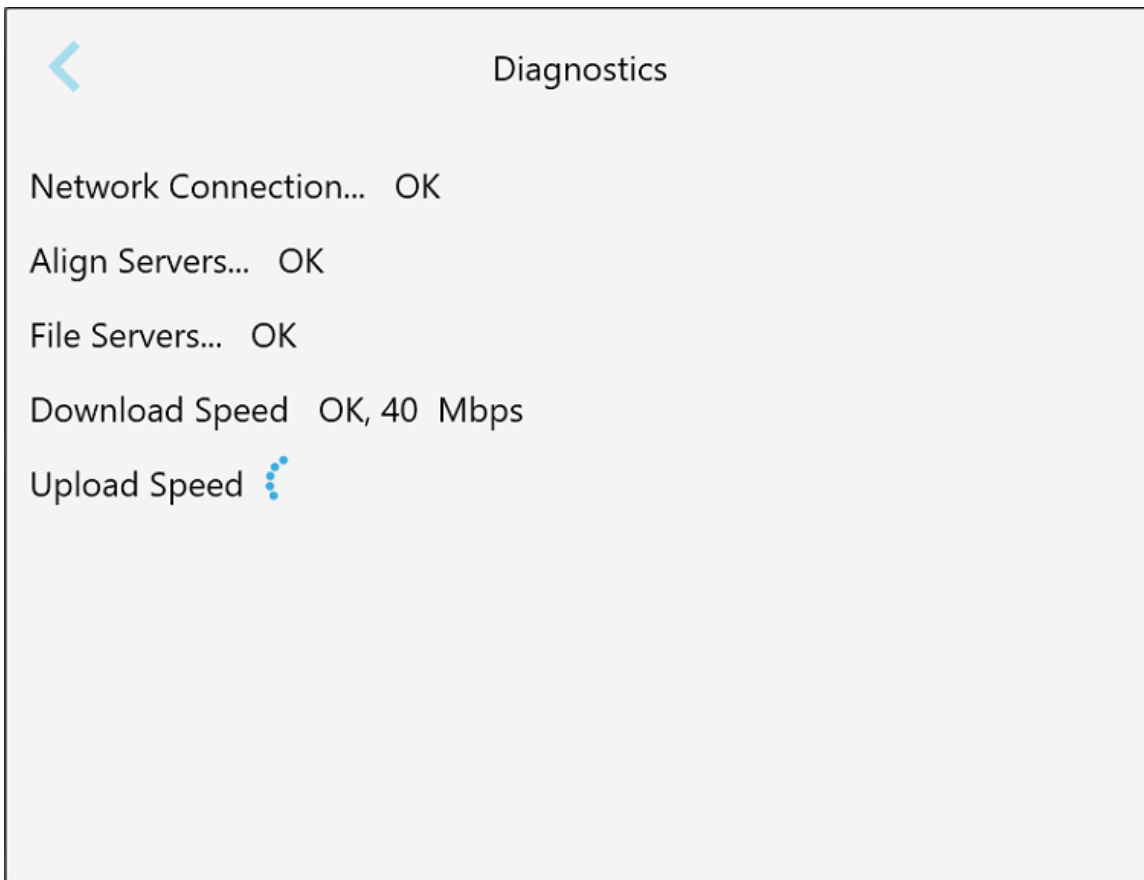



Figure 70: Diagnostics window

2. Tap  to return to the *Settings* window.

### 4.6.3.3 Licenses

Tap the **Licenses** button to view a list of third-party software components installed on the scanner and then tap  to return to the *Settings* window.

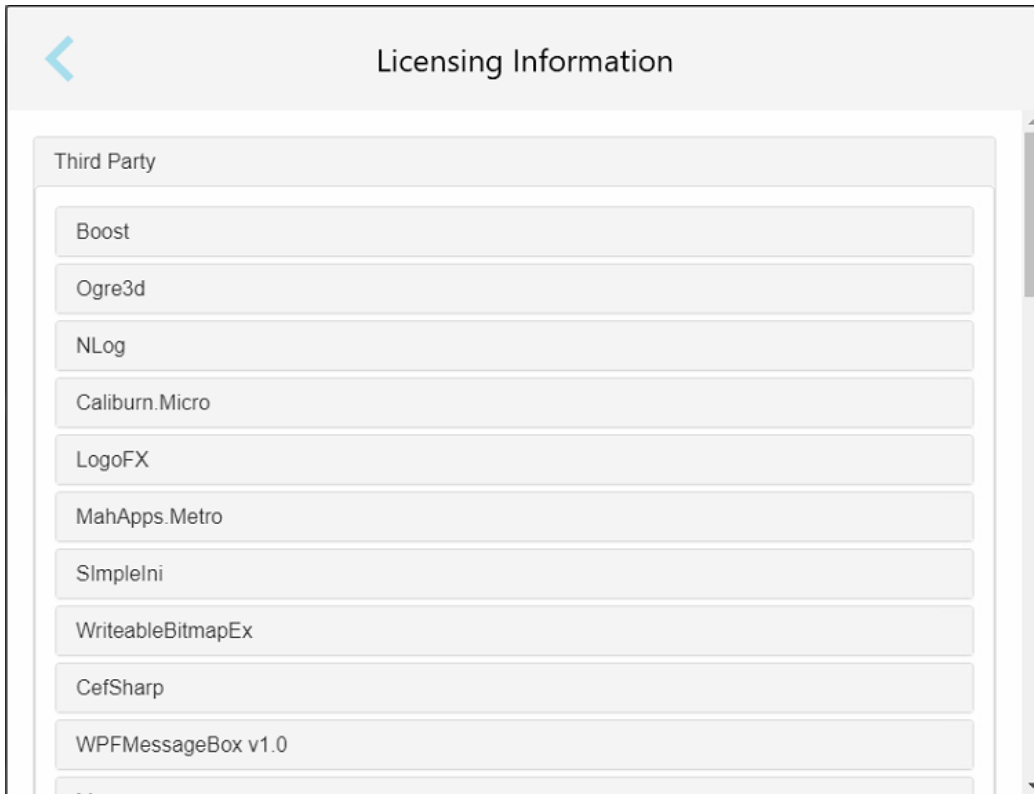


Figure 71: Licensing Information window

#### 4.6.3.4 System information


Tap the **System Information** button to view details about the software versions currently installed and the hardware serial numbers and ID, and then tap  to return to the *Settings* window.



Figure 72: System Information window – iTero Element 5D Plus Lite

#### 4.6.3.5 Sync configuration

Tap the **Sync Configuration** button to synchronize any new updates from the server, for example, new software options.

#### 4.6.3.6 Export settings

You can define how long exported files should be kept before being deleted. In addition, you can view the local network address of the exported files, in boldface letters (starting with “\\”). This address is accessible from any computer within the local network.


**Note:** If required, you can export the files at any time from MyiTero.

**To edit the export settings:**

1. Tap the **Export Settings** button.
2. Select the number of days after which exported files should be deleted. By default, this is set at 30 days.



Figure 73: Export Settings window – deleting exported files

3. If required, tap **Clear Export Data Now** to delete the exported files immediately.
4. Tap  to return to the *Settings* window.

## 5 Starting a new scan

Before starting a new scan, you must:

- Check whether there are any particles on the wand. If so, repeat the cleaning and disinfection process, described in [Cleaning and disinfecting the wand](#).
- Apply a new wand sleeve to prevent cross-contamination, as described below.  
**Note:** If you notice any damage, do not use the wand sleeves and contact Customer Support.
- Fill in the Rx form in the *New Scan* window.
  - Enter the details of a new patient into your iTero system, described in [Adding new patients](#), or search for an existing patient, described in [Searching for existing patients](#).
  - Enter the details of the procedure required, described in [Filling in the Rx](#).

### 5.1 Applying a wand sleeve

**To apply a wand sleeve:**

1. Gently remove the blue protective sleeve from the wand.
2. Gently slide a new sleeve onto the tip of the wand until it clicks into place.

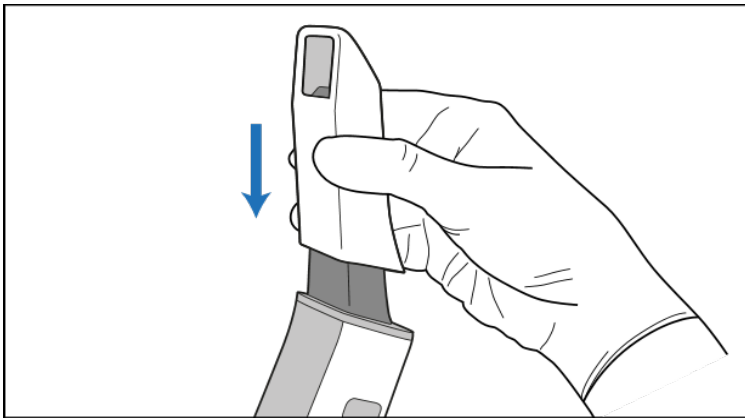
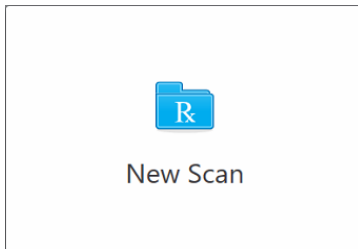


Figure 74: Gently slide the new sleeve into place

## 5.2 Starting the scanning process

On the home screen, tap the **New Scan** button to start the scanning process.



The *New Scan* window is displayed, as well as a toolbar that shows your progress throughout the scanning process.

Figure 75: New Scan window showing an empty Rx form and progress toolbar

The *New Scan* window shows the Rx form, which is made up of the following areas:

- **Doctor:** Displays the doctor's name and license number.
- **Patient:** Enables you to add a new patient to your iTerio system or search for an existing patient for whom to prescribe the treatment. Once the patient's details are displayed, you can edit them, or clear the details from the *New Scan* window. For more information, see [Patient management](#).
- **Order:** Enables you to define the details of the required procedure, for example, Invisalign | Viverra.
- **Scan Options:** Enables you to turn on toggles regarding, for example, whether the order should include a multi-bite scan.

- **Notes:** Enables you to enter any specific notes to the lab regarding the patient's treatment. For example, you can write special instructions for delivery or manufacturing. Tap anywhere outside the **Notes** area to add the note. Each note shows the author of the note, with a timestamp, and can be edited and deleted.

Additional areas and options may be displayed, depending on the procedure and procedure type selected in the **Order** area.

The scanning process requires the following steps, which are displayed on the toolbar:



[Filling in the Rx](#)



[Scanning the patient](#)



[Viewing the scan](#)



[Sending the scan](#)

Your current progress is highlighted on the toolbar.

### 5.3 Filling in the Rx

The first step in the scanning process is filling in the Rx (prescription) form. The *New Scan* window has a simple, intuitive workflow that fulfills all restorative and orthodontic application needs. It enables efficient collaboration with the labs and reduced back and forth by ensuring that all information required by the lab for production is included.

After entering the patient details, you can enter the details about the required procedure and procedure type, if relevant, as well as enter notes for the lab regarding the scan. Fields marked with a red asterisk are mandatory before scanning.

**Note for Fixed Restorative and Denture/Removable procedures:** Some fields become mandatory only after scanning, before sending the scan.

The screenshot shows the 'New Scan' window with the following fields and sections:


- Doctor:** Dr. Demo, Demo; License: 12345
- Patient:** Search icon, Clear button, First Name, Last Name, Date of Birth, Gender (Male/Female), Chart Number
- Order:** Procedure, Type, Due Date, Send to
- Notes:** Add Note

Figure 76: New Scan window

#### To fill in the Rx:

1. In the **Patient** area, enter the first name and last name of the new patient.  
If required, enter the patient's date of birth, gender, and a unique chart number.

Or

Tap  to search for an existing patient, as described in [Searching for existing patients](#).

- In the **Order** area, from the **Procedure** drop-down list, select the required procedure.

**Note:** The list of procedures displayed depends on your iTero subscription package.

The screenshot shows a form titled 'Order:'. A dropdown menu labeled 'Procedure \*' is open, displaying a list of procedure options: 'Study Model/iRecord', 'Invisalign | Viverra', 'Fixed Restorative', 'Implant Planning', 'Denture/Removable', and 'Appliance'. To the right of the dropdown menu, there are two more dropdown menus labeled 'Type' and 'Send to'. Below these are several empty input fields.

**Figure 77: Selecting the required procedure**

The following procedures are available by default, depending on whether you have a Restorative or Orthodontic subscription package:


- **Study Model/iRecord:** A simple scan with no additional modification, mainly used for studying purposes and referencing instead of storing the plaster model, as required by law. It can also be scanned as iCast, and is available on your Invisalign Doctor Site. For more information, see [Filling in the Rx for Study Model/iRecord procedures](#).
- **Invisalign | Viverra:** The basic scan for all Invisalign treatments, including retainers. For more information, see [Filling in the Rx for Invisalign | Viverra procedures](#).
- **Fixed Restorative:** A scan for all restorative treatments, for example, crowns and bridges. For more information, see [Filling in the Rx for Fixed Restorative procedures](#).
- **Implant Planning:** Enables ordering a surgical guide from the lab. For more information, see [Filling in the Rx for Implant Planning procedures](#).
- **Denture/Removable:** Enables comprehensive planning and fabrication of partial and full dentures. For more information, see [Filling in the Rx for Denture/Removable procedures](#).
- **Appliance:** Enables you to create a prescription for various dental appliances, for example, night guards and Apnea/Sleep appliances. For more information, see [Filling in the Rx for Appliance procedures](#).

The **Order** and **Scan Options** areas of the *New Scan* window are displayed according to the selected procedure.

- If relevant, from the **Type** drop-down list, select the procedure type required.
 

**Note:** Procedure types are not relevant for Study Model/iRecord and Fixed Restorative procedures.
- If required, tap the calendar in the **Due Date** field and then select the date the case is due back from the lab.
- From the **Send To** drop-down list, select the lab to which the scan should be sent, your own chairside software, or your MyiTero account.
- Depending on the procedure selected, fill in the relevant additional details.

7. In the **Scan Options** area, turn on/off the following toggles, depending on the procedure selected, as required.
  - **Multi-Bite:** Turn on the **Multi-Bite** toggle if a multi-bite scan is required. This enables you to preserve the 2-bite relation based on your needs, and delivers comprehensive bite information to the lab for appliance fabrication.

For Invisalign from Study Model/iRecord procedures, it is recommended that the first bite is scanned bilaterally. Only the first bite will be used in the ClinCheck software.
  - **Pre-Treatment Scan:** Turn on the **Pre-Treatment Scan** toggle if you would like to scan the patient before prepping the relevant tooth. In this case, the patient must be scanned twice – before and after the tooth has been prepped. The pre-treatment scan enables the lab to copy the original anatomy to the new restoration.
8. Depending on the procedure and procedure type selected, enter the relevant details in the additional areas that are displayed, for example, the **Tooth Diagram** area or the **Denture Details** area.
9. In the **Notes** area, if required, enter any specific notes to the lab regarding the patient's treatment. For example, special instructions for delivery or manufacturing. Tap anywhere outside the **Notes** area to add the note. Each note shows the author of the note, with a timestamp, and can be edited and deleted.
10. Tap  on the toolbar to move to Scan mode to scan the patient, as described in [Scanning the patient](#).

### 5.3.1 Filling in the Rx for Study Model/iRecord procedures

The **Study Model/iRecord** procedure requires a simple scan without any additional modification.

If you are an Invisalign doctor, all scans will be uploaded to the Invisalign Doctor Site and will be available in the ClinCheck software.

**To fill in the Rx for a Study Model/iRecord procedure:**

1. In the **Patient** area, enter a patient's details or search for an existing patient, as described in [Searching for existing patients](#).
2. In the **Order** area, select **Study Model/iRecord** from the **Procedure** drop-down list.

The *New Scan* window expands to display a **Scan Options** area and is displayed as follows:

The screenshot shows the 'New Scan' window with the following sections:

- Doctor:** Dr. Demo, Demo; **License:** 12345
- Patient:**
  - First Name: \* Patient
  - Last Name: \* Demo
  - Date of Birth: \_\_\_\_\_
  - Gender:  Male  Female
  - Chart Number: \_\_\_\_\_
- Order:**
  - All Study Model/iRecord scans are available for Invisalign.
  - Procedure \* Study Model/iRecord
  - Ortho Model/iCast
  - Due Date: \_\_\_\_\_
  - Send to: \_\_\_\_\_
- Scan Options:**
  - Multi-Bite:
- Notes:**
  - Add Note

Figure 78: Order and Scan Options areas – Study Model/iRecord procedure

3. If required, turn on the **Ortho Model/iCast** toggle to order a digital dental case.
4. Continue filling in the prescription from step 5, as described in [Filling in the Rx](#).

### 5.3.2 Filling in the Rx for Invisalign | Vivera procedures

The Invisalign | Vivera procedure is used to create prescriptions for all Invisalign orders, including retainers. The model must be scanned without any holes to ensure that the aligners are a perfect fit with the patient's teeth.

**To fill in the Rx for an Invisalign | Vivera procedure:**

1. In the **Patient** area, enter a patient's details or search for an existing patient, as described in [Searching for existing patients](#).
2. In the **Order** area, select **Invisalign | Vivera** from the **Procedure** drop-down list.

The *New Scan* window is displayed as follows:

Figure 79: Order area – Invisalign | Viverra procedure

3. From the **Type** drop-down list, select the type of Invisalign procedure required, depending on your iTerio subscription package:
  - Invisalign Aligners – Invisalign Outcome Simulator Pro is available only for **Invisalign Aligners** procedure types. For more information on Invisalign Outcome Simulator Pro, see [Invisalign Outcome Simulator Pro](#).
  - Invisalign First Aligners
  - Invisalign Palatal Expander
 

**Note:** Excess soft tissue will not be removed automatically from around the edges of the model during scanning. If required, you can enable automatic cleanup by pressing on the screen and then tapping the Auto Cleanup tool. For more information, see [Disabling auto-cleanup](#).
  - Viverra Retainer – maintains the position of the teeth after treatment. If brackets are still present, they will be removed by the iTerio software. The Viverra retainers will be provided at the debonding appointment.
  - Invisalign Retainer
4. For Invisalign Aligners, First Aligners, and Palatal Expanders, you can select the **Treatment Stage**:
  - Initial Record – for the first Invisalign treatment scan. By default, the Current Aligner # is set to 0.
  - Progress Record – for multiple scans during the ongoing treatment. In addition, enter the patient’s current Aligner number in the **Current Aligner #** field.
  - Final Record – for the scan done when treatment is completed. In addition, enter the patient’s current Aligner number in the **Current Aligner #** field.
5. Continue filling in the prescription from step 8, as described in [Filling in the Rx](#).

For more information, refer to the Invisalign documentation.

### 5.3.3 Filling in the Rx for Fixed Restorative procedures

The Fixed Restorative procedure covers a range of restorations, including crowns, bridges, veneers, inlays, onlays, and implant-based restoration. When selecting fixed restorative procedures, you need to select the tooth that needs to be restored, the type of restoration required, as well as the material, shade, etc. of the restoration.

**Note:** Some fields are not mandatory before scanning the patient but must be filled in before you can send the scan.

#### To fill in the Rx for a Fixed Restorative procedure:

1. In the **Patient** area, enter a patient's details or search for an existing patient, as described in [Searching for existing patients](#).
2. In the **Order** area, select **Fixed Restorative** from the **Procedure** drop-down list.

The *New Scan* window expands and a **Scan Options** area and a **Tooth Diagram** area showing the tooth numbers and illustrations are displayed in the window.

The screenshot shows the 'New Scan' interface with the following fields and sections:

- Doctor:** Dr. Demo, Demo; **License:** 12345
- Patient:**
  - First Name: Patient1; Last Name: Demo
  - Date of Birth: ; Gender:  Male  Female
  - Chart Number:
- Order:**
  - Procedure: Fixed Restorative; Type:
  - Due Date: ; Send to:
- Scan Options:**
  - Pre-Treatment Scan:
- Tooth Diagram:** A grid of 32 tooth icons numbered 1 through 32, arranged in two rows of 16.
- Notes:** Add Note

Figure 80: Scan Options and Tooth Diagram areas – Fixed Restorative procedure

3. If required, tap the calendar in the **Due Date** field and then select the date the restoration is due from the lab.
4. From the **Send To** drop-down list, select the lab to which the scan should be sent, your own chairside software, or your MyiTero account.
5. In the **Scan Options** area, turn on/off the following toggles, as required.
  - **Pre-Treatment Scan:** Turn on the **Pre-Treatment Scan** toggle if you would like to scan the patient before prepping the relevant tooth. In this case, the patient must be scanned twice – before and after the tooth has been prepped. The pre-treatment scan enables the lab to copy the original anatomy to the new restoration.

- In the **Tooth Diagram** area, tap the tooth to be restored.

A list of available options for the selected tooth is displayed.

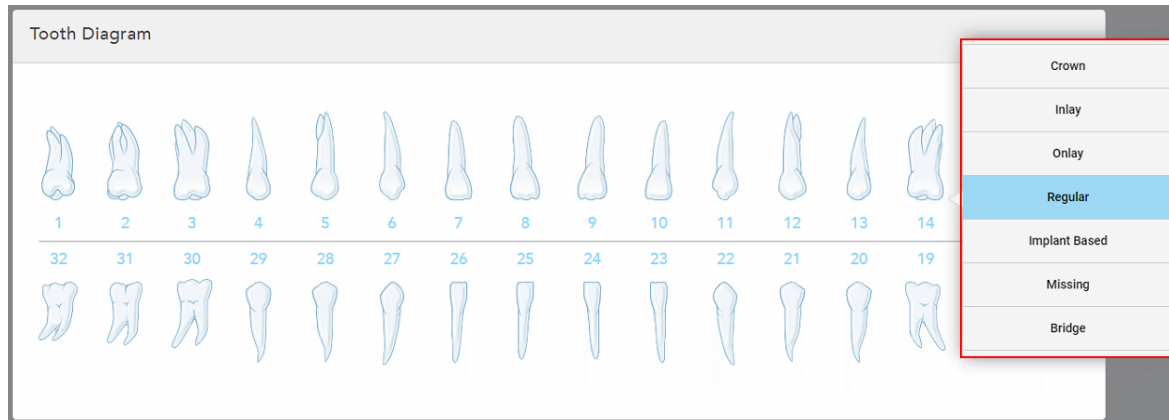


Figure 81: List of fixed restorative treatment options

- Select the required treatment option.

Depending on the fixed restorative treatment option selected, a treatment window is displayed.

**Note:** Treatment options are mandatory before sending the scan, but can be filled in after scanning.

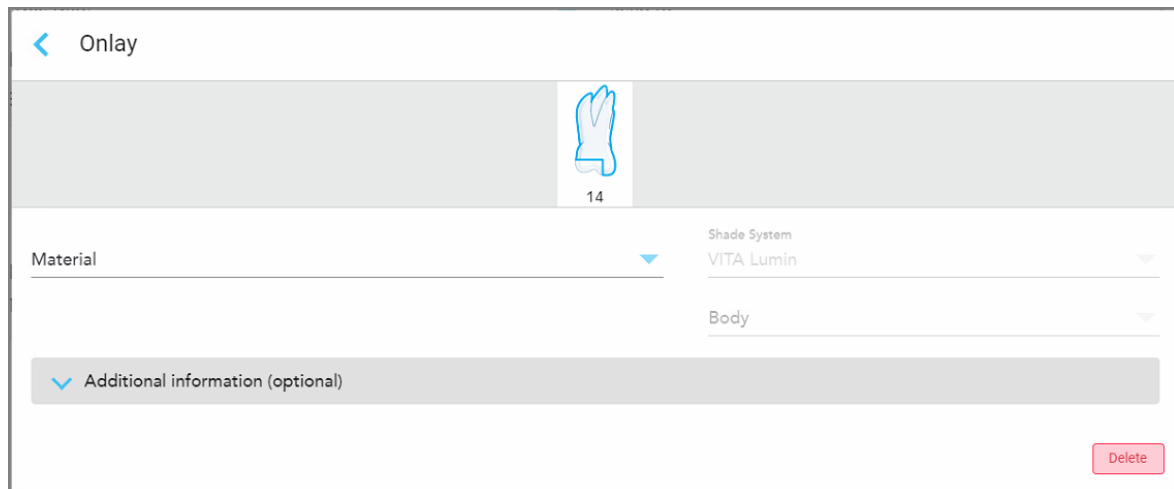


Figure 82: Treatment settings window – Onlay restoration

- Select the relevant treatment settings for each tooth, according to the treatment option selected:
  - Crown**, described in [Crown, Veneer, Laminates, Inlay, and Onlay restorations](#)
  - Inlay/Onlay** (relevant for molars and premolars only), described in [Crown, Veneer, Laminates, Inlay, and Onlay restorations](#)
  - Implant Based**, described in [Implant Based restorations](#)

**Note:** If an implant abutment is already in the mouth, select Crown from the drop-down list.


- Veneers/Laminates** (relevant for the incisors and premolars only), described in [Crown, Veneer, Laminates,](#)

Inlay, and Onlay restorations

- **Bridge**, described in Bridge restorations

In addition:

- If a tooth is missing, tap **Missing**
- To delete a restoration plan, tap **Regular**

9. Tap  to save the selection and return to the *New Scan* window.

The selected teeth are highlighted and the selected treatment options are displayed in the **Treatment Information** area below the **Tooth Diagram** area.

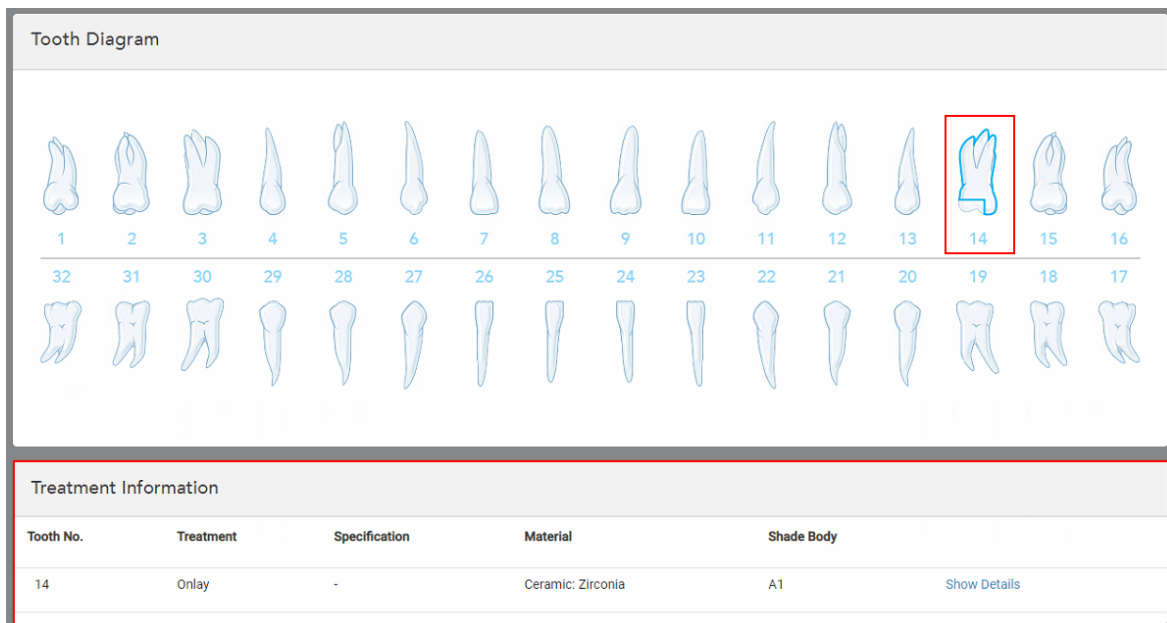


Figure 83: Selected tooth and Treatment Information area – Onlay restoration

You can change the selected treatment options at any time before sending the scan by tapping **Show Details** and editing the settings of a specific tooth.

10. In the **Notes** area, if required, enter any specific notes to the lab regarding the patient’s treatment. For example, special instructions for delivery or manufacturing. Tap anywhere outside the **Notes** area to add the note. Each note shows the author of the note, with a timestamp, and can be edited and deleted.

**5.3.3.1 Crown, Veneer, Laminates, Inlay, and Onlay restorations**

Follow the procedure below to complete filling in the Rx for Crown, Veneer, Laminates, Inlay, and Onlay restorations.

**Note:** If more than one tooth requires restoration, you can copy the treatment settings to each tooth requiring the same restoration type.

### To fill in the Rx for a Crown, Veneer, Laminates, Inlay, or Onlay restoration:

1. In the **Tooth Diagram**, tap the tooth that needs restoration and then select the required treatment option from the drop-down list, for example, **Crown**.

The **Crown** treatment settings window is displayed.

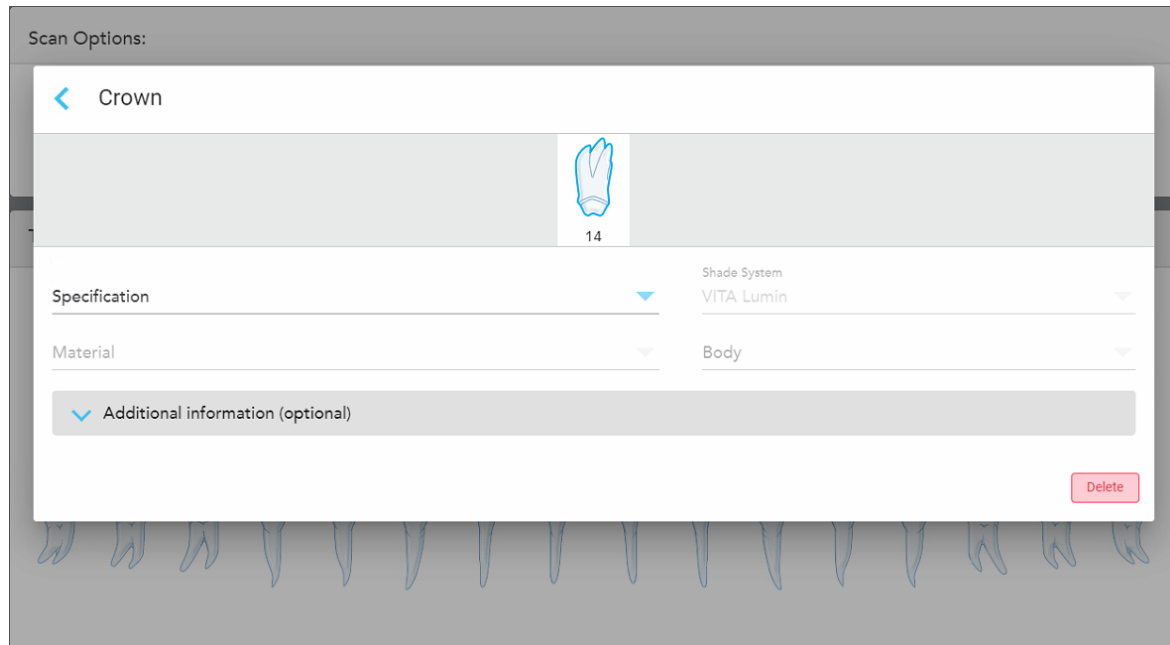


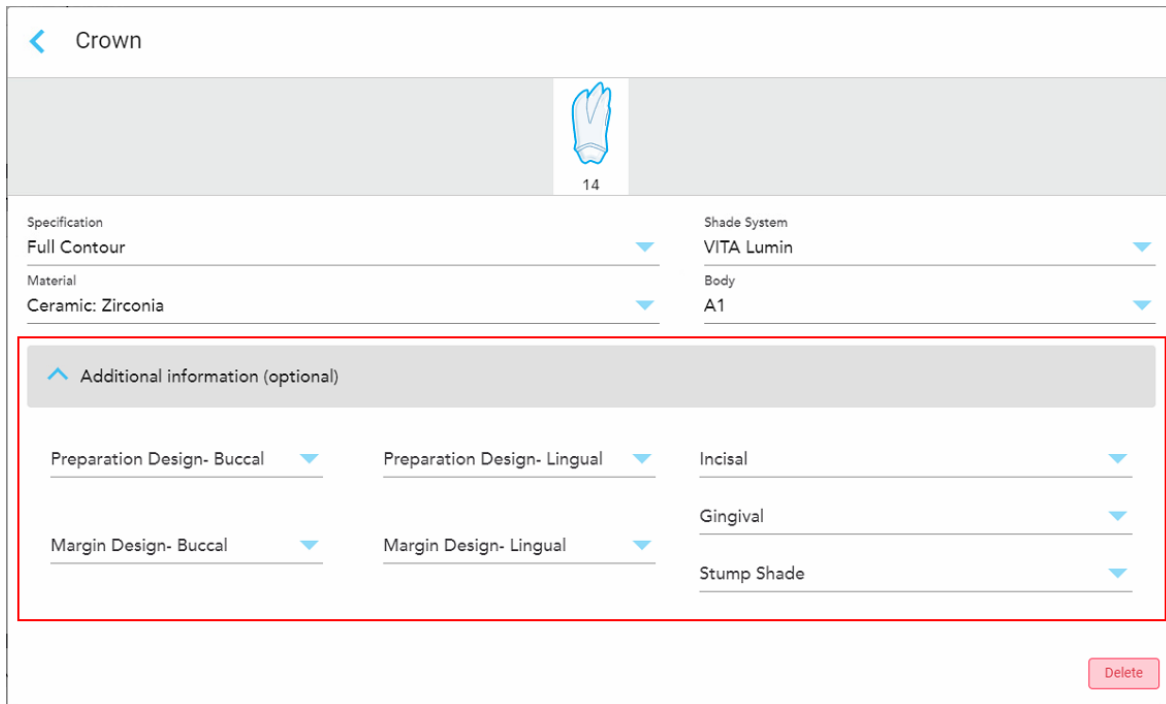
Figure 84: Treatment settings window – Crown restoration

2. Select the following mandatory settings from the relevant drop-down lists:
  - a. **Specification:** The type of crown to be fabricated.
 

**Note:** Relevant for Crown treatments only. Once you have selected the type of crown required, you can select the rest of the options.
  - b. **Material:** The material from which the restoration should be fabricated, depending on the specification selected. This can be copied to all teeth included in the restoration.
 

If required, you can save the materials you use the most often as favorites, as described in [Saving list items as favorites](#).
  - c. **Shade System:** The system used for choosing the shade of the restoration.
  - d. **Body:** The shade for the body area of the restoration.

3. If required, tap  to expand the **Additional information** area to display additional optional settings:



← Crown

14

Specification  
Full Contour

Material  
Ceramic: Zirconia

Shade System  
VITA Lumin

Body  
A1

Additional information (optional)

Preparation Design- Buccal

Preparation Design- Lingual

Incisal

Margin Design- Buccal


Margin Design- Lingual

Gingival

Stump Shade

Delete

**Figure 85: Additional information area – Crown restoration**

- **Preparation Design (Buccal and Lingual):** The shape of the finishing line (margin line) created by the user during the preparation. You can choose this for both the buccal and the lingual.
  - **Margin Design (Buccal and Lingual):** The type of ceramic-metal border relationship required for the selected metal-based crown. You must choose this for both the buccal and the lingual. This is relevant only for metal dental work.
  - **Incisal:** The shade for the incisal area of the restoration.
  - **Gingival:** The shade for the gingival area of the restoration.
  - **Stump Shade:** The shade of the prepped tooth.
4. Tap  to save the selection and return to the *New Scan* window.

The selected treatment options are displayed in the **Treatment Information** area below the **Tooth Diagram** area. You can change the selected treatment options at any time before sending the scan by tapping **Show Details** and editing the settings of a specific tooth.

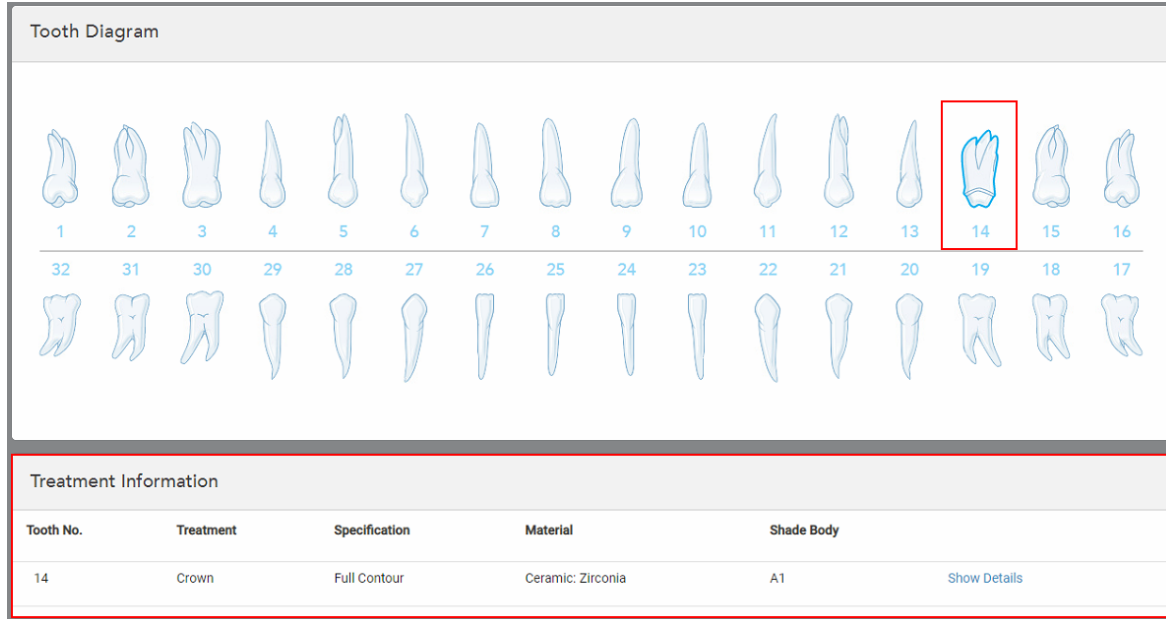


Figure 86: Selected tooth and Treatment Information area – Crown restoration

- Repeat this procedure for each tooth requiring treatment.

If a tooth requires the same treatment as a tooth for which you have already defined the treatment settings, you can copy the settings by tapping the tooth and then selecting **Copy From Tooth #** from the drop-down list.

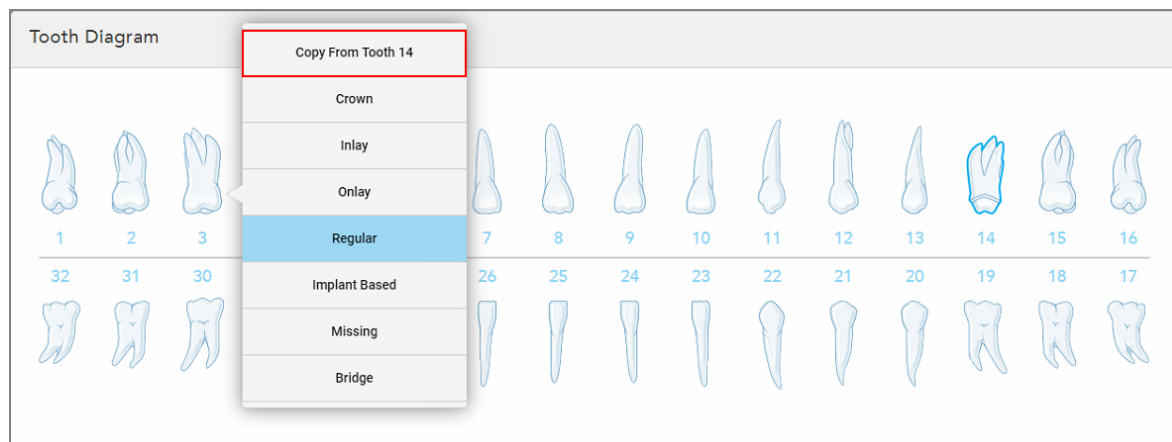


Figure 87: Copy restoration settings from a tooth requiring the same treatment type

The treatment settings are copied to the tooth and are displayed in the **Treatment Information** area below the **Tooth Diagram** area.

- Complete filling in the details in the *New Scan* window, as described in [Filling in the Rx for Fixed Restorative procedures](#).

### 5.3.3.2 Implant Based restorations

Implant Based restorations are created as part of Fixed Restorative procedures, described in [Filling in the Rx for Fixed Restorative procedures](#).

After starting to fill in the Rx for Fixed Restorative procedures, continue with the procedure below for Implant Based restorations.

**Note:** If an implant abutment already exists, you should select the **Crown** restoration, as described in [Crown, Veneer, Laminates, Inlay, and Onlay restorations](#).

**To fill in the Rx for an Implant Based restoration:**

1. In the **Tooth Diagram**, tap the tooth that needs an implant abutment and then select **Implant Based** from the drop-down list.

The **Implant Based** treatment settings window is displayed.

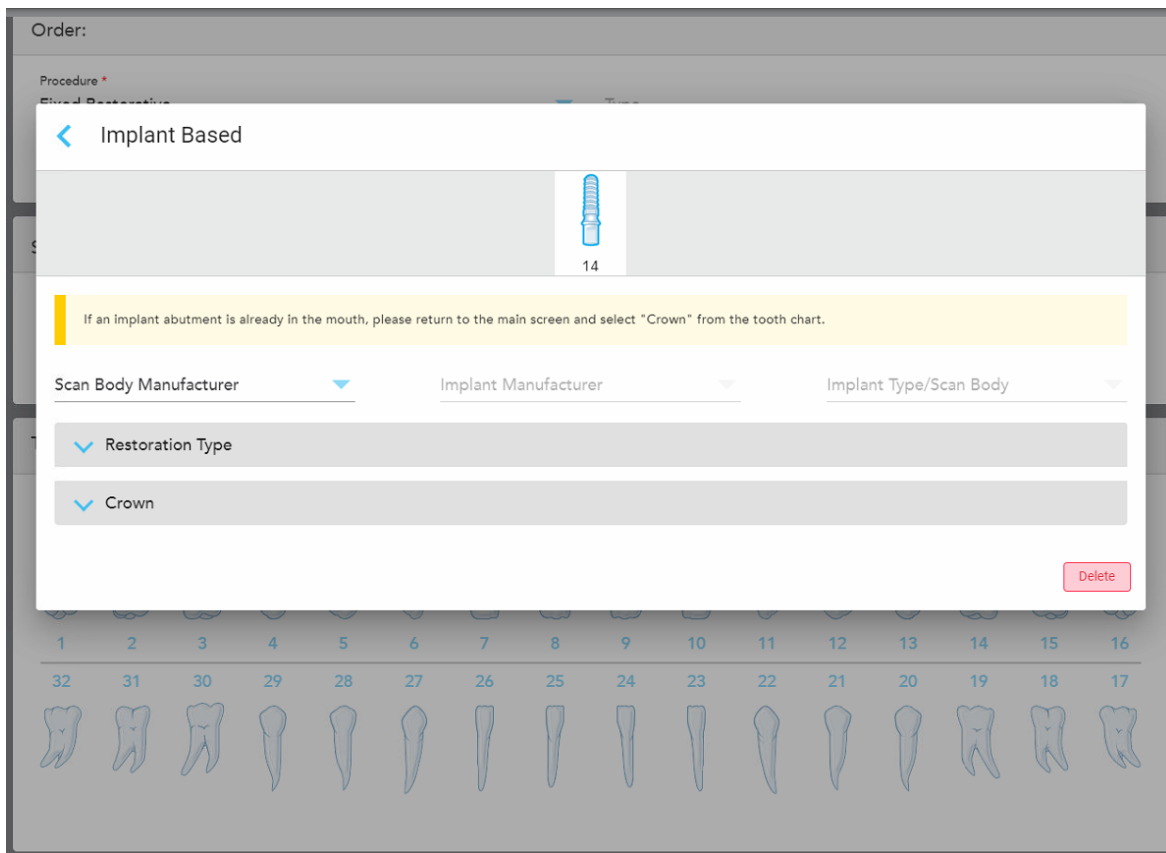



Figure 88: Treatment settings window – Implant Based restoration

2. Select the scan body manufacturer, implant manufacturer, and then the implant type/scan body from the relevant drop-down lists. If required, you can save the scan body and implant manufacturers you use the most often as favorites, as described in [Saving list items as favorites](#).

- Tap  to expand the **Restoration Type** area and then select the restoration type, abutment type, and abutment material from the relevant drop-down lists. If a titanium base is in place, turn on the **Ti-Base** toggle. You can select these options after scanning, but they must be selected before sending the scan.

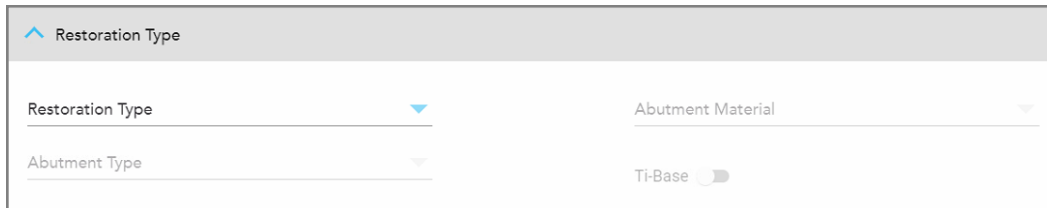



Figure 89: Expanded Restoration Type area

- Tap  to expand the **Crown** area and then select the required settings from the relevant drop-down lists, as described in [Crown, Veneer, Laminates, Inlay, and Onlay restorations](#). You can select these options after scanning, but they must be selected before sending the scan.

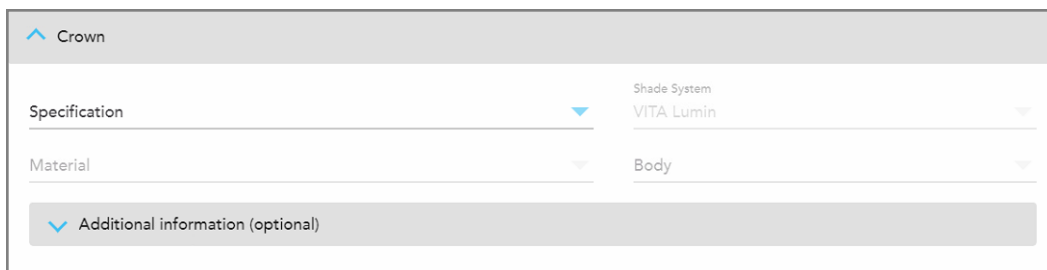



Figure 90: Expanded Crown area

- Tap  to save the selection and return to the *New Scan* window.
- Complete filling in the details in the *New Scan* window, as described in [Filling in the Rx for Fixed Restorative procedures](#).

### 5.3.3.3 Bridge restorations

Follow the procedure below to complete filling in the Rx for Bridge restorations.

#### To fill in the Rx for a Bridge restoration:

- In the **Tooth Diagram** area, tap one of the teeth to be included in the bridge and then select **Bridge** from the drop-down list.

The **Bridge** treatment settings window is displayed.

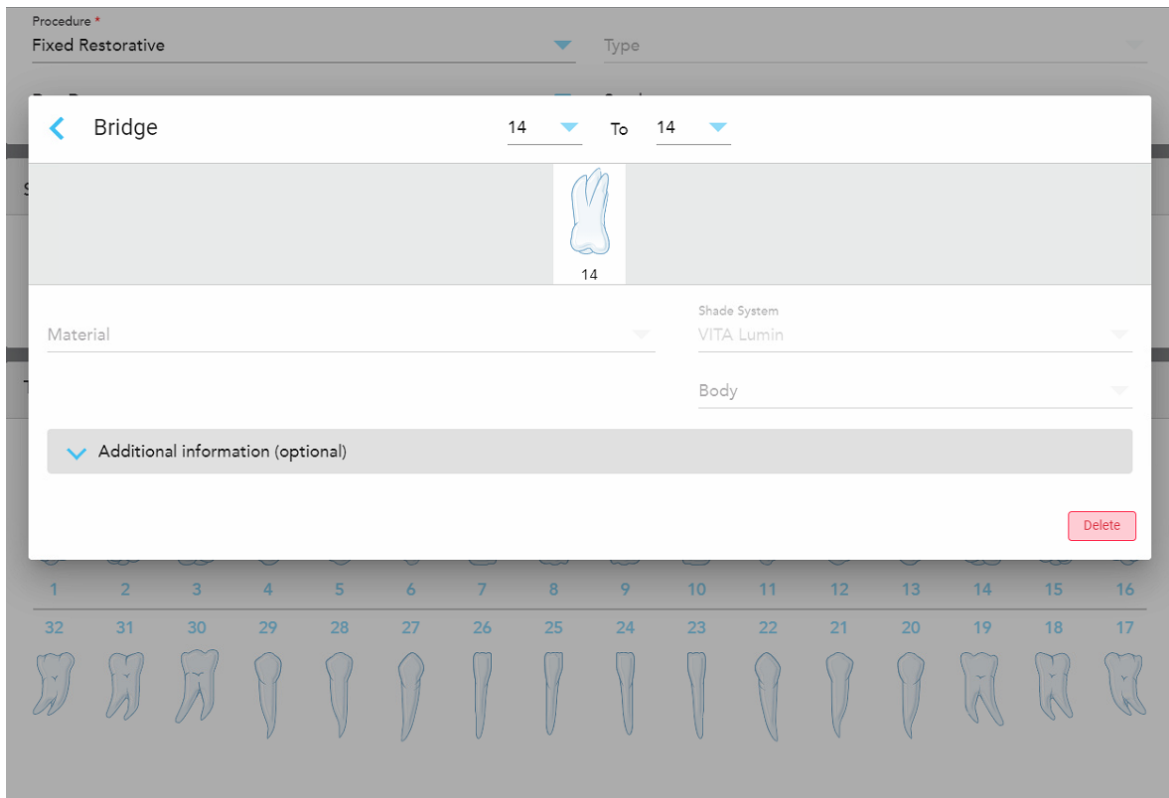


Figure 91: Treatment settings window – Bridge restoration

2. Select the span of the teeth to be included in the bridge from the arrows at the top of the window.

The teeth to be included in the bridge are displayed.

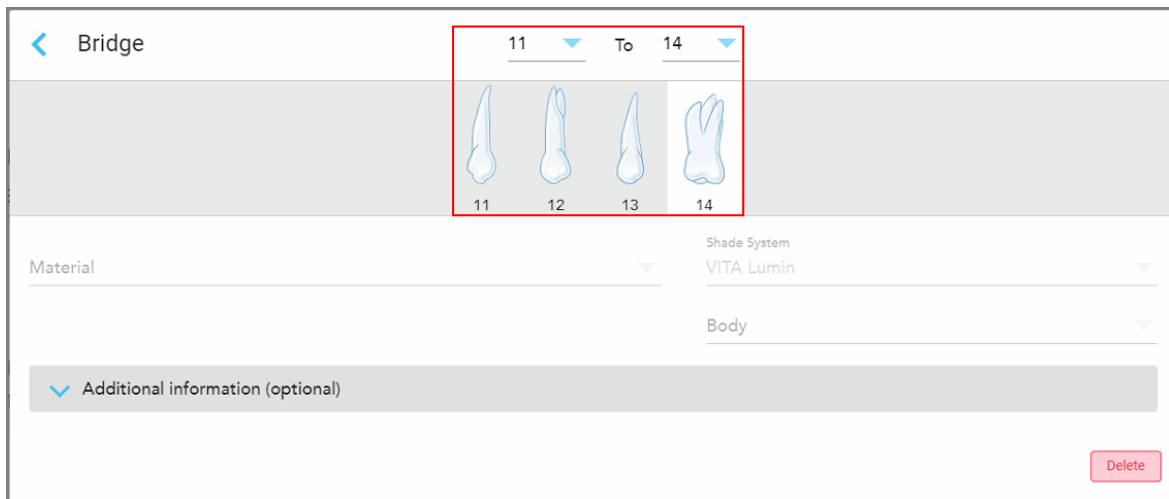


Figure 92: Bridge range and teeth to be included

3. Tap each tooth in the tooth range and then select the in-bridge treatment option from the list:

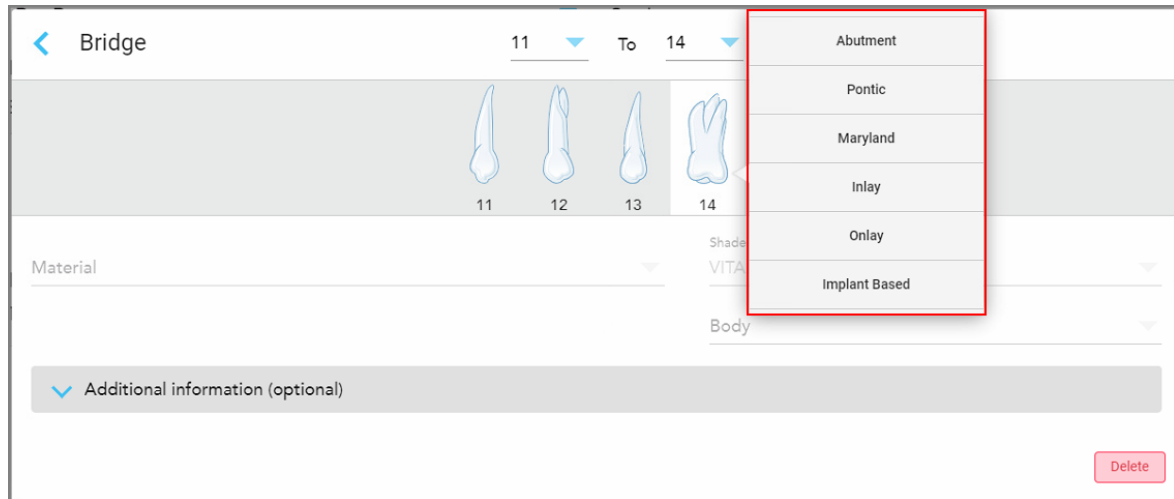


Figure 93: List of in-bridge treatment options

4. For all options besides **Implant Based**:

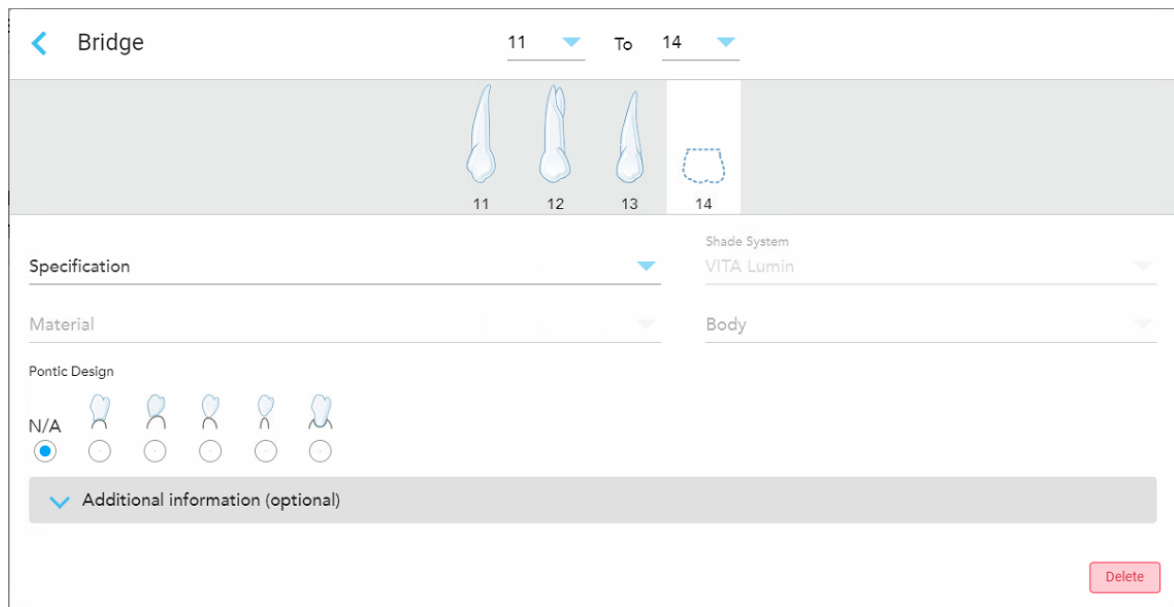

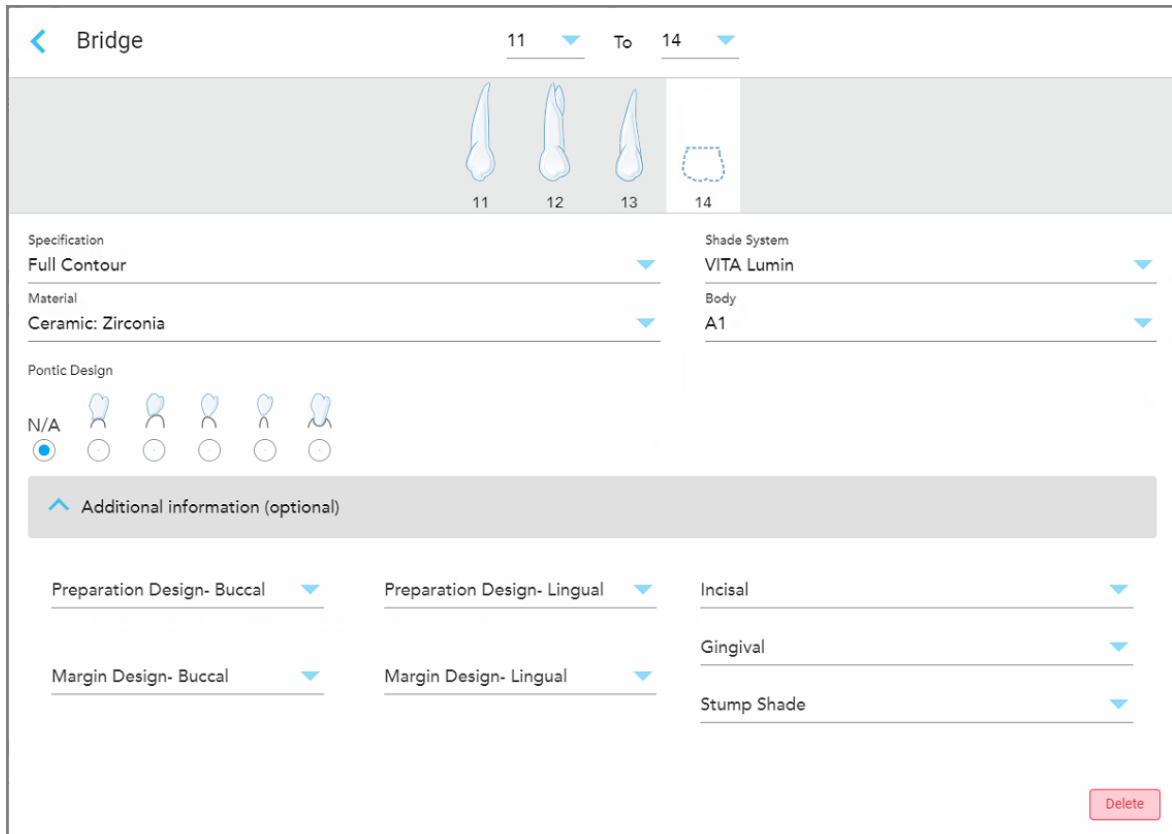


Figure 94: Bridge restoration – Pontic settings

- a. **Specification:** The type of restoration to be fabricated.
- b. **Material:** The material from which the restoration should be fabricated. This is automatically copied to each tooth in the restoration. If required, you can save the materials you use the most often as favorites, as described in [Saving list items as favorites](#).
- c. **Shade System:** The system used for choosing the shade of the restoration.

- d. **Body:** The shade for the body area of the restoration.
- e. **Pontic Design:** Relevant only if **Pontic** was selected as the in-bridge treatment option.
5. If required, tap  to expand the **Additional information** area to display other optional settings:



Bridge 11 To 14

11 12 13 14

Specification  
Full Contour

Material  
Ceramic: Zirconia

Pontic Design  
N/A

Shade System  
VITA Lumin

Body  
A1

Additional information (optional)

Preparation Design- Buccal Preparation Design- Lingual Incisal

Margin Design- Buccal Margin Design- Lingual Gingival

Stump Shade

Delete

Figure 95: Additional information area – Bridge restoration

- **Preparation Design (Buccal and Lingual):** The shape of the finishing line (margin line) created by the user during the preparation. You can choose this for both the buccal and the lingual.
- **Margin Design (Buccal and Lingual):** The type of ceramic-metal border relationship required for the selected metal-based crown. You must choose this for both the buccal and the lingual. This is relevant only for metal dental work.
- **Incisal:** The shade for the incisal area of the restoration.
- **Gingival:** The shade for the gingival area of the restoration.
- **Stump Shade:** The shade of the prepped tooth.

6. If you selected **Implant Based**, the Bridge treatment options are displayed as follows:

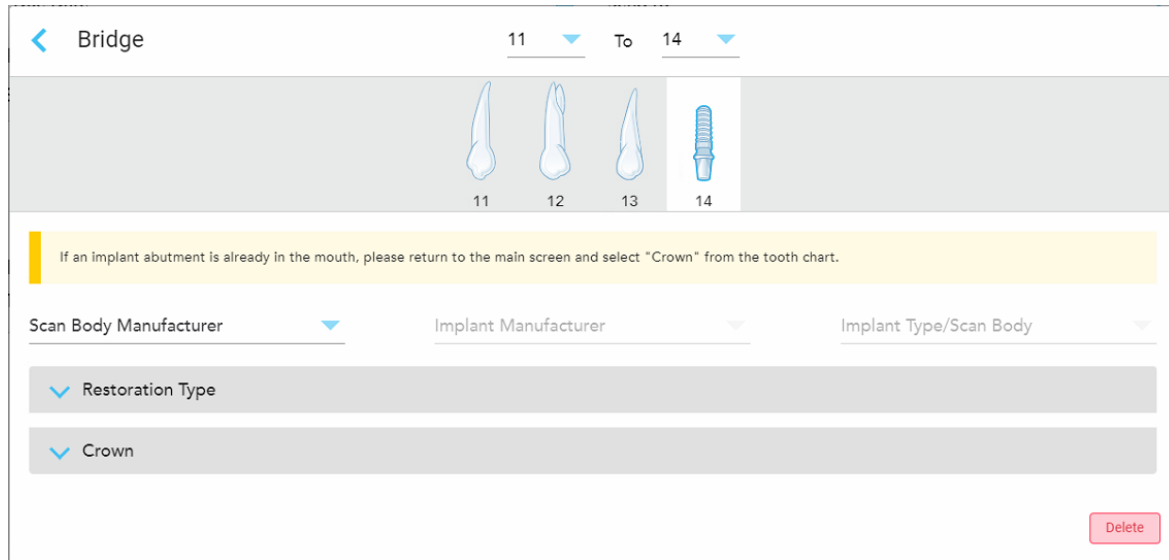



Figure 96: Bridge treatment options – Implant Based

- a. Select the scan body manufacturer, implant manufacturer, and implant type/scan body from the drop-down lists.
- b. Tap  to expand the **Restoration Type** area and then select the restoration type, abutment type, and abutment material from the relevant drop-down lists. If a titanium base is in place, turn on the **Ti-Base** toggle.

You can select these options after scanning, but they must be selected before sending the scan.

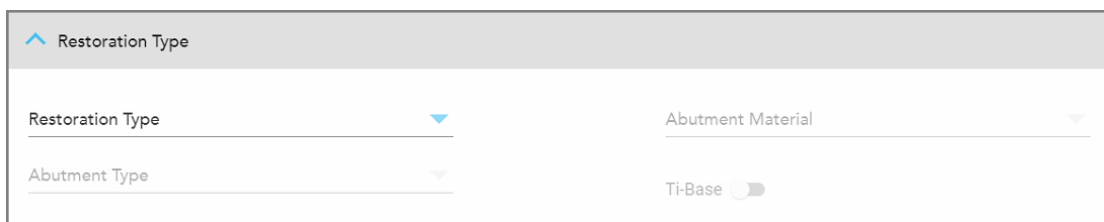




Figure 97: Expanded Restoration Type area

- c. Tap  to expand the **Crown** area and then select the required settings from the relevant drop-down lists, as described in [Crown, Veneer, Laminates, Inlay, and Onlay restorations](#).

You can select these options after scanning, but they must be selected before sending the scan.

Figure 98: Expanded Crown area

7. Tap  to save the selection and return to the *New Scan* window.
8. Complete filling in the details in the *New Scan* window, as described in [Filling in the Rx for Fixed Restorative procedures](#).

### 5.3.4 Filling in the Rx for Implant Planning procedures

The **Implant Planning** procedure enables efficient communication with the labs regarding surgical-guide prescription requirements. If required, orders can also be sent to your chairside software and seamlessly imported directly into exoplan™ or other chairside planning software.

**To fill in the Rx for an Implant Planning procedure:**

1. In the **Patient** area, enter a patient's details or search for an existing patient, as described in [Searching for existing patients](#).
2. In the **Order** area, select **Implant Planning** from the **Procedure** drop-down list.
3. From the **Type** drop-down list, select the type of surgical guide required:

Figure 99: Implant Planning procedure types

The *New Scan* window expands to show the **Tooth Diagram** area:

The screenshot shows the 'New Scan' window with the following sections:

- Doctor:** Dr. Demo, Demo; License: 12345
- Patient:**
  - First Name: Patient1; Last Name: Demo
  - Date of Birth: ; Gender:  Male  Female
  - Chart Number:
- Order:**
  - Procedure: Implant Planning; Type: Surgical Guide Tooth Supported
  - Due Date: ; Send to:
- Tooth Diagram:** A grid of 32 tooth icons, numbered 1 through 32, arranged in two rows (1-16 and 32-17).
- Notes:** Add Note

Figure 100: Implant Planning procedure – Tooth Diagram for Surgical Guide Tooth Supported

- If required, tap the calendar in the **Due Date** field and then select the date the plan is due.
- From the **Send To** drop-down list, select the lab to which the scan should be sent, your own chairside software, or your MyiTero account.

- In the **Tooth Diagram** area, select each tooth to be implanted and select **Implant Position** from the drop-down list.

If you selected **Surgical Guide Tooth Supported** as the procedure type, you can also select each supporting tooth and then select **Supporting Tooth** from the drop-down list. Supporting teeth are displayed in the **Tooth Diagram** area with a line under them.

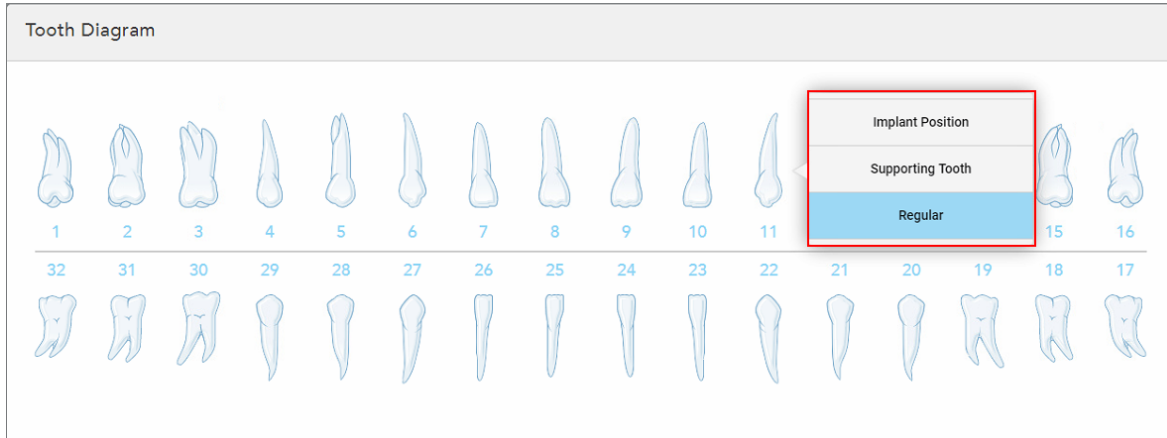


Figure 101: Defining the teeth that need to be implanted

For each tooth selected to be implanted, the *Implant Position* window is displayed.

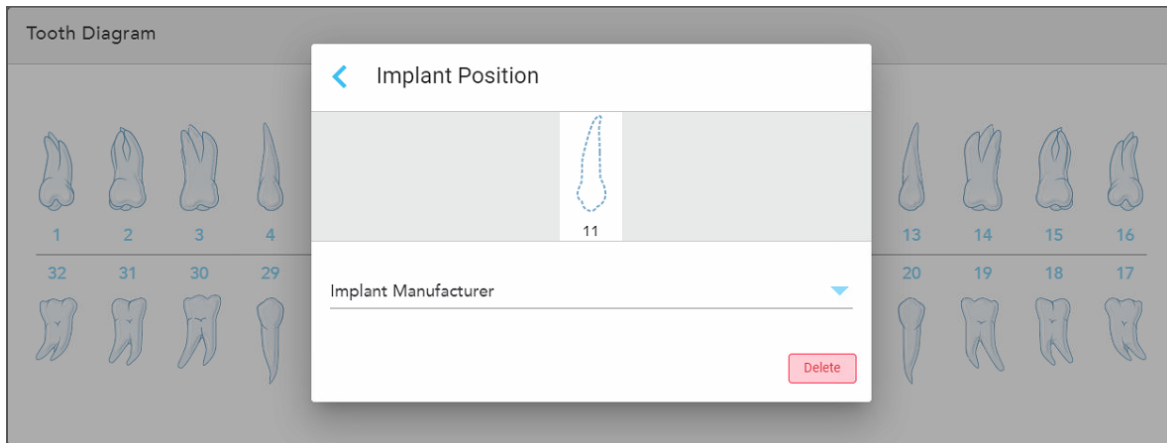



Figure 102: Implant Position window

- Select the implant manufacturer from the drop-down list. If required, you can save the implant manufacturers you use the most often as favorites, as described in [Saving list items as favorites](#).
- Tap  to save your changes and return to the *New Scan* window.

The teeth to be implanted and the supporting teeth, if relevant, are displayed in the **Tooth Diagram** area. Supporting teeth have a line under them and the teeth to be implanted are shown with a dotted line.

The details of each relevant tooth are displayed in the *Treatment Information* area below the **Tooth Diagram** area.

Tooth Diagram

Treatment Information

Tooth No.	Treatment	Specification	Material	Shade Body
8	Supporting Tooth	-	-	<a href="#">Show Details</a>
9	Implant Position	-	-	<a href="#">Show Details</a>
10	Implant Position	-	-	<a href="#">Show Details</a>
11	Implant Position	-	-	<a href="#">Show Details</a>
12	Supporting Tooth	-	-	<a href="#">Show Details</a>

**Figure 103:** Supporting teeth and teeth to be implanted displayed in the Tooth Diagram and Treatment Information areas

9. In the **Notes** area, if required, enter any specific notes to the lab regarding the patient’s treatment. For example, special instructions for delivery or manufacturing. Tap anywhere outside the **Notes** area to add the note. Each note shows the author of the note, with a timestamp, and can be edited and deleted.

### 5.3.5 Filling in the Rx for Denture/Removable procedures

The Denture/Removable procedure enables comprehensive planning and fabrication of partial and full dentures.

**Note:** Some fields are not mandatory before scanning the patient but must be filled in before you can send the scan.

**To fill in the Rx for a Denture/Removable procedure:**

1. In the **Patient** area, enter a patient's details or search for an existing patient, as described in [Searching for existing patients](#).
2. In the **Order** area, select **Denture/Removable** from the **Procedure** drop-down list.

- From the **Type** drop-down list, select the type of denture required.

The screenshot shows a form for creating a denture procedure. The 'Procedure' dropdown is set to 'Denture/Removable'. The 'Type' dropdown is open, showing several options. The 'Denture Details' section includes 'Stage', 'Mould', 'Upper Denture' (toggle), 'Lower Denture' (toggle), and 'Gingival' (dropdown). The 'Teeth Shade' dropdown is also visible.

Figure 104: Denture/Removable procedure types

- If required, tap the calendar in the **Due Date** field and then select the date the denture is due from the lab.
- From the **Send To** drop-down list, select the lab to which the scan should be sent, your own chairside software, or your MyiTERO account.
- If required, in the **Denture Details** area, select the denture stage, mould, and shade system, including the teeth shade and the gingiva shade from the relevant drop-down lists.
 

**Upper/Lower Denture:** The relevant arch toggle turns on automatically according to the tooth indications in the **Tooth Diagram** area.
- In the **Scan Options** area, turn on/off the following toggles, as required.
- In the **Tooth Diagram** area, define the teeth to be included in the denture according to the procedure type selected. This area is not relevant for Full Denture Tissue Based procedure types.

The 'Tooth Diagram' shows a grid of 32 tooth icons. The top row is numbered 1 to 16, and the bottom row is numbered 32 to 17. A dropdown menu is open over tooth 11, with 'Implant Based' selected and 'Missing' as an alternative option.

Figure 105: Defining the teeth to be included in the denture – Full Denture Implant Based procedure type

- Partial Denture/Framework – Tap each relevant tooth and select either **Clasp** or **Missing**.
- Partial Immediate Denture – Tap each relevant tooth and select either **Clasp** or **To Be Removed**.
- Immediate Denture – Tap each relevant tooth and select either **Clasp** or **To Be Removed**.
- Full Denture Implant Based – Tap each relevant tooth and select either **Implant Based** or **Missing**. If you select **Implant Based**, the *Implant Based* settings window is displayed, with all fields mandatory.

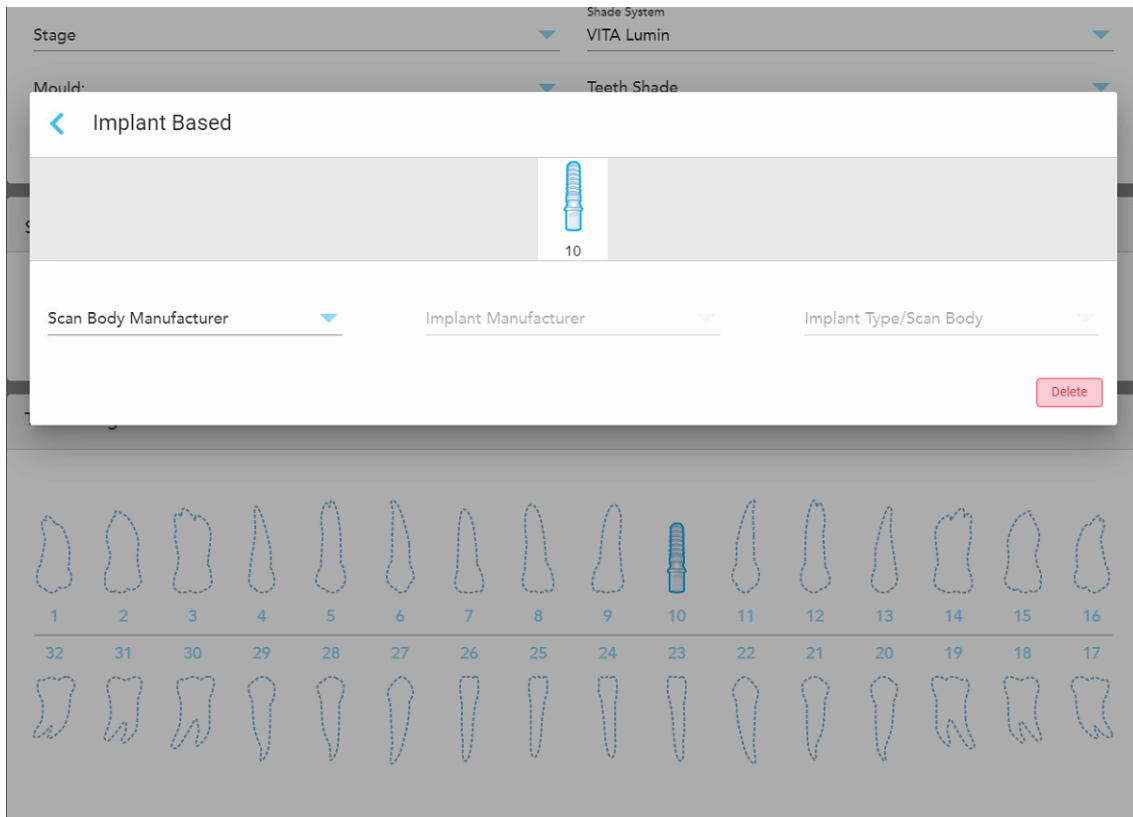




Figure 106: Implant Based settings window

- For each Implant-based tooth, select the scan body manufacturer, the implant manufacturer, and the implant type/scan body from the relevant drop-down lists. If required, you can save the scan body and implant manufacturers you use the most often as favorites, as described in [Saving list items as favorites](#).
  - Tap  to save your changes and return to the *New Scan* window.
- The **Treatment Information** area displays all indications for each tooth. If required, edit the details for each tooth by tapping **Show Details**.
  - In the **Notes** area, if required, enter any specific notes to the lab regarding the patient's treatment. For example, special instructions for delivery or manufacturing. Tap anywhere outside the **Notes** area to add the note. Each note shows the author of the note, with a timestamp, and can be edited and deleted.

11. Tap  on the toolbar to move to Scan mode, as described in [Scanning the patient](#).

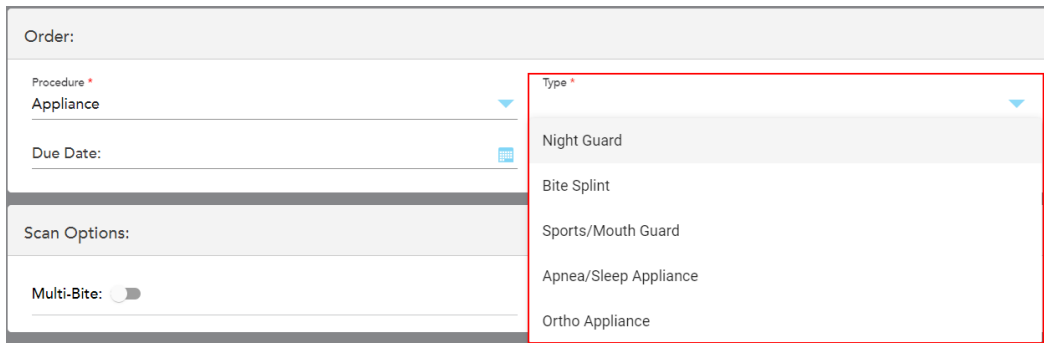
**Note:** Excess soft tissue will not be removed automatically from around the edges of the model during scanning. If required, you can enable automatic cleanup by pressing on the screen and then tapping the Auto Cleanup tool. For more information, see [Disabling auto-cleanup](#).

### 5.3.6 Filling in the Rx for Appliance procedures

The Appliance procedure enables you to create a prescription for various dental appliances, such as night guards and sleep appliances.

**To fill in the Rx for an Appliance procedure:**

1. In the **Patient** area, enter a patient's details or search for an existing patient, as described in [Searching for existing patients](#).
2. In the **Order** area, select **Appliance** from the **Procedure** drop-down list.
3. From the **Type** drop-down list, select the type of appliance required. If the required appliance is not listed, select **Ortho Appliance** and then enter your requirements in the **Notes** area at the bottom of the window.



The screenshot shows a software interface for creating a prescription. The 'Order' section is active, with 'Procedure' set to 'Appliance'. A dropdown menu for 'Type' is open, listing five options: 'Night Guard', 'Bite Splint', 'Sports/Mouth Guard', 'Apnea/Sleep Appliance', and 'Ortho Appliance'. Below the 'Type' dropdown, there is a 'Scan Options' section with a 'Multi-Bite' toggle switch.

Figure 107: Appliance procedure types

4. Continue filling in the prescription from step 5, as described in [Filling in the Rx](#).

### 5.3.7 Saving list items as favorites

If required, you can select the materials, scan body manufacturers, and implant manufacturers you use the most often and save them as favorites, which are pinned to the top of each relevant list.

**To save a list item as a favorite:**

1. In the relevant Material, Scan Body Manufacturer, or Implant Manufacturer list, tap **Add favorites** and then select one or more items in the list.

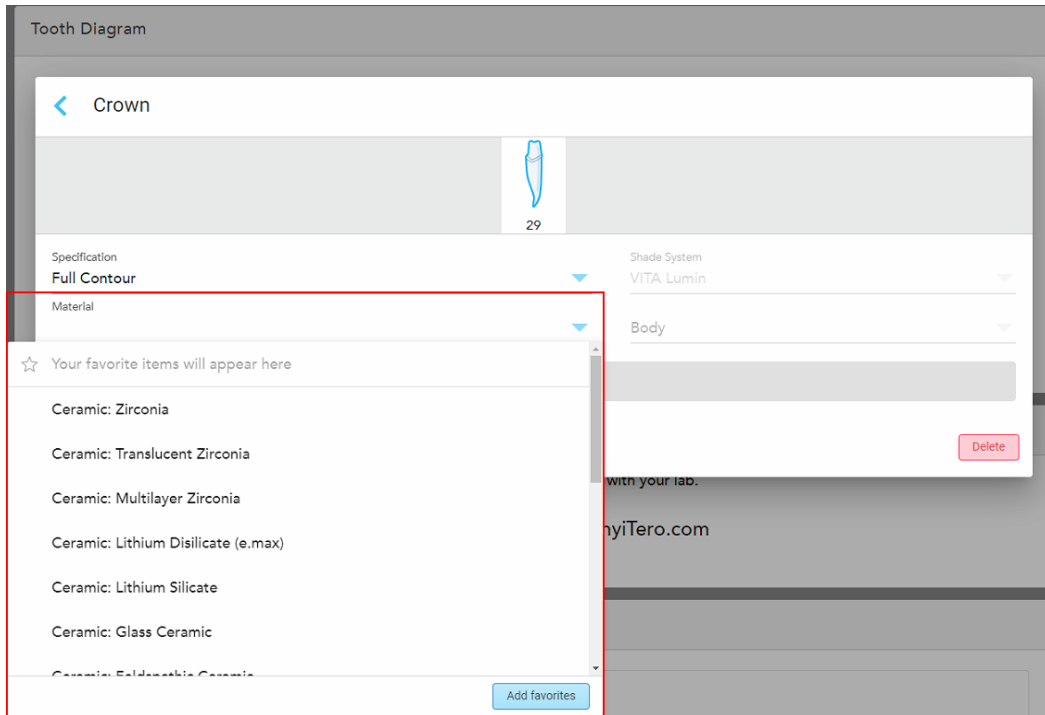


Figure 108: Adding a favorite material

2. Tap **Done**.

The selected items are displayed with a star at the top of the list and are easily visible when filling out the Rx.

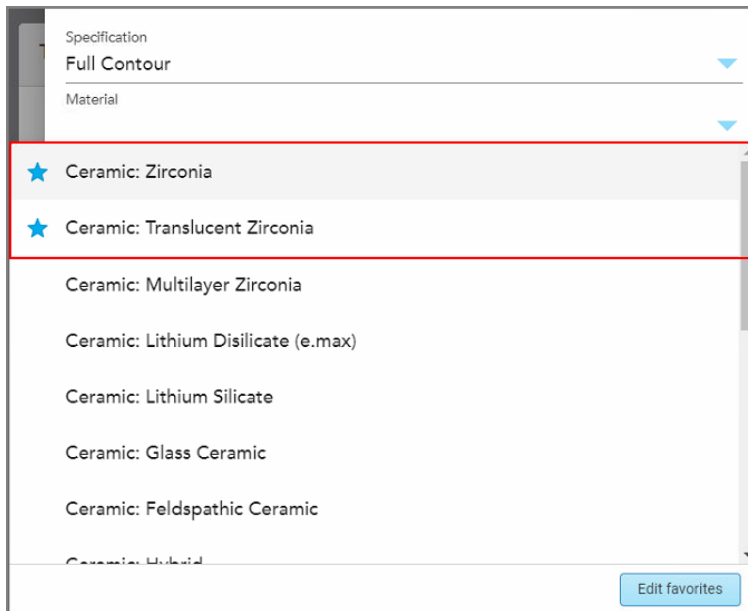


Figure 109: Favorite materials pinned to the top of the Material list

3. To remove a favorite or add additional favorites, tap **Edit favorites**.

## 5.4 Patient management

You control the patient's data-management process from the **Patient** area in the *New Scan* window.

You can:

- Add a new patient, as described in [Adding new patients](#)
- Search for an existing patient, as described in [Searching for existing patients](#)
- Edit a patient's details, as described in [Editing the patient details](#)
- Clear the patient details from the *New Scan* window, as described in [Clearing the patient details from the New Scan window](#)

### 5.4.1 Adding new patients

You can add a new patient while filling in the Rx. The patient's details will be saved once you move to the *Scan* window and can later be edited, as described in [Editing the patient details](#).

In addition, you can add new patients using MyiTero or your Dental Program Management Services (DPMS) software.

#### To add a new patient:

1. In the *New Scan* window, in the **Patient** area, enter the patient's first name and last name.
2. If required, enter the patient's date of birth, select the patient's gender, and enter a unique identifier as the patient's chart number.

**Note:** By default, the date is written in DD/MM/YYYY format. If required, you can change the date format, as described in [Defining the localization settings](#).

The new patient's details are displayed in the **Patient** area of the *New Scan* window.

Figure 110: Adding a new patient

**Note:** If you try adding a patient who already exists, the **First Name**, **Last Name**, and **Chart Number** fields are highlighted, and a message is displayed notifying you that a patient with the same details already exists.

Figure 111: Message notifying that a patient with the same details exists

- If the new patient and the existing patient are the same person, tap **Load existing patient**.
- If the new patient and the existing patient are different people, edit the highlighted fields – First Name, Last Name, or Chart Number – to create a new patient.


The patient's details are displayed in the *New Scan* window.

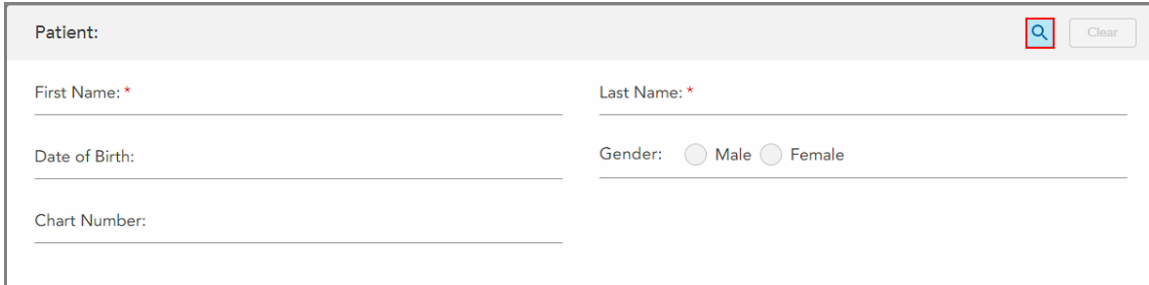
#### 5.4.2 Searching for existing patients


When searching for an existing patient, you must enter at least 3 characters of the patient's name in the search field to see a list of patients who match the search criteria.

In addition, you can search for a patient from the **Patients** page, described in [Searching for patients](#).

To search for an existing patient:

1. In the *New Scan* window, in the **Patient** area, tap .



Patient: 

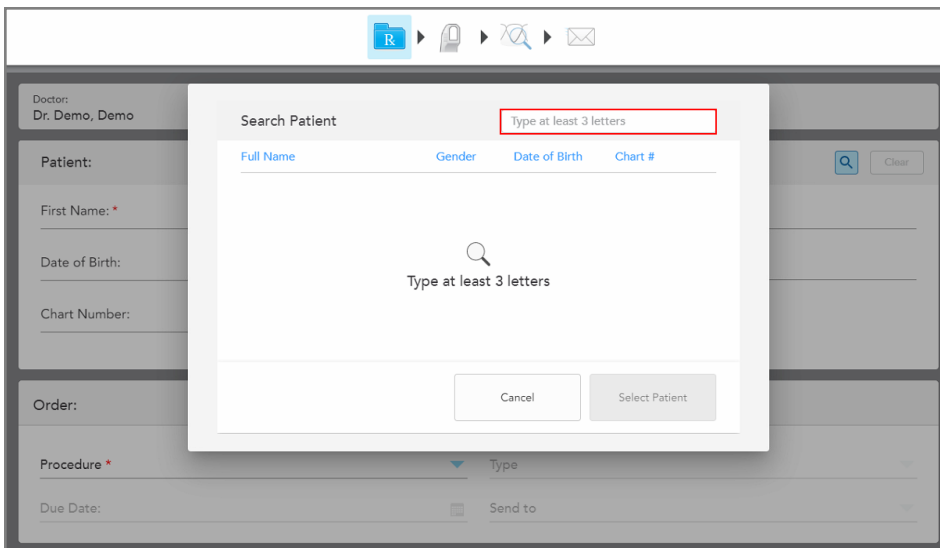
First Name: \* \_\_\_\_\_ Last Name: \* \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Gender:  Male  Female \_\_\_\_\_

Chart Number: \_\_\_\_\_

Figure 112: Patient area of the New Scan window – searching for an existing patient

The *Search Patient* window is displayed.



Doctor: Dr. Demo, Demo

Patient:

First Name: \* \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Chart Number: \_\_\_\_\_


Order:

Procedure \* \_\_\_\_\_ Type \_\_\_\_\_

Due Date: \_\_\_\_\_ Send to \_\_\_\_\_

Search Patient

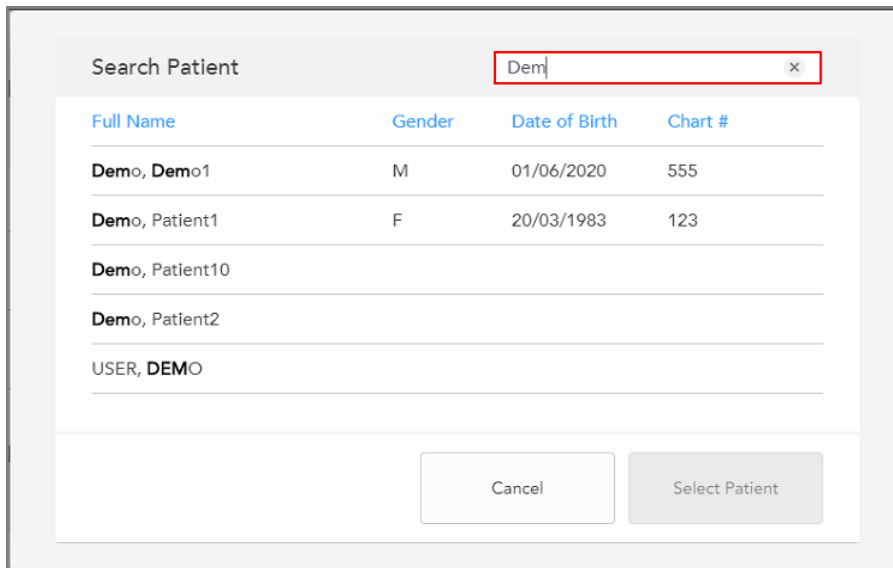
Full Name Gender Date of Birth Chart #



Type at least 3 letters

Figure 113: Search Patient window with a search field

2. In the *Search Patient* window, enter at least three letters in the search field to display a list of patients matching the search criteria.

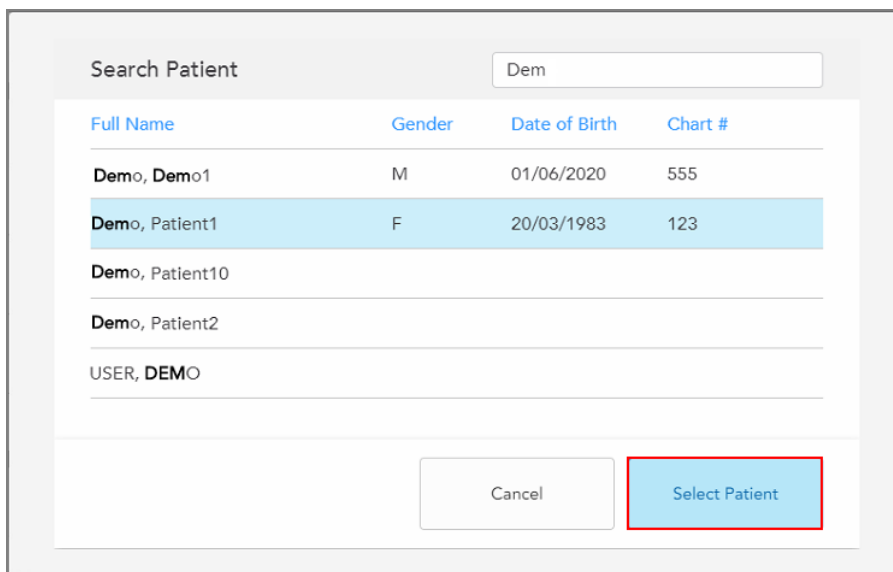


The screenshot shows the 'Search Patient' window. At the top, there is a search input field containing the text 'Dem'. Below the search field is a table with four columns: 'Full Name', 'Gender', 'Date of Birth', and 'Chart #'. The table lists several patient records. At the bottom of the window, there are two buttons: 'Cancel' and 'Select Patient'.

Full Name	Gender	Date of Birth	Chart #
Demo, Demo1	M	01/06/2020	555
Demo, Patient1	F	20/03/1983	123
Demo, Patient10			
Demo, Patient2			
USER, DEMO			

Figure 114: Search criteria in the search field and list of matching patients

3. Select the required patient, and then tap **Select Patient**.

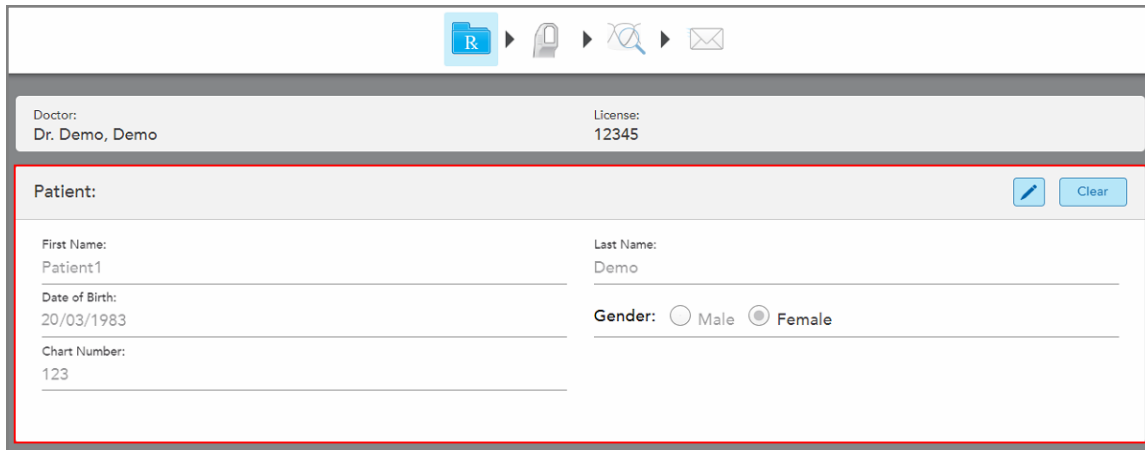


The screenshot shows the 'Search Patient' window. The search input field contains the text 'Dem'. The table from the previous figure is shown, with the row for 'Demo, Patient1' highlighted in light blue. At the bottom of the window, the 'Select Patient' button is highlighted with a red border.

Full Name	Gender	Date of Birth	Chart #
Demo, Demo1	M	01/06/2020	555
Demo, Patient1	F	20/03/1983	123
Demo, Patient10			
Demo, Patient2			
USER, DEMO			

Figure 115: Selecting the required patient

The selected patient is displayed in the **Patient** area of the *New Scan* window.



Doctor: Dr. Demo, Demo License: 12345

Patient:

First Name: Patient1 Last Name: Demo

Date of Birth: 20/03/1983 Gender:  Male  Female

Chart Number: 123

Figure 116: Selected patient displayed in the Patient area of the New Scan window

### 5.4.3 Editing the patient details

After you have searched for and selected a patient, or after you have added a new patient, you can edit the patient's details.

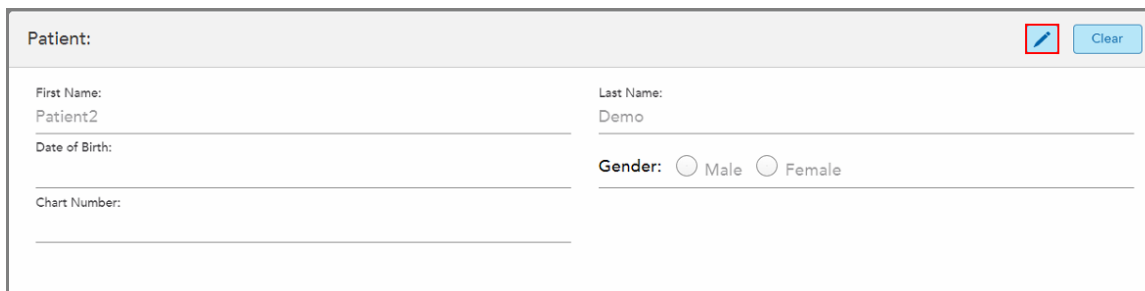
In addition, you can edit the patient's details when opening the Rx from the patient's profile page, as described in [Viewing the Rx](#).

#### To edit a patient's details:

1. Search for an existing patient, as described in [Searching for existing patients](#).

The patient is displayed in the *New Scan* window.

2. In the **Patient** area, tap .



Patient:

First Name: Patient2 Last Name: Demo

Date of Birth: 20/03/1983 Gender:  Male  Female

Chart Number:

Figure 117: Patient area of New Scan window – editing a patient

The *Edit Patient* window is displayed.

3. Edit the patient's details as required and then tap **Update**.

Figure 118: Edit Patient window and Update button

If, while editing the patient's name, you enter the same details as an existing patient, a message is displayed notifying you of such.


Figure 119: Message that a patient with the same details already exists

To differentiate between patients with the same details, enter a unique identifier in the **Chart Number** field.

#### 5.4.4 Clearing the patient details from the New Scan window

If required, you can remove the currently-displayed patient's details from the *New Scan* window.

**To clear the patient details from the New Scan window:**

1. In the **Patient** area, tap .

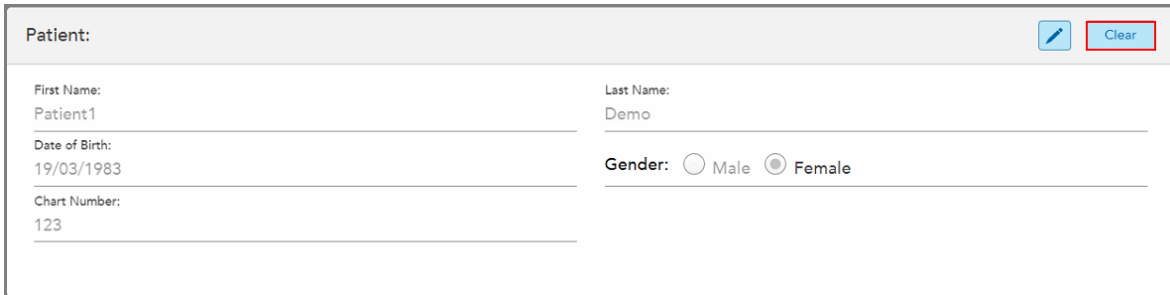


Figure 120: Clear patient details button

A confirmation message is displayed.

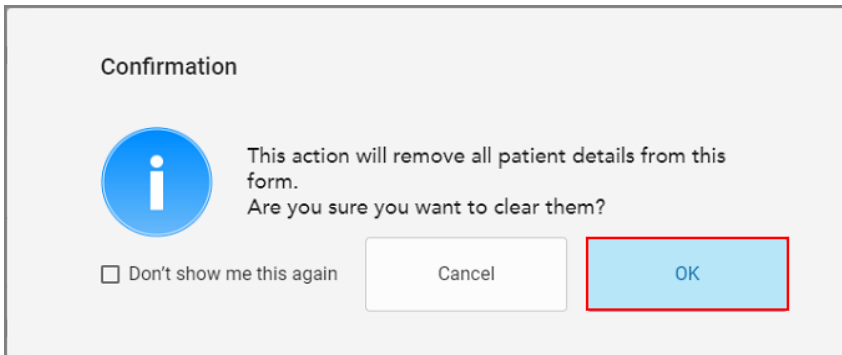



Figure 121: Clear confirmation message

2. Tap **OK** to clear the patient's details.

If required, you can select the **Don't show me this again** check box. In the future, the patient details will be cleared from the *New Scan* window as soon as you tap the **Clear** button.

All data is cleared from the *New Scan* window, and you can now add a new patient or search for an existing patient, if required.

## 5.5 Scanning the patient

After you have filled in the Rx, tap  on the toolbar to enter Scan mode. The *Scan* window is displayed, enabling you to start scanning the patient.

While in Scan mode, you can perform the following actions:


- View additional scan feedback, described in [Additional scan feedback](#)
- Toggle between color and monochrome mode, described in [Scan color toggle](#)

- Toggle between the 3D and the viewfinder display, described in [Toggling the 3D and viewfinder display](#)

You can also edit the scan, as follows:

- Delete a segment, as described in [Deleting a segment](#)
- Delete a selected area, as described in [Deleting a selection](#)
- Capture areas with missing anatomy, as described in [Filling in missing anatomy](#)
- Display the excess tissue around the edges of the 3D model, as described in [Disabling auto-cleanup](#)



When you have finished scanning the patient, tap  on the toolbar to move to **View** mode, where you can review the scan.

### 5.5.1 Scanning guidance

As soon as you move to Scan mode, the recommended scanning sequence for the selected scan segment is displayed, by default, in the center of the scanner window. It will automatically disappear after a short while, or you can tap anywhere on the screen to hide it.

If required, you can disable the scanning guidance for all scans, as described in [Defining the scan settings](#).

iTero recommends you follow the scanning sequence for best results.

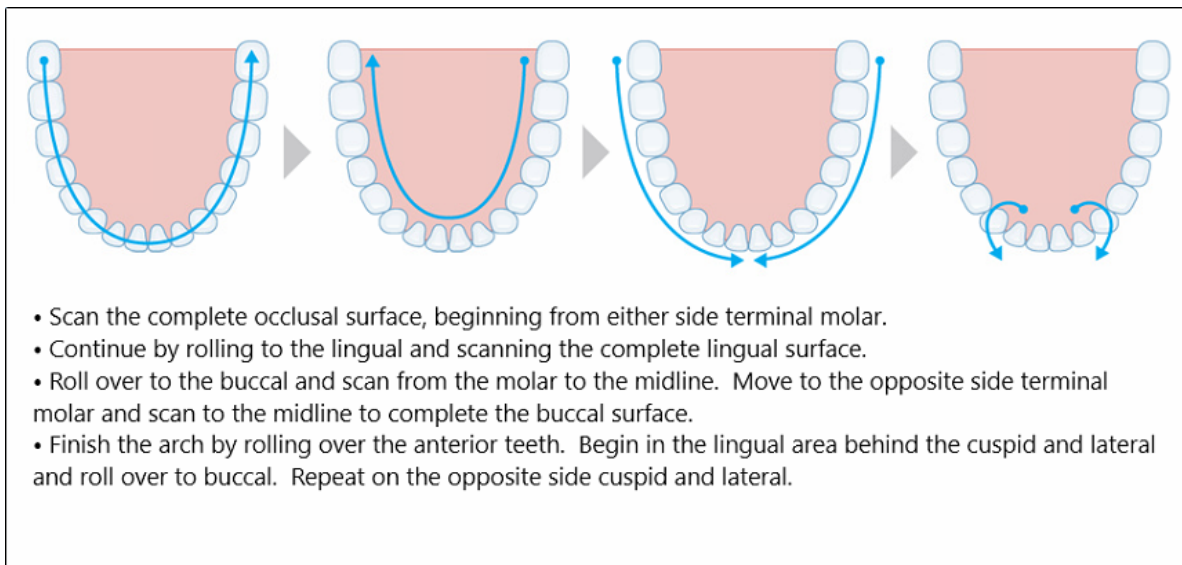


Figure 122: Recommended scanning sequence – lower jaw

In addition, if you press both wand buttons simultaneously, the following guidance is displayed:

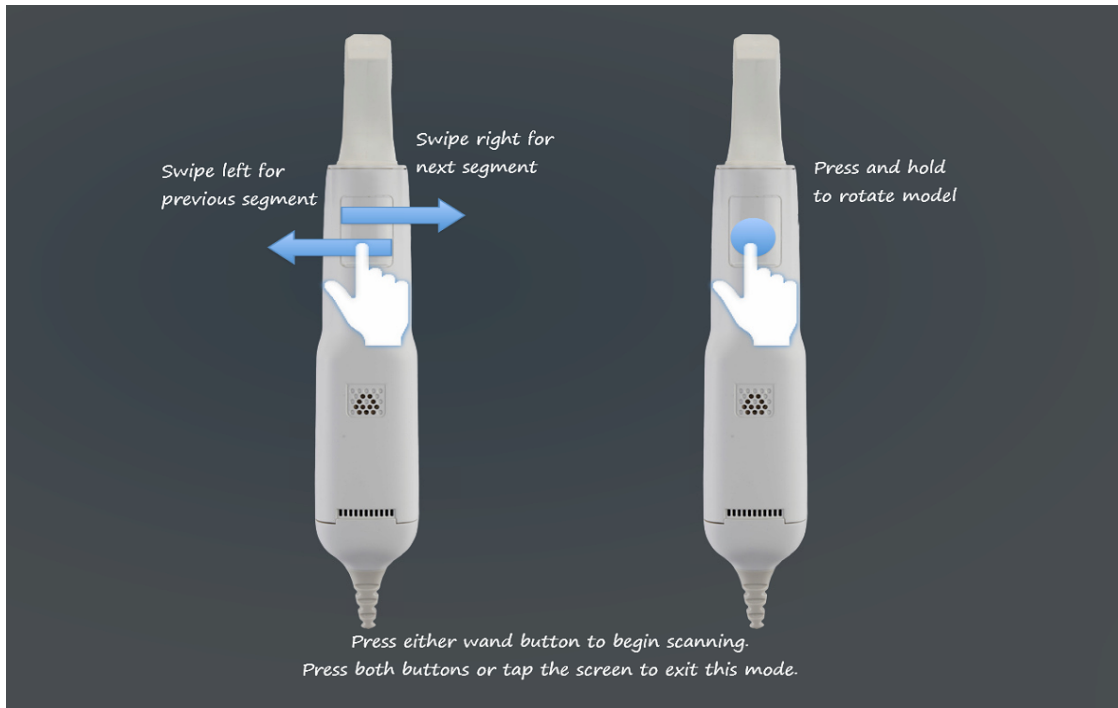


Figure 123: Wand guidance

Press either of the wand buttons to begin scanning.

## 5.5.2 Scanning best practices

iTeror recommends the following best practices for scanning fixed restorative procedures:

- Ensure that the prepped tooth and the surrounding area are free of debris, saliva, and blood contamination.
- The prepped tooth should be dry, and the margin line should be clear of tissue.
- You should be familiar with proper scanning techniques and avoid over scanning.


## 5.5.3 Scan options

In Scan mode, you can select the following options:

- Additional scan feedback, described in [Additional scan feedback](#)
- Toggle color/monochrome, described in [Scan color toggle](#)

- Edit the scan:
  - Delete a segment, described in [Deleting a segment](#)
  - Delete a selection, described in [Deleting a selection](#)
  - Fill in missing anatomy, described in [Filling in missing anatomy](#)
  - Disable auto-cleanup, described in [Disabling auto-cleanup](#)

### 5.5.3.1 Additional scan feedback

You can activate the additional scan feedback mode  to alert you to the areas that need additional scanning, to ensure that critical areas that could compromise the whole model are not missed.

Areas with missing anatomy are highlighted in red when scanning in monochromatic mode, and purple when scanning in color mode.

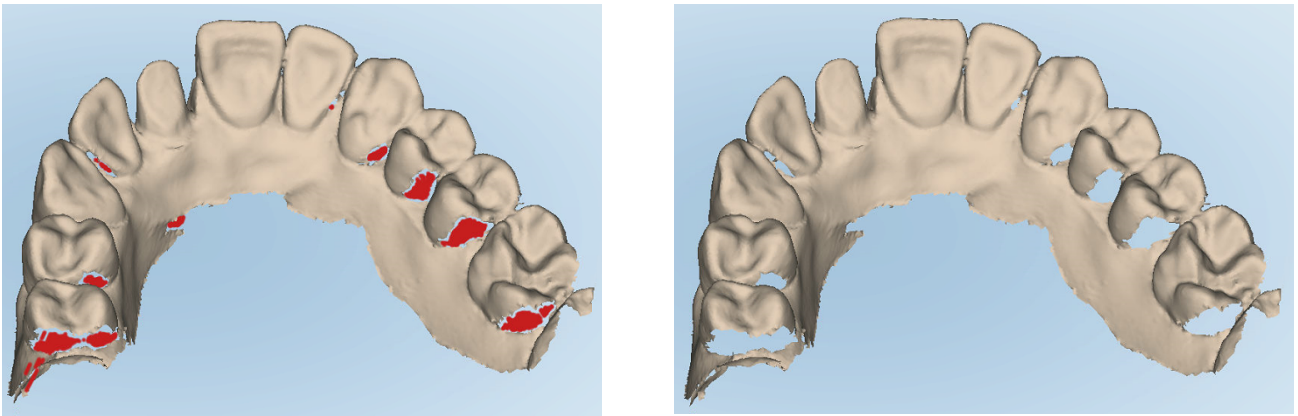


Figure 124: Areas with missing anatomy shown with and without additional scan feedback – monochrome

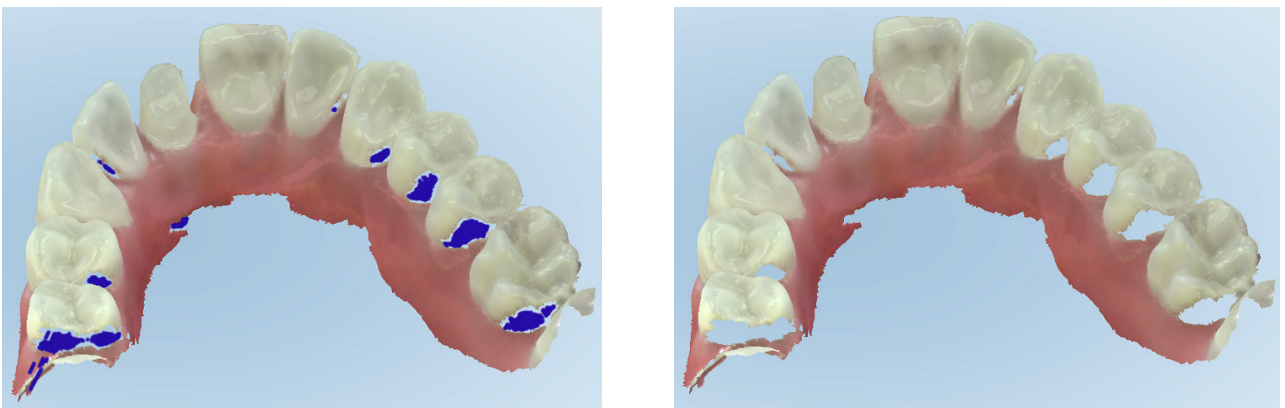




Figure 125: Areas with missing anatomy shown with and without additional scan feedback – color mode

By default, this mode is enabled, but it can be disabled per case by tapping  or by default in the Scan settings, as described in [Defining the scan settings](#).

### 5.5.3.2 Scan color toggle

The color toggle button  allows you to toggle between color and monochromatic modes. This applies to both scanning and viewing all procedures.

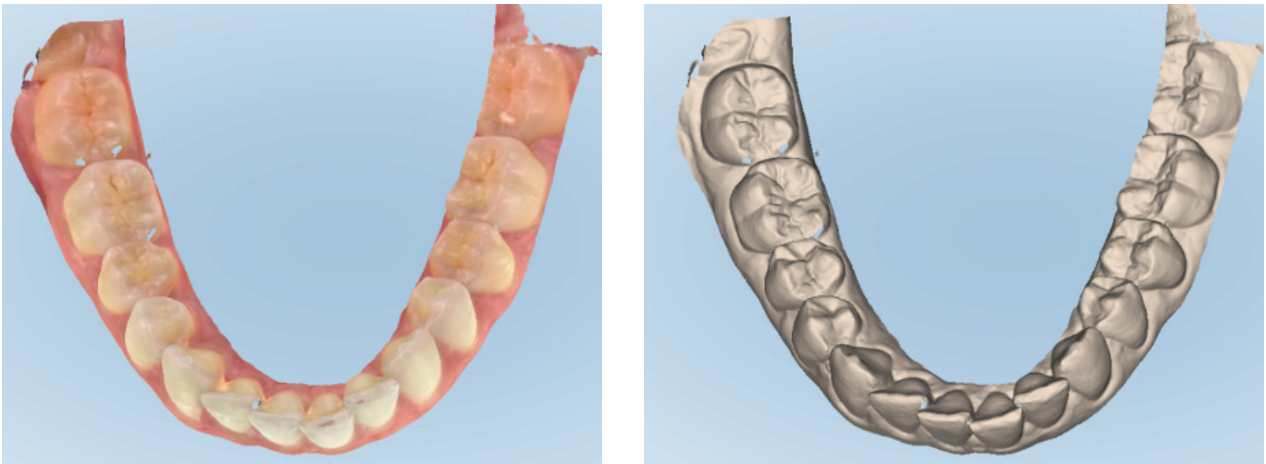



Figure 126: Model displayed in color and monochrome mode

By default, models are scanned in color, but you can toggle the display per case by tapping  or by default in the Scan settings, as described in [Defining the scan settings](#).

### 5.5.3.3 Switching to the next scan segment

During scanning, the current segment is highlighted in blue in the navigation controls, and also displayed in the segment indicator box, between the arrows.

**Note:** Before moving to the next segment, press either of the wand side buttons to stop the wand from scanning. The system emits a sound when stopping the scan and again when restarting the scan.

You can move to the next segment by:

- Tapping on the relevant arch, prepped tooth, or bite segment
- Tapping the arrows

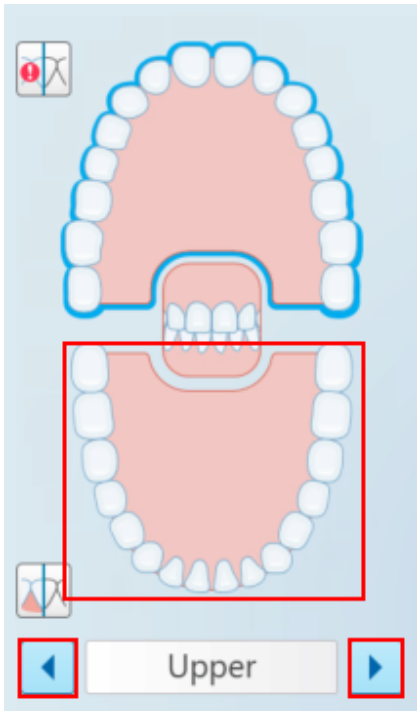


Figure 127: Tap the opposite arch or tap the arrows to select it

- Swiping to the left or the right on the wand touchpad.  
To enable the wand touchpad, press and release both wand buttons simultaneously.

#### 5.5.4 Toggling the 3D and viewfinder display

By default, when scanning the patient's teeth, a large 3D image of the scan is displayed in the center of the screen and the area currently being scanned is displayed in the viewfinder on the bottom left of the window.

In order to facilitate exploring a specific area of interest, you can switch the display to show an enlarged viewfinder in the center of the window, and a smaller 3D image displayed on the side of the window.

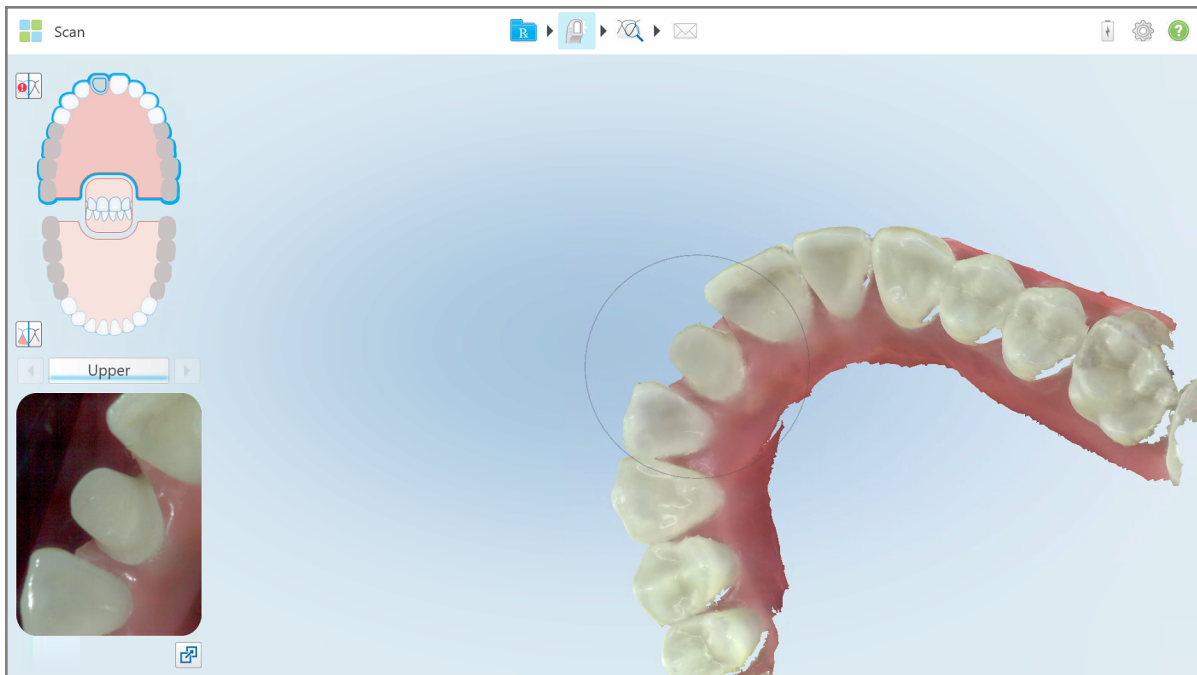



Figure 128: Default view – 3D scan in the center of the window and viewfinder on the left

- To switch to a large viewfinder in the center of the screen, tap the  button.

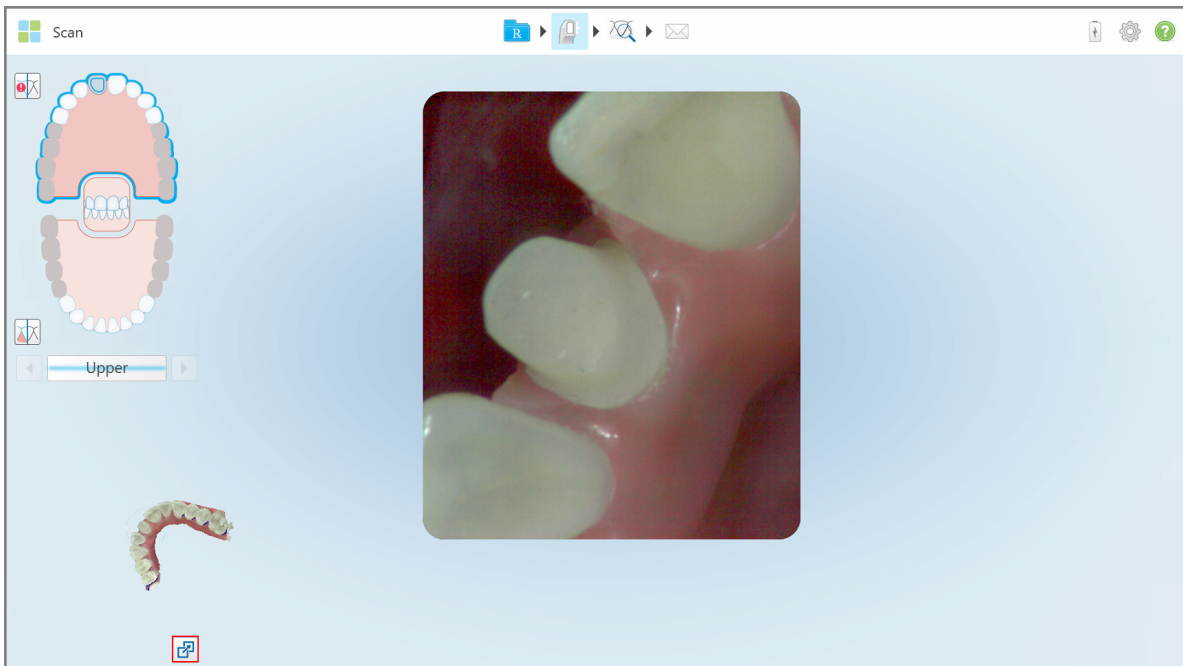


Figure 129: Large viewfinder in the center of the screen and 3D image on the left

### 5.5.5 Editing a scan

After you have scanned the model, you can edit it using the following tools:

- Delete Segment tool, described in [Deleting a segment](#)
- Delete Selection tool, described in [Deleting a selection](#)
- Fill tool, described in [Filling in missing anatomy](#)
- Disable auto-cleanup tool, described in [Disabling auto-cleanup](#)

The editing tools are accessed by pressing on the screen.

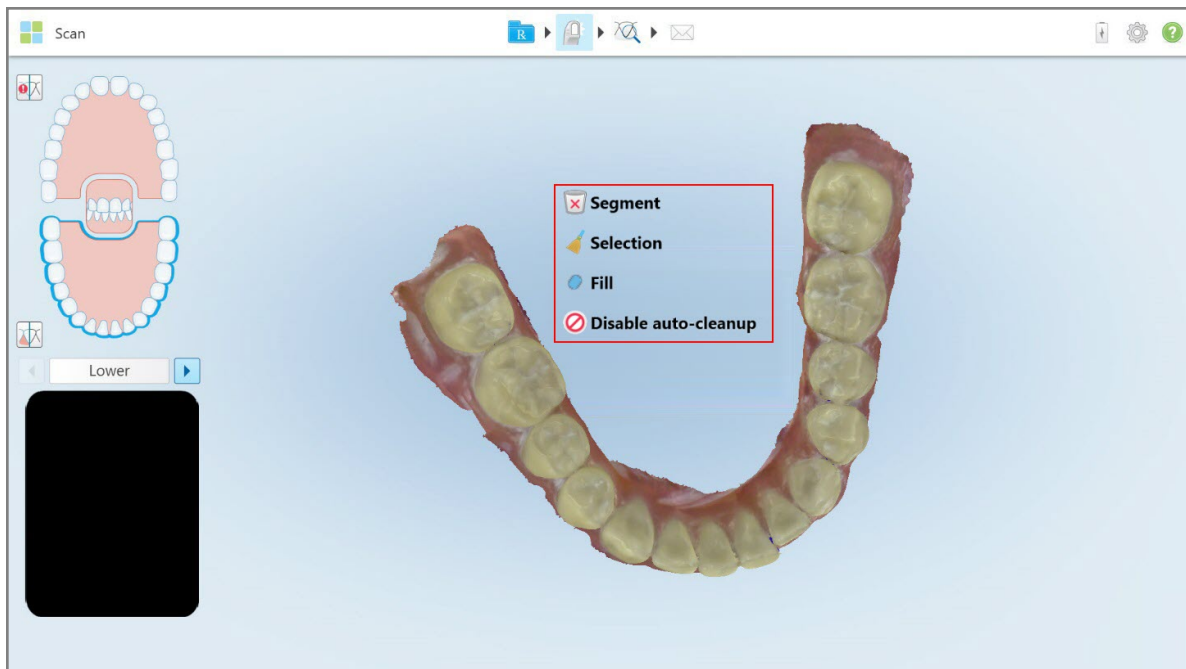



Figure 130: Editing tools


### 5.6 Viewing the scan

After scanning the patient, tap  to move to View mode. After the post-processing stage is complete, you can inspect the model in high resolution to ensure that sufficient anatomy has been captured, and that the model is accurate and complete.

If there are missing scan segments or missing bites, a message will be displayed at the beginning of the post-processing stage notifying you of this and enabling you to go back and add the missing areas of the scan. For more information, see [Missing scan segment notifications](#).


While viewing the scan, you can:

- Delete selected areas of a scan, as described in [Working with the Eraser tool](#).
- Manually create the die separation if the green hint point was not on the center of the prepped tooth during scanning, as described in [Working with the Die Separation tool](#).
- Define the margin line, as described in [Working with the Margin Line tool](#).
- View an area of interest using the Review tool, as described in [Working with the Review tool](#).
- Capture a screenshot of the model, as described in [Working with the Snapshot tool](#).

After you have reviewed the scan to ensure that it is complete, tap  on the toolbar to send the scan to the lab or your chairside software, as described in [Sending the scan](#).

**Note for Fixed Restorative and Denture/Removable procedures:** After viewing the scan, return to the *New Scan* window to fill in any mandatory fields that were not filled in. These fields were not mandatory when scanning the patient but must be filled in before sending the scan. If there are missing fields when sending the scan, a message is displayed, prompting you to fill in all mandatory fields highlighted in red in the **Treatment Information** area.

### 5.6.1 Missing scan segment notifications

If there are missing scan segments or bite scans when you tap the  button, you will be notified at the beginning of the post-processing stage, and you will be able to go back and add the missing areas of the scan, in order to reduce manual intervention later on.

Notifications are displayed in the following cases:

- Missing prep or arch – segments were not scanned or not stitched together properly
- Bite issues
- Missing bite
- Bite scanned from one side only
- Discrepancy between the left and the right bite scans

In addition, the bite section in the navigation controls is highlighted in red.

The message may be generic, or very specific to the issue including guidance on how to correct the issue. In some cases, you may be warned that the scan may be returned from the lab if you do not fix the issues.

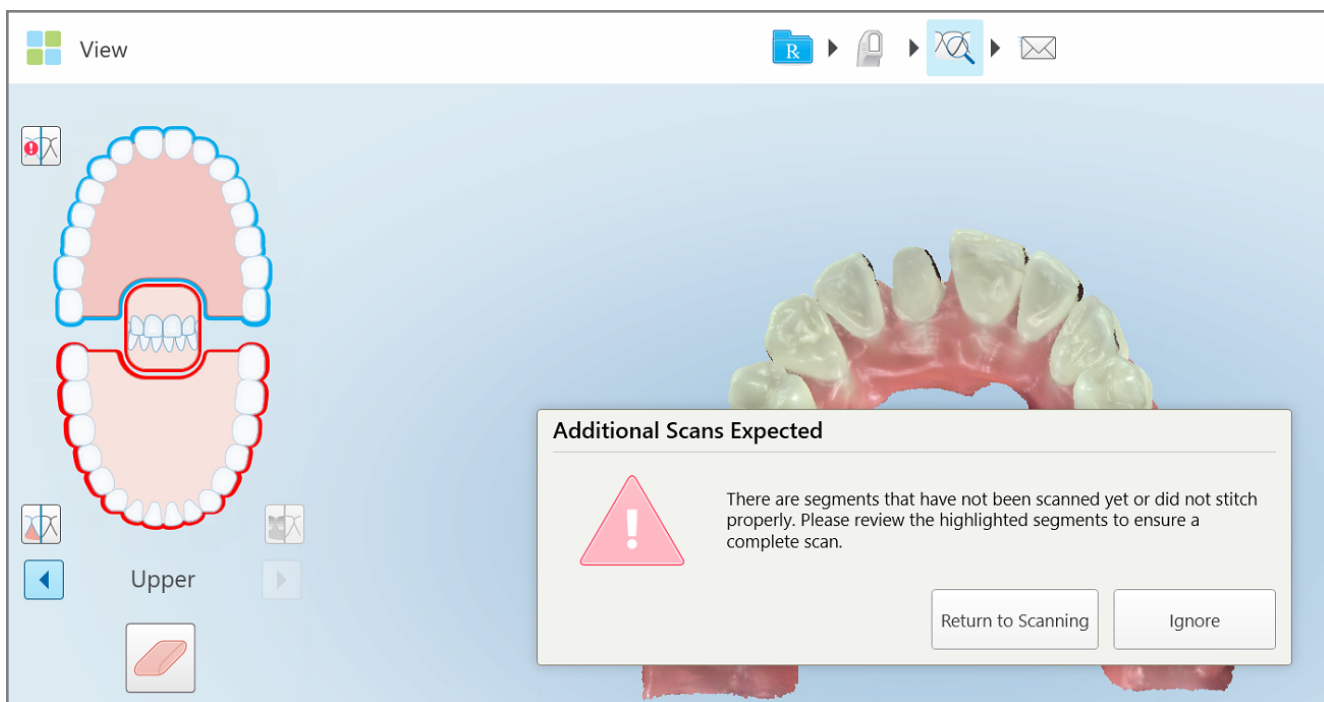



Figure 131: Missing scan message and missing segments highlighted in red

You can tap **Return to Scanning** to go back to Scan mode and rescan the missing segments, which are highlighted in red in the navigation controls.

## 5.6.2 Using the scan timer

The scan timer enables you to see how long it took to scan the model.

**To view the scan time:**

1. On the toolbar, tap the  button.

The scan time is displayed.

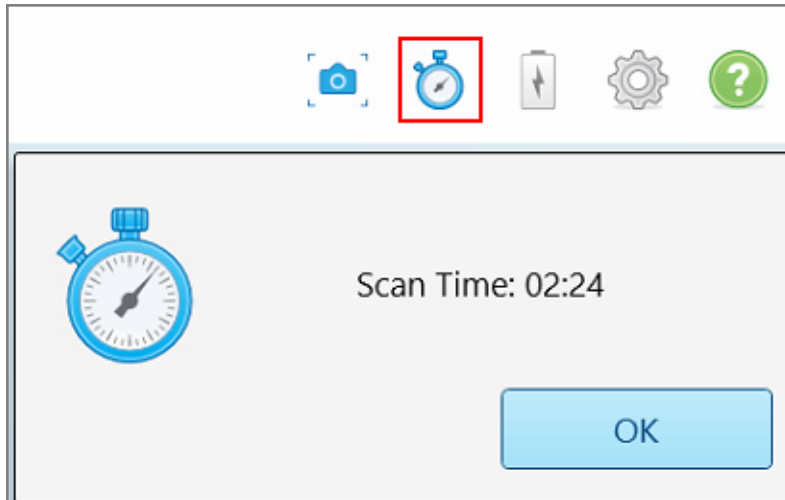


Figure 132: Scan timer button on the toolbar and scan time


2. Tap **OK** to close the window.

## 5.7 Sending the scan

After you have scanned the patient and reviewed the Rx to ensure that no data is missing, you can send the scan to the lab, chairside milling, or to storage, depending on the procedure.

**Note:** Before you can send the scan, you have to confirm that you have received the patient's consent to have their health data collected and processed by Align.

**To send the scan:**

1. Tap  on the toolbar to send the scan, including screenshots of the scanned model, if relevant.

**Note for Fixed Restorative and Denture/Removable procedures:** Some fields in the Rx become mandatory only after the patient has been scanned. If you have not completed all the mandatory information required, a message is displayed prompting you to fill in the missing fields.

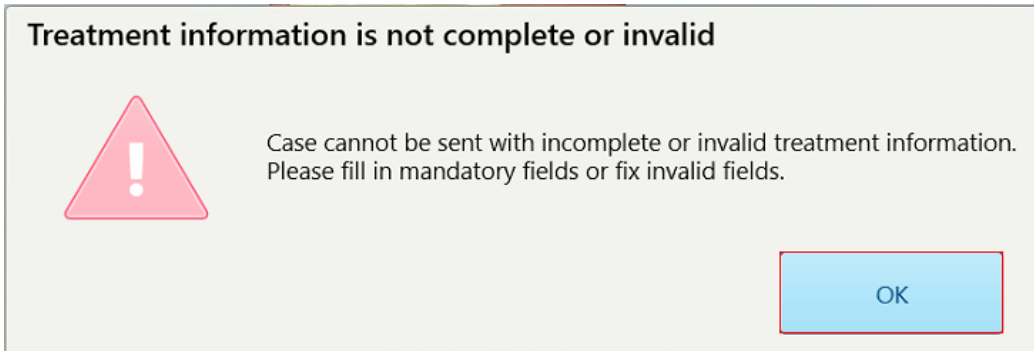


Figure 133: Notification about missing treatment information

- a. Tap **OK** to display the *Rx Details* page, showing a notification in the **Treatment Information** area for each treatment missing required fields.

Treatment Information					
Bridge : 14 - 16					
Tooth No.	Treatment	Specification	Material	Shade Body	
14	Implant Based	-	-	-	Show Details
Required Fields are Missing for Treatment					
15	Pontic	-	-	-	Show Details
Required Fields are Missing for Treatment					
16	Implant Based	-	-	-	Show Details
Required Fields are Missing for Treatment					

Figure 134: Missing fields highlighted in red in the Treatment Information area

- b. Tap **Show Details** to open the treatment options and fill in the missing details.

- c. Tap  to send the scan.

The *Complete Scan* window is displayed.

2. Sign in the signature area to authorize the order.

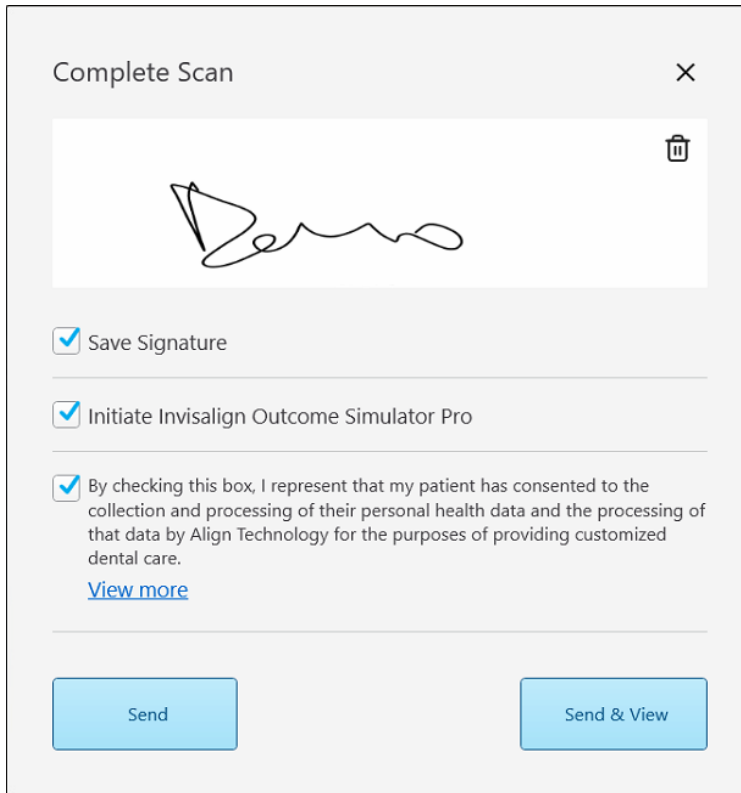


Figure 135: Complete Scan window

3. If required, select the **Save Signature** check box to save your signature for authorizing sending future scans.
4. If you have scanned a Study Model/iRecord procedure or an Invisalign Aligners procedure type, the **Initiate Invisalign Simulator Pro** check box is displayed and selected. Keeping this option selected will trigger the simulation. For more information regarding Invisalign Outcome Simulator Pro, see [Invisalign Outcome Simulator Pro](#).

**Notes:**

- In order to enable the simulation, ensure that your iTero account is paired with your Invisalign Doctor Site account.
  - Invisalign Outcome Simulator Pro is supported on iTero Element Plus series scanners only.
5. After receiving the consent of the patient to have their data processed and sent to Align, ensure that the patient consent check box is selected.
  6. Tap **Send** to send the scan or **Send & View** to send the scan and open it in Align Oral Health Suite, as described in [Align Oral Health Suite](#).

A notification is displayed that the model is being sent, and depending on the send option you tapped, either the patient's profile page is displayed showing the status of the order or the scan is displayed in Align Oral Health Suite.

If you selected to run an Invisalign Outcome Simulator Pro simulation and tapped **Send**, the Viewer is displayed showing the progress of the simulation.



Figure 136: Invisalign Outcome Simulator Pro progress shown in the Viewer

You can also view the progress of the simulation in the patient's profile page.

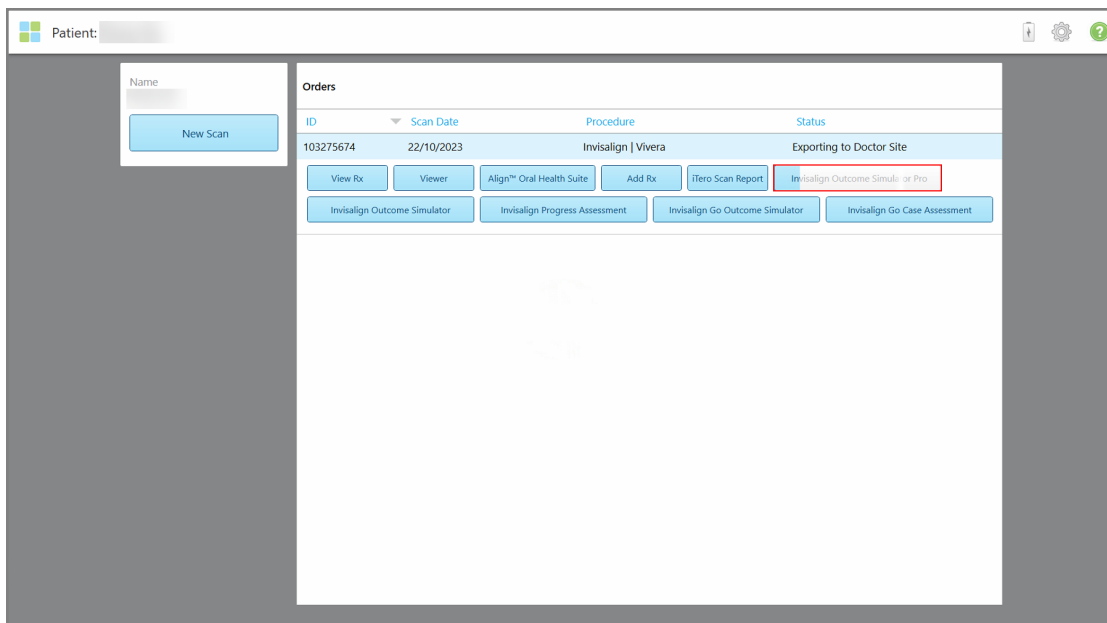


Figure 137: Invisalign Outcome Simulator Pro progress shown in the patient's profile page

If you did not select to run Invisalign Outcome Simulator Pro, a notification is displayed that the model is being sent and then the patient's profile page is displayed showing the status of the order.

## 5.8 Working with the Viewer

The Viewer is a tool that enables you to view and manipulate the digital model for case presentations. Only scans that have already been sent can be viewed in the Viewer.

The Viewer can be accessed from Past Orders in the *Orders* page, or from a specific patient's profile page.

Past Orders					
ID	Patient Name	Chart Number	Scan Date	Procedure	Status
103161042	[REDACTED]		08/06/2022	Study Model/iRecord	Completed
103158019	Demo, Patient1	123	08/06/2022	Study Model/iRecord	Completed
<div style="display: flex; justify-content: space-between; align-items: center;"> <span>View Rx</span> <span style="border: 2px solid red; padding: 2px;">Viewer</span> <span>Align™ Oral Health Suite</span> <span> Invisalign Outcome Simulator Pro</span> <span>Invisalign Go Outcome Simulator</span> <span>Invisalign Go Case Assessment</span> </div>					
103053541	[REDACTED]		08/04/2022	Invisalign   Vivera	Completed
103053113	[REDACTED]		08/04/2022	Study Model/iRecord	Completed
102880155	[REDACTED]		08/03/2022	Study Model/iRecord	Completed

Figure 138: Viewer option in the Past Orders pane in the Orders page

← Patient: Demo, Patient1

Name  
Demo, Patient1

Chart Number  
123

Date of Birth  
03/20/1983

Gender  
Female

New Scan

**Orders**

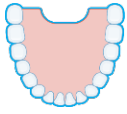
ID	Scan Date	Procedure	Status
103158019	08/06/2022	Study Model/iRecord	Completed
<div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> <span>View Rx</span> <span style="border: 2px solid red; padding: 2px;">Viewer</span> <span>Align™ Oral Health Suite</span> <span> Invisalign Outcome Simulator Pro</span> <span>Invisalign Go Outcome Simulator</span> </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> <span>Invisalign Go Case Assessment</span> </div>			

Figure 139: Viewer option in the patient's profile page

In the Viewer, you can tap the following to:



Show/hide the upper jaw.



Show/hide the lower jaw.



Show both jaws.



Open the Review tool to view an area of interest, as described in [Working with the Review tool](#).



Display the Invisalign Outcome Simulator Pro tool, as described in [Invisalign Outcome Simulator Pro](#). Available only for Study Model/iRecord procedures and Invisalign Aligners procedure types.



Display the model in a 1-window view, with the upper and lower jaws in the same window (Frontal view).



**Figure 140: Model in a 1-window view**

Relevant for Orthodontic procedures only.



Display the model in a 2-window view, with the upper and lower jaws in separate windows (Occlusal view). Each model can be controlled separately, for better evaluation.



Figure 141: Model in a 2-window view

Relevant for Orthodontic procedures only.



Display the model in a 5-window view, with the upper and lower jaws separately, and both jaws from the left, center, and right (Gallery view). Each model can be controlled separately, for better evaluation.



Figure 142: Model in a 5-window view

Relevant for Orthodontic procedures only.



Display/hide the margin line of the prepped tooth.

Relevant for Restorative procedures only.



Show/hide the ditch created by the Modeling team. This will be enabled in the Viewer only after the modeling phase.

Relevant for Restorative procedures only.



Toggle between viewing the model in color or monochrome.



Show/hide the occlusal clearance between the opposing teeth, as described in [Working with the Occlusal Clearance tool](#). This option is enabled only if the bite was scanned.

**Note:** When the case status is **iTero Modeling**, it is in the early stages of modeling, and the margin line and die tools are disabled.

When the modeling process is completed, and the die and margin line have been edited, the changes appear in color on the model and the tools are displayed in color, indicating that they are active.

## 5.9 Removing the wand sleeve

The wand sleeves are intended for single use and must be disposed of and replaced after each patient in order to avoid cross-contamination.

**To remove the wand sleeve:**

1. Once the scan is complete, or if the scan has been interrupted, press lightly on the center of the sleeve, slowly pull the sleeve off the wand, and discard it.

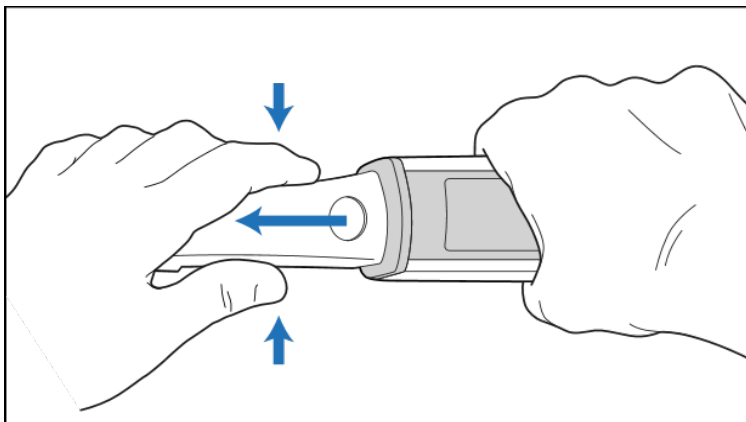


Figure 143: Removing a wand sleeve



**CAUTION:** Dispose of used sleeves according to standard operating procedures or local regulations for the disposal of contaminated medical waste.

**CAUTION: OPTICAL SURFACE!**

DO NOT touch the optical surface of the wand. Contact may cause damage. If additional cleaning, besides that listed in [Wand cleaning and disinfection](#) is necessary, use the anti-static cloth found inside the sleeve box. For more information, refer to the instructions in the box.

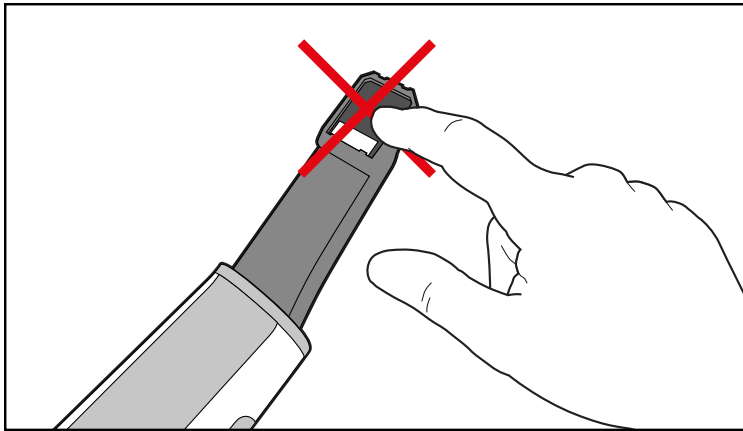


Figure 144: Optical surface of the wand

2. Clean and disinfect the wand, as described in [Cleaning and disinfecting the wand](#).
3. Gently slide a new sleeve onto the tip of the wand until it clicks into place.

**Note:** If the scanner will not be used immediately after cleaning and disinfection, attach the blue protective sleeve.

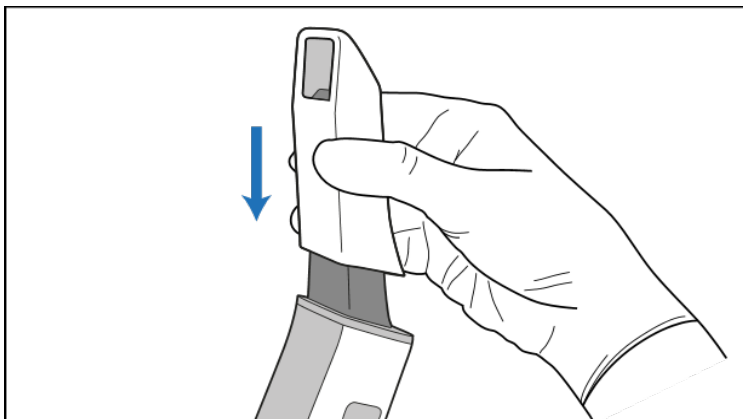
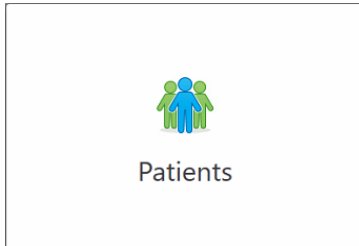


Figure 145: Gently slide the new sleeve into place

## 6 Working with patients

On the home screen, tap the **Patients** button to display the *Patients* page.



The *Patients* page displays a list of all patients registered in your iTero system, and if relevant, their chart number, date of birth, and the date of their last scan.

Patient Name	Chart Number	Date of Birth	Last Scan Date
[Blurred]			08/04/2022
[Blurred]			08/03/2022
[Blurred]			07/31/2022
[Blurred]			07/26/2022
[Blurred]			07/25/2022
[Blurred]			07/21/2022
[Blurred]			07/19/2022
[Blurred]			06/22/2022
[Blurred]			02/15/2022
[Blurred]			01/26/2022
[Blurred]			11/16/2021
[Blurred]			11/09/2021
[Blurred]	12345	[Blurred]	05/27/2021
[Blurred]			04/29/2021
[Blurred]			04/29/2021
[Blurred]			02/07/2021


Figure 146: Patients page

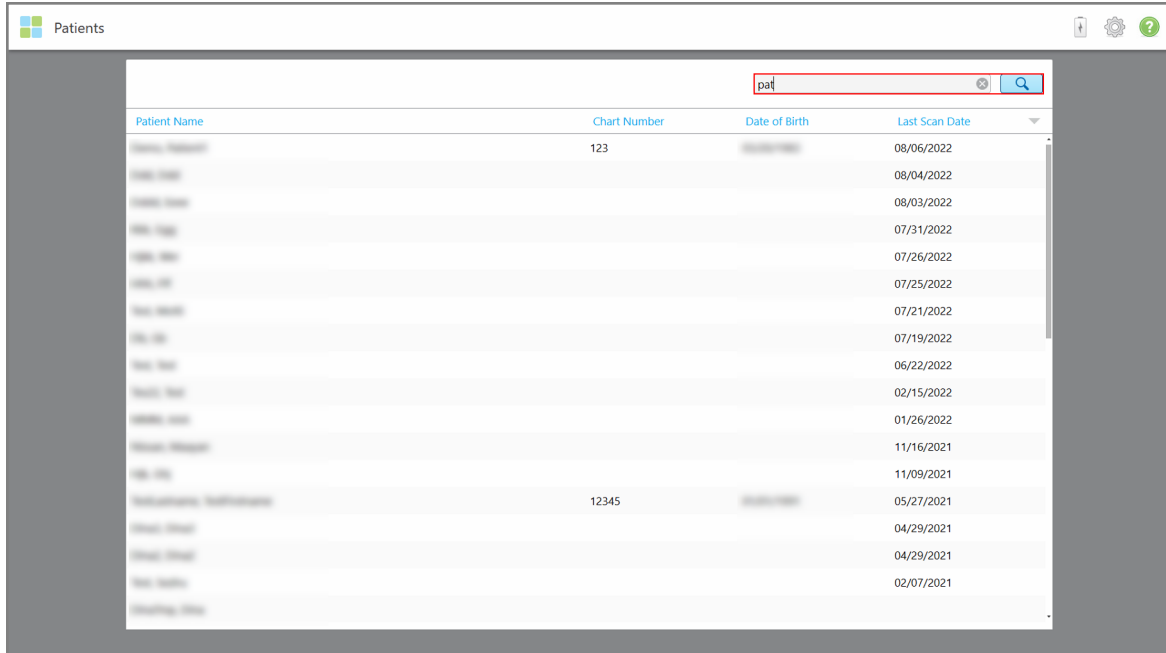
Once you have selected a patient, you can view the patient's profile page with the patient's details.

### 6.1 Searching for patients

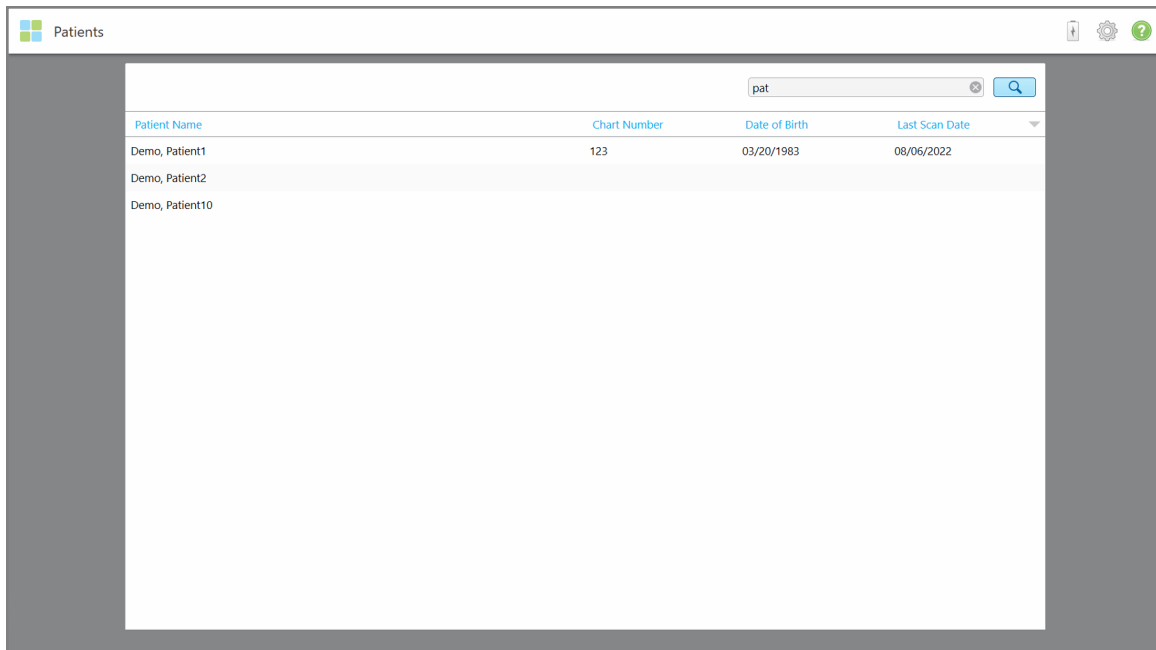
If required, you can search for patients in the iTero database using their names or chart numbers.

**To search for a patient:**

- In the *Patients* page, enter the patient's name or chart number (or part thereof) in the search field and then tap the search button .

**Figure 147: Searching for a patient**

The patients that match the search criteria are displayed.

**Figure 148: Patients matching the search criteria are displayed**

## 6.2 Viewing the patient details

You can view the patient's details, including all the patient's previous scans, in the patient's profile page.

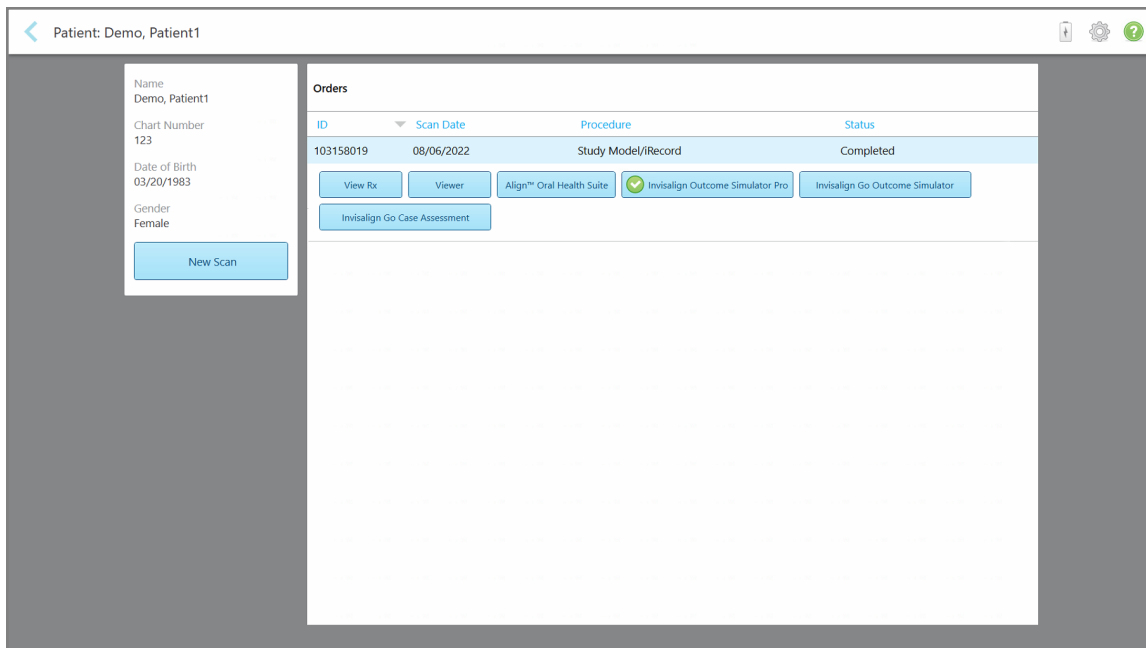
### To view the patient details:

1. Tap the **Patients** button on the home screen.

The *Patients* page is displayed, showing a list of patients, their chart number, and the date of their last scan.

2. Select the required patient in the list.

The selected patient's profile page is displayed:



**Figure 149: Patient's profile page**

From the patient's profile page, you can:

- Create a new scan for the specific patient, described in [Creating a new scan for a specific patient](#).
- View the Rx details and edit the patient's details, described in [Viewing the Rx](#).
- View the patient's previous scans in the Viewer, described in [Viewing previous scans in the Viewer](#).
- Compare 2 previous scans using iTero TimeLapse technology, described in [Comparing previous scans using iTero TimeLapse technology](#).
- View any Invisalign-related processes.

### 6.3 Creating a new scan for a specific patient

If required, you can create a new scan for a specific patient. The Rx opens with the patient's details already filled in.

**To create a new scan for a specific patient:**

1. In the patient's profile page, tap **New Scan**.

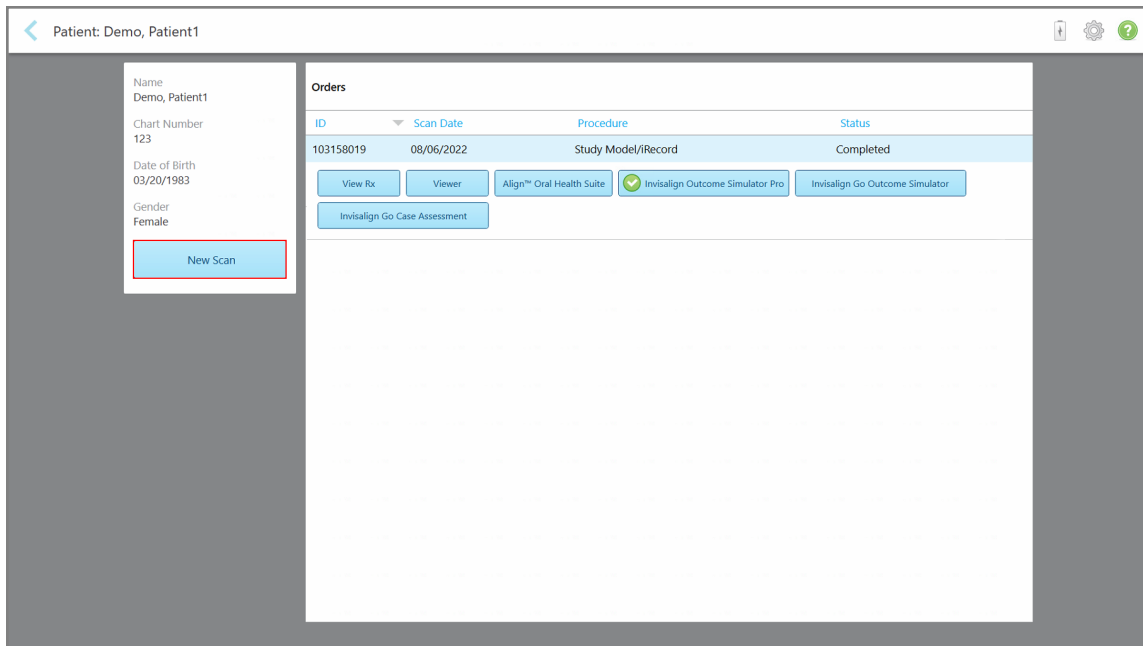


Figure 150: Patient's profile page – New Scan option

The *New Scan* window is displayed, with the patient's details already filled in.

The screenshot shows the 'New Scan' window with the following details:

- Doctor:** Dr. Demo, Demo
- License:** 12345
- Patient:**
  - First Name: Patient1
  - Last Name: Demo
  - Date of Birth: 20/03/1983
  - Chart Number: 123
  - Gender:  Male  Female
- Order:**
  - Procedure: [dropdown]
  - Type: [dropdown]
  - Due Date: [calendar icon]
  - Send to: [dropdown]
- Notes:** Add Note

Figure 151: New Scan window with patient's details already filled in

2. Fill in the rest of the Rx details according to the new requirements.

## 6.4 Viewing the Rx

If required, you can view the Rx of a previous order.

**To view the Rx of a previous order:**

1. In the patient's profile page, select the order for which to view the Rx and then tap **View Rx**.

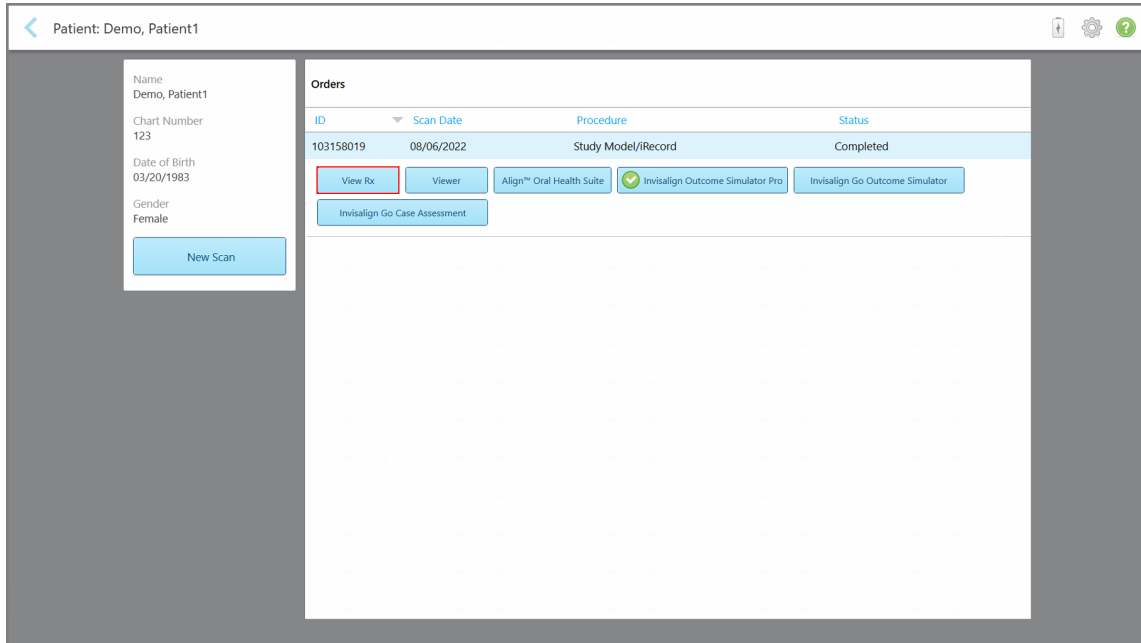



Figure 152: Patient's profile page – View Rx option

The *Rx Details* window is displayed.

The screenshot shows the 'Rx Details' window with the following content:

- Header: Rx Details (with back arrow, settings, and help icons)
- Read-only notice: This Form is Read-only.
- Doctor information: Doctor: Dr. Demo, Demo; License: 12345
- Patient information: First Name: Patient1; Last Name: Demo; Date of Birth: 20/03/1983; Chart Number: 123; Gender:  Male  Female
- Order information: All Study Model/Record scans are available for Invisalign. Procedure: Study Model/Record; Ortho Model/Record; Due Date; Send to
- Scan Options: Multi-Site
- Notes section

Figure 153: Rx Details window

2. Tap  to return to the patient's profile page.

## 6.5 Viewing previous scans in the Viewer

If required, you can display previous scans in the Viewer.

**To view a previous scan in the Viewer:**

1. In the patient's profile page, tap the scan you want to display in the Viewer and then tap **Viewer**.

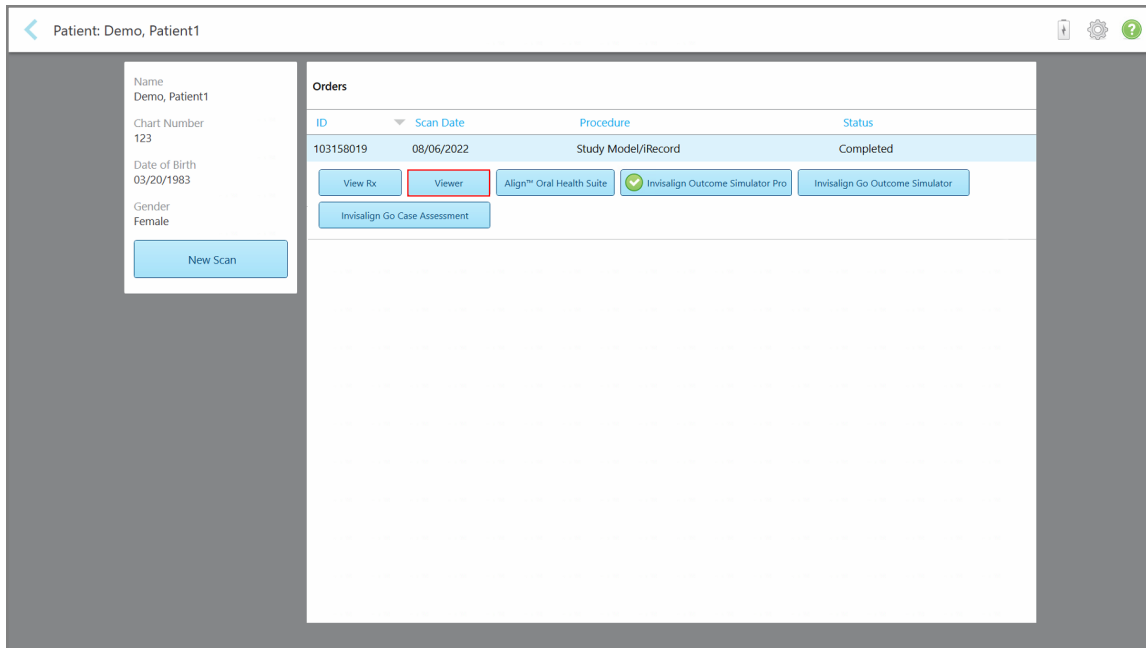


Figure 154: Patient's profile page – Viewer option

The scan is displayed in the Viewer.

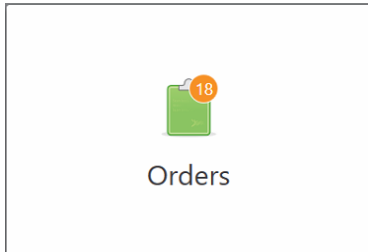


Figure 155: Scan displayed in the Viewer

For more information on working with the Viewer, see [Working with the Viewer](#).

## 7 Working with orders

Tap the **Orders** button to display a list of all your orders. The button may contain a badge that indicates the number of orders that have not been submitted yet.



If an order has been returned from the lab, the button is displayed in red, with an alarm icon badge, as described in [Working with returned orders](#).

The *Orders* page is made up of two panes listing the orders that are still in progress and the ones that have already been submitted.

You can view the following details for each order: the order ID, patient's name, chart number, the scan date, procedure, and the status of the order.

The order could have one of the following statuses, depending on the procedure:

- **Rx Created:** The Rx has been filled in, but the patient has not been scanned yet.
- **Scanning:** The scan process is in progress.
- **Sending:** The scan is in the process of being sent.
- **Sent:** The scan has been sent.
- **Failed to Send:** The scan was not sent.
- **iTero Modeling:** The scan has been sent to iTero Modeling.
- **Ortho Modeling:** The scan has been sent for modeling.
- **Lab Review:** The scan has been sent to the lab for review.
- **Returned:** The scan was rejected by the lab and has been sent back for rescanning or other adjustments, as described in [Working with returned orders](#).
- **Align Production:** The scan is undergoing an internal process.
- **Exporting to Doctor Site:** The scan is on the way to the IDS portal.
- **Completed:** The flow has been completed.

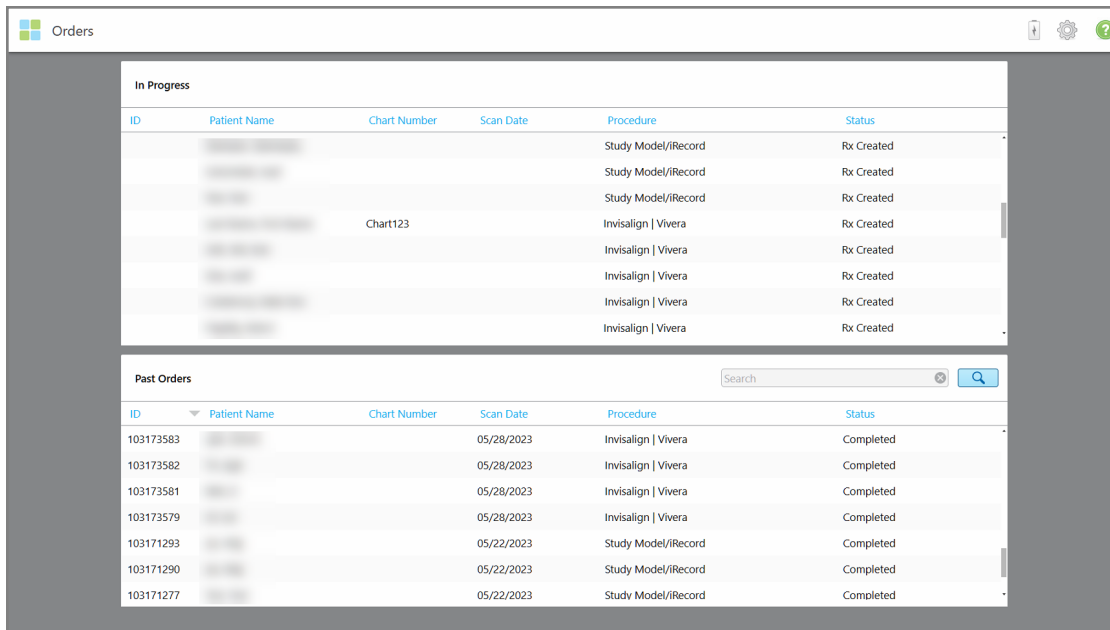


Figure 156: Orders page

**To view or review orders:**

1. Tap the **Orders** button on the home screen.

The *Orders* page is displayed, showing two panes – **In Progress** orders and **Past Orders**.

- **In Progress:** Scans that have not yet been submitted.
- **Past Orders:** Scans that have already been submitted.

2. Tap on an order in the **In Progress** pane to view the following options:

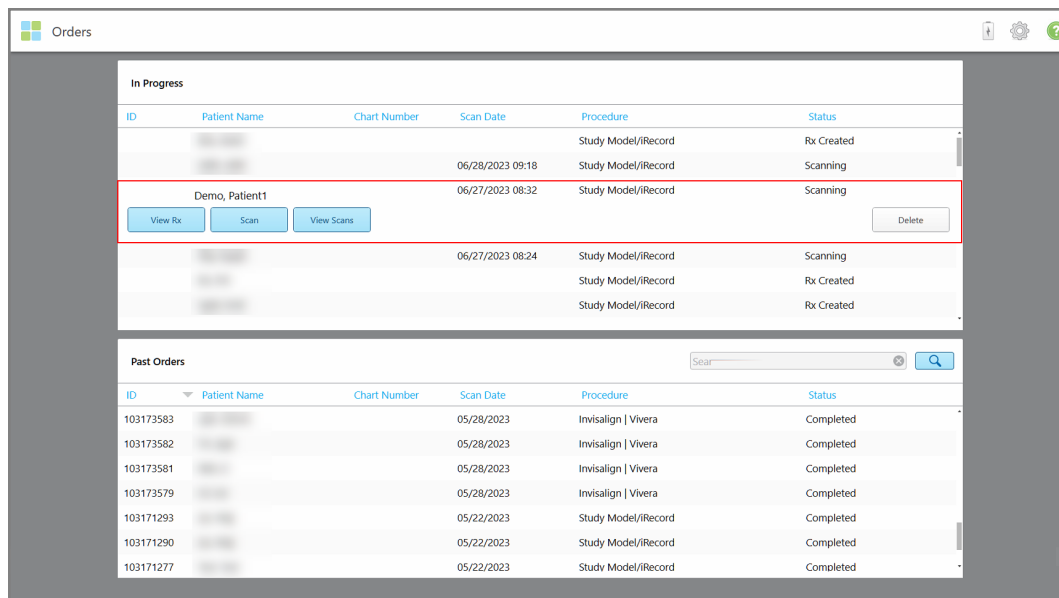


Figure 157: In Progress pane – options

- **View Rx:** Opens the *Rx Details* window, enabling you to view the prescription for this order.
  - **Scan:** Opens the *Scan* window, enabling you to create a new scan or continue scanning the patient.
  - **View Scans:** Opens the *View* window, enabling you to review the current scan.
3. Tap an order in the **Past Orders** pane to view the following options, depending on the procedure and your iTero subscription package:

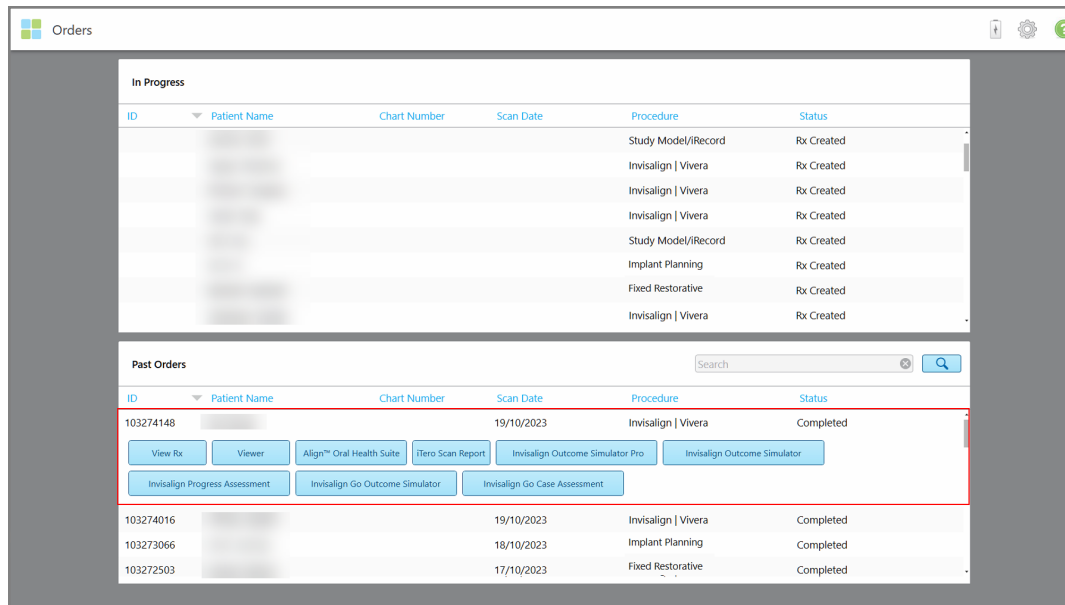


Figure 158: Past Orders pane – options

- **View Rx:** Opens the *Rx Details* window, enabling you to view the prescription for this order.
- **Viewer:** Opens the *Viewer* window, enabling you to view and manipulate the model. For more information on working with the Viewer, see [Working with the Viewer](#).
- **Add Rx:** Opens the *New Scan* window and enables you to add a prescription for this order.  
**Note:** This is applicable for Orthodontic orders only, and available only for a short period after the scan, depending on scanner resources.
- Invisalign users can also select the following Invisalign features:
  - [Invisalign Outcome Simulator Pro](#)
  - [Invisalign Outcome Simulator](#)
  - [Invisalign Progress Assessment](#)
  - [Invisalign Go system](#)

## 7.1 Working with returned orders

Labs can return orders within 30 days if the scan is incomplete and needs to be rescanned, for example, if there are missing scans, bite issues, or if the margin line is not clear. If the lab returns an order, the **Orders** button is highlighted in red with an alarm icon badge.

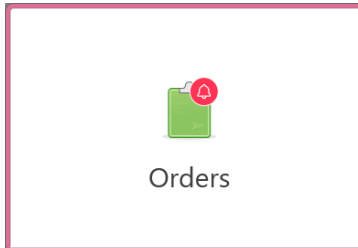


Figure 159: Orders button notifying a returned order

The returned order is displayed at the top of the **In Progress** pane, with the status **Returned**, in red.

 The screenshot shows the "Orders" interface. At the top left, there is a header "Orders" with a small icon. On the right, there are icons for a list, settings, and help. The main content is divided into two sections: "In Progress" and "Past Orders".
   
 The "In Progress" section contains a table with the following data:
 

ID	Patient Name	Chart Number	Scan Date	Procedure	Status
103181639	Demo, Patient1	123	08/07/2022 00:52:32	Appliance	Returned
		12345		Invisalign   Vivera	Rx Created
				Invisalign   Vivera	Rx Created
				Invisalign   Vivera	Rx Created
				Invisalign   Vivera	Rx Created
				Study Model/iRecord	Rx Created
				Invisalign   Vivera	Rx Created
				Study Model/iRecord	Rx Created

 The "Past Orders" section contains a search bar and a table with the following data:
 

ID	Patient Name	Chart Number	Scan Date	Procedure	Status
102880155			08/03/2022	Study Model/iRecord	Completed
103053113			08/04/2022	Study Model/iRecord	Completed
103158019		123	08/06/2022	Study Model/iRecord	Completed
103161042			08/06/2022	Study Model/iRecord	Completed
102036203			07/24/2022	Appliance	Completed
102180850			07/26/2022	Invisalign   Vivera	Completed
99976922			06/28/2022	Invisalign   Vivera	Completed

Figure 160: Returned order in the In Progress pane

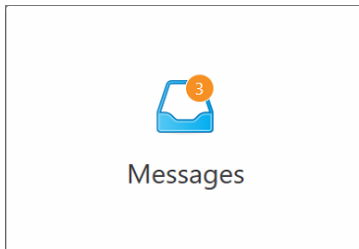
### To fix a returned order:

1. Open the returned order and fix the scan according to the lab's instructions in the **Notes** area of the Rx.
2. Return the order to the lab.

## 8 Viewing messages

The *Messages* page displays notifications, updates, and other system messages from Align Technology, for example, product updates, upcoming educational sessions, or internet connectivity issues.

If relevant, you can view the number of new or unread messages on the badge on the **Messages** button.



### To view the messages:

1. Tap the **Messages** button on the home screen.

A list of notifications, updates, and other messages from Align Technology is displayed.

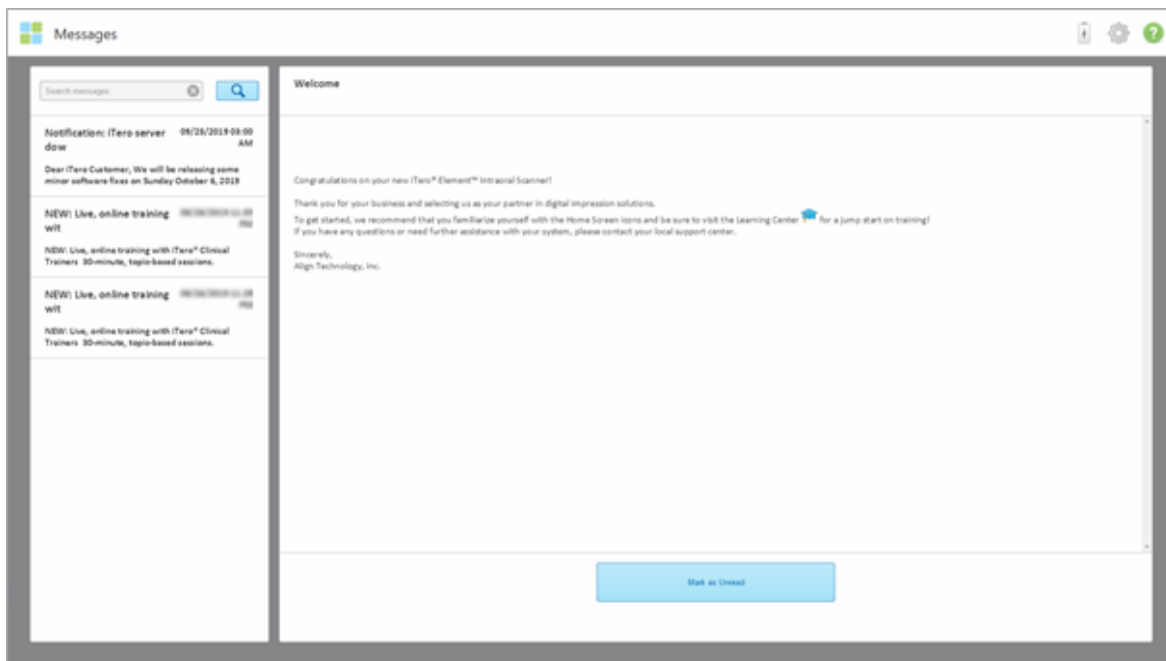


Figure 161: Messages page

2. In the left pane, quickly search for a specific message by subject title or scroll down the pane to find a specific message.
3. To mark any message as unread, tap **Mark as Unread**.

## 9 Working with MyiTero

MyiTero is a web-based portal, with the same look-and-feel as the iTero software. It enables users to carry out administrative tasks such as filling in a new Rx on any supported device, for example, a PC or a tablet, without using valuable scanner time. In addition, it enables viewing 3D models after they have been created by the scanner, and tracking orders.

## 10 iTero scanner features and tools

This section describes the following iTero scanner features and tools:

- [Comparing previous scans using iTero TimeLapse technology](#)
- [Invisalign Outcome Simulator Pro](#)
- [Invisalign Outcome Simulator](#)
- [Invisalign Progress Assessment](#)
- [Invisalign Go system](#)
- [Editing tools](#)
  - [Deleting a segment](#)
  - [Deleting a selection](#)
  - [Filling in missing anatomy](#)
  - [Disabling auto-cleanup](#)
- Scan tools:
  - [Working with the Eraser tool](#)
  - [Working with the Occlusal Clearance tool](#)
  - [Working with the Edge Trimming tool](#)
  - [Working with the Die Separation tool](#)
  - [Working with the Margin Line tool](#)
  - [Working with the Review tool](#)
  - [Working with the Snapshot tool](#)

### 10.1 Comparing previous scans using iTero TimeLapse technology

Patients who are scanned regularly can have their scans analyzed using iTero TimeLapse technology.

iTero TimeLapse technology compares 2 of the patient's previously captured 3D scans to allow visualization of the changes in the patient's teeth, tooth structure, and oral soft tissues over the period between the scans. For example, iTero TimeLapse technology can display tooth wear, gingival recession, and tooth movement over the relevant period.

**Note:** iTero TimeLapse technology is available for Orthodontic procedures only.

#### To use iTero TimeLapse technology:

1. In the *Patients* page, select the patient for whom to create an iTero TimeLapse visualization.

- In the patient's profile page, select two scans to compare. You can select the scans by selecting the check boxes next to the relevant orders, or by selecting the check boxes in the **Timeline** area at the bottom of the page.

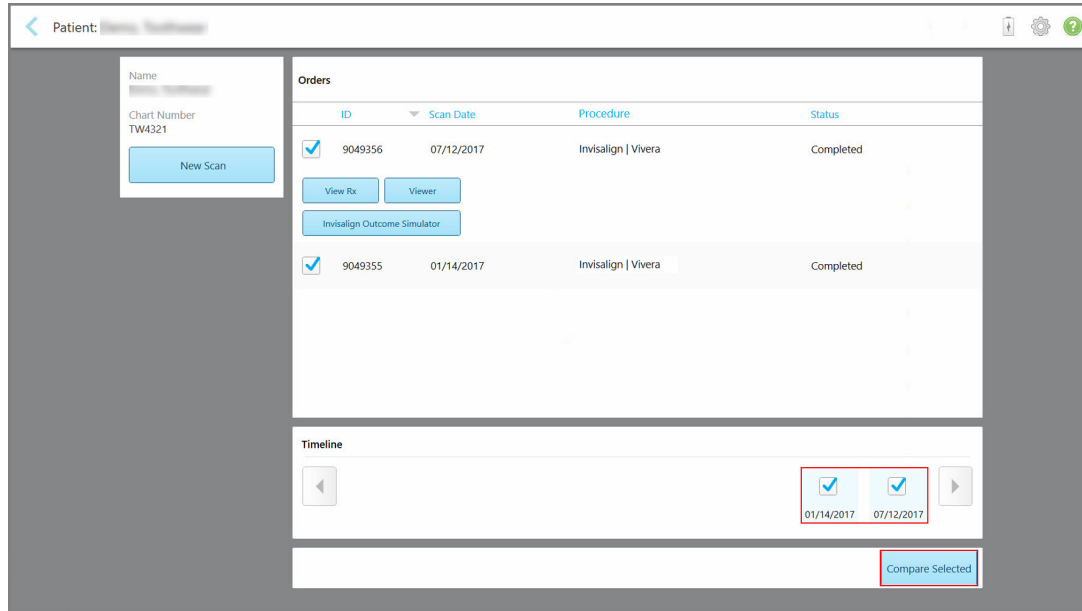


Figure 162: iTerO TimeLapse – selecting the scans to compare


- Tap the **Compare Selected** button to compare and analyze the scans.

The *iTerO TimeLapse* window is displayed, highlighting the areas with changes between the scans. The darker the color, the bigger the change between the scans, as displayed in the legend.



Figure 163: iTerO TimeLapse window showing the highlighted changes between the scans

**Note:** Changes are highlighted only when the scans are displayed in monochrome mode.

If required, tap  to move the scan to the default occlusal view – lower arch with anterior teeth at the bottom and upper arch with anterior teeth at the top and both arches in a frontal view like the iRecord default view.


4. Drag the loupe onto the model to view areas of interest and potential treatment areas in the animation window. An animation is displayed, comparing the state of the teeth in the current area of interest on the selected scan dates.



Figure 164: Area of interest from the first scan displayed in the animation window



Figure 165: Area of interest from the second scan displayed in the animation window

You can zoom in to the image in the animation window or tap the pause button  to pause the animation. If required, you can change the scale of the changes displayed.

- a. On the legend, tap **Scale**.

The legend is expanded to display a list of ranges:

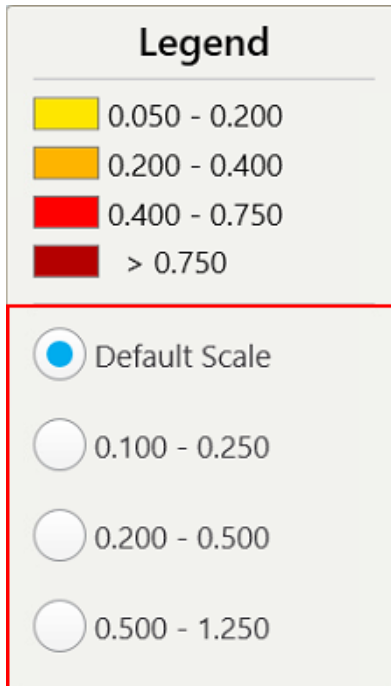




Figure 166: iTeror TimeLapse scale options

- b. Select the required scale.

The changes are displayed according to the new scale.

5. If required, tap the Snapshot tool  to capture a screenshot of the images. For more information, see [Working with the Snapshot tool](#).
6. Tap  to exit the *iTeror TimeLapse* window and then tap **Yes** to confirm exiting. The patient's profile page is displayed.


## 10.2 Invisalign Outcome Simulator Pro

Invisalign Outcome Simulator Pro is an advanced patient communication software tool that enables you to show patients the simulated outcome of their Invisalign treatment on an image of their own face. This tool provides additional information for the patient in their decision to begin Invisalign treatment.

### Notes:

- The Invisalign Outcome Simulator Pro simulation is available only for **Study Model/iRecord** procedures and **Invisalign Aligners** procedure types, and is automatically triggered when sending the scan.
- Invisalign Outcome Simulator Pro requires pairing your Invisalign Doctor Site account with your iTero account. For more information, contact iTero Customer Support.



Once the simulation is complete, you can tap  in the Viewer or the **Invisalign Outcome Simulator Pro** button in the *Orders* page, as described in [Working with orders](#).

For more information on using Invisalign Outcome Simulator Pro, refer to the Invisalign Outcome Simulator Pro documentation.

## 10.3 Invisalign Outcome Simulator

Invisalign Outcome Simulator is a software tool that enables you to show the patients the simulated outcome of their Invisalign treatment.

You can make real-time adjustments to the simulated outcome while showing the patient. This tool provides additional information for the patient in their decision to accept treatment.

To open the Invisalign Outcome Simulator tool, after sending the scan, tap **Invisalign Outcome Simulator** in the *Orders* page, as described in [Working with orders](#), or in the patient's profile page, as described in [Viewing the patient details](#).

For more information on the Invisalign Outcome Simulator tool, refer to the *Invisalign Outcome Simulator User Guide* <https://guides.itero.com>.

## 10.4 Invisalign Progress Assessment

The Progress Assessment tool includes a report that is a color-coded tooth movement table to assist the user in making treatment decisions to track the patient's progress in their ClinCheck treatment plan.

To open the Invisalign Progress Assessment tool, after sending the scan, tap **Invisalign Progress Assessment** in the *Orders* page, as described in [Working with orders](#).

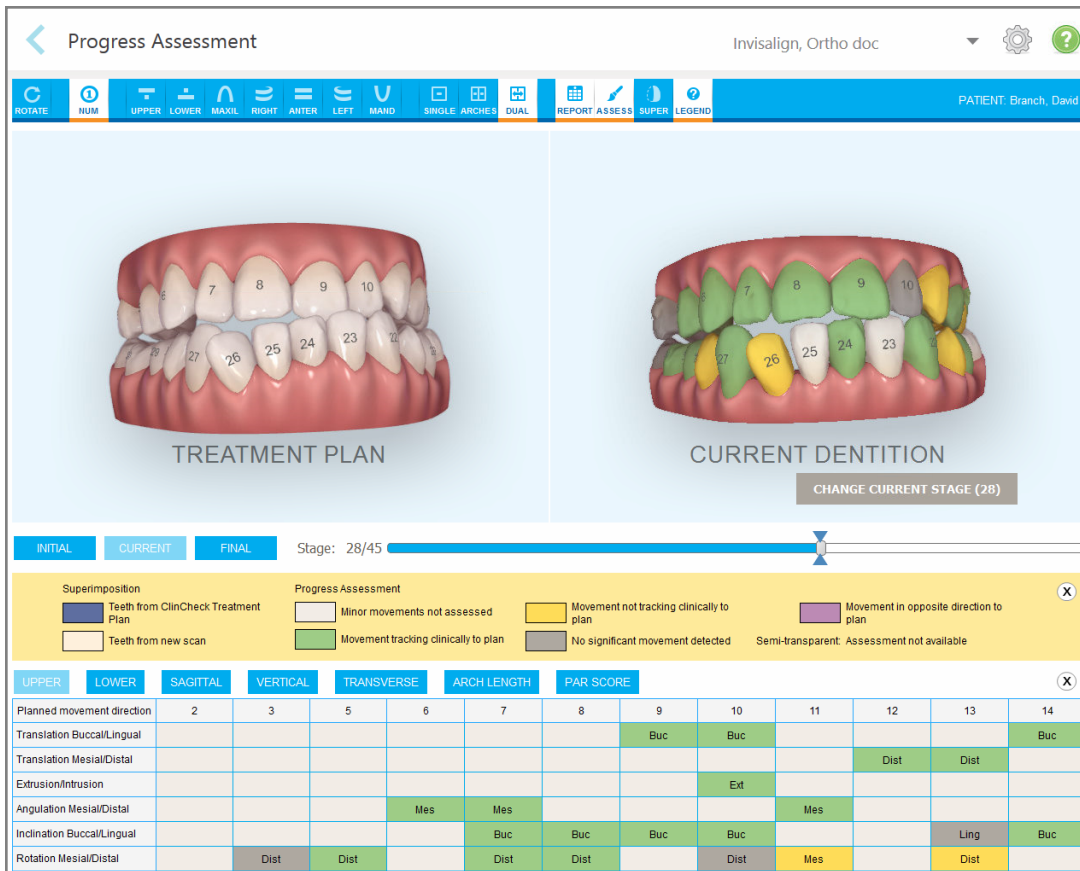


Figure 167: Progress Assessment window

For more information regarding the Invisalign Progress Assessment tool, refer to the **Progress Assessment** section in the *Invisalign Outcome Simulator User Guide* <https://guides.itero.com>.

### 10.5 Invisalign Go system

Invisalign Go is a low-stage aligner tracker product that helps you assess and treat patients in just a few taps, with guidance every step of the way.

For more information regarding the Invisalign Go System, refer to the Invisalign documentation.

### 10.6 Editing tools

After you have scanned the model, you can edit it using the following tools:

- Delete segment tool, described in [Deleting a segment](#)
- Delete Selection tool, described in [Deleting a selection](#)
- Fill tool, described in [Filling in missing anatomy](#)
- Disable auto-cleanup tool, described in [Disabling auto-cleanup](#)

The editing tools are accessed by pressing on the screen.

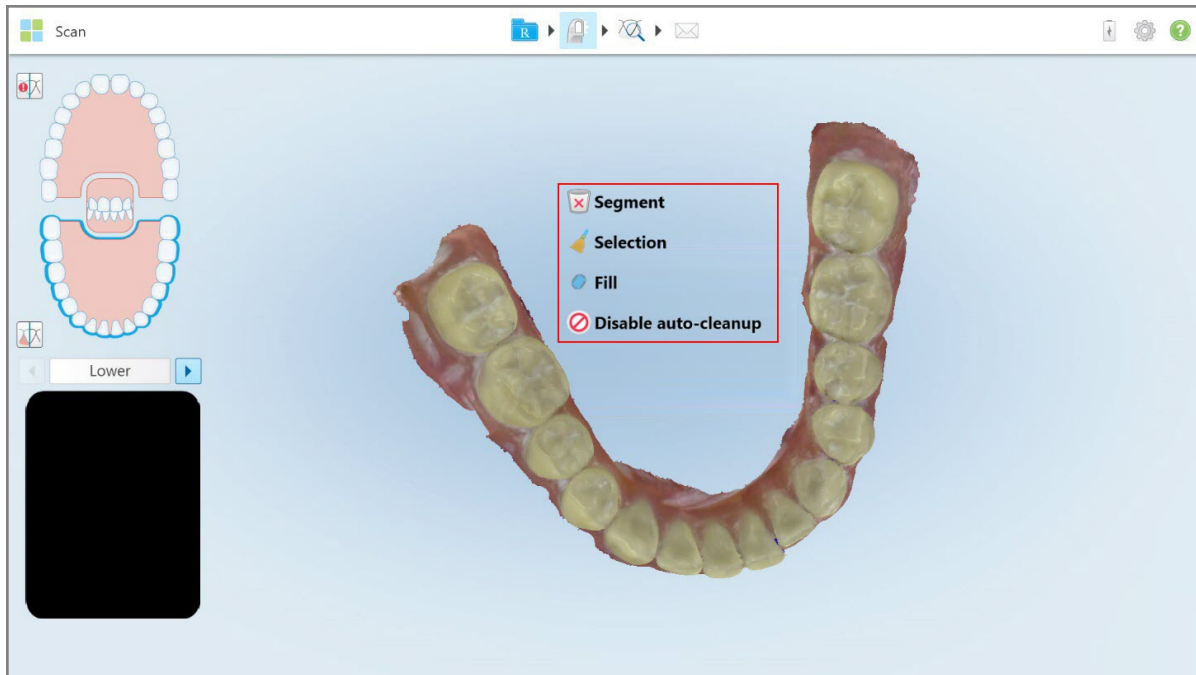


Figure 168: Editing tools

### 10.6.1 Deleting a segment

The Delete segment tool enables you to delete the entire scanned segment.

**To delete the segment:**

1. Press the screen to display the editing tools.

2. Tap the **Delete segment** tool .

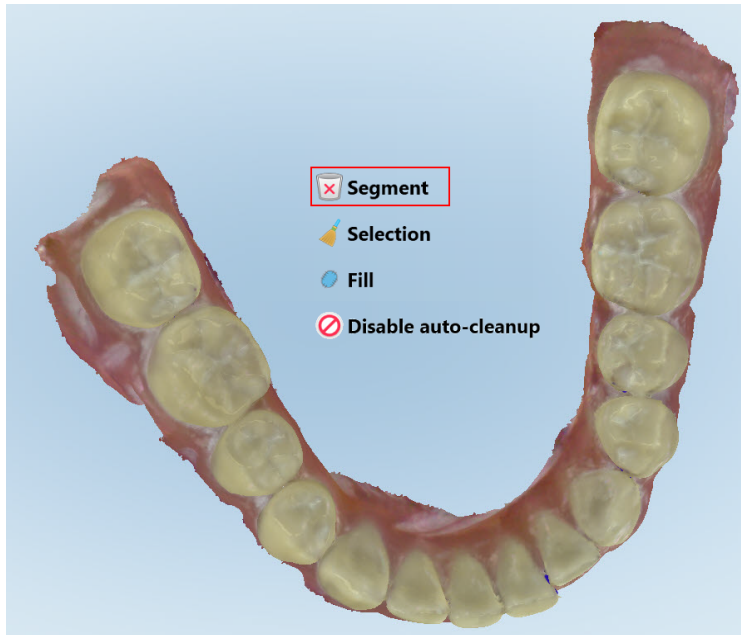



Figure 169: Segment tool


A confirmation message is displayed.

3. Tap **OK** to confirm the deletion.  
The entire scanned segment is deleted.

## 10.6.2 Deleting a selection

The Delete Selection tool  enables you to delete a section of the scan so that it can be rescanned.

### To delete a selection:

1. Press the screen to display the editing tools.
2. Tap the **Delete Selection** tool .

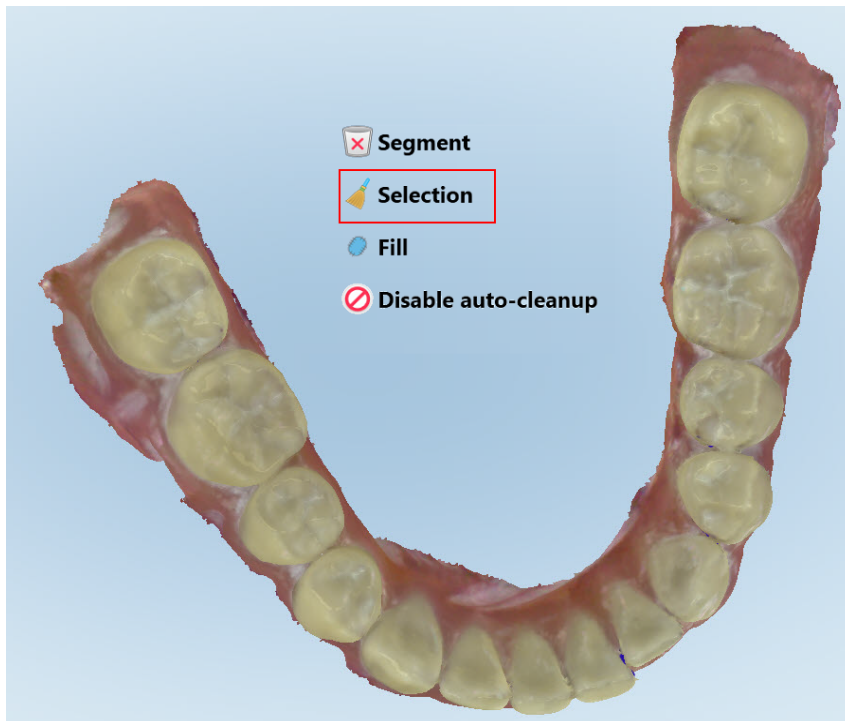


Figure 170: Delete Selection tool

The Delete Selection tool expands, and the model is displayed in monochrome.

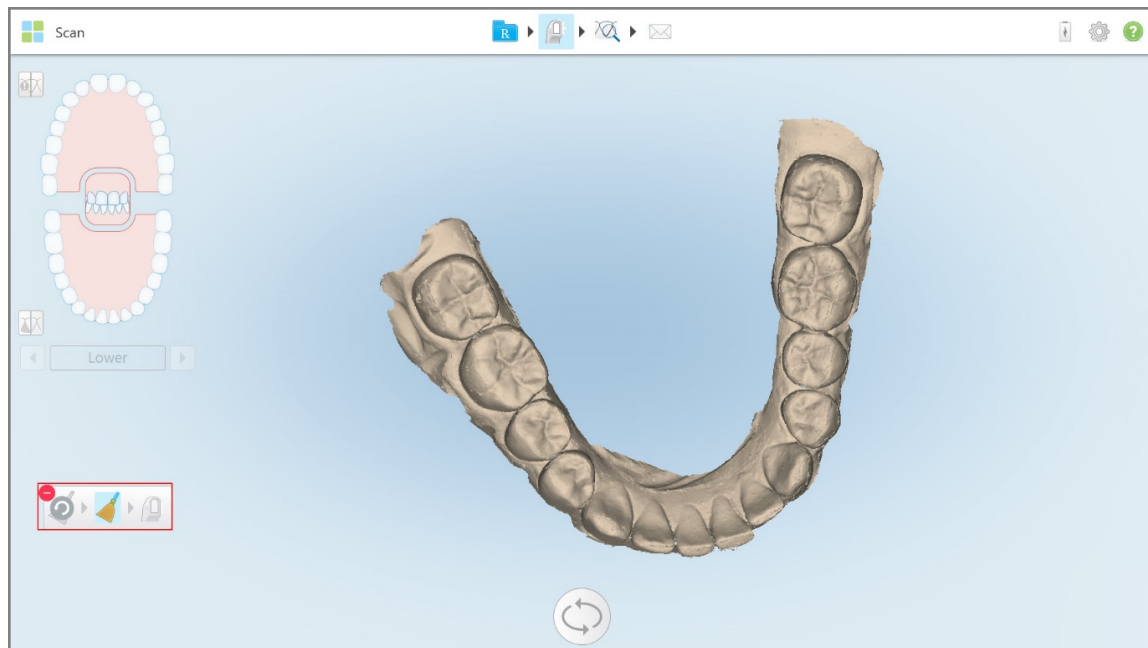


Figure 171: Expanded Delete Selection tool

3. Touch the area of the anatomy you want to delete.

The selection is removed.

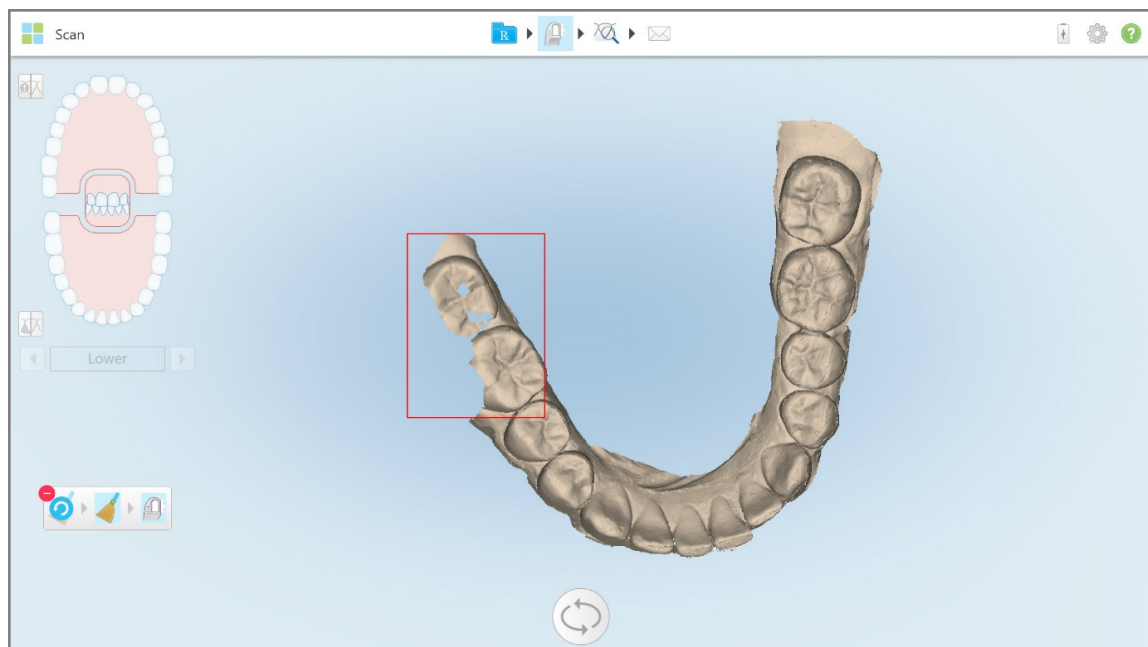





Figure 172: Selected area of the anatomy is deleted


4. If required, tap  to undo the changes.
5. Tap  to rescan the deleted anatomy.

### 10.6.3 Filling in missing anatomy

Occasionally there are areas with missing anatomy that are not filled even after trying to scan the area numerous times. These areas may be caused by the interference of anatomy (lips, cheeks, and tongue) or moisture in the scanning segment.

The Fill tool  highlights these areas and then scans only the highlighted areas, in order to prevent over-scanning.

#### To use the Fill tool:

1. Press the screen to display the editing tools.
2. Tap the **Fill** tool .

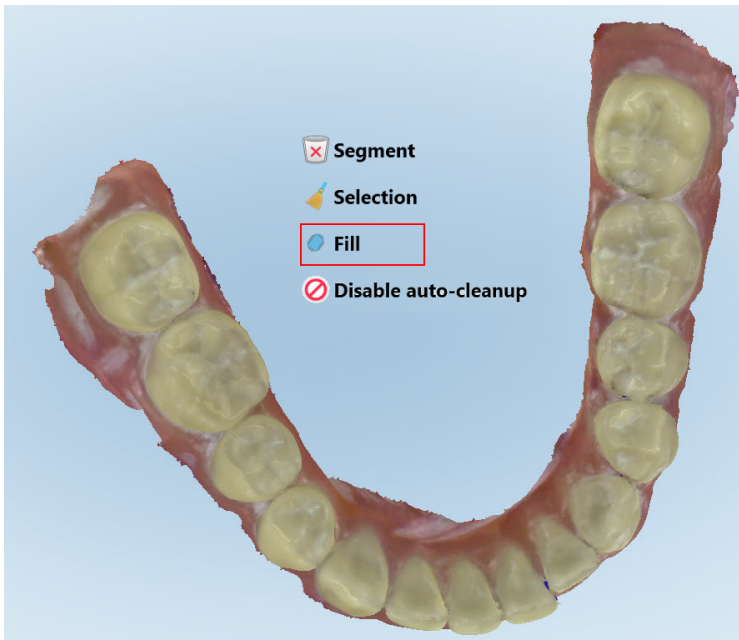


Figure 173: Fill tool

Areas that require scanning are highlighted in red.

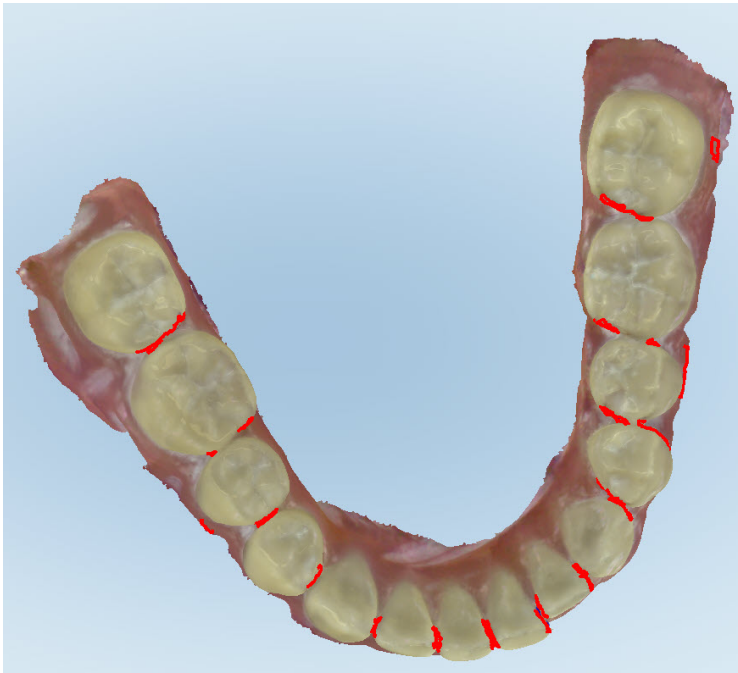


Figure 174: Areas that require scanning are highlighted in red – Fill tool

3. Rescan the patient.

In order to prevent over-scanning, only the highlighted areas are scanned, and the voids are filled.

#### 10.6.4 Disabling auto-cleanup

By default, excess tissue is removed from around the edges of the 3D model during scanning. If required, you can turn off this functionality for the current scan.

##### Notes:

- This tool is not supported for edentulous gums.
- Disabling auto-cleanup is relevant for the current scan only. Excess material will be removed by default in the next scan.

##### To disable auto-cleanup:

1. Press the screen to display the editing tools.

2. Tap the **Disable auto-cleanup** tool .

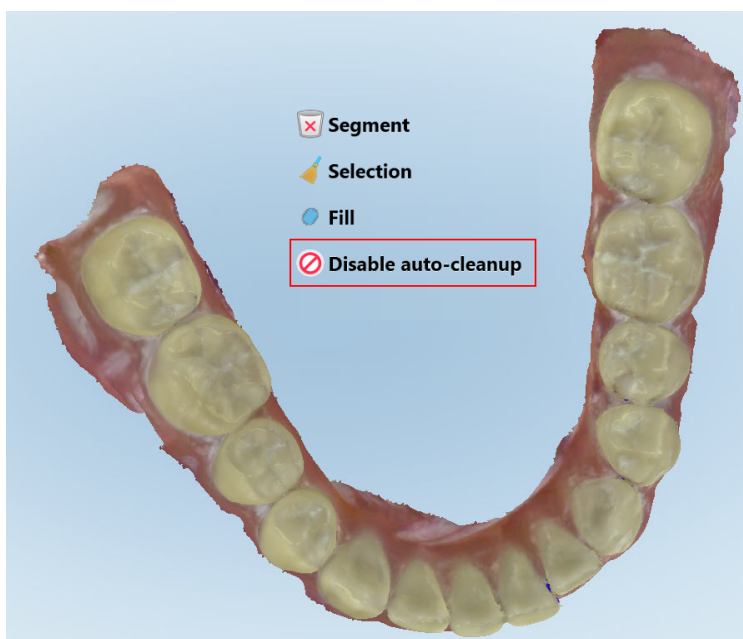


Figure 175: Auto-cleanup tool

The scan is displayed with the excess material showing.



Figure 176: Scan displayed with excess material showing

3. To return the excess tissue, press the screen to display the editing options and then tap **Enable auto-cleanup**.

## 10.7 Working with the Eraser tool



The Eraser tool enables you to erase a selected area of the scanned model and then rescan only the erased area.

For example:

- You can remove moisture and artifacts, such as blood or saliva, that are covering the margin.
- If the prepped tooth shows areas of red on the Occlusal Clearance legend, you can reduce the prepped tooth, erase the area on the model, and then rescan it, as described below.

### To erase part of the scan:

1. In the *View* window, ensure you are on the relevant section to be erased, and then tap the Eraser tool

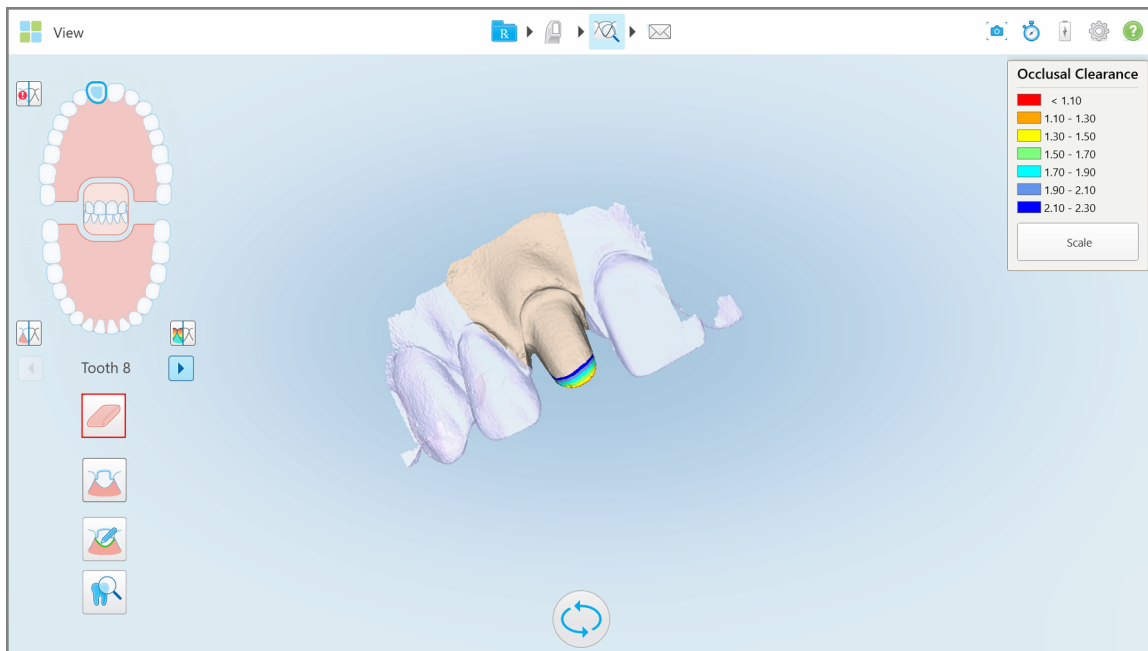


Figure 177: Eraser tool

The Eraser tool expands to show the following options:



Figure 178: Eraser tool options

2. With your finger, mark the area to be modified.

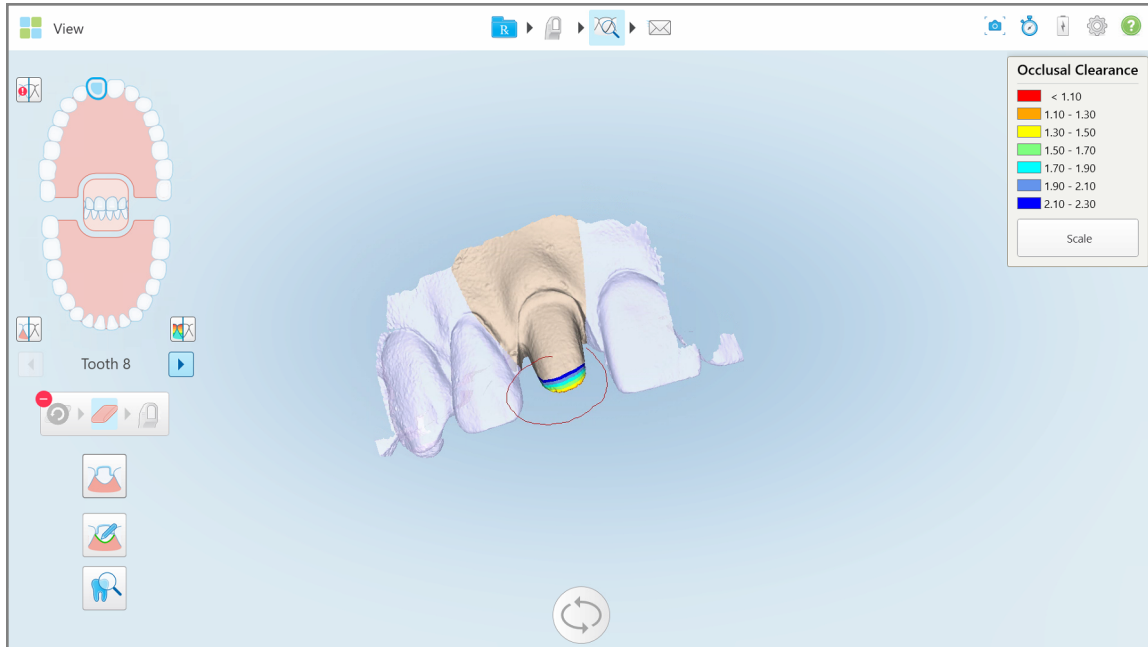



Figure 179: Mark the area to be modified

As soon as you lift your finger, the selected area is removed and the scan tool  is enabled.

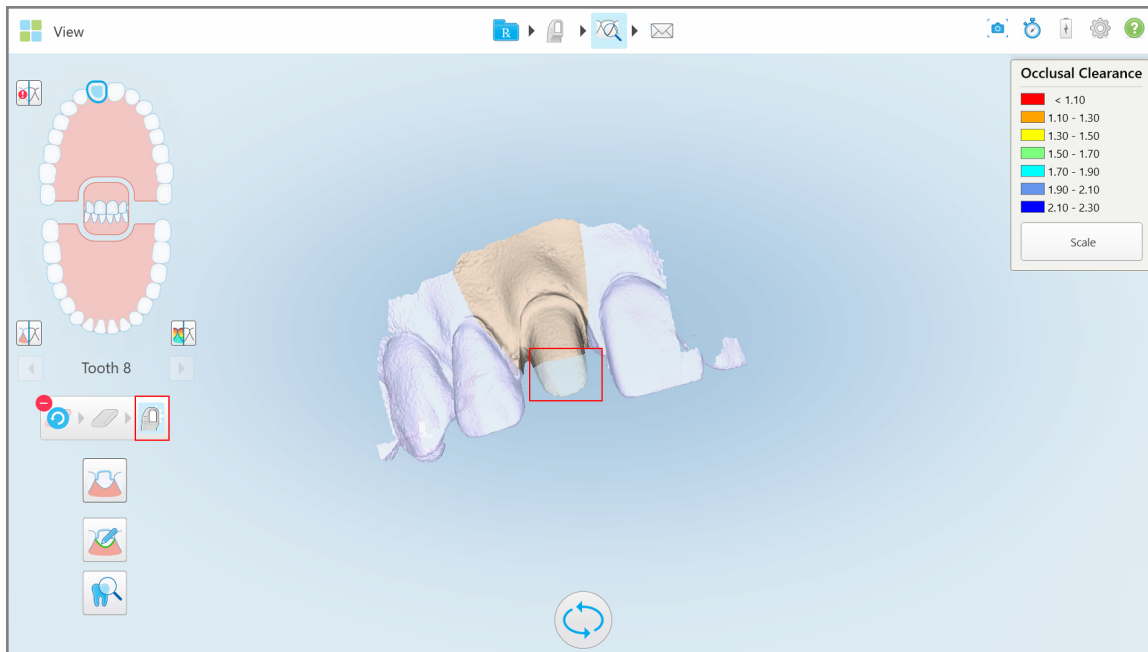




Figure 180: Selected area removed, and scan tool enabled

- If required, tap  to undo the deletion.
- After adjusting the clearance on the patient's tooth, tap  to return to Scan mode and rescan the deleted area, which is marked in red.

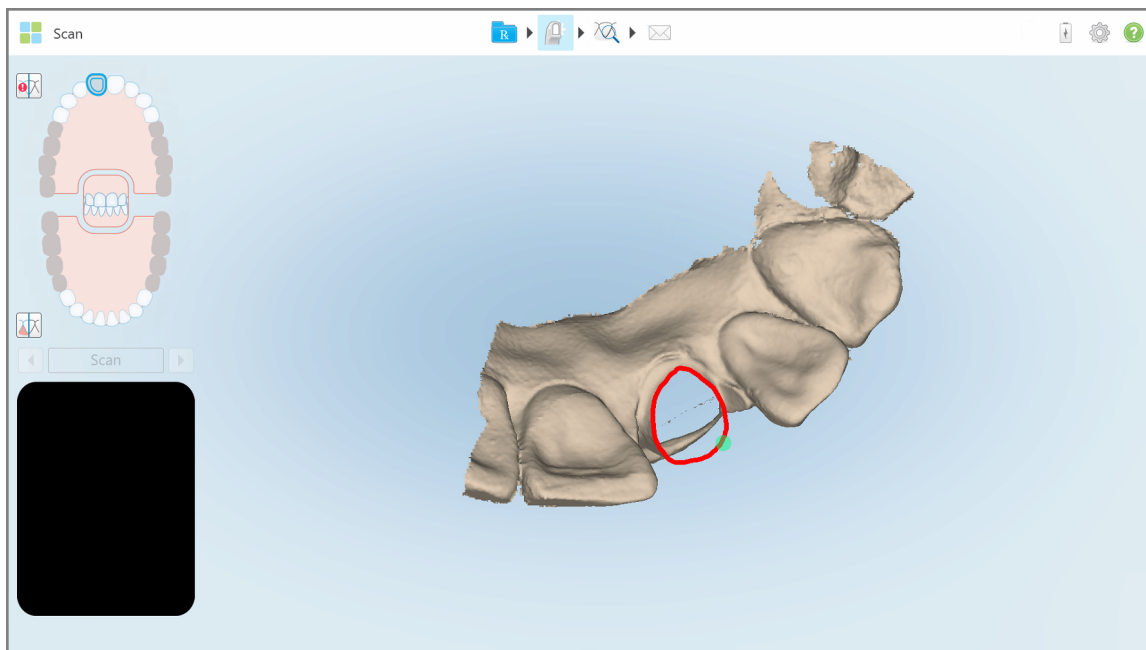




Figure 181: Deleted area marked in red

- Tap the Occlusal Clearance tool  to confirm that the prepped tooth was sufficiently reduced.

## 10.8 Working with the Occlusal Clearance tool

The Occlusal Clearance tool  enables you to view the contact and distance between the opposing teeth, for example, to ensure that the prepped tooth has sufficient reduction for the material chosen in the Rx.

The Occlusal Clearance tool can be accessed while in View mode and from the Viewer.

**Note:** The Occlusal Clearance tool is displayed only after you have scanned the upper and lower jaws, and the bite.

To display the occlusal clearance while in View mode:

1. In the *View* window, tap the Occlusal Clearance tool .

The occlusal clearance between the opposing teeth is displayed.

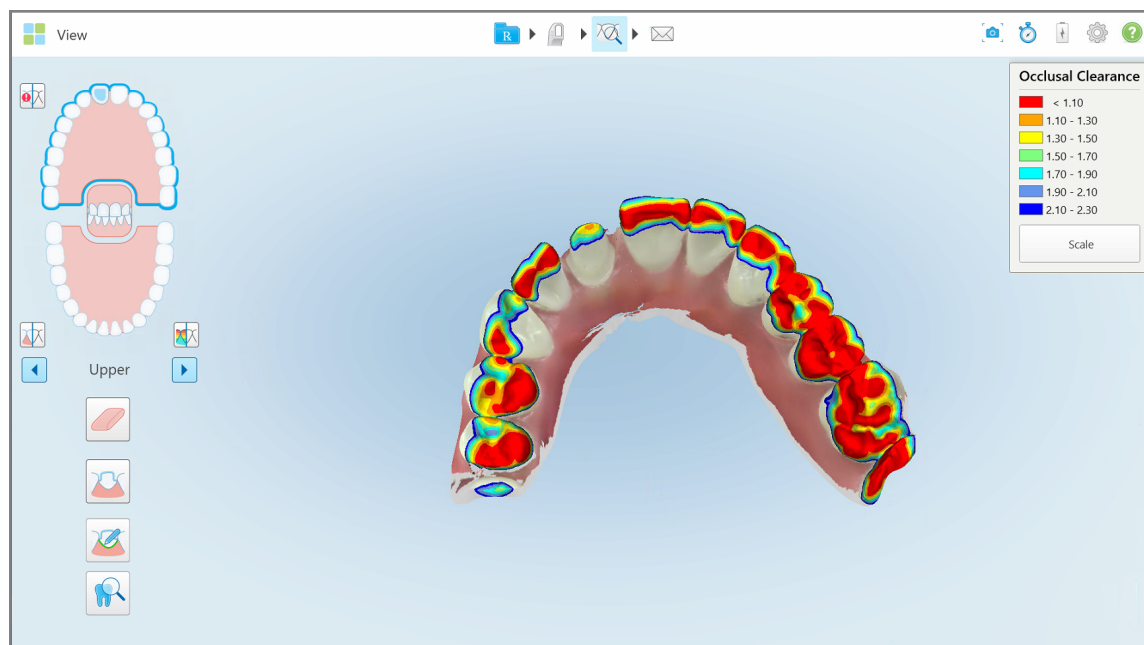


Figure 182: Occlusal clearance between the opposing teeth

2. If necessary, reduce the prepped tooth and rescan the area, as described in [Working with the Eraser tool](#).
3. If required, you can change the occlusal values displayed on the opposing teeth.

- a. On the legend, tap **Scale**.

The legend is expanded to display a list of range options.

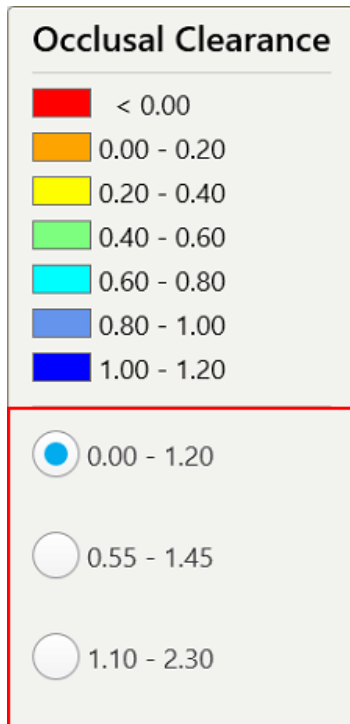




Figure 183: Occlusal Clearance range options

- b. Select the required scale.
- c. The occlusal clearance is displayed according to the new scale.
4. If required, tap  to take a screenshot of the occlusal clearance. For more information on capturing screenshots and adding annotations, see [Working with the Snapshot tool](#).

#### To display the occlusal clearance from the Viewer:

1. Open the past order of a specific patient in the *Orders* page, or from a specific patient's profile page, tap **Viewer** to display the Viewer.



2. In the Viewer, tap .
3. Select the arch for which to display the occlusal clearance.

The clearance between the opposing teeth is displayed, as well as a legend displaying the scale.

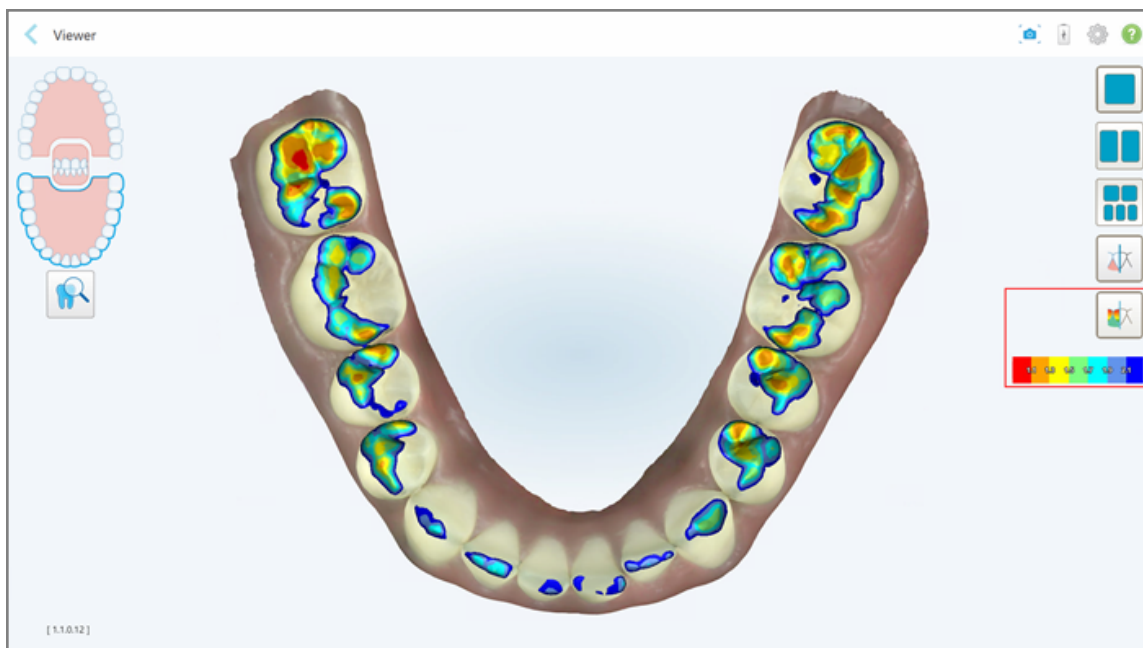





Figure 184: Occlusal Clearance tool and legend displayed in the Viewer

4. If required, tap  to take a screenshot of the occlusal clearance. For more information on capturing screenshots and adding annotations, see [Working with the Snapshot tool](#).

## 10.9 Working with the Edge Trimming tool

The **Edge Trimming** tool  enables you to trim away excess soft tissue such as cheek or lip artifacts from the scan. This tool is available for Orthodontic procedures only.

**To trim the excess material:**

1. In the *View* window, tap the Edge Trimming tool .

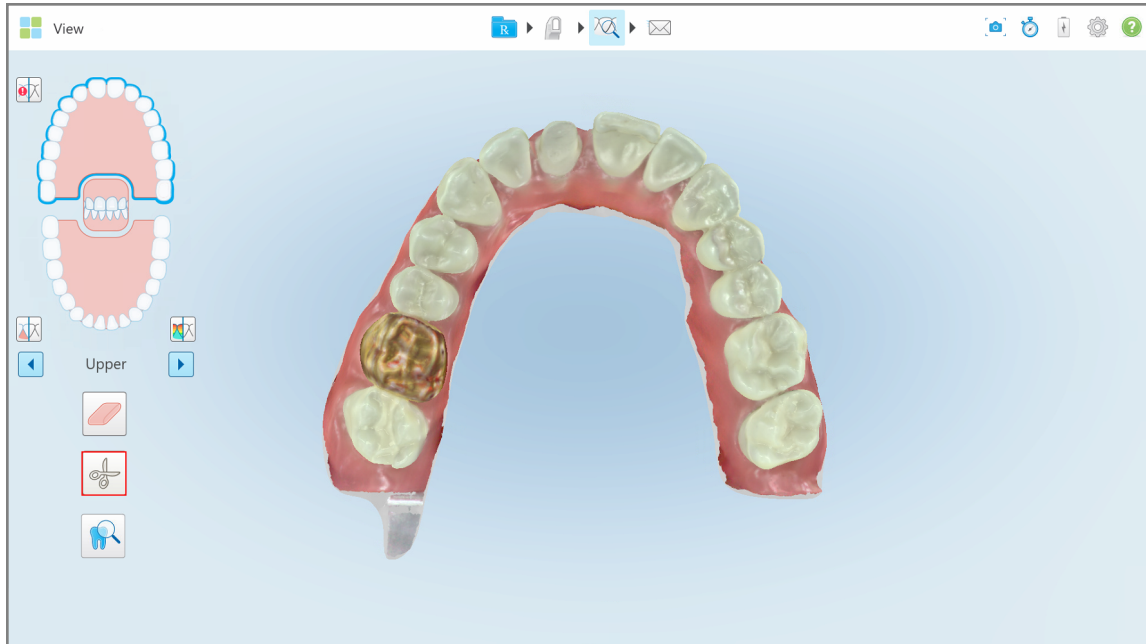


Figure 185: Edge Trimming tool

The Edge Trimming tool expands to show the following options:



Figure 186: Edge Trimming tool options

2. With your finger, mark the area you would like to trim away.

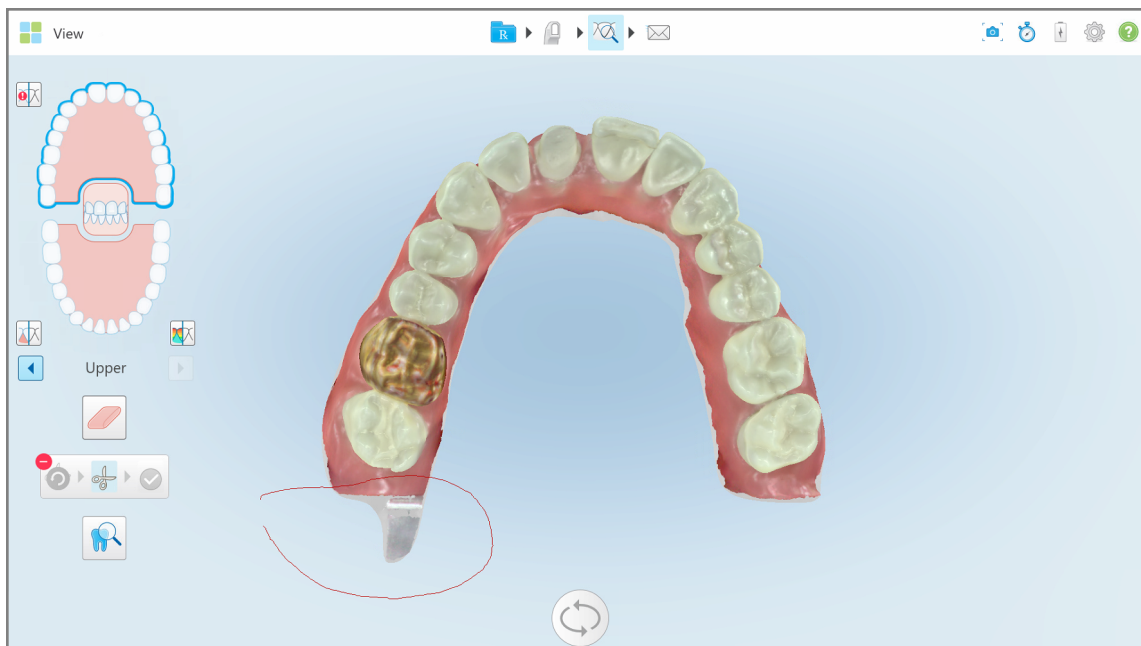


Figure 187: Mark the area to be trimmed away

The area to be trimmed away is highlighted and the confirmation icon is enabled.

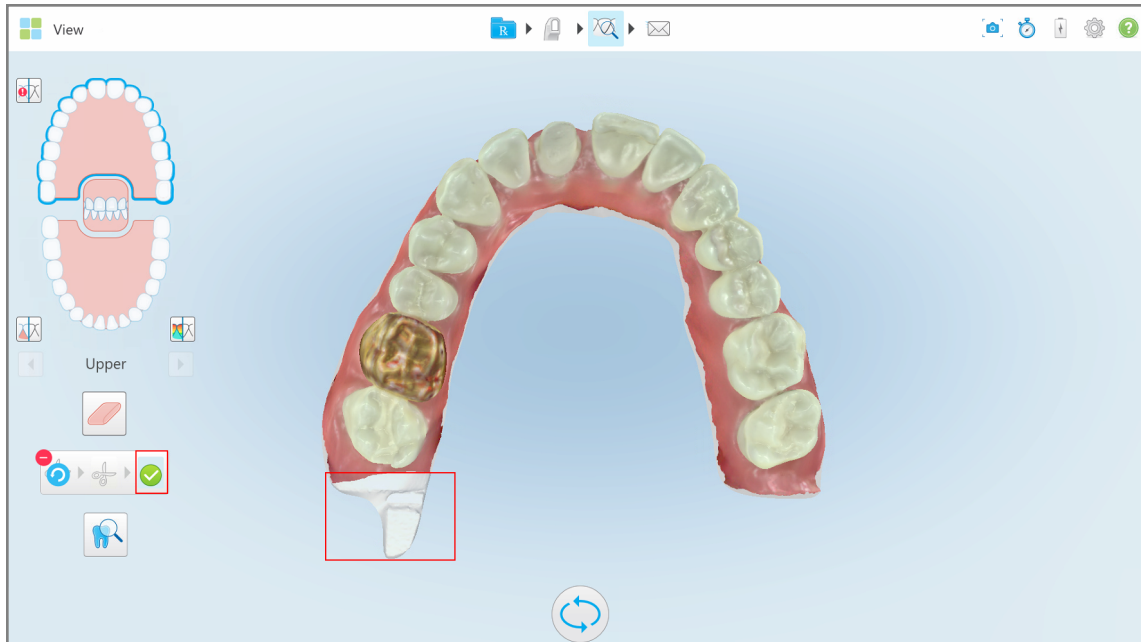




Figure 188: Selected area is highlighted, and the confirmation icon is enabled

3. If required, you can tap  to undo the trimming.
4. Tap  to confirm the trimming.  
The selected area is removed.

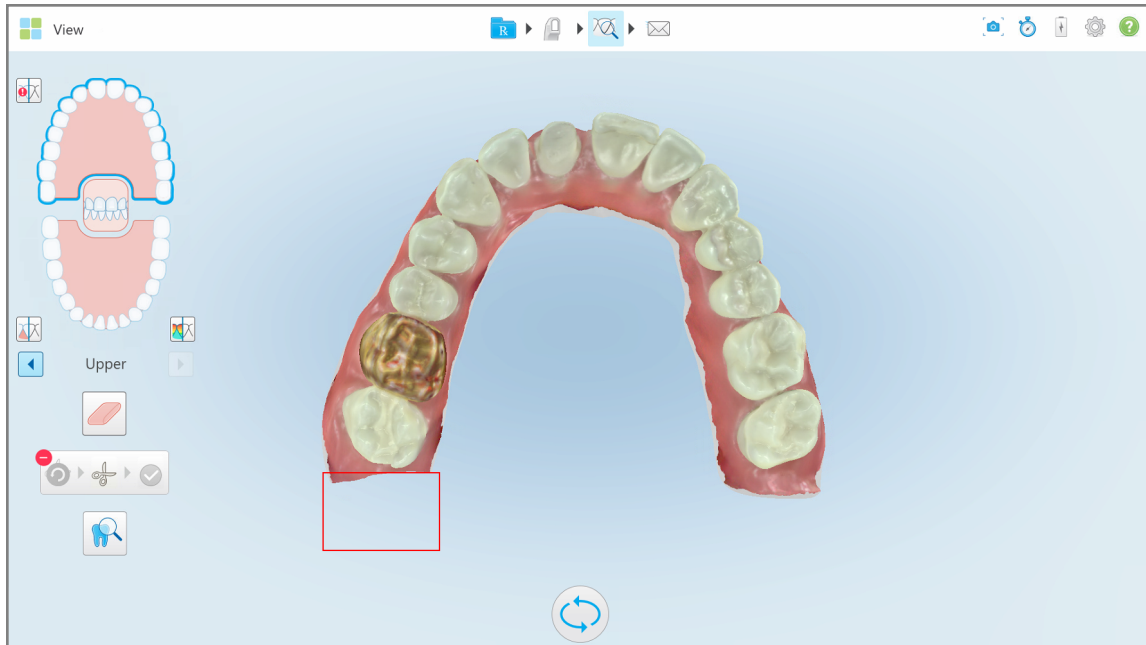


Figure 189: Selected area has been removed

## 10.10 Working with the Die Separation tool

The die separation is created automatically, according to the position of the green hint point, which must be located on the center of the prepped tooth after scanning.

If required, the die separation area can be edited or created manually.

### To display the die separation:

1. After scanning the prepped tooth, ensure that the green hint point is centered on the prepped tooth. Move it manually, if required.

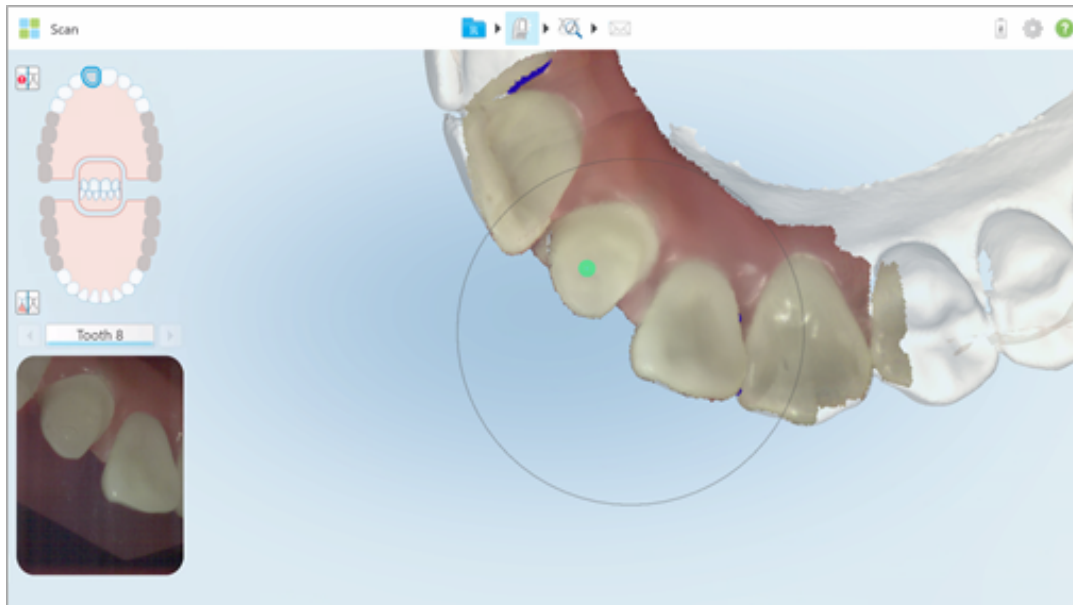




Figure 190: Green hint point centered on the prepped tooth

2. Tap  on the toolbar to move to **View** mode.
  3. In the *View* window, tap the Die Separation tool .
- The die separation is displayed in high resolution.

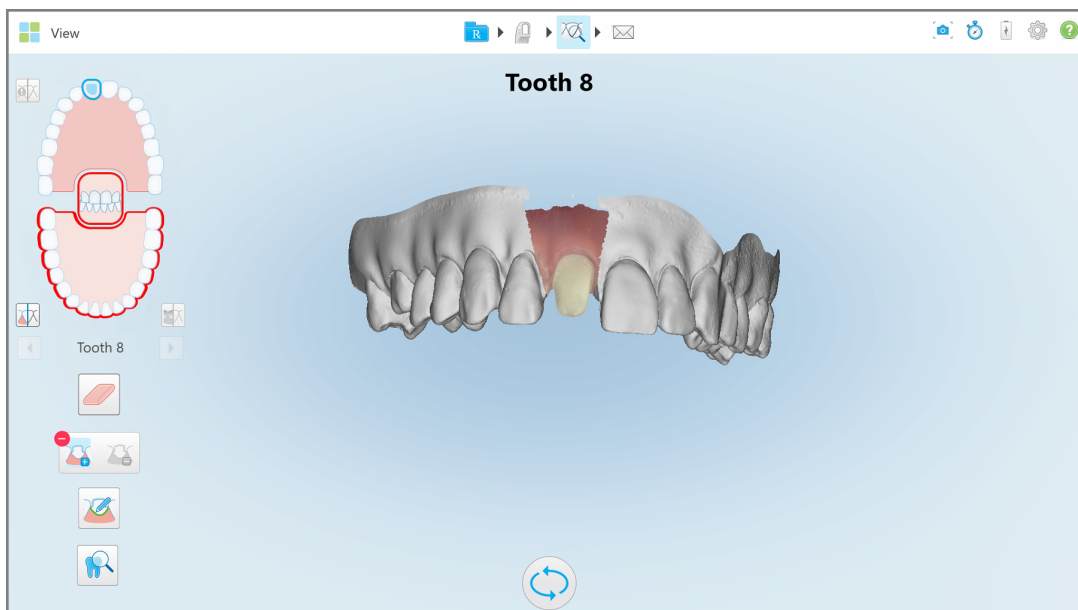



Figure 191: Die separation is displayed in high resolution


**To create the die separation manually:**

1. In the *View* window, tap the Die Separation tool .

The tool expands to show the following options:



Figure 192: Die Separation tool options

2. Tap  and mark the whole segment with your finger.

The scan is displayed in low resolution.

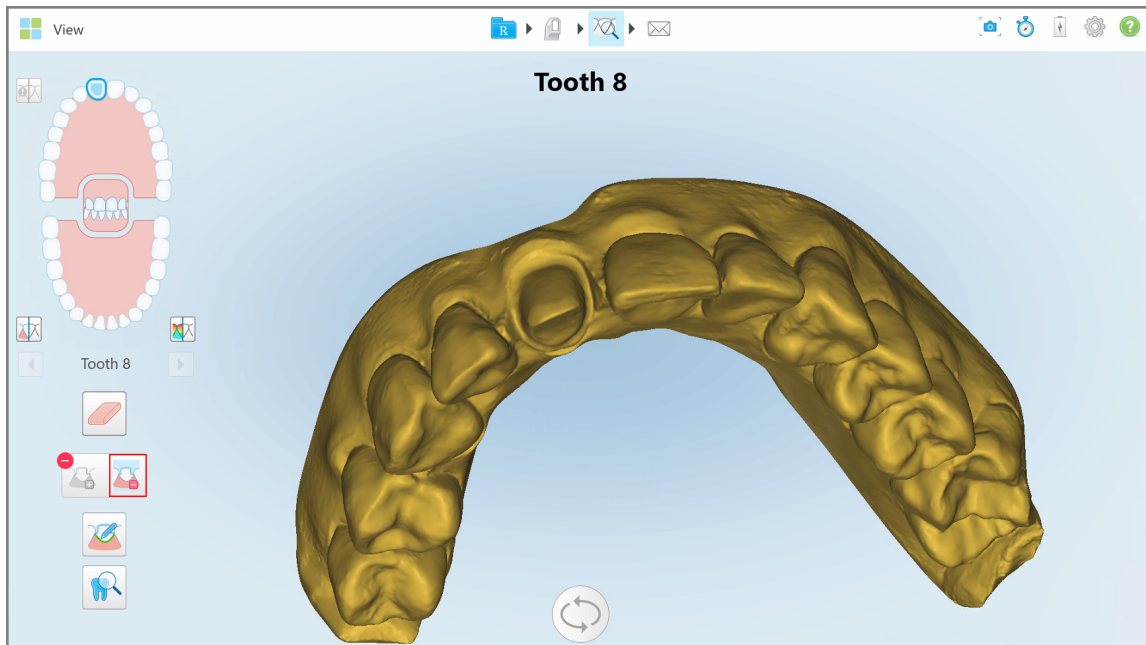



Figure 193: Scan is displayed in low resolution

3. Tap  to mark the prepped tooth in high resolution.

The model is displayed as follows:

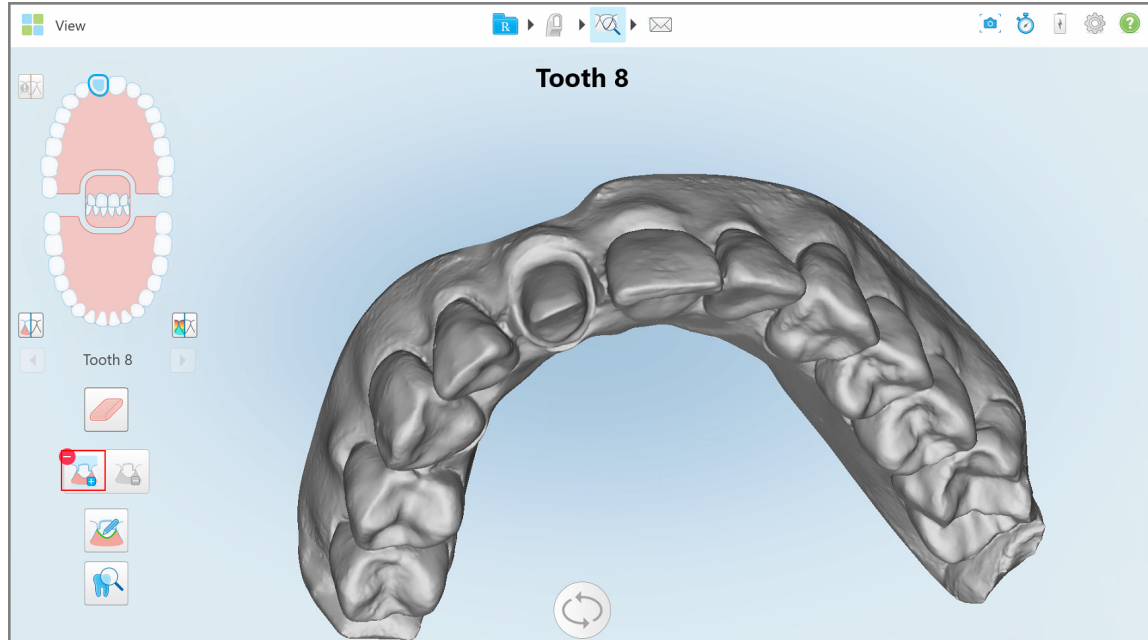


Figure 194: Before selecting the die separation

4. Draw the area for the die separation.

The selected area is displayed in high resolution.

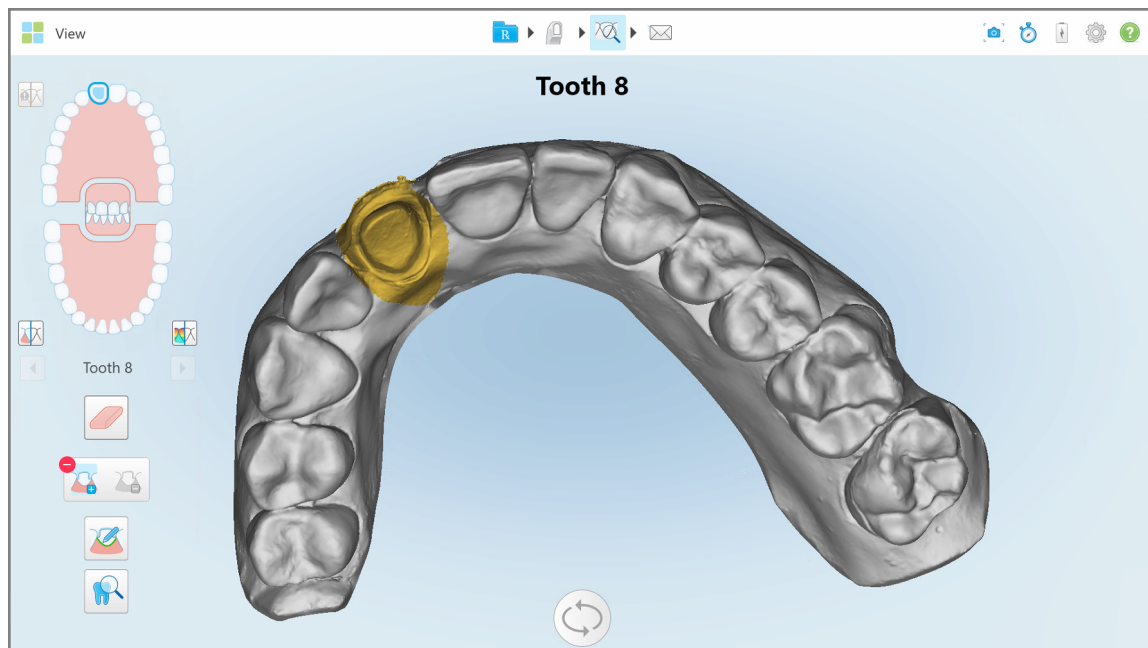


Figure 195: Prepped tooth is displayed in high resolution

## 10.11 Working with the Margin Line tool



The Margin Line tool automatically detects and marks the margin line on Fixed Restorative procedures that require crowns. If required, it can be marked manually for other indications. Once the margin line has been created, you can tweak it or recreate it if it has been deleted.

### 10.11.1 Automatically defining the margin line

The Margin Line tool automatically detects and marks the margin line on Fixed Restorative procedures that require crowns.

**Note:** The margin line may not be created automatically if:

- The prepped tooth was not scanned properly.
- The wrong die separation was used – the green dot was not centered on the prepped tooth while scanning – therefore part of the scan is not within the die separation area.

If the margin line cannot be created automatically, you will receive a message notifying you of this, and you can manually define the margin line, as described in [Manually defining the margin line](#).

**To define the margin line automatically:**

1. In the *View* window, tap the prepped tooth in the navigation controls.

The 3D model display moves to the occlusal view and zooms in on the prepped tooth.

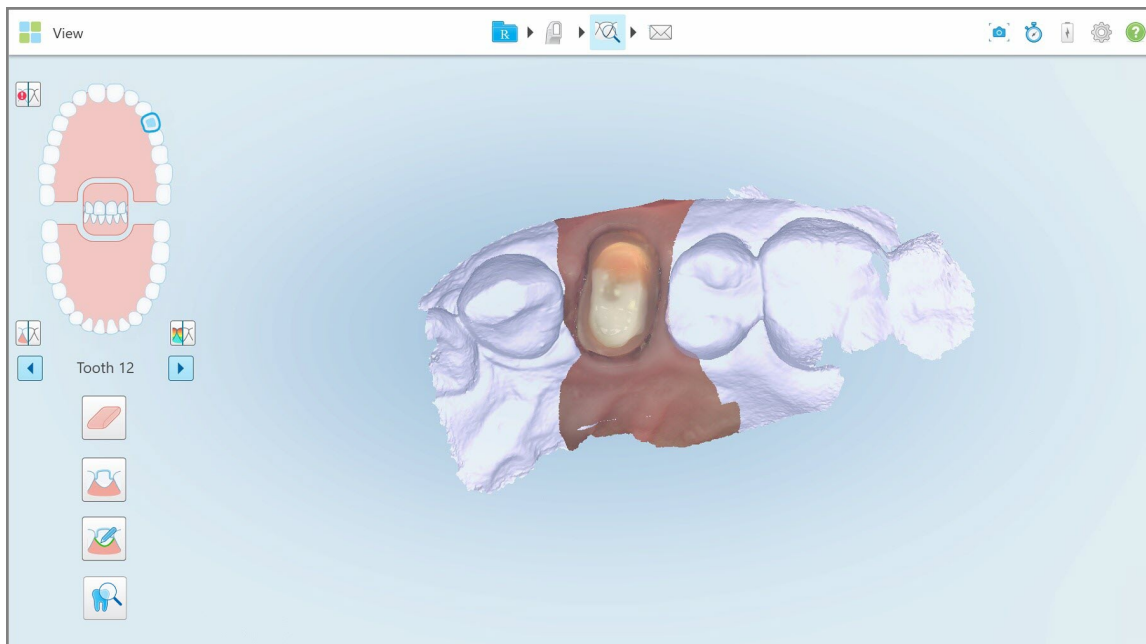


Figure 196: Model display moves to the occlusal view, and zooms in on the prepped tooth

2. Tap the Margin Line tool .

The Margin Line tool expands to show the following options:



Figure 197: Margin Line tool options

A message is displayed prompting you to wait while the automatic AI-based margin line is being detected. After a few seconds, the margin line is automatically marked on the prepped tooth. The teeth adjacent to the prepped tooth appear transparent, enabling you to see the edges of the margin line.

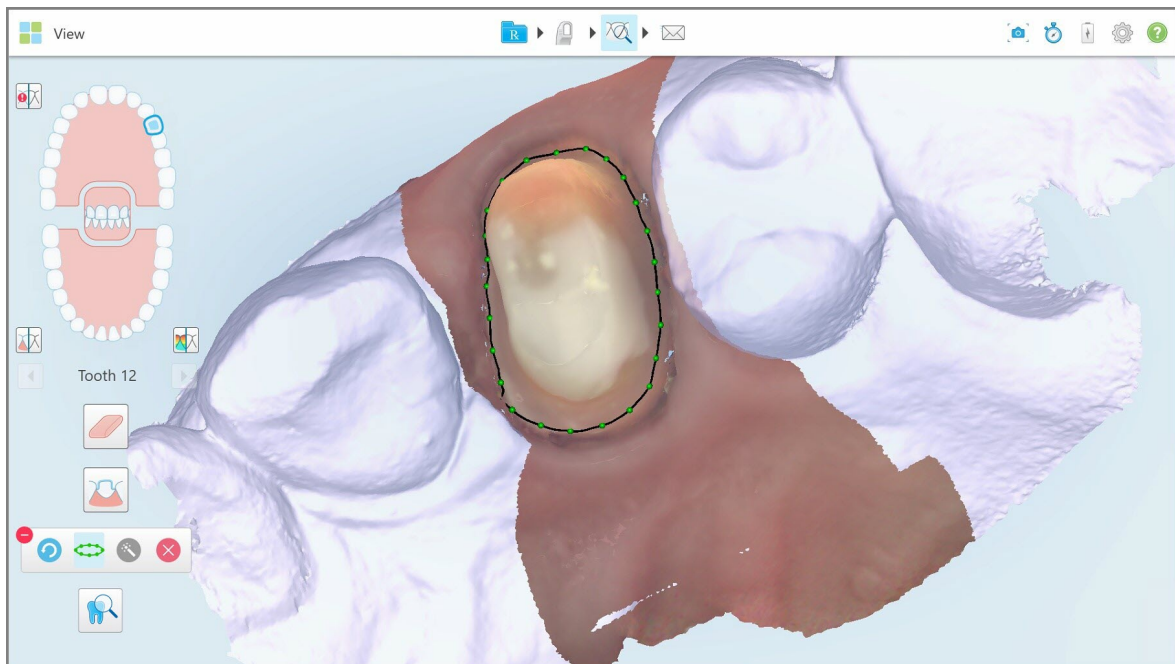





Figure 198: Margin line is marked on the prepped tooth

3. Tweak the margin line if required, by dragging any of the green control points.
4. If required, click  to undo the last action. You can click the button to undo the last 50 actions.
5. If required, click  to delete the margin line.
6. If required, click  to redisplay the deleted margin line.


### 10.11.2 Manually defining the margin line

If the margin line cannot be defined automatically, you can define it manually.

#### To define the margin line manually:

1. In the *View* window, tap the prepped tooth in the navigation controls.


The 3D model display moves to the occlusal view and zooms in on the prepped tooth.

2. Tap the Margin Line tool .

The Margin Line tool expands to show the following options:



Figure 199: Margin Line tool options

3. Tap  and then tap around the prepped tooth to draw a point-by-point line of at least 6–8 points.

**Note:** Make sure to close the margin line. If you do not complete the margin line and try sending the scan, you will receive a notification that the partial margin line will be deleted. You can go back and complete the margin line.


### 10.12 Working with the Review tool

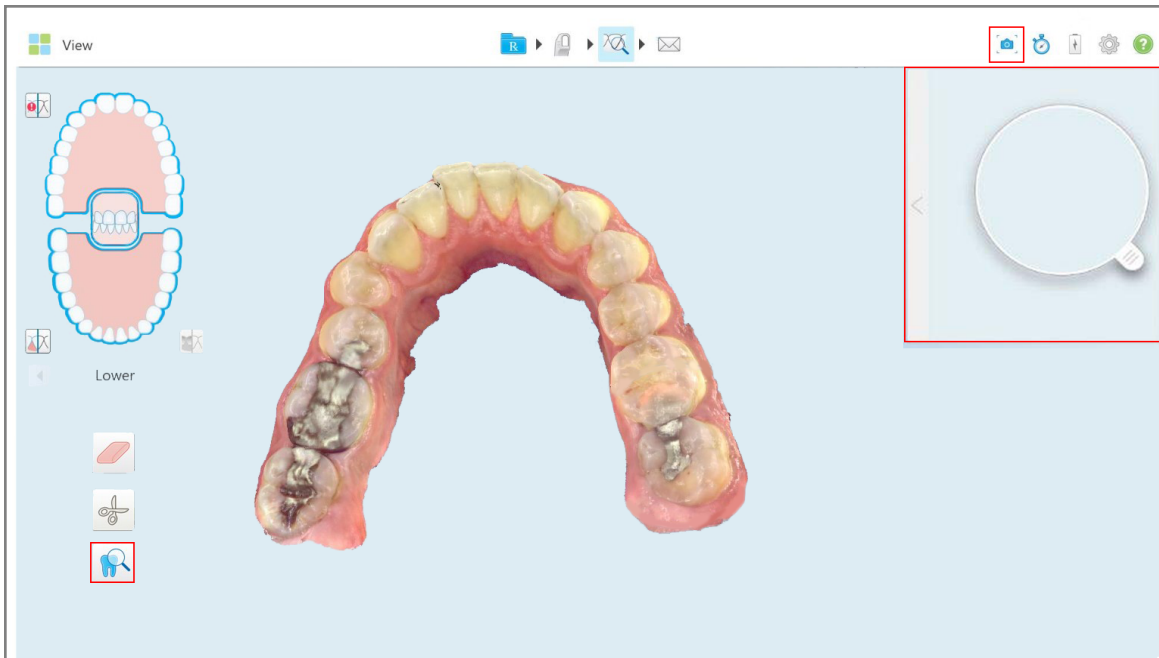
The View mode includes a **Review tool** that enables you to view the colored intraoral images captured during the scan, for every area of interest. These images are displayed in the image pane, on the right of the *View* window.

In addition, you can:

- Zoom in and out of the image in the image pane, as described in [Zooming in to and out of the images in the image pane](#)
- Adjust the brightness and contrast of the image in the image pane, as described in [Adjusting the brightness and contrast of images in the image pane](#)
- Capture screenshots of the image, as described in [Working with the Snapshot tool](#)

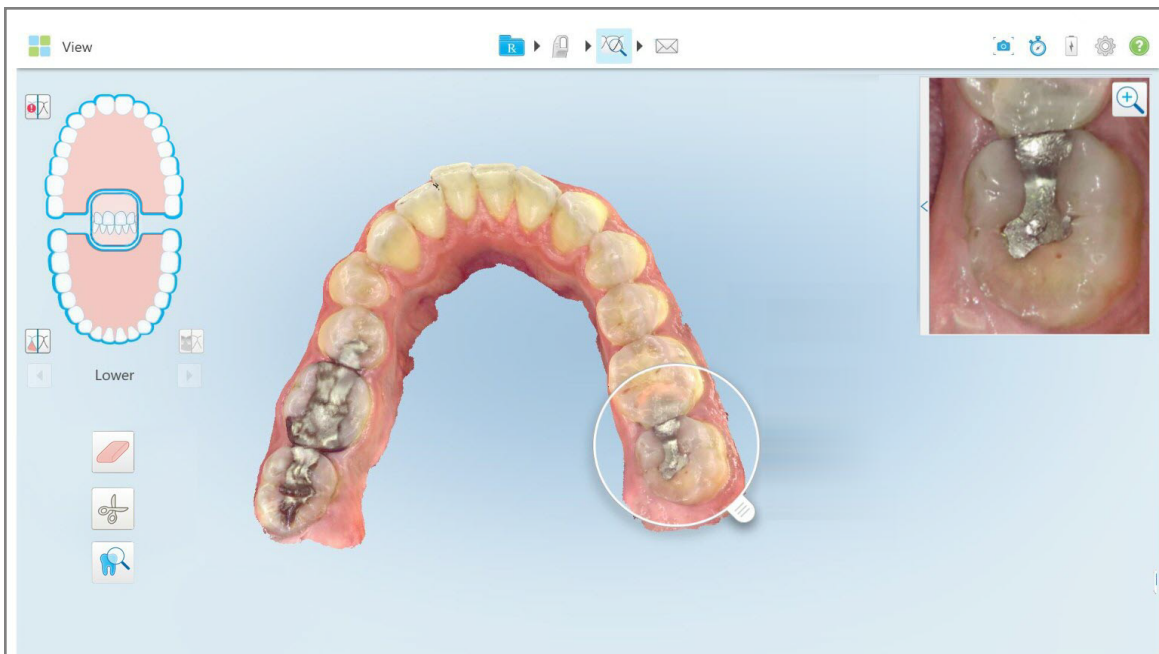
**To activate the Review tool:**

- In the *View* window, tap  and then drag the loupe from the right pane over an area of interest.



**Figure 200: Review tool with the Snapshot tool on the toolbar and the loupe in the right pane**

The area within the loupe is displayed in the image pane on the right. The display in the image pane changes according to the position of the loupe.



**Figure 201: Image pane on the right showing the area of interest**

### 10.12.1 Zooming in to and out of the images in the image pane

In order to better evaluate the scanned image in the image pane, you can zoom in to and out of the image, as well as adjust the contrast and brightness of the image.

You can zoom in to or out of the selected area of the image displayed in the image pane using the following methods:

- Using a spreading or pinching gesture on the image displayed in the image pane
- Double-tapping the image in the image pane to toggle zoom in/zoom out
- Tapping the zoom button displayed on the image

#### To zoom in or out using the zoom button:

1. Tap  on the colored intraoral image to zoom in to the area of interest.

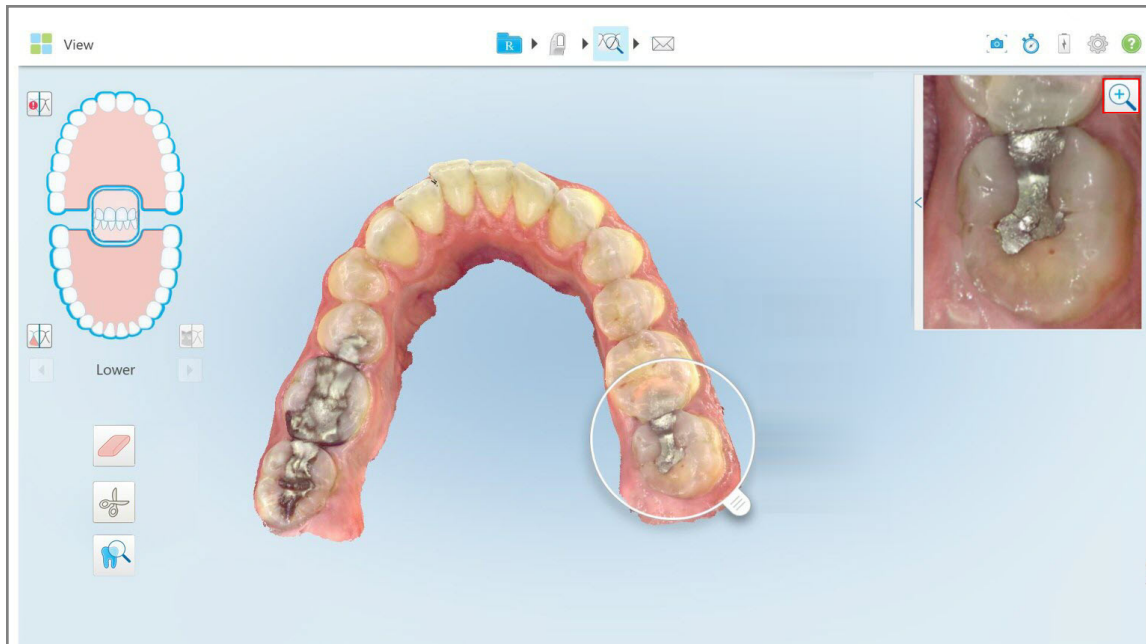


Figure 202: Zoom-in button on the image in the image pane

The image pane is enlarged to display the zoomed-in image.

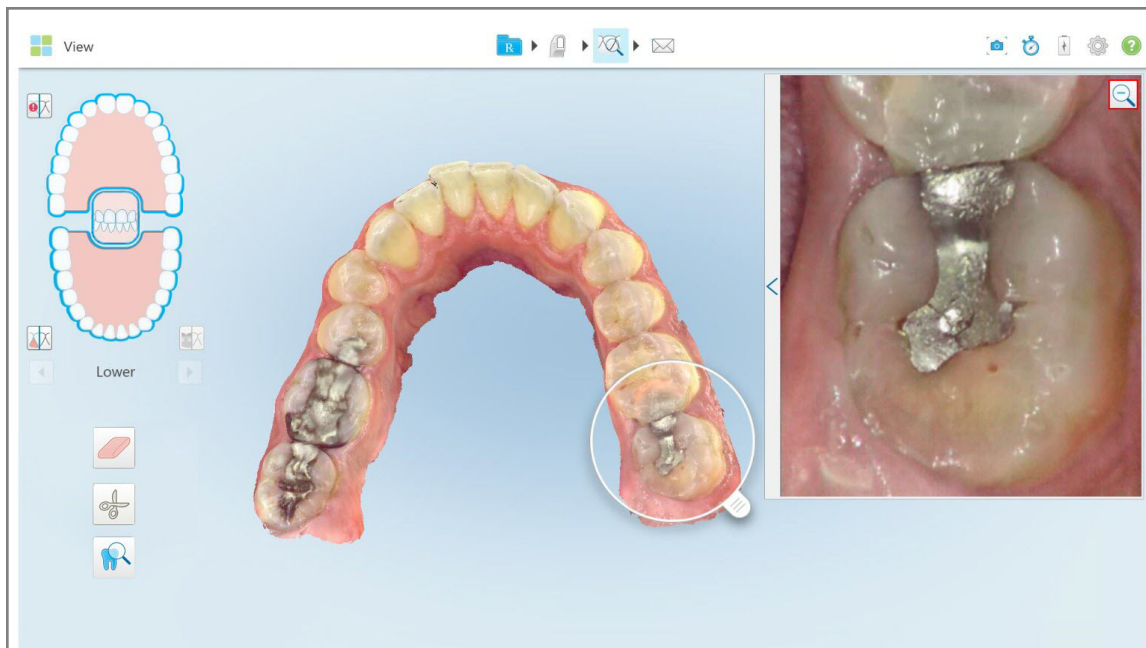



Figure 203: Zoomed-in image displayed in the enlarged image pane

2. Tap  on the enlarged 2D image to return the image to the default size.

### 10.12.2 Adjusting the brightness and contrast of images in the image pane

You can set the brightness and contrast of the images displayed in the image pane by adjusting the relevant sliders in the brightness and contrast toolbar.


- **Brightness** refers to the overall lightness or darkness of an image. Increasing the brightness makes every pixel in the image lighter, and vice versa.
- **Contrast** is the difference in **brightness** between objects in an image. Increasing the contrast makes light areas lighter and dark areas darker, and vice versa.

By default, the brightness and contrast toolbar is collapsed.

**Note:** The color and brightness controls are displayed only when an image is displayed in the image pane, and not when the loupe is in its default position in the right pane.

The contrast and brightness image controls are reset to their default values when selecting a different jaw, pushing the loupe back to its default position, or when exiting the tool.

To adjust the brightness and contrast of the images in the image pane:

1. Tap  on the left edge of the image pane to display the brightness and contrast adjustment toolbar.

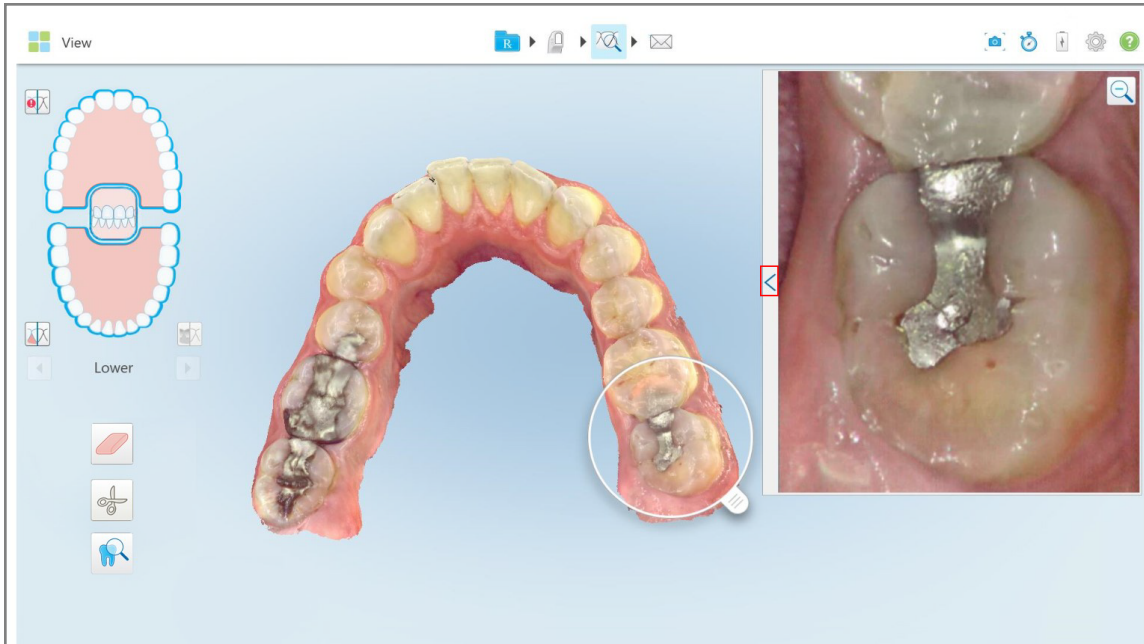


Figure 204: Brightness and contrast toolbar is collapsed

A brightness and contrast adjustment toolbar is displayed on the window in the image pane. By default, the brightness level is set to the lowest position and the contrast is set to the middle position.

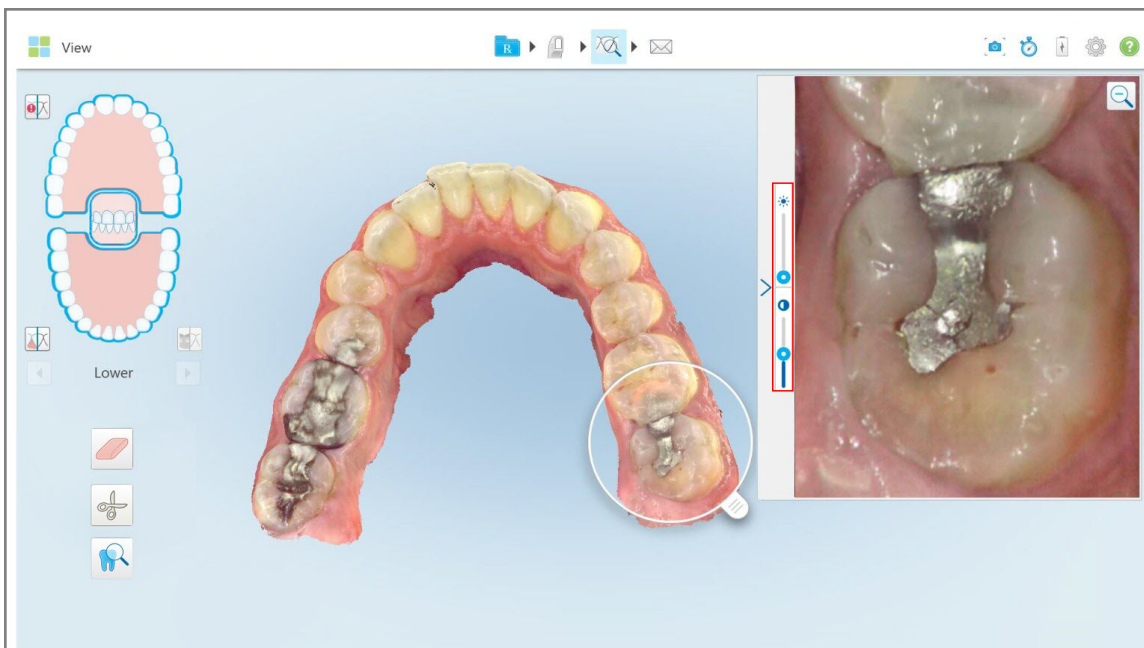


Figure 205: Brightness and contrast toolbar

2. Move the slider up or down to adjust the brightness  or contrast.

**Tip:** You can tap anywhere in the slider area and drag up or down to adjust the settings.

3. Tap  to collapse the toolbar.

### 10.12.3 Capturing the Review tool images

If required, you can capture the images displayed when using the Review tool. These images become part of the patient's export package and can later be downloaded from MyiTero.

For more information, see [Working with the Snapshot tool](#).

### 10.13 Working with the Snapshot tool

The Snapshot tool enables you to capture screenshots of the scanned model. These screenshots become part of the patient's export package and can later be downloaded from MyiTero. In addition, these screenshots can be added to the iTero Scan Report, created in MyiTero.

Once the image has been captured, you can add annotations, if required.

By default, each time you tap the Snapshot tool, the following images are captured and saved in a separate folder, whose name includes the Order ID, and date and time of the screenshots:

- Entire View window
- 3D image


If you are taking screenshots while using the Review tool, the following screenshots are included:

- Entire Review tool window, including 3D image and color viewfinder images
- 3D image
- 2D color viewfinder image (if the loupe has been dragged onto the 3D image)

Each set of screenshots is saved in a separate folder and saved in a folder with the patient's name, which can be downloaded from MyiTero as a zipped file.

Screenshots can be captured from any window that includes the Snapshot tool  on the scanner toolbar.

To capture a screenshot of a scanned image:

1. In **View** mode, tap the Snapshot tool  on the toolbar.

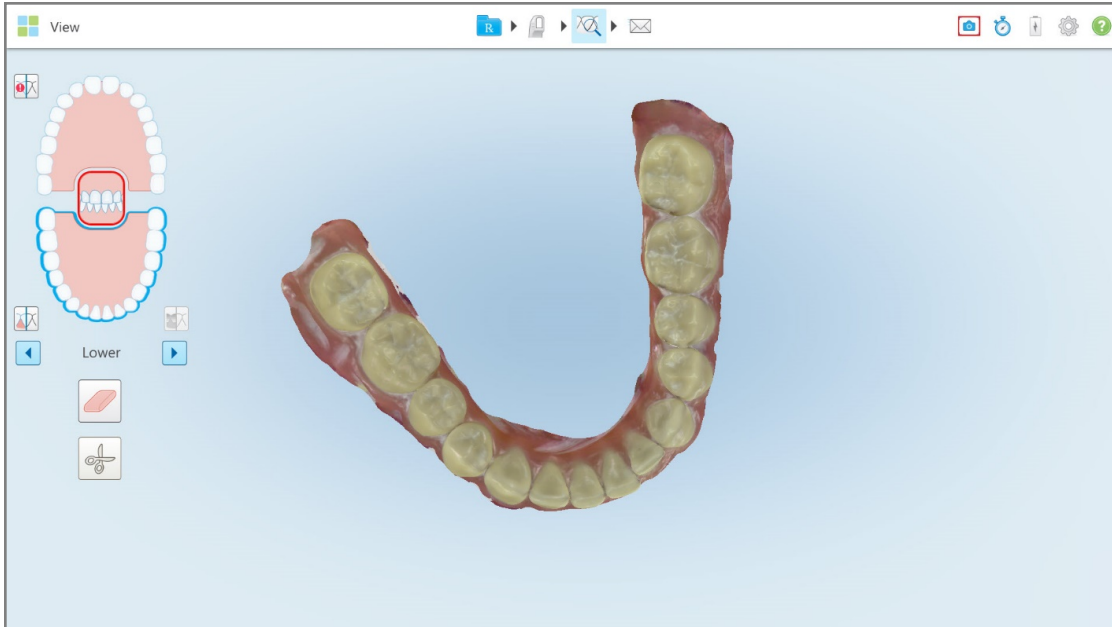


Figure 206: View mode – with Snapshot tool

The screen flashes, indicating that the screenshot was captured. A thumbnail of the screenshot is displayed on the bottom left of the window and remains for 7 seconds.

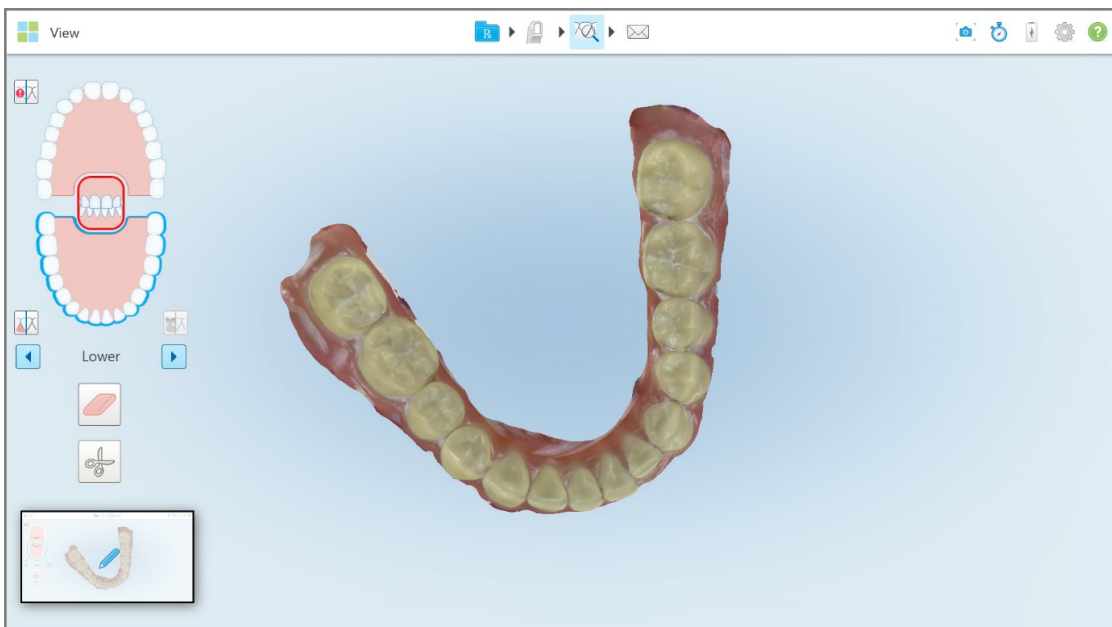


Figure 207: Screen capture thumbnail is displayed after taking a screen capture

2. Tap the thumbnail if you would like to add annotations to the screenshot.

The *Draw* window is displayed, showing a screenshot of the entire window, with an annotations toolbar on the top.

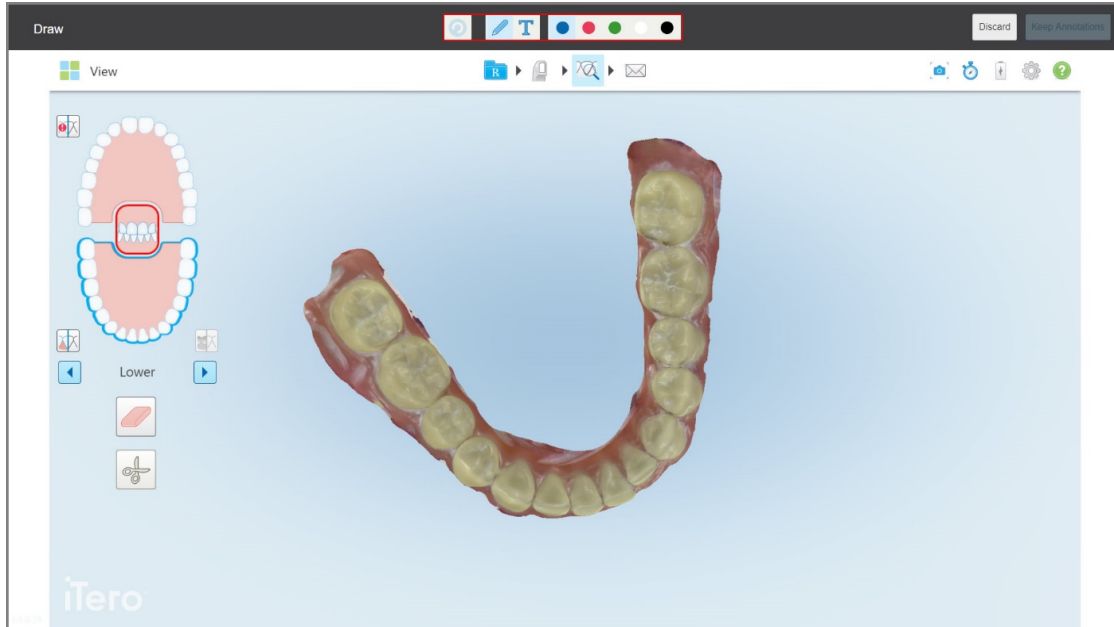


Figure 208: Screenshot with an annotations toolbar



Figure 209: Annotations toolbar

The annotations toolbar contains the following buttons:



Tap to undo previous annotations.




Tap to draw on the screenshot.




Tap to enter text on the screenshot.



Tap the color for the drawing and text. By default, these will be the same color.

3. Tap the required tool and color and then add your annotations. After adding text, tap  to save the text in the color selected.

**Note:** If you do not tap  after entering text, the color of the text will be changed if you select a different color for the next annotation.

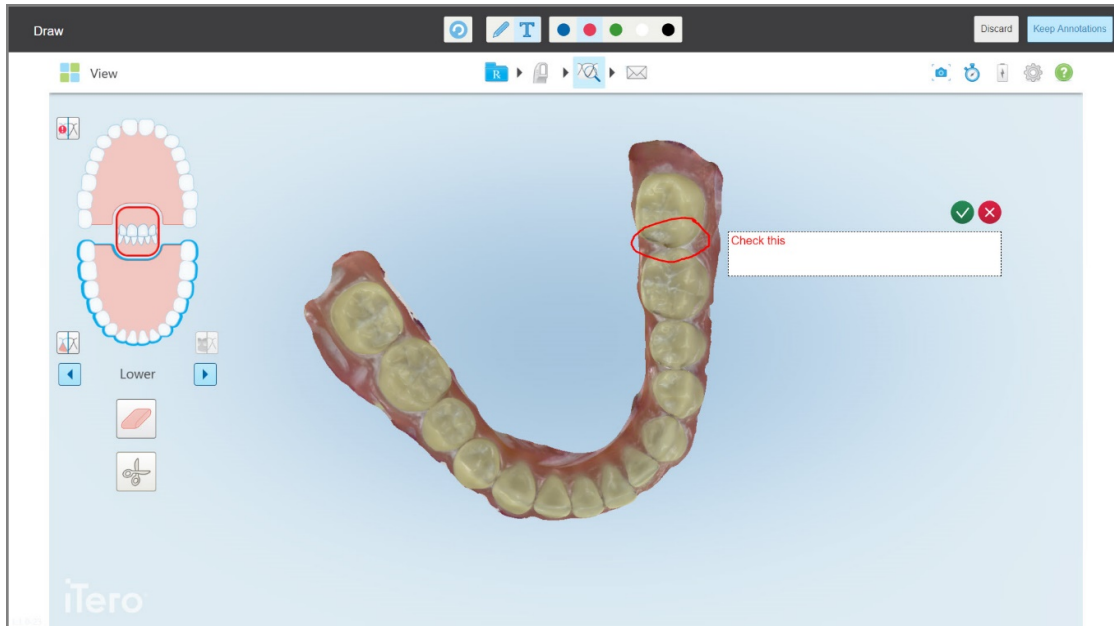


Figure 210: Adding text to the screenshot

4. To save the screenshot with the annotations, tap **Keep Annotations**.

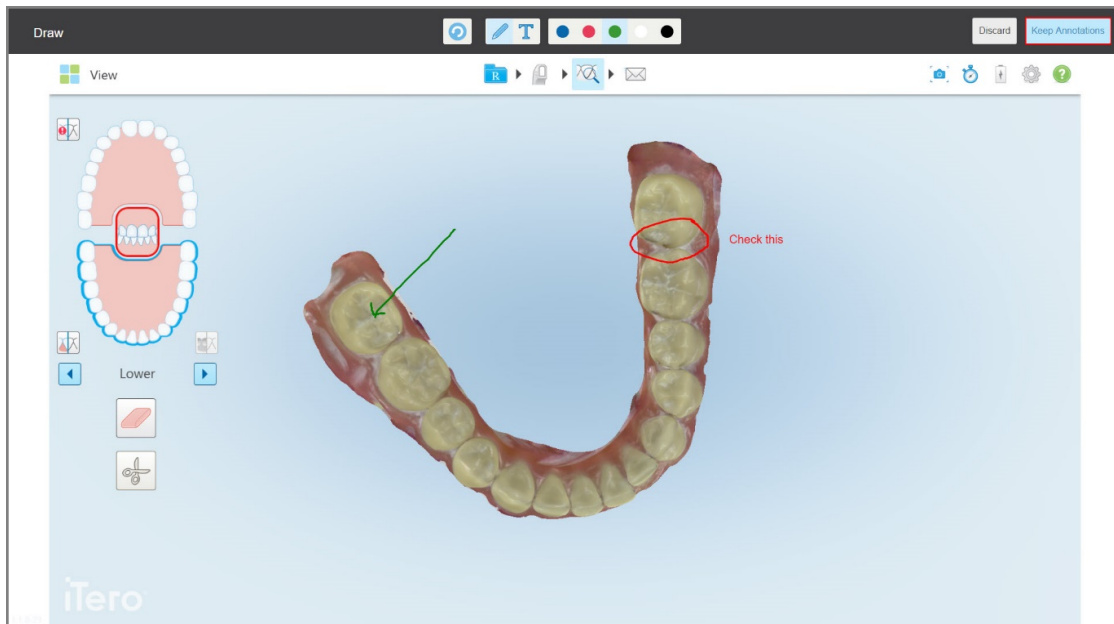


Figure 211: Screenshot with annotations

A pop-up message is displayed at the bottom of the screen, notifying you that the screenshots and annotations will be uploaded to MyiTero, where you can access them.

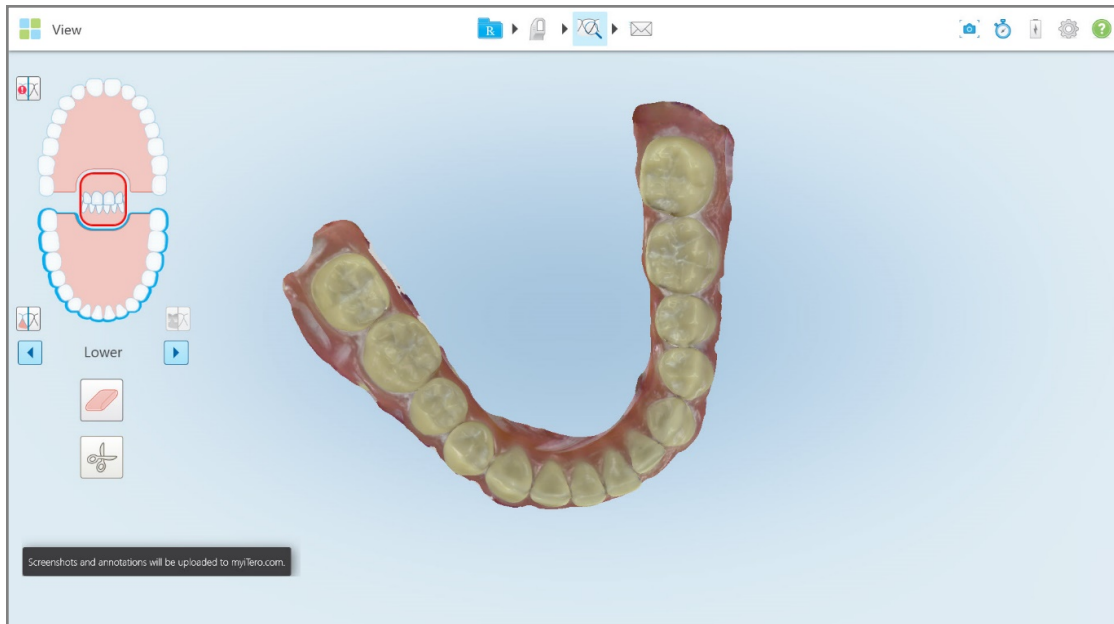


Figure 212: Notification that the screenshots and annotations will be uploaded to MyiTero

5. To save only the screenshots without the annotations, tap **Discard**.

A confirmation message is displayed.

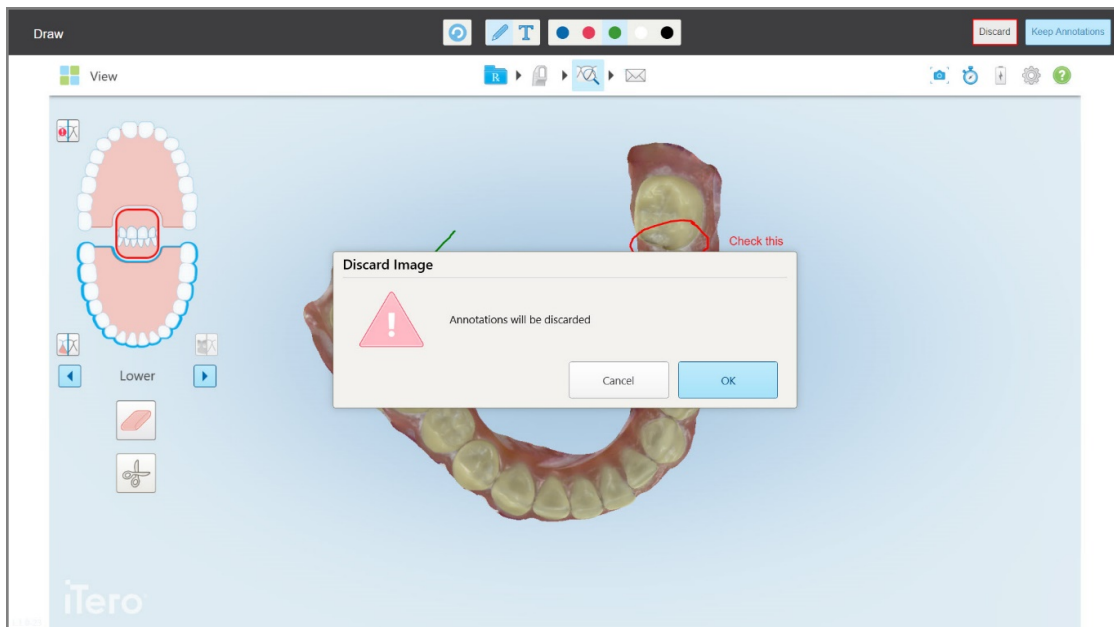


Figure 213: Confirmation about the annotations being discarded

a. Tap **OK** to proceed.

A pop-up message is displayed notifying you that the screenshots will be uploaded to MyiTero.

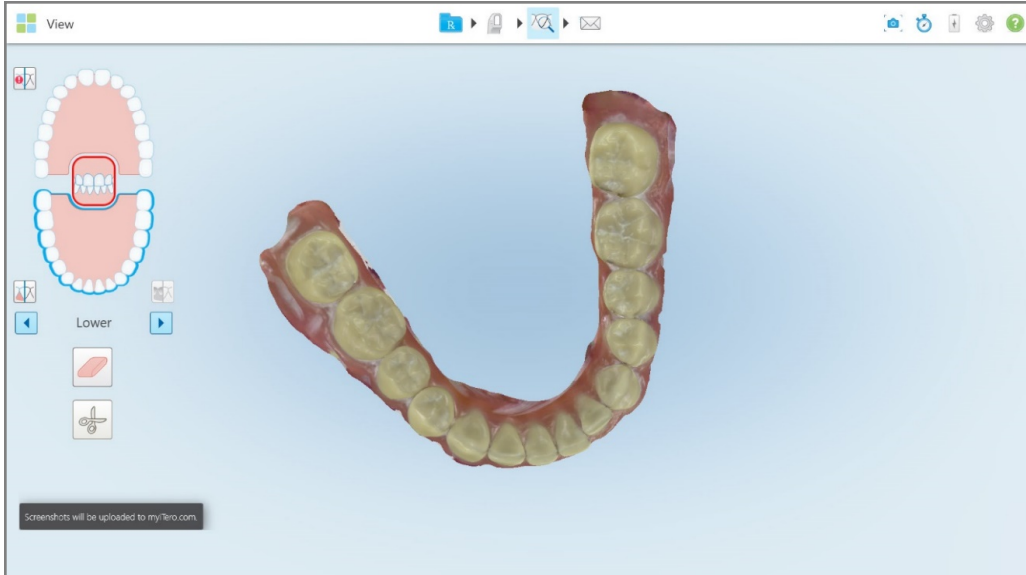


Figure 214: Notification that the screenshots will be uploaded to MyiTero

The screenshots can now be downloaded from MyiTero, from the *Orders* page, or from the *Viewer*.

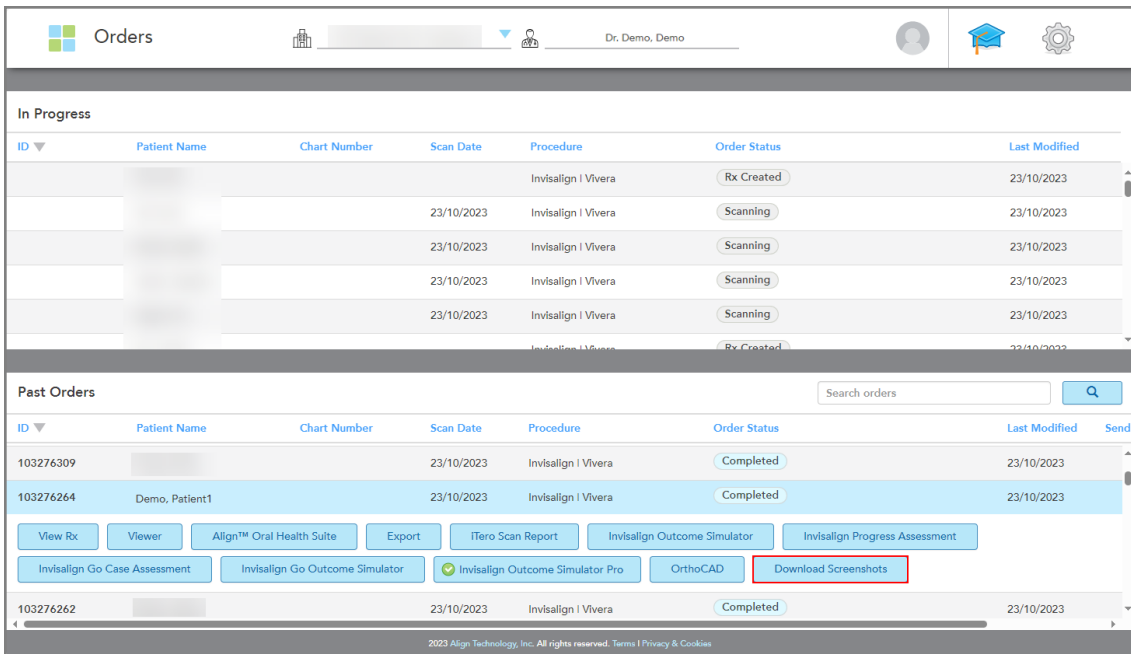


Figure 215: Option to download screenshots from the Orders page in MyiTero

## 11 Care and maintenance

Align scanners do not require specific maintenance. During the service lifetime, support including replacement of malfunctioning main system components, or software maintenance including software upgrades to improve the user's experience might be performed, in accordance with the service contract.

If you are performing any sanitation procedures in the office that involve fogging or spraying, make sure that the iTero scanner is not in the room.

To avoid cross-contamination, it is mandatory to:

- Clean and disinfect the scanner components, as described in the following sections.
- Replace the wand sleeve before each patient session, as described in [Applying a wand sleeve](#).
- Dispose of wand sleeves according to standard operating procedures or local regulations for the disposal of contaminated medical waste.
- Remove and replace gloves after each patient procedure.
- Discard torn, contaminated, or used gloves.

### 11.1 Handling the wand and cable

The wand contains delicate components and should be handled with care.

When not in use, the wand should be kept in its cradle, with the blue protective sleeve attached. If you have a mobile-configuration scanner, the wand should be stored in the supplied trolley with the protective sleeve attached.

Between patients, undo any twists and knots in the wand cable in order to relieve all tension. If the cable cap detaches from the wand, gently reattach it.

### 11.2 Cleaning and disinfecting the wand

The iTero wand requires the procedures in the following sections for cleaning and disinfection.

These procedures must be carried out:

- After the scanner assembly, before first-time use
- Between patients

**Warning:** Avoid deviating from the recommended cleaning and disinfection process, and modifying or substituting recommended materials to prevent biological hazards.

You must follow all the cleaning and disinfecting steps below to ensure that the wand is properly reprocessed and ready for use.

### 11.2.1 Preparation before cleaning and disinfection

1. To avoid false activation of the wand during the cleaning and disinfection procedures, make sure to exit a scan completely by sending the scan or by going back to the home screen.
2. Remove the wand sleeve as described in [Removing the wand sleeve](#), making sure not to touch the optical surface of the wand.

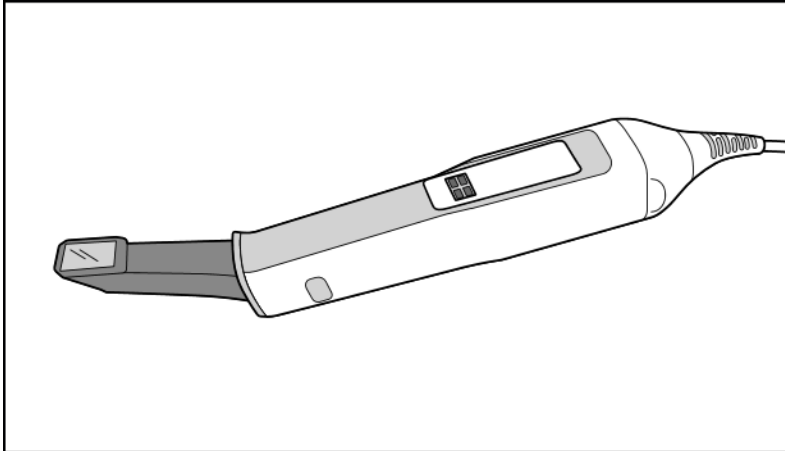


Figure 216: Wand without a wand sleeve

3. Visually inspect the wand for any noticeable damage, for example, deterioration such as corrosion, discoloration, pitting, or cracks.

**Warning:** Do not clean, disinfect, or use the wand if any damage is found. Please contact iTerо Customer Support for further instructions.

4. Prepare the following:
  - Required cleaning and disinfecting materials:
    - CaviWipes1 (or, for a list of alternative materials and the required contact time, see [Approved cleaning and disinfecting materials](#))
    - 70% isopropyl alcohol (IPA)
    - Dry lint-free wipes
    - Soft bristle brush (e.g. the smaller end of a Healthmark Trumpet Valve Brush 1mm diameter, Cat # 3770 or equivalent)
  - Personal Protective Equipment (PPE) and work environment
    - Please follow the cleaning and disinfection material manufacturers' instructions

**Note:** Replace cleaning and disinfection materials (brushes/wipes) if visibly damaged or soiled.

Before starting the cleaning and disinfection procedure, put on your PPE.

### 11.2.2 Wand cleaning and disinfection

Before cleaning and disinfecting the wand, ensure that the wand sleeve has been removed.

#### Cleaning

1. Using CaviWipes<sup>1</sup>, remove any gross contaminants on the wand body and wand tip, including the optical surface, for a minimum of one (1) minute.

**Note:** If you are using an alternative disinfectant, see [Approved cleaning and disinfecting materials](#) for the required contact time.

**Note:** If you are using an alternative disinfectant, see the following sections for the required contact time.

- **Outside Australia:** See [Approved cleaning and disinfecting materials](#)
- **Australia:** See [Approved cleaning and disinfecting materials](#)

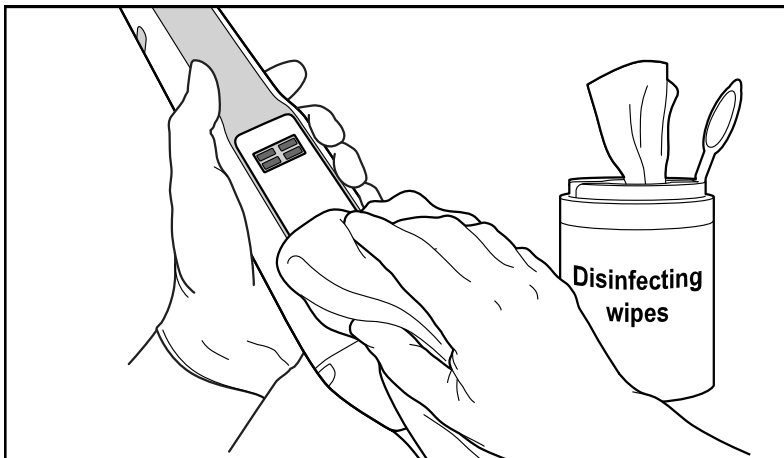


Figure 217: Remove gross contaminants using disinfecting wipes

2. Using the soft bristle brush, remove any remaining marks and stains on the wand body and wand tip, paying special attention to the grooves, indents, joints, vents, etc. Brush until visibly clean.

**CAUTION:** Do not use the brush on the optical surface to prevent damage to the wand.

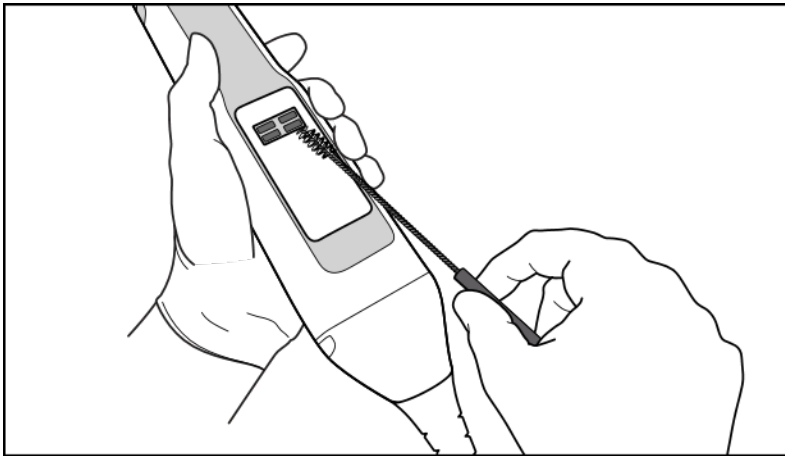


Figure 218: Remove marks and stains using a soft bristle brush

3. Using CaviWipes<sup>1</sup>, remove any remaining contaminants on the wand body and wand tip.
4. Visually inspect the device in a well-lit area to ensure all surfaces are visibly clean.

### Disinfection

1. Using CaviWipes<sup>1</sup>, thoroughly dampen all external surfaces of the wand body and wand tip, including the optical surface, and ensure they remain wet for a minimum of one (1) minute.

**Note:** Use multiple fresh wipes, as necessary, to keep the wand surfaces wet for the full one (1) minute contact time.

2. Using lint-free wipe(s) wetted (but not dripping) with 70% Isopropyl Alcohol (IPA), thoroughly wipe the *optical surface* of the wand one (1) time until visibly clean.

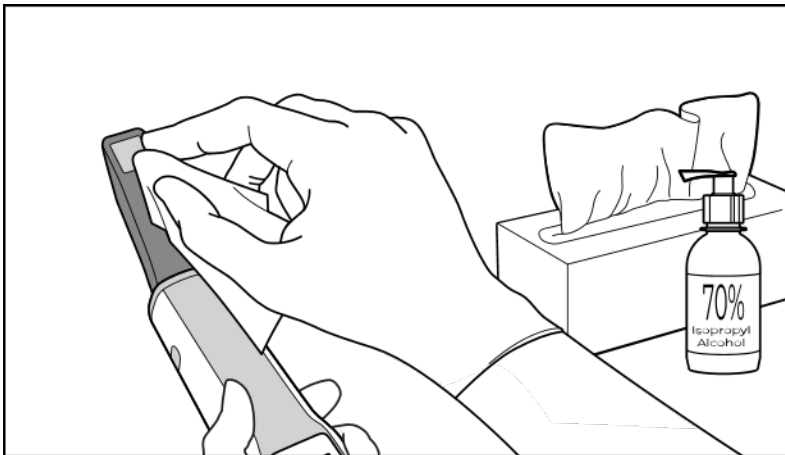


Figure 219: Wipe the optical surface of the wand with IPA

3. Wait until the optical surface dries (approximately 5–10 seconds).
4. Remove any residue from the optical surface using a dry lint-free wipe.

### 11.2.3 Drying – wand body

Air-dry the disinfected wand at room temperature.

### 11.2.4 Storage and maintenance

1. Visually inspect the wand for any noticeable damage, for example, deterioration such as corrosion, discoloration, pitting, or cracks. Pay special attention to the optical surface, making sure it remains clean.

**Warning:** Do not use the wand if any damage is detected. Please contact iTero Support for further instructions.

2. Place the blue protective sleeve on the wand tip.
3. Place the wand in the cleaned and disinfected cradle, as described in [Cleaning and disinfecting the cradle](#), below.
4. If you have a mobile configuration scanner, store the wand in the trolley when not in use.

## 11.3 Cleaning and disinfecting the cradle

The wand cradle requires the procedures in the following sections for cleaning and disinfection.

These procedures must be carried out:

- After the scanner assembly, before first-time use
- Between patients

**Warning:** Avoid deviating from the recommended cleaning and disinfection guidelines, and modifying or substituting recommended materials, to prevent biological hazards.

You must follow all the cleaning and disinfecting steps below to ensure that the cradle is properly reprocessed and ready for use.

### 11.3.1 Preparation before cleaning and disinfection

1. Visually inspect the cradle for any noticeable damage, for example, deterioration such as discoloration, pitting, or cracks.

**CAUTION:** Do not clean, disinfect, or use the cradle if any damage is detected. Please contact iTero Customer Support for further instructions.

2. Prepare the following:
  - Required cleaning and disinfecting materials:
    - CaviWipes1 (or, for a list of alternative materials and the required contact time, see [Approved cleaning and disinfecting materials](#))
    - Soft bristle brush (e.g. the smaller end of a Healthmark Trumpet Valve Brush 1mm diameter, Cat # 3770 or equivalent)

- PPE and work environment
    - Please follow the cleaning and disinfecting material manufacturers' instructions.
- Note:** Replace cleaning and disinfection materials (brushes/wipes) if visibly damaged or soiled.

**Before starting the cleaning and disinfection procedure, put on your PPE.**

### 11.3.2 Cradle cleaning and disinfection

#### Cleaning

1. Using CaviWipes<sup>1</sup>, remove any gross contaminants on the cradle for a minimum of one (1) minute.

**Note:** If you are using an alternative disinfectant, please see [Approved cleaning and disinfecting materials](#) for the required contact time.

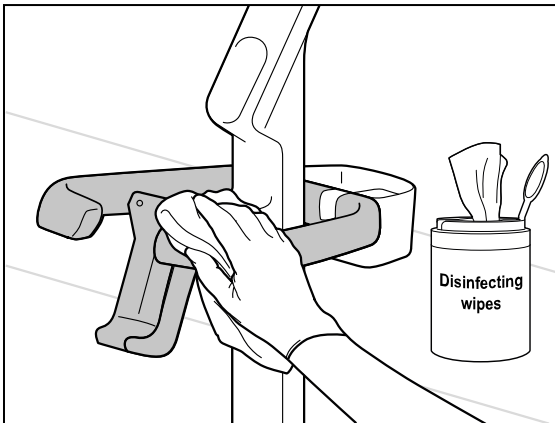


Figure 220: Wiping the iTerO Element 5D Plus Lite cart-configuration cradle

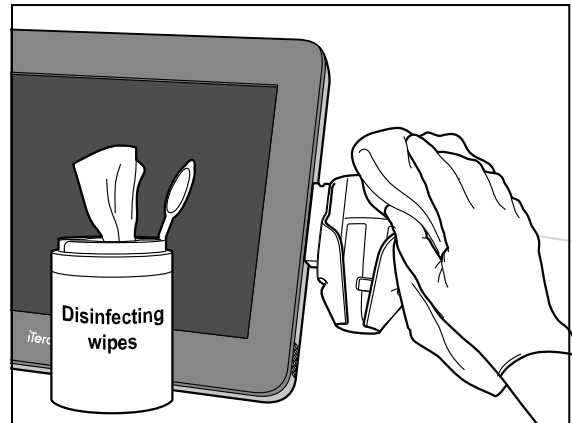


Figure 221: Wiping the iTerO Element 5D Plus Lite mobile-configuration cradle

2. Using the soft bristle brush, remove any remaining marks and stains on the cradle, paying special attention to the grooves, indents, joints, etc.

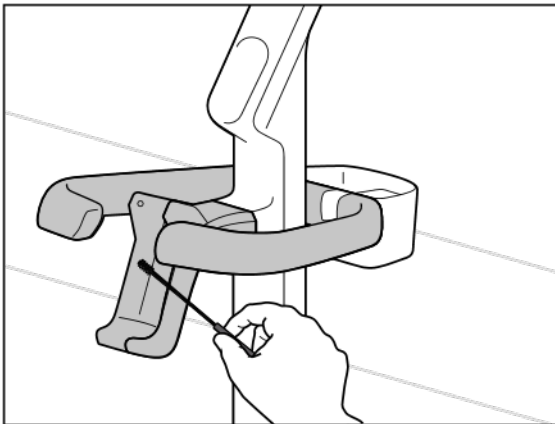


Figure 222: Brushing the iTerO Element 5D Plus Lite cart-configuration cradle

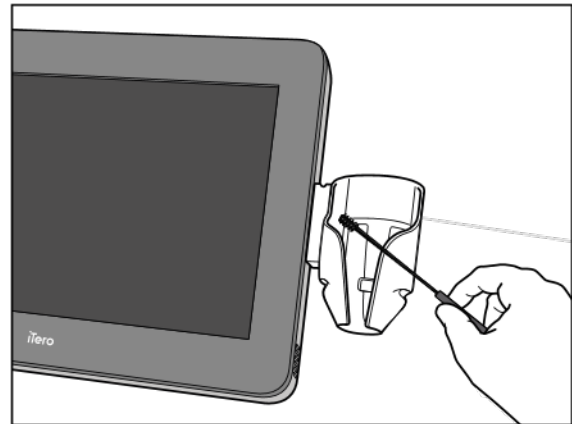


Figure 223: Brushing the iTerO Element 5D Plus Lite mobile-configuration cradle

- Using CaviWipes<sup>1</sup>, remove any remaining contaminants on the cradle.
- Visually inspect the cradle in a well-lit area to ensure all surfaces are visibly clean.

#### Disinfection

- Using CaviWipes<sup>1</sup>, thoroughly dampen all external surfaces of the cradle and ensure they remain wet for a minimum of one (1) minute.

**Note:** Use multiple fresh wipes, as necessary, to keep the cradle surfaces wet for the full one (1) minute contact time.

### 11.3.3 Drying – cradle

Air-dry the disinfected cradle at room temperature.

### 11.3.4 Storage and maintenance

Visually inspect the cradle for any noticeable damage, for example, deterioration such as discoloration, pitting, or cracks.

**Warning:** Do not use the cradle if any damage is detected. Please contact iTero Customer Support for further instructions.

## 11.4 Cleaning and disinfecting the scanner touch screen and the main handle

The scanner screen and main handle must be cleaned between patients, as follows:

- Clean and disinfect all outer surfaces using approved disinfectant wipes, or approved disinfectant liquid with a clean lint-free wipe, and follow the manufacturer's instructions. For a list of approved materials, see [Approved cleaning and disinfecting materials](#).
- Remove any residual liquid disinfectant with a clean lint-free wipe.

**Note:** Do not use abrasive cleaners and/or corrosive cleaning agents or disinfectants with acids, bases, oxidizing agents, or solvents.

## 11.5 General cleaning

All scanner parts and accessories not outlined above should be cleaned according to standard operating procedures or local regulations.

In addition to the processes described above, national standards and regulatory requirements may apply.

## 11.6 Approved cleaning and disinfecting materials

The following table lists the Align-recommended cleaning and disinfecting materials, as well as the minimum contact time required.

If you are using a liquid disinfectant, soak a clean, sterile, lint-free wipe in the liquid and squeeze until moist, and then follow the cleaning and disinfection instructions described in this document.

Material	Active Ingredient	Contact time (minutes)
CaviWipes1/CaviCide1	Quats-alcohol	1
CaviWipes/CaviCide	Quats-alcohol	3
Clorox HP Wipes	1.4% Hydrogen Peroxide	5
Oxivir® 1 Wipes	AHP Hydrogen Peroxide	1
Clinell Universal Range Wipes	≤50% Peracetic Acid	2

**Note:** If the recommended alternative disinfectants are not available in your region, consult your local supplier of disinfecting materials for equivalent products in your region. Equivalent products must meet local regulatory requirements, have the same active ingredients, and in addition, must be able to disinfect against at least Hepatitis and Tuberculosis.

## Appendix A: Clinic LAN network guidelines

### A.1 Introduction

The scanner is capable of connecting to the wireless LAN in order to support the file transfer to and from the iTero cloud. Connection to other wireless devices is not supported.

Below are some helpful guidelines for the best Wi-Fi connection.

#### Levels of Wi-Fi Internet Connectivity



Excellent

>-50 dBm



Good

-50 to -60 dBm



Fair

-60 to -70 dBm



Weak

<-70 dBm

**IMPORTANT:** In order to achieve the best performance of your iTero scanner, ensure that the Wi-Fi signal strength is Excellent or at least Good.

**Warning:** Never connect the LAN cable to the scanner, in order to prevent electrical shock.

### A.2 Preparations

- The required modem/router should be configured with the WPA2 security standard, including a password.
- Ensure that your IT professional staff will be available when the scanner installation is planned to take place.
- Make sure that the Wi-Fi SSID credentials are available: Login & password.
- The minimum Wi-Fi strength signal for the system should display at least three lines, as shown above.
- Following are some suggestions for the office IT personnel, regarding what should be considered in order to prevent issues such as access or connectivity to/with the iTero scanner:
- Hostname recommendations related to Align services listening to port 443, as described in [Align hostname recommendations](#).
- Do not prevent FTP communication since the scanner sends specific file types (.3ds and .3dc/.3dm).
- Disable any proxy clients for data communication through TCP/IP.
- Do not add the scanner to any domain group.
- Do not run any group policy on the scanner as it may disrupt its proper functioning.

### A.3 Router guidelines

Minimum standards: 802.11N / 802.11AC

### A.4 Internet connection guidelines

In order to achieve the best performance of your iTero scanner, ensure that the internet connection upload speed is at least 1Mbps per scanner. Also, note that any additional devices connected to the internet in parallel to the scanner may affect the scanner's performance.

### A.5 Firewall

Open the following port (in case of a firewall):

- 443 - HTTPS - TCP

### A.6 Wi-Fi tips

Wi-Fi routers allow you to access the internet system using a Wi-Fi connection from essentially any place within the functional range of the wireless network. Nevertheless, the number, depth, and position of walls, ceilings, or additional partitions that the wireless signals must travel through may limit the range and strength of the signal. Normal signals vary, depending on the material types and background RF (radio frequency) noise in your home or business.

- Be sure to have a minimal number of walls and ceilings between the router and other network devices. Each barrier can reduce the adapter's range by 1-3 meters (3-9 feet).
- Be sure to have a straight line, free of any partition, between network devices. Even a wall that seems rather thin can block a signal of 1 meter (3 feet) if the wall angle is shifted by only 2 degrees. To achieve the best reception, place all the devices so that the Wi-Fi signal travels straight through a wall or partition (instead of at an angle).
- Construction materials make a difference. A solid metal door, or aluminum nails, can be very dense and may have an adverse effect on a Wi-Fi signal. Try to position access points, wireless routers, and computers so that the signal travels through drywalls or open doorways. Materials and objects such as glass, steel, metal, walls with insulation, water tanks (aquariums), mirrors, file cabinets, brick, and concrete may reduce the wireless signal.
- Keep the scanner away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate RF noise.
- If you are using 2.4GHz cordless phones or X-10 (wireless products such as ceiling fans, remote lights, and home security systems), the wireless connection may be severely degraded or entirely drop. The base of many wireless devices transmits an RF signal, even if the device is not in use. Position any other wireless devices as far as possible from the scanner and router.
- In your area, there may be more than one active wireless network. Each network uses one or more channels. If the channel is near your system channels, the communication may gradually decline. Ask your IT department to check this, and if required, change the channel numbers used by your network.

## A.7 Align hostname recommendations

Align constantly improves its products and services, and can therefore commit to a Hostname, rather than a specific IP address.

The following list of hostnames was created to provide Align's scanners the proper operation functions, in order to be able to utilize all the advanced capabilities of the scanner performance.

Align hostname recommendation:

Hostname	Port	Service
Mycadent.com	TCP/443	HTTPS
Myaligntech.com	TCP/443	HTTPS
Export.mycadent.com	TCP/443	HTTPS
Cbserver.mycadent.com	TCP/443	HTTPS
Matstore3.invisalign.com	TCP/443	HTTPS
Matstoresg.invisalign.com	TCP/443	HTTPS
Matstorechn.invisalign.com.cn – Required only for devices located in China.	TCP/443	HTTPS
Baidu.com – Required only for devices located in China	TCP/443	HTTPS
cn.bing.com – Required only for devices located in China	TCP/443	HTTPS
qq.com – Required only for devices located in China	TCP/443	HTTPS
export.myitero.cn – Required only for devices located in China	TCP/443	HTTPS
AWS IP range - Amazon global CDN service - IP address range varies depending on the location of the scanner.	TCP/443	HTTPS
cloud.myitero.com	TCP/443	HTTPS
itero-scanner-speed-test-prd.s3-accelerate.amazonaws.com	TCP/443	HTTPS
alignapi.aligntech.com	TCP/443	HTTPS
google.com	TCP/443	HTTPS
microsoft.com	TCP/443	HTTPS
yahoo.com	TCP/443	HTTPS
iterosec.aligntech.com	TCP/443	HTTPS
storage.cloud.aligntech.com	TCP/443	HTTPS
*.teamviewer.com	TCP/443	HTTPS

Hostname	Port	Service
*.sentinelone.net	TCP/443	HTTPS
iterocloud.com	TCP/443	HTTPS
itero.com	TCP/443	HTTPS
storagy-akamai-production-us.s3.amazonaws.com/iTeror	TCP/443	HTTPS

## Appendix B: EMC Declaration

**IEC 60601-1-2 Edition 4.1 (2014 + A1: 2020)/EN 60601-1-2 (2015/A1: 2021)**

Medical electrical equipment; Part 1-2: General requirements for basic safety and essential performance - Collateral Standard: Electromagnetic disturbances - Requirements and tests.

**CFR 47 FCC**

Rules and Regulations:  
Part 15. Radio frequency devices.  
Subpart B: Unintentional radiators (2020)

**ETSI EN 301 489-1, ETSI EN 301 489-17**

Electromagnetic Compatibility (EMC) standard for radio equipment and services

**Environment for intended use**

Professional Healthcare and Home Healthcare Facility Environment

The iTero Element 5D Plus Lite intraoral scanner essential performances are:

- Display viewfinder and 3D imaging without interference on the touch screen.
- Stored scan data is accessible and can be displayed.

**Note:** Due to electromagnetic disturbance, in some cases, the image may disappear and a non-communication message will appear on the touch screen. The scanner will return to operation mode after user intervention or auto-recovery.

The following is a summary of the EMC test results for iTero Element 5D Plus Lite scanners:

Test	Standard	Class / Severity level	Test results
<b>Emission (IEC 60601-1-2 / EN 60601-1-2 section 7.1 &amp; 7.2)</b>			
Conducted emission Freq. range: 150 kHz - 30 MHz	CISPR 11 / EN 55011	Group 1 Class B: – AC mains (240 V, 230 V, 120 V, 100 V; 220 V @ 60 Hz)	Complies
Radiated emission Freq. range: 30 - 1000 MHz	CISPR 11 / EN 55011	Group 1 Class B	Complies
Harmonic current emission test	IEC 61000-3-2 / EN 61000-3-2	AC mains (230 V @ 50 Hz & 220 V @ 60 Hz)	Complies
Voltage changes, Voltage fluctuations and Flicker test	IEC 61000-3-3 / EN 61000-3-3	AC mains (230 V @ 50 Hz & 220 V @ 50 Hz)	Complies

Test	Standard	Class / Severity level	Test results
<b>Immunity</b> (IEC 60601-1-2 / EN 60601-1-2 sections 8.9 and 8.10)			
Immunity from Electrostatic discharge (ESD)	IEC 61000-4-2 / EN 61000-4-2	8 kV contact discharges & 15 kV air discharges (AC mode (230 V @ 50 Hz & 220 V @ 60 Hz) & Battery mode)	Complies
Immunity from radiated electromagnetic fields	IEC 61000-4-3 / EN 61000-4-3	10.0 V/m; 80 MHz ÷ 2.7 GHz, 80% AM, 1 kHz  (AC mode ((230 V @ 50 Hz & 220 V @ 60 Hz) & Battery mode)	Complies
Immunity from Proximity field from wireless communications equipment	IEC 61000-4-3 / EN 61000-4-3	List of frequencies, from 9 V/m up to 28 V/m, PM (18 Hz or 217 Hz), FM 1 kHz	Complies
Immunity from Electrical Fast transient (EFT)	IEC 61000-4-4 / EN 61000-4-4	± 2.0 kV on AC mains (230 V @ 50 Hz & 220 V @ 60 Hz); Tr/Th – 5/50 ns, 100 kHz	Complies
Immunity from Surge	IEC 61000-4-5 / EN 61000-4-5	±2.0 CM / ±1.0 kV DM on AC mains (230 V @ 50 Hz & 220 V @ 60 Hz); Tr/Th – 1.2/50 (8/20) µs	Complies
Immunity from conducted disturbances induced by radio-frequency fields	IEC 61000-4-6 / EN 61000-4-6	6.0 VRMS on AC mains (230 V @ 50 Hz & 220 V @ 60 Hz) & Patient cable; 0.15÷ 80 MHz, 80% AM, 1 kHz	Complies
Immunity from power frequency magnetic field	IEC 61000-4-8 / EN 61000-4-8	30 A/m @ 50 Hz & 60 Hz (AC mode and Battery mode)	Complies
Immunity to proximity magnetic fields in the frequency range 9kHz to 13.56MHz	IEC 61000-4-39	8 A/m 30kHz CW 65 A/m @134.2kHz PM 2.1kHz 50% 7.5 A/m @13.56MHz PM 50kHz 50% (AC mode and Battery mode)	Complies
Immunity from voltage dips, short interruptions and voltage variations	IEC 61000-4-11 / EN 61000-4-11	On AC mode (240 V @ 50 Hz, 100 V @ 50 Hz): 0 % - 0.5 cycle & 1 cycle; 70% - 25 cycles; 0% - 250 cycles; On AC mode (220 V @ 60 Hz): 0 % - 0.5 cycle & 1 cycle; 70% - 30 cycles; 0% - 300 cycles	Complies

Test	Standard	Class / Severity level	Test results
<b>Emission</b> (per ETSI EN 301 489-1, ETSI EN 301 489-17)			
Conducted emissions on mains terminals in freq. range 150 kHz - 30 MHz	ETSI EN 301 489-1; ETSI EN 301 489-17 / EN 55032	Group 1 Class B 230 VAC mains	Complies
Radiated emissions in freq. range 30 - 6000 MHz	ETSI EN 301 489-1; ETSI EN 301 489-17 / EN 55032	Class B	Complies
Harmonic current test	ETSI EN 301 489-1; ETSI EN 301 489-17 / EN 61000-3-2	230 VAC mains	Complies
Flicker tests	ETSI EN 301 489-1; EN 61000-3-3	230 VAC mains	Complies
<b>Immunity</b> (per ETSI EN 301 489-1, ETSI EN 301 489-17)			
Immunity from Electrostatic discharge (ESD)	EN 61000-4-2	4 kV contact discharge 8 kV air discharge	Complies
Immunity from radiated electromagnetic fields	EN 61000-4-3	3.0 V/m, 80 MHz , 6.0 GHz, 80% AM, 1 kHz	Complies
Immunity from Electrical Fast transient (EFT)	EN 61000-4-4	AC mains: $\pm 1.0$ kV; Tr/Th – 5/50 ns, 5 kHz	Complies
Immunity from Surge	EN 61000-4-5	AC mains: $\pm 1.0$ kV DM / $\pm 2.0$ kV CM, Tr/Th – 1.2/50 (8/20) ms	Complies
Immunity from conducted disturbances induced by radio-frequency fields	EN 61000-4-6	AC mains: 3.0 VRMS; 0.15+80 MHz, 80% AM @ 1 kHz	Complies
Immunity from Voltage interruptions	EN 61000-4-11	AC mains: 0% - 0.5 cycle & 1 cycle; 70% - 25 cycles; 0% - 250 cycles	Complies

## Appendix C: FCC compliance information statement (SDoC)

We Align Technology Ltd. declare:

**Type of equipment:** The iTero Element 5D Plus Lite scanner is capable of intraoral optical impressions for CAD/CAM of dental devices which also captures 2D color images.

**Brand name or trademark:** iTero Element 5D Plus Lite

**Modular component used:** Qualcomm Atheros, FCC ID PPD-QCNFA364AH complies with FCC requirements according to Declaration of Conformity issued by Advantech Co., Ltd.

<b>TCB</b>		<b>GRANT OF EQUIPMENT AUTHORIZATION</b>		
		Certification Issued Under the Authority of the Federal Communications Commission By:		
		UL Verification Services Inc. (formerly UL CCS) 4773 Benicia Street Fremont, CA 94538		
Qualcomm Atheros, Inc. 1700 Technology Dr San Jose, CA 95110				
Attention: Paul Guckian , Vice President, Regulatory Engineering				
<b>NOT TRANSFERABLE</b>				
EQUIPMENT AUTHORIZATION is hereby issued to the named GRANTEE, and is VALID ONLY for the equipment identified hereon for use under the Commission's Rules and Regulations listed below.				
<b>FCC IDENTIFIER:</b>		<b>PPD-QCNFA364AH</b>		
<b>Name of Grantee:</b>		Qualcomm Atheros, Inc.		
<b>Equipment Class:</b>		Digital Transmission System		
<b>Notes:</b>		802.11a/b/g/n/ac + BT 4.1 M.2 2230 Type Card		
<b>Modular Type:</b>		Single Modular		
<u>Grant Notes</u>	<u>FCC Rule Parts</u>	<u>Frequency Range (MHz)</u>	<u>Output Watts</u>	<u>Frequency Tolerance</u>
CC MO	15C	2402.0 - 2480.0	0.002	
CC MO	15C	2412.0 - 2472.0	0.51	
CC MO	15C	2422.0 - 2462.0	0.423	
CC MO	15C	5745.0 - 5825.0	0.371	
CC MO	15C	5755.0 - 5795.0	0.401	
CC MO	15C	5775.0 - 5775.0	0.569	

Output power listed is maximum combined conducted. This device supports 20 and 40MHz bandwidths for 2.4 GHz. This module may be installed only by the OEM or an OEM integrator. This transmitter has been approved for use in mobile RF exposure category configurations with the antenna(s) installed to provide a separation distance of at least 20 cm from all persons. Installation in portable devices is limited to the display section of a laptop or notebook PC where the antennas used during SAR testing (or equivalent antennas) are installed to provide at least 1cm distance from the base of the device and with an antenna-to-antenna separation distance of at least 3cm. The antennas used for this transmitter must not be collocated or operating in conjunction with any other antenna or transmitter within a host device, except in accordance with FCC multi-transmitter product procedures. Grantee must provide installation and operating instructions for complying with FCC multi-transmitter product procedures. Grantee must coordinate with OEM integrators to determine applicable host configurations to ensure RF exposure compliance, including simultaneous transmission. The highest reported SAR for body and simultaneous transmission conditions are 0.75 W/kg and 0.75 W/kg respectively.

CC: This device is certified pursuant to two different Part 15 rules sections.  
 MO: This Multiple Input Multiple Output (MIMO) device was evaluated for multiple transmitted signals as indicated in the filing.

**Country of origin:** Israel

**Manufacturer:** Align Technology Ltd.

**Responsible Party name (IN USA):** Align Technology, Inc.

**Address:** 410 North Scottsdale Road, Suite 1300, Tempe, Arizona 85281 USA

**Telephone:** +1 (408) 470-1000

**Internet E-Mail:** iterosupport@aligntech.com

**Standards applied:**


- FCC Part 15B - For Unintentional radiators, performed by Align & Advantech
- FCC Part 15C for 2.4GHz band based on Qualcomm Atheros FCC ID PPD- QCNFA364AH, performed by Qualcomm Atheros
- FCC Part 15E for the 5GHz bands based on Qualcomm Atheros
- FCC ID PPD-QCNFA364AH, performed by Qualcomm Atheros

**Test reports / certificates issued by:**

- FCC Part 15B - Test report number 9812320398 by SII & T171020D04-A-D by Compliance Certification Services Inc.
- FCC Part 15B - Test report number 7012320501 by SII & T200720D08-D by Compliance Certification Services Inc.
- FCC Part 15B - Test report number 7012326112 by SII & T201019D07-B-D by Compliance Certification Services Inc.
- FCC Part 15 C&E - Test report number RF150107E07B-1 by Bureau Veritas Consumer Product Service (H.K) Ltd.

**Declaration of Conformity as issued by Advantech Co., Ltd. for panel PC model POC-ALG, which declares compliance with FCC requirements**

As manufacturer we declare under our sole of responsibility that the equipment follows the provisions of FCC Equipment Authorization Procedures under CERTIFICATION (47 CFR Section 2.907) and/or SUPPLIER'S DECLARATION OF CONFORMITY (47 CFR Section 2.906) as stated above.

Thus, is placed on the product  .

## Appendix D: iTerо Element™ Family product security whitepaper

*This whitepaper applies to the iTerо Element™ Family of products. Depending on the version of the product you have procured, there may be differences in the features of the product. In addition, as this whitepaper was created at a point-in-time, changes may have occurred in Align Technology's product security practices to address evolution and maturation in the product security ecosystem.*

### We understand the life sciences and healthcare industry and are addressing security across the organization.

The threat of cyber-attacks to life sciences and healthcare products is constantly evolving. With this in mind, we proactively established a product security program that is focused on minimizing the security risk associated with our products, enabling us to be vigilant when facing emerging threats and to continuously improve our products.

We recognized the importance of incorporating security and privacy considerations by design and throughout our product lifecycle. To accomplish this, we established a cross-functional product security team, including representatives from engineering/ software development, security, legal/privacy, information technology, and quality.

### We identify security risks using robust risk management processes.

Align Technology is committed to addressing and minimizing security and privacy risks in the products that we design, develop, and maintain. We conduct in-depth assessments of our products with the goal of implementing appropriate risk mitigation measures at the outset of product development. Based on the risk level of the product, as well as the functionality of the product, the below methodology is applied.

- **Product Security Risk Management Program:** Align Technology conducted the program on the iTerо Element Family of products. The methodology included planning and information gathering, scoping product ecosystem, performing a product security risk assessment, analyzing threats and vulnerabilities, assessing applicable security controls, and calculating the residual risk rating of any identified gaps. Security and privacy risks and controls considered as part of the assessment leverage industry leading practice security risk frameworks including, but not limited to, AAMI TIR57, and IEC/TR 80001-2-2.

### Security and privacy features of the product.

We aim to protect your data and patients through the design and maintenance of our products. As a result of our security- and privacy- by-design approach to product development, we have implemented the following non-exhaustive security controls in the iTerо Element Family of products.

- **Data-at-rest is encrypted:** The scanners store Personally Identifiable Information (PII) in an encrypted database using AES-256 and intraoral scan images in an encrypted folder using Microsoft Encrypting File System (EFS). These encryption technologies help to prevent an attacker from capturing patient information stored on the scanner.<sup>3</sup>
- **Data-in-transit is encrypted:** PII and intraoral scan images that are backed up to Align supporting systems is transmitted over supported transport layer security (TLS) encryption using trusted certificates. This helps to prevent an attacker from capturing patient information while in transit.<sup>3</sup>
- **Anti-malware protections are in place:** The scanners come with pre- installed anti-virus and security tools that check for malicious files on the system. The anti-virus software definitions are updated frequently and scans are scheduled to run daily on the devices.<sup>1</sup>
- **Remote maintenance is not possible without permission:** The devices use a commercially available off-the-shelf software to establish remote sessions. The software requires a User ID and password that must be supplied from the customer to the Align service personnel before the connection can take place.<sup>3</sup>
- **Changes to the operating system and software are restricted:** The scanners implement a kiosk mode that prevents the user from making any unwanted changes to the operating system and software components.<sup>1</sup>
- **User access management controls are enforced:** A user account and password is required to utilize the scanners. This helps protect access to the scanner and protects against unauthorized use.<sup>3</sup>

- **Segregation of duties is applied:** The scanners offer the ability to register multiple user accounts with different roles to one scanner. There are roles for Doctor and Staff. This helps ensure the ability to track activities performed by individual users better protecting the device.<sup>3</sup>

#### Security and privacy responsibilities of the customer.

As part of our assessments, we have identified risks that are dependent on how the product is used. The securing of the products we provide to our customers is a shared responsibility among all stakeholders. Based on the assessment conducted on the iTero Element Family of products, we expect that you will take the following security steps to protect the product:

- **Physically secure the product and its operating environment:** It is the customer's responsibility to protect the physical security of the product and operate it in a secure manner. For the iTero laptop configuration scanners, control and monitor physical access to the platform hosting the application through the use of mechanisms such as security cameras and security badges. In addition, shut down physical ports of network equipment that is not in use to prevent unauthorized access to the application.<sup>3</sup>
- **Securely operate and protect your network:** It is the customer's responsibility to secure your network through the use of network intrusion detection and prevention mechanisms, using adequately hardened network/application firewalls, and network segmentation, especially if exposed to public Internet. Additionally, dispose of data in an appropriate manner, complying with all local laws and regulations.<sup>3</sup>
- **Detect malicious and mobile code:** It is the customer's responsibility to select and implement anti-virus/anti-malware protection for the iTero laptop configuration host machine. Additional CPU and memory resources should be provided, if necessary, in order to prevent any degradation in performance caused by the execution of this software.<sup>2</sup>
- **Create strong passwords and protect login credentials:** It is the customer's responsibility to set strong passwords with to access scanners and Align systems. The more characters it has with special characters, the stronger it is. Using a passphrase without personal information is one of the simplest ways to ensure that you have a strong password along with changing it every 90 days. Protect your username and password login credentials granting you access to scanners and Align systems by not sharing with anyone and working in a secure environment.<sup>3</sup>
- **Apply segregation of duties and timely remove staff accounts when no longer needed:** If customer has multiple user accounts with access to the scanner, it is the customer's responsibility to register those multiple user accounts with the appropriate role of Doctor or Staff. This helps ensure the ability to track activities performed by individual users better protecting the device. Additionally, it is the customer's responsibility to remove

user accounts when staff no longer require the access to the scanner.<sup>3</sup>

- **Ensure current data backup and maintain latest software version:** It is the customer's responsibility to ensure scanners remain connected to Align systems to backup PII and intraoral scan images to Align supporting systems and are being restarted as requested to ensure latest scanner updates are being applied.<sup>3</sup>
- **Exported data not encrypted:** It is the customer's responsibility to protect exported data, such as intraoral images, by using mechanisms such as digital signatures or encrypting removable media.<sup>2</sup>

<sup>1</sup> Only applicable for iTero Element 2, iTero Element 5D, iTero Element 2 Plus, iTero Element 5D Plus, and iTero Element 5D Plus Lite

<sup>2</sup> Only applicable for iTero laptop configurations: iTero Element Flex, iTero Element 5D Laptop Configuration, iTero Element 5D Imaging System with Plus Package

<sup>3</sup> Applicable for iTero Element 2, iTero Element 5D, iTero Element 2 Plus, iTero Element 5D Plus, iTero Element 5D Plus Lite, iTero Element Flex, iTero Element 5D Laptop Configuration, and iTero Element 5D Imaging System with Plus Package

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If you have any questions or concerns, please do not hesitate to contact Customer Support.

## Appendix E: System specifications

	<b>Cart configuration</b>	<b>Mobile configuration</b>
<b>Monitor</b>	21.5" Full HD (1920x1080) touch screen	15.6" Full HD (1920x1080) touch screen
<b>Wand</b>	<ul style="list-style-type: none"> <li>The wand emits red laser light (680nm Class 1) as well as white LED emissions.</li> <li>Wand operating voltage: 15VDC</li> </ul>	
<b>Wireless LAN</b>	A LAN card provides local network communications with wireless connectivity <ul style="list-style-type: none"> <li>2.4GHz, 5GHz</li> <li>802.11ac</li> </ul>	
<b>Security</b>	See <a href="#">iTerо Element™ Family product security whitepaper</a> .	
	<b>Cart configuration</b>	<b>Mobile configuration</b>
<b>Operating Power</b>	100-240 VAC- 50/60 Hz- 300 VA (max)	100-240 VAC- 50/60 Hz- 250 VA (max)
<b>Operating environmental conditions</b>		
• <b>Temperature</b>	18°C to 26°C / 64.4°F to 78.8°F	
• <b>Relative Humidity</b>	40% to 70% (non condensing)	
• <b>Altitude</b>	-400 feet to 10,000 feet	
<b>Transportation environmental conditions</b>		
• <b>Temperature</b>	-5°C to 50°C / 23°F to 122°F	
• <b>Relative Humidity</b>	30% to 90% (non condensing)	
• <b>Altitude</b>	-400 feet to 15,000 feet	
<b>Storage environmental conditions</b>		
• <b>Temperature</b>	-5°C to 50°C / 23°F to 122°F	
• <b>Relative Humidity</b>	30% to 90% (non condensing)	
• <b>Altitude</b>	-400 feet to 15,000 feet	

**Physical properties**

<b>• Wand</b>	<ul style="list-style-type: none"> <li>• Length: 346 mm (13.3 in)</li> <li>• Width: 50 mm ±2mm (~2.0 in)</li> <li>• Depth: 68 mm ±3mm (~2.7 in)</li> </ul>	
	<b>Cart configuration</b>	<b>Mobile configuration</b>
<b>• iTero Full HD touch-screen computing unit</b>	<ul style="list-style-type: none"> <li>• Height: 356 mm (~14 in)</li> <li>• Width: 544 mm (~21.5 in)</li> <li>• Depth: 60.5 mm (~2.3 in)</li> </ul>	<ul style="list-style-type: none"> <li>• Height: 275 mm (~10.8 in)</li> <li>• Width: 419 mm (~16.5 in)</li> <li>• Depth: 41.5 mm (~1.6 in)</li> </ul>
	<b>Cart configuration</b>	<b>Mobile configuration</b>
<b>• Wheel stand</b>	<ul style="list-style-type: none"> <li>• Height: 1279 mm (~50.3 in)</li> <li>• Width: 544 mm (~21.4 in)</li> <li>• Depth: 562 mm (~22.1 in)</li> </ul>	N/A
	<b>Cart configuration</b>	<b>Mobile configuration</b>
<b>• Cable length</b>	<p>Wand cable: 1.8 m typical</p> <p>Power cable: 3000 mm</p>	<p>Wand cable: 1.8 m typical</p> <p>Power cable: 1600 mm or 3000 mm</p>
	<b>Cart configuration</b>	<b>Mobile configuration</b>
<b>• Net Weight</b>	<p>Computing unit: 10.5 kg (~23.1 lbs.)</p> <p>Wand: 0.47 kg (~1.0 lbs.) without the cable</p> <p>Wheel stand: ~12.5 kg (~27.5 lbs.)</p>	<p>Computing unit with cradle and wand: ~5.5 kg (~12.0 lbs.)</p> <p>System packed in trolley: ~11 kg (~24.0 lbs.)</p> <p>Wand: 0.47 kg (~1.0 lbs.) without the cable</p>
<b>CPU Specifications</b>	Intel® Core™ i7	
<b>GPU Specifications</b>	Nvidia	
<b>Battery</b>	<p>Integrated battery for uninterrupted scanning and ease in office portability without plugging in or rebooting, providing:</p> <ul style="list-style-type: none"> <li>• At least 30 minutes of active continuous scanning (cart configuration) and 10 minutes (mobile configuration)</li> <li>• &lt;2.5 hours for a full recharge</li> </ul>	
<b>Scanner and wand cross-contamination protection</b>	<ul style="list-style-type: none"> <li>• Single-use, disposable wand sleeves</li> </ul>	
<b>Accessible ports</b>	USB types A and C	
<b>Scanning technology</b>	Parallel Confocal technology	

**Scanning properties**

- No hovering required – scanning can be done at a distance of 0mm.
- No field calibration needed.
- Flexible scanning protocol (start anywhere, auto stitching).
- Automated heating of the tip to avoid fogging of the lens.

**Scan time**

Full mouth can be completed in as little as 60 seconds.

**Cloud storage**

Data can be stored and accessed on the web using cloud storage and the MyiTero web portal.



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